

GAS SERVICES DIVISION
GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 25429

DESCRIPTION: Distribution Sales STATUS: A
EFFECTIVE DATE: 10/02/2012 ORIGINAL CONTRACT DATE: RECEIVED DATE: 12/13/2018
GAS CONSUMED: N AMENDMENT DATE: 12/11/2018 OPERATOR NO:
BILLS RENDERED: Y INACTIVE DATE:

RATE SCHEDULE

SCHEDULE ID DESCRIPTION
WTX GCA 10486

Implementing Tariff Revision pursuant to approval letter dated 11/23/2015 in GUD 10486 for all areas of the West Texas Division .

RATE SCHEDULE: WEST TEXAS DIVISION GAS COST ADJUSTMENT (GCA) RIDER

APPLICABLE TO: ALL SERVICE AREAS IN THE WEST TEXAS DIVISION

EFFECTIVE DATE: Bills Rendered on and after 11/23/2015

Application Gas bills issued under rate schedules to which this Rider applies will include adjustments to reflect decreases or increases in purchased gas costs or taxes. Accumulated Deferred Gas Costs shall also be adjusted for gas cost amounts which are uncollectible. Any such adjustments shall be filed with the appropriate regulatory authority before the beginning of the month in which the adjustment will be applied to bills. The amount of each adjustment shall be computed as follows:

Gas Cost Adjustment (GCA)

The GCA to be applied to each Ccf billed shall be computed as follows and rounded to the nearest \$0.01:

$GCA = (G/S + CF)$

Where:

1. G, in dollars, is the expected cost of gas for the expected sales billing units.
2. S, in Ccf as measured at local atmospheric pressure, is the expected sales billing units to be billed to customers in the respective section of the Company's West Texas Division.
3. CF, in \$/Ccf as measured at local atmospheric pressure, is a correction factor charge per Ccf to adjust for the cumulative monthly differences between the cost of gas purchased by the Company and the amount of gas cost billed the customer plus any gas cost which is uncollectible.

More specifically, CF shall be calculated as follows:
 $CF = (a/b) + (c/b)$
 a = over (under) collection dollar amount for the 12 month period ending September.
 b = expected estimated sales volumes for the future 12 month period ending November.

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c = net uncollectible gas cost, that is:

(uncollectible gas cost for the previous 12 months ended September) - (subsequently collected gas cost for the previous 12 months ended September)

Once a year, on a 12 months ended June basis, the Company shall review the percentage of lost and unaccounted for gas. If this percentage exceeds 5% of the amount metered in, the correcting account balance will be reduced so that the customer will effectively be charged a maximum of 5% for lost and unaccounted for gas and the Company will absorb the excess.

PSF 2017

Customers' bills will be adjusted \$1.31 per bill for the 2017 Pipeline Safety Fee

PIPELINE SAFETY PROGRAM FEES - 2017

Title 16 Economic Regulation Part 1 Railroad Commission Of Texas Chapter 8 Pipeline Safety Regulations Subchapter C Requirements For Natural Gas Pipelines Only Rule Section 8.201 Pipeline Safety Program Fees

a) Application of fees.

Pursuant to Texas Utilities Code, Section 121.211, the Commission establishes a pipeline safety and regulatory program fee, to be assessed annually against operators of natural gas distribution pipelines and pipeline facilities and natural gas master metered pipelines and pipeline facilities subject to the Commission's jurisdiction under Texas Utilities Code, Title 3. The total amount of revenue estimated to be collected under this section does not exceed the amount the Commission estimates to be necessary to recover the costs of administering the pipeline safety and regulatory programs under Texas Utilities Code, Title 3, excluding costs that are fully funded by federal sources for any fiscal year.

(b) Natural gas distribution systems.

The Commission hereby assesses each operator of a natural gas distribution system an annual pipeline safety and regulatory program fee of \$1.00 for each service (service line) in service at the end of each calendar year as reported by each system operator on the U.S. Department of Transportation (DOT) Gas Distribution Annual Report, Form PHMSA F7100.1-1 due on March 15 of each year.

(1) Each operator of a natural gas distribution system shall calculate the annual pipeline safety and regulatory program total to be paid to the Commission by multiplying the \$1.00 fee by the number of services listed in Part B, Section 3, of Form PHMSA F7100.1-1, due on March 15 of each year.

(2) Each operator of a natural gas distribution system shall remit to the Commission on March 15 of each year the amount calculated under paragraph (1) of this subsection.

(3) Each operator of a natural gas distribution system shall recover, by a surcharge to its existing rates, the amount the operator paid to the Commission under paragraph (1) of this subsection.

The surcharge:

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(A) shall be a flat rate, one-time surcharge;
 (B) shall not be billed before the operator remits the pipeline safety and regulatory program fee to the Commission;
 (C) shall be applied in the billing cycle or cycles immediately following the date on which the operator paid the Commission;
 (D) shall not exceed \$1.00 per service or service line; and
 (E) shall not be billed to a state agency, as that term is defined in Texas Utilities Code, Section 101.003.

(4) No later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers, each operator of a natural gas distribution system shall file with the Commission's Gas Services Division and the Pipeline Safety Division a report showing:

- (A) the pipeline safety and regulatory program fee amount paid to the Commission;
- (B) the unit rate and total amount of the surcharge billed to each customer;
- (C) the date or dates on which the surcharge was billed to customers; and
- (D) the total amount collected from customers from the surcharge.

(5) Each operator of a natural gas distribution system that is a utility subject to the jurisdiction of the Commission pursuant to Texas Utilities Code, Chapters 101 - 105, shall file a generally applicable tariff for its surcharge in conformance with the requirements of Section 7.315 of this title, relating to Filing of Tariffs.

(6) Amounts recovered from customers under this subsection by an investor-owned natural gas distribution system or a cooperatively owned natural gas distribution system shall not be included in the revenue or gross receipts of the system for the purpose of calculating municipal franchise fees or any tax imposed under Subchapter B, Chapter 182, Tax Code, or under Chapter 122, nor shall such amounts be subject to a sales and use tax imposed by Chapter 151, Tax Code, or Subtitle C, Title 3, Tax Code.

(c) Natural gas master meter systems.
 The Commission hereby assesses each natural gas master meter system an annual pipeline safety and regulatory program fee of \$100 per master meter system.

(1) Each operator of a natural gas master meter system shall remit to the Commission the annual pipeline safety and regulatory program fee of \$100 per master meter system no later than June 30 of each year.

(2) The Commission shall send an invoice to each affected natural gas master meter system operator no later than April 30 of each year as a courtesy reminder. The failure of a natural gas master meter system operator to receive an invoice shall not exempt the natural gas master meter system operator from its obligation to remit to the Commission the annual pipeline safety and regulatory program fee on June 30 each year.

(3) Each operator of a natural gas master meter system shall recover as a surcharge to its existing rates the amounts paid to the Commission under paragraph (1) of this subsection.

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(4) No later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers, each natural gas master meter system operator shall file with the Commission's Gas Services Division and the Pipeline Safety Division a report showing:

- (A) the pipeline safety and regulatory program fee amount paid to the Commission;
- (B) the unit rate and total amount of the surcharge billed to each customer;
- (C) the date or dates on which the surcharge was billed to customers; and
- (D) the total amount collected from customers from the surcharge.

(d) Late payment penalty.

If the operator of a natural gas distribution system or a natural gas master meter system does not remit payment of the annual pipeline safety and regulatory program fee to the Commission within 30 days of the due date, the Commission shall assess a late payment penalty of 10 percent of the total assessment due under subsection (b) or (c) of this section, as applicable, and shall notify the operator of the total amount due to the Commission.

Source Note: The provisions of this Section 8.201 adopted to be effective September 8, 2003, 28 TexReg 7682; amended to be effective November 24, 2004, 29 TexReg 10733; amended to be effective May 15, 2005, 30 TexReg 2849; amended to be effective December 19, 2005, 30 TexReg 8428; amended to be effective April 18, 2007, 32 TexReg 2136; amended to be effective November 12, 2007, 32 TexReg 8121; amended to be effective September 21, 2009, 34 TexReg 6446; amended to be effective August 30, 2010, 35 TexReg 7743; amended to be effective November 14, 2011, 36 TexReg 7663 ; amended to be effective November 11, 2013, 38 TexReg 7947

SUR 2018 SOI

Implementing 2018 SOI rates pursuant to the Final Order in GUD 10743 dated December 11, 2018 for all customers in the unincorporated areas of the West Texas Division.

RATE SCHEDULE: SURCHARGE 2018 WTX SOI

APPLICABLE TO: ALL UNINCORPORATED AREAS IN THE WEST TEXAS DIVISION

EFFECTIVE DATE: Bills Rendered on and after 12/11/2018

Application

The Rate Case Expense Surcharge (RCE) rate as set forth below is pursuant to the Final Order in GUD No. 10743. This monthly rate shall apply to residential, commercial, industrial, transportation, and public authority rate classes of Atmos Energy Corporation's West Texas Division in the rate area and amounts shown below. The fixed-price surcharge rate will be in effect for approximately 12 months until all approved and expended rate case expenses are recovered from the applicable customer classes as documented in the Final Order in GUD No.10743. This rider is subject to all applicable laws and orders, and the Company's rules and regulations on file with the regulatory authority.

Monthly Calculation

Surcharges will be the fixed-price rate shown in the table below:

Rate Schedule	Unincorporated Areas
Residential	\$0.15
Commercial	\$0.31
Industrial / Transportation	\$0.82

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RATE SCHEDULE

SCHEDULE ID

DESCRIPTION

Public Authority \$0.89

WTX ENV RES 10743

Implementing 2018 SOI rates pursuant to the Final Order in GUD 10743 dated December 11, 2018 for all customers in the unincorporated areas of the West Texas Division.
 RATE SCHEDULE: RESIDENTIAL GAS SERVICE
 APPLICABLE TO: ALL UNINCORPORATED AREAS IN THE WEST TEXAS DIVISION
 EFFECTIVE DATE: Bills Rendered on and after 12/11/2018
 Availability
 This schedule is applicable to general use by Residential customers for heating, cooking, refrigeration, water heating and other similar type uses. This schedule is not available for service to premises with an alternative supply of natural gas.

Monthly Rate
 Charge Amount
 Customer Charge \$ 16.10
 Consumption Charge per Ccf \$ 0.21224

The West Texas Division Gas Cost Adjustment Rider applies to this schedule.
 The West Texas Division Weather Normalization Adjustment Rider applies to this schedule.
 Miscellaneous Charges: Plus an amount for miscellaneous charges calculated in accordance with the applicable rider(s).

WTX WNA 10174

Implementing Rates Pursuant to Settlement Agreement dated 09/14/12 in GUD 10174 for all areas of the West Texas Division approved 10/02/2012. Applies to unincorporated and incorporated customers.

RATE SCHEDULE: WEST TEXAS DIVISION WEATHER NORMALIZATION ADJUSTMENT (WNA) RIDER

APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION

EFFECTIVE DATE: Bills Rendered on and after 10/01/2012

Provisions for Adjustment
 The base rate per Ccf (100,000 Btu) for gas service set forth in any Rate Schedules utilized in all cities in the West Texas Division or their environs for determining normalized winter period revenues shall be adjusted by an amount hereinafter described, which amount is referred to as the Weather Normalization Adjustment. The Weather Normalization Adjustment shall apply to all temperature sensitive residential, commercial, public authority, and state institution bills based on meters read during the revenue months of October through May.

Computation of Weather Normalization Adjustment
 The Weather Normalization Adjustment Factor shall be computed to the nearest one-hundredth cent per Ccf by the following formula:

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$$WNAFi = Ri \times ((HSFi (NDD-ADD)) / (BLi + (HSF i \times ADD)))$$

Where

i = any particular Rate Schedule or billing classification within any such particular Rate Schedule that contains more than one billing classification

WNAFi = Weather Normalization Adjustment Factor for the ith rate schedule or classification expressed in cents per Ccf

Ri = base rate of temperature sensitive sales for the ith schedule or classification utilized

HSFi = heat sensitive factor for the ith schedule or classification divided by the average bill count in that class

NDDi = billing cycle normal heating degree days

ADDi = billing cycle actual heating degree days

BLi = base load sales for the ith schedule or Classification divided by the average bill count in that class

The Weather Normalization Adjustment for the jth customer in ith rate schedule is computed as:

$$WNAi = WNAFi \times qii$$

Where qii is the relevant sales quantity for the jth Customer in ith rate schedule

RATE ADJUSTMENT PROVISIONS

None

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24079	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Amarillo Environs			
24081	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Amherst WT Environs			
24083	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Anton WT Environs			
24085	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Big Spring WT Environs			
24087	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Bovina WT Environs			
24089	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Brownfield WT Environs			
24091	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Buffalo Springs Lake WT Environs			
24093	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Canyon WT Environs			
24095	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Channing Environs			
24097	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Coahoma WT Environs			
24099	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Crosbyton WT Environs			
24101	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Dalhart Environs			
24103	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Dimmitt WT Environs			
24105	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Earth WT Environs			
24107	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Edmonson WT Environs			
24109	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Floydada WT Environs			
24111	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Forsan WT Environs			

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24113	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Friona WT Environs			
24115	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Fritch Environs			
24118	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Hale Center WT Environs			
24120	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Happy WT Environs			
24122	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Hart WT Environs			
24125	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Hereford WT Environs			
24127	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Idalou WT Environs			
24129	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Kress WT Environs			
24131	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Lake Tanglewood WT Environs			
24133	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Lamesa WT Environs			
24135	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Levelland WT Environs			
24137	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Littlefield WT Environs			
24139	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Lockney WT Environs			
24141	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Lorenzo WT Environs			
24143	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Los Ybanez WT Environs			
24145	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Lubbock Environs			
24147	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Meadow WT Environs			

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24149	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Midland WT Environs			
24151	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Muleshoe WT Environs			
24153	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Nazareth WT Environs			
24155	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	New Deal WT Environs			
24157	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	New Home WT Environs			
24159	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	O'Donnell WT Environs			
24161	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Odessa WT Environs			
24163	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Olton WT Environs			
24165	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Opdyke West WT Environs			
24167	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Palisades WT Environs			
24169	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Pampa WT Environs			
24171	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Panhandle WT Environs			
24173	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Petersburg WT Environs			
24175	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Plainview WT Environs			
24177	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Post WT Environs			
24179	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Quitaque WT Environs			
24181	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Ralls WT Environs			

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24183	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Ransom Canyon WT Environs			
24185	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Ropesville WT Environs			
24187	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Sanford Environs			
24189	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Seagraves WT Environs			
24191	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Seminole WT Environs			
24193	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Shallowater WT Environs			
24195	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Silverton WT Environs			
24197	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Slaton WT Environs			
24199	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Smyer WT Environs			
24202	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Springlake WT Environs			
24204	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Stanton WT Environs			
24206	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Sudan WT Environs			
24208	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Tahoka WT Environs			
24210	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Timbercreek Canyon WT Environs			
24212	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Tulia WT Environs			
24214	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Turkey WT Environs			
24216	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Vega WT Environs			

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24219	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Wellman WT Environs			
24222	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Wilson WT Environs			
24224	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Wolfforth WT Environs			
24077	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Abernathy WT Environs			
24083	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Anton WT Environs			
24079	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Amarillo Environs			
24077	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Abernathy WT Environs			
24081	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Amherst WT Environs			
24085	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Big Spring WT Environs			
24087	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Bovina WT Environs			
24089	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Brownfield WT Environs			
24091	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Buffalo Springs Lake WT Environs			
24093	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Canyon WT Environs			
24095	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Channing Environs			
24097	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Coahoma WT Environs			
24099	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Crosbyton WT Environs			
24101	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Dalhart Environs			

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24103	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Dimmitt WT Environs			
24105	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Earth WT Environs			
24107	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Edmonson WT Environs			
24109	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Floydada WT Environs			
24111	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Forsan WT Environs			
24113	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Friona WT Environs			
24115	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Fritch Environs			
24118	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Hale Center WT Environs			
24120	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Happy WT Environs			
24122	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Hart WT Environs			
24125	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Hereford WT Environs			
24127	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Idalou WT Environs			
24129	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Kress WT Environs			
24131	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Lake Tanglewood WT Environs			
24133	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Lamesa WT Environs			
24135	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Levelland WT Environs			
24137	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Littlefield WT Environs			

RAILROAD COMMISSION OF TEXAS
GAS SERVICES DIVISION
GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 25429

CUSTOMERS				
<u>RRC CUSTOMER NO</u>	<u>CONFIDENTIAL?</u>	<u>BILLING UNIT</u>	<u>PGA CURRENT CHARGE</u>	<u>PGA EFFECTIVE DATE</u>
24139	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Lockney WT Environs			
24141	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Lorenzo WT Environs			
24143	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Los Ybanez WT Environs			
24145	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Lubbock Environs			
24147	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Meadow WT Environs			
24149	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Midland WT Environs			
24151	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Muleshoe WT Environs			
24153	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Nazareth WT Environs			
24155	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	New Deal WT Environs			
24157	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	New Home WT Environs			
24159	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	O'Donnell WT Environs			
24161	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Odessa WT Environs			
24163	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Olton WT Environs			
24165	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Opdyke West WT Environs			
24167	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Palisades WT Environs			
24169	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Pampa WT Environs			
24171	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Panhandle WT Environs			

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CUSTOMERS				
<u>RRC CUSTOMER NO</u>	<u>CONFIDENTIAL?</u>	<u>BILLING UNIT</u>	<u>PGA CURRENT CHARGE</u>	<u>PGA EFFECTIVE DATE</u>
24173	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Petersburg WT Environs			
24175	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Plainview WT Environs			
24177	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Post WT Environs			
24179	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Quitaque WT Environs			
24181	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Ralls WT Environs			
24183	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Ransom Canyon WT Environs			
24185	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Ropesville WT Environs			
24187	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Sanford Environs			
24189	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Seagraves WT Environs			
24191	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Seminole WT Environs			
24193	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Shallowater WT Environs			
24202	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Springlake WT Environs			
24195	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Silverton WT Environs			
24197	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Slaton WT Environs			
24199	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Smyer WT Environs			
24204	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Stanton WT Environs			
24206	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Sudan WT Environs			

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CUSTOMERS

<u>RRC CUSTOMER NO</u>	<u>CONFIDENTIAL?</u>	<u>BILLING UNIT</u>	<u>PGA CURRENT CHARGE</u>	<u>PGA EFFECTIVE DATE</u>
24208	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Tahoka WT Environs			
24210	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Timbercreek Canyon WT Environs			
24212	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Tulia WT Environs			
24214	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Turkey WT Environs			
24216	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Vega WT Environs			
24219	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Wellman WT Environs			
24222	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Wilson WT Environs			
24224	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Wolfforth WT Environs			

REASONS FOR FILING

NEW?: N

RRC DOCKET NO: GUD 10174, 10486, 10743

CITY ORDINANCE NO:

AMENDMENT(EXPLAIN): Implementing 2018 SOI per GUD 10743

OTHER(EXPLAIN):

SERVICES

<u>TYPE OF SERVICE</u>	<u>SERVICE DESCRIPTION</u>
A	Residential Sales
<u>OTHER TYPE DESCRIPTION</u>	

PREPARER - PERSON FILING

RRC NO: 959 ACTIVE FLAG: Y INACTIVE DATE:

FIRST NAME: Philip MIDDLE: LAST NAME: Littlejohn

TITLE: VP Rates & Reg Affairs

ADDRESS LINE 1: 6606 66th Street

ADDRESS LINE 2:

CITY: Lubbock STATE: TX ZIP: 79424 ZIP4:

AREA CODE: 806 PHONE NO: 798-4449 EXTENSION:

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CURTAILMENT PLAN

<u>PLAN ID</u>	<u>DESCRIPTION</u>
7862	<p>In the unlikely event that the gas supply available to the Atmos Energy Corporation - West Texas Division (Atmos - West Texas) system or a segment of the system is temporarily inadequate to satisfy all customers' demand for service, Atmos West Texas will attempt to balance supply and demand by giving customer health and safety related service the highest priority. Atmos West Texas will increase the supply of gas available to service human needs by curtailing deliveries to other types of service with a lower priority. The Plan will be implemented independently as to each physically separate distribution system: The system priority for service will be as follows:</p> <p>Priority 1: Residential and service to customers, such as hospitals, essential to the public health where no alternative fuel exists.</p> <p>Priority2: Service to schools. Provided that school facilities used as dwellings shall be Priority 1. Provided further that non-dwelling school facilities may be curtailed as Priority 6 if the curtailment can be implemented either before or after school hours.</p> <p>Priority 3 Minimum service to support plant or building protection necessary to prevent freeze or other significant damage to equipment or facilities.</p> <p>Priority 4 Firm industrial or commercial service pursuant to a contract.</p> <p>Priority 5 The first fifty percent (50%) of small industrial and commercial requirements (calculated excluding plant and equipment protection volumes). And, if necessary, the remaining fifty percent (50%) of small industrial and commercial requirements. Small industrial and commercial customers are defined as using less than 3,000 Mcf/day.</p> <p>Priority 6 Service to public meeting facilities (such as civic centers, auditoriums, churches and vacant classrooms) and other customers whose curtailment will not jeopardize public health or commercial activity. Public meeting facilities used as dwellings shall be Priority 1.</p> <p>Priority 7 The first fifty percent (50%) of large industrial and commercial requirements (calculated excluding plant and equipment protection volumes). And if necessary, the remaining fifty percent (50%) of large industrial and commercial requirements. Large industrial and commercial customers are defined as using more than 3,000 Mcf/day.</p> <p>Priority 8 Service to transportation customers when the Company is unable to confirm that such customers' gas supply is actually being delivered to the system. Otherwise, transportation customers will be deemed to have the same priority as the comparable type of sales service.</p> <p>Priority 9 Voluntary curtailment of service in response to a Company request.</p> <p>Any customer (other than Priority 1) may agree to a lower priority by contract. If the gas supply is adequate to fulfill only the partial requirements of a priority category, curtailment to customers in that category will be administered by the Company on a rotating basis for the duration of the shortage. Vehicular compressed natural gas service will match the curtailment priority of the customer's premises.</p>

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TARIFF CODE: DS RRC TARIFF NO: 25429

LINE EXTENSION POLICY

<u>POLICY ID</u>	<u>DESCRIPTION</u>
1221	ATMOS ENERGY CORPORATION, WEST TEXAS DIVISION UNINCORPORATED AREAS LINE EXTENSION POLICY
	Atmos Energy may require, on a consistent and nondiscriminatory basis, pre-payment, reimbursement, or adequate security for all costs (including, but not limited to, materials, labor, allocated overhead, permit costs and right-of way acquisition costs) of extending its existing pipeline system to serve a new customer to the extent that extension would exceed 75 feet.

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QUALITY OF SERVICE

<u>QUAL_SERVICE ID</u>	<u>DESCRIPTION</u>
QS1-b	<p>Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 02/17/2017 pursuant to GUD 10591.</p> <p>The following minimum service standards are applicable to residential, commercial, public authority, state institution and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.</p> <p>1. Continuity of Service</p> <p>(A) Service Interruptions.</p> <p>(i) Atmos Energy, West Texas Division will make all reasonable efforts to prevent interruptions of service. When interruptions occur, Atmos Energy, West Texas Division will reestablish service within the shortest possible time consistent with prudent operating principles so that the smallest numbers of customers are affected.</p> <p>(ii) Atmos Energy, West Texas Division will make reasonable efforts to meet emergencies resulting from interruptions of service, and will issue instructions to its employees covering procedures to be followed in the event of an emergency in order to prevent or mitigate interruption or impairment of service.</p> <p>(iii) In the event of national emergency or local disaster resulting in disruption of normal service, Atmos Energy, West Texas Division may, in the public interest, interrupt service to other customers to provide necessary service to civil defense or other emergency service agencies on a temporary basis until normal service to these agencies can be restored.</p> <p>(iv) Curtailment of gas service will be done in accordance with the utility's curtailment program as authorized by the appropriate regulatory body. When notified by the utility, the customer will curtail gas service. In the event of any curtailment, utility personnel may physically turn off or restrict gas deliveries and only utility personnel will thereafter be permitted to restore gas service. The customer assumes any and all risk and will indemnify the utility against all damages, losses and expenses resulting from a curtailment of gas service under the utility's authorized curtailment program, except to the extent such damages, losses and expenses result from the gross negligence of the utility.</p> <p>(B) Record of interruption. Except for momentary interruptions which do not cause a major disruption of service, Atmos Energy, West Texas Division will keep a complete record of all interruptions, both emergency and scheduled. This record will show the cause of interruptions, date, time duration, location, approximate number of customers affected, and, in cases of emergency interruptions, the remedy and steps taken to prevent recurrence.</p> <p>(C) Report to Commission. Atmos Energy, West Texas Division will notify the Railroad Commission in writing within 48 hours of interruptions in service affecting the entire system or any major division thereof, lasting more than four hours. The notice will also state the cause of such interruptions. If any service interruption is otherwise reported to the Commission (for example, as curtailment report or safety report), such other report will be intended to be sufficient to comply with the terms of this paragraph.</p>

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QS2-b Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 02/17/2017 pursuant to GUD 10591. The following minimum service standards are applicable to residential, commercial, public authority, state institution and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

2. Customer Relations

(A) Information to customers. Atmos Energy, West Texas Division will:

(i) maintain a current set of maps showing the physical locations of its facilities. All distribution facilities will be labeled to indicate the size and any pertinent information which will accurately describe the utility's facilities. These maps, or such other maps as may be required by the regulatory authority, will be kept by Atmos Energy, West Texas Division in a central location and will be available for inspection by the regulatory authority during normal working hours. Each business office or service center will have available up-to-date maps, or records of its immediate area, with other such information as may be necessary to enable Atmos Energy, West Texas Division to advise applicants and others entitled to the information as to the facilities available for serving the locality;

(ii) assist the customer or applicant in selecting the most economical rate schedule;

(iii) in compliance with applicable law or regulations, notify customers affected by a change in rates or schedule or classification;

(iv) post a notice in a conspicuous place in each business office of Atmos Energy, West Texas Division where applications for service are received informing the public that copies of the rate schedules and rules relating to the service of the utility as filed with the Commission are available for inspection;

(v) upon request, inform its customers as to the method of reading meters;

(vi) provide to new customers, at the time service is initiated or as an insert in the first billing, a pamphlet or information packet containing the following information, in English and Spanish:

(1) the customer's right to information concerning rates and services and the customer's right to inspect or obtain at reproduction cost a copy of the applicable tariffs and service rules;

(2) the customer's right to have his or her meter checked without charge under Section (7) of this Rule, if applicable;

(3) the time allowed to pay outstanding bills;

(4) grounds for termination of service;

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- (5) the steps Atmos Energy, West Texas Division must take before terminating service;
- (6) how the Customer can resolve billing disputes with Atmos Energy, West Texas Division and how disputes and health emergencies may affect termination of service;
- (7) information on alternative payment plans, if any, offered by Atmos Energy, West Texas Division;
- (8) the steps necessary to have service reconnected after involuntary termination;
- (9) the appropriate regulatory authority with whom to register a complaint and how to contact such authority;
- (10) the hours, addresses, and telephone numbers of utility offices where bills may be paid and information may be obtained; and
- (11) the customer's right to be instructed by Atmos Energy, West Texas Division how to read his or her meter.
- (vii) at least once each calendar year, notify each customer that information is available upon request, at no charge to the customer, concerning the items listed in paragraph (vi) (1-11) of this subsection. This notice may be accomplished by use of a billing insert or a printed statement upon the bill itself.
- (B) Customer complaints. Upon complaint to Atmos Energy, West Texas Division by residential, commercial, public authority, state institution or industrial sales customers either at its office, by letter, or by telephone, Atmos Energy, West Texas Division will promptly make a suitable investigation and advise the complainant of the results thereof. Atmos Energy, West Texas Division will keep a record of all complaints which will show the name and address of the complainant, the date and nature of the complaint, and the adjustment or disposition thereof for a period of one year subsequent to the final disposition of the complaint.
- (C) Utility response. Upon receipt of a complaint, either by letter or by telephone, from the regulatory authority on behalf of a customer, Atmos Energy, West Texas Division will promptly make a suitable investigation and advise the regulatory authority and complainant of the results thereof. An initial response will be made by the next working day. Unless additional reply time is granted by the regulatory authority, Atmos Energy, West Texas Division will make a final and complete response within 15 days. The Commission encourages all customer complaints to be made in writing to assist the regulatory authority in maintaining records of the quality of service of each utility; however, telephone communications will be acceptable.
- (D) Deferred payment plan. If a deferred payment plan for delinquent residential accounts is offered, it will conform to the following guidelines:
- (i) Every deferred payment plan entered into due to the customer's inability to pay the outstanding bill in full must provide that service will not be discontinued if the customer pays current bills and a reasonable amount of the outstanding bill and agrees to pay the balance in reasonable installments until the bill is paid.
- (ii) For purposes of determining reasonableness under these rules, the following shall be

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considered: size of delinquent account; customer's ability to pay; customer's payment history; time that the debt has been outstanding; reasons why debt has been outstanding; and other relevant factors concerning the circumstances of the customer.

(iii) A deferred payment plan, if reduced to writing, offered by Atmos Energy, West Texas Division will state, immediately preceding the space provided for the customer's signature and in bold-face print at least two sizes larger than any other used, that: If you are not satisfied with this agreement, do not sign. If you are satisfied with this agreement, you give up your right to dispute the amount due under the agreement except for the utility's failure or refusal to comply with the terms of this agreement.

(iv) A deferred payment plan if offered at all, may include a one-time 5.0% penalty for late payment on the gross amount of the outstanding bill with no prompt payment discount allowed except in cases where the outstanding bill is unusually high as a result of the utility's error (such as an inaccurately estimated bill or an incorrectly read meter). A deferred payment plan will not include a finance charge.

(v) If a customer for utility service has not fulfilled terms of a deferred payment agreement or refuses to sign the same if it is reduced to writing, Atmos Energy, West Texas Division will have the right to disconnect pursuant to disconnection rules herein, and under such circumstances, it shall not be required to offer a subsequent negotiation of a deferred payment agreement prior to disconnection.

(vi) Any utility which institutes a deferred payment plan shall not refuse a customer participation in such a program on the basis of race, color, creed, sex, marital status, age, or any other form of discrimination prohibited by law.

(E) Delayed payment of bills by elderly persons to residential customers.

(i) Applicability. This subparagraph applies only to:

(1) a utility that assesses late payment charges to residential customers and that suspends service before the 26th day after the date of the bill for which collection action is taken;

(2) utility bills issued on or after August 30, 1993; and

(3) an elderly person, as defined in clause (ii) of this subparagraph, who is a residential customer and who occupies the entire premises for which a delay is requested.

(ii) Definitions.

(1) Elderly person - A person who is 60 years of age or older

(2) Utility - A gas utility or municipally owned utility as defined in Texas Utilities Code, 101.003(7), 101.003(8), and 121.001 - 121.006.

(iii) An elderly person may request that the utility implement the delay for either the most recent utility bill or for the most recent utility bill and each subsequent utility bill.

(iv) On request of an elderly person, a utility shall delay without penalty the payment date

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of a bill for providing utility services to that person until the 25th day after the date on which the bill is issued.

(v) Atmos Energy, West Texas Division may require the requesting person to present reasonable proof that the person is 60 years of age or older.

(vi) Every utility shall notify its customers of this delayed payment option no less often than yearly. A utility may include this notice with other information provided pursuant to subparagraph (A) of this paragraph.

(F) Budget Billing - The Company offers an optional budget billing plan to moderate seasonal differences in customer bills. The details of the plan are published on the Company's website

QS3-b Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 02/17/2017 pursuant to GUD 10591. The following minimum service standards are applicable to residential, commercial, public authority, state institution and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

3. Refusal of Service

(A) Compliance by applicant. Atmos Energy, West Texas Division may decline to serve an applicant for whom service is available from previously installed facilities until such applicant has complied with applicable state and municipal regulations and approved rules and regulations and tariff provisions of Atmos Energy, West Texas Division on file with the Commission governing the service applied for or for any of the following reasons:

(i) Applicant's facilities inadequate. If the applicant's installation, equipment or possible misuse of gas service is believed to be hazardous or of such character that satisfactory service cannot be given.

(ii) For indebtedness. If the applicant is indebted to any utility for the same kind of service as that applied for; provided, however, that in the event the indebtedness of the applicant for service is in dispute, the applicant shall be served upon complying with the applicable deposit requirement.

(iii) Refusal to make deposit. For refusal to make a deposit if applicant is required to make a deposit under these rules.

(B) Applicant's recourse. In the event that Atmos Energy, West Texas Division refuses to serve an applicant under the provisions of these rules, Atmos Energy, West Texas Division will inform the applicant of the basis of its refusal and that the applicant may file a complaint with the municipal regulatory authority or commission, whichever is appropriate.

(C) Insufficient grounds for refusal to serve. The following do not constitute sufficient cause for refusal of service to a present customer or applicant:

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- (i) Delinquency in payment for service by a previous occupant of the premises to be served.
- (ii) Failure to pay for merchandise or charges for non-utility service purchased from Atmos West Texas.
- (iii) Failure to pay a bill to correct previous under billing due to misapplication of rates more than six months prior to the date of application;
- (iv) Violation of Atmos Energy, West Texas Division' rules pertaining to operating of nonstandard equipment or unauthorized attachments which interfere with the service of others unless the customer has first been notified and been afforded reasonable opportunity to comply with these rules. [Please see 4(D)(ii) below]
- (v) Failure to pay a bill of another customer as guarantor thereof unless the guaranty was made in writing to the utility as a condition precedent to service.
- (vi) Failure to pay the bill of another customer at the same address except where the change of customer identity is made to avoid or evade payment of a utility bill.

QS4-b Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 02/17/2017 pursuant to GUD 10591. The following minimum service standards are applicable to residential, commercial, public authority, state institution and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

4. Discontinuance of Service

(A) The due date of the bill for utility service will not be less than 15 days after issuance, or such other period of time as may be provided by order of the regulatory authority. A bill for utility service is delinquent if unpaid by the due date.

(B) Atmos Energy, West Texas Division may offer an inducement for prompt payment of bills to residential and commercial customers by allowing a discount in the amount of five percent (or such other amount as allowed by the appropriate regulatory authority) for payment of bills within 10 days after their issuance. This provision shall not apply where it conflicts with existing orders or ordinances of the appropriate regulatory authority.

(C) A customer's utility service may be disconnected if the bill has not been paid or a deferred payment plan pursuant to (2) (D) above has not been entered into within five working days after the bill has become delinquent and proper notice has been given. Proper notice consists of a deposit in the United States mail, postage prepaid, or hand delivery to the customer at least five working days prior to the stated date of disconnection, with the words Termination Notice or similar language prominently displayed on the notice. The notice will be provided in English and Spanish as necessary to adequately inform the customer, and will include the date of termination, the hours, address, and telephone number where payment may be made, and a statement that if a health or other emergency exists, Atmos Energy, West Texas

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Division may be contacted concerning the nature of the emergency and the relief available, if any, to meet such emergency.

(D) Utility service may be disconnected for any of the following reasons:

(i) Failure to pay a delinquent account or failure to comply with the terms of a deferred payment plan for installment payment of a delinquent account.

(ii) Violation of Atmos Energy, West Texas Division' rules pertaining to the use of service or in a manner which interfered with the service of others or the operation of nonstandard equipment, if a reasonable attempt has been made to notify the customer and the customer is provided with a reasonable opportunity to remedy the situation.

(iii) Failure to comply with the deposit or guarantee arrangements required by paragraph (5) of this subsection.

(iv) Without notice where a known dangerous condition exists, for as long as the condition exists.

(v) Tampering with Atmos Energy, West Texas Division' meter or equipment or bypassing the same.

(E) Utility service may not be disconnected for any of the following reasons:

(i) Delinquency in payment for service by a previous occupant of the premises.

(ii) Failure to pay for merchandise or charges for non-utility service by Atmos Energy, West Texas Division.

(iii) Failure to pay for a different type or class of utility service unless fee for such service is or could have been included on same bill.

(iv) Failure to pay the account of another customer as guarantor thereof, unless the utility has in writing the guarantee as a condition precedent to service.

(v) Failure to pay charges arising from an under billing occurring due to any misapplication of rates more than six months prior to the current billings.

(vi) Failure to pay charges arising from an under billing due to any faulty metering, unless the meter has been tampered with or unless such under billing charges are due.

(vii) Failure to pay an estimated bill other than a bill rendered pursuant to an approved meter reading plan, unless Atmos Energy, West Texas Division was unable to read the meter due to circumstances beyond its control.

(F) Unless a dangerous or potentially fraudulent condition exists, or unless the customer request disconnection, service will not be disconnected on a day, or on a day immediately preceding a day, when Atmos Energy, West Texas Division personnel are not available to the public for the purpose of making collections and reconnecting service.

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(G) Atmos Energy, West Texas Division may not abandon a residential or commercial customer without written approval from the regulatory authority.

(H) Atmos Energy, West Texas Division will not discontinue service to a delinquent residential customer permanently residing in an individually metered dwelling unit when that customer established that discontinuance of service will result in some person residing at that residence becoming seriously ill if service is discontinued. Any customer seeking to avoid termination of service under this section must make a written request supported by a written statement from a licensed physician. Both the request and the statement must be received by Atmos Energy, West Texas Division not more than five working days after the date of delinquency of the bill. The prohibition against service termination provided by this section will last twenty days from the date of receipt by Atmos Energy, West Texas Division of the request and statement or such lesser period as may be agreed upon by Atmos Energy, West Texas Division and the customer. The customer who makes such request shall sign an installment agreement which provides for such service contingent upon timely payment for subsequent monthly billings.

(I) Suspension of Gas Utility Service Disconnection during an Extreme Weather Emergency

(A) Applicability and scope. This rule applies to gas utilities, as defined in Texas Utilities Code, Section101.003(7) and Section121.001, and to owners, operators, and managers of mobile home parks or apartment houses who purchase natural gas through a master meter for delivery to a dwelling unit in a mobile home park or apartment house, pursuant to Texas Utilities Code, Sections124.001- 124.002, within the jurisdiction of the Railroad Commission pursuant to Texas Utilities Code, Section102.001. For purposes of this section, all such gas utilities and owners, operators and managers of master meter systems shall be referred to as providers. Providers shall comply with the following service standards. A gas distribution utility shall file amended service rules incorporating these standards with the Railroad Commission in the manner prescribed by law.

(B) Disconnection prohibited. Except where there is a known dangerous condition or a use of natural gas service in a manner that is dangerous or unreasonably interferes with service to others, a provider shall not disconnect natural gas service to:

(1) a delinquent residential customer during an extreme weather emergency. An extreme weather emergency means a day when the previous day's highest temperature did not exceed 32 degrees Fahrenheit and the temperature is predicted to remain at or below that level for the next 24 hours according to the nearest National Weather Station for the county where the customer takes service.

(2) a delinquent residential customer for a billing period in which the provider receives a written pledge, letter of intent, purchase order, or other written notification from an energy assistance provider that it is forwarding sufficient payment to continue service; or

(3) a delinquent residential customer on a weekend day, unless personnel or agents of the provider are available for the purpose of receiving payment or making collections and reconnecting service.

(C) Payment plans. Providers shall defer collection of the full payment of bills that are due during an extreme weather emergency until after the emergency is over, and shall work with

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customers to establish a payment schedule for deferred bills as set forth in paragraph (2)(D) of Section 7.45 of this title, relating to Quality of Service.

(D) Notice. Beginning in the September or October billing periods utilities and owners, operators, or managers of master metered systems shall give notice as follows:

(1) Each utility shall provide a copy of this rule to the social services agencies that distribute funds from the Low Income Home Energy Assistance Program within the utility's service area.

(2) Each utility shall provide a copy of this rule to any other social service agency of which the provider is aware that provides financial assistance to low income customers in the utility's service area.

(3) Each utility shall provide a copy of this rule to all residential customers of the utility and customers who are owners, operators, or managers of master metered systems.

(4) Owners, operators, or managers of master metered systems shall provide a copy of this rule to all of their customers.

(E) In addition to the minimum standards specified in this section, providers may adopt additional or alternative requirements if the provider files a tariff with the Commission pursuant to Section 7.44 of this title (relating to Filing of Tariffs). The Commission shall review the tariff to ensure that at least the minimum standards of this section are met.

QS5-b Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 02/17/2017 pursuant to GUD 10591. The following minimum service standards are applicable to residential, commercial, public authority, state institution and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

5. Applicant Deposit

(A) Establishment of credit for residential applicants. Atmos Energy, West Texas Division may require a residential applicant for service to satisfactorily establish credit but such establishment of credit shall not relieve the customer from complying with rules for prompt payment of bills. Subject to these rules, a residential applicant will not be required to pay a deposit:

(i) if the residential applicant has been a customer of any utility for the same kind of service within the last two years and is not delinquent in payment of any such utility service account and during the last 12 consecutive months of service did not have more than one occasion in which a bill for such utility service was paid after becoming delinquent and never had service disconnected for nonpayment.

(ii) if the residential applicant furnishes in writing a satisfactory guarantee to secure

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payment of bills for other service required; or

(iii) if the residential applicant furnishes in writing a satisfactory credit rating by appropriate means, including but not limited to the production of generally acceptable credit cards, letters of credit reference, the names of credit references which may be quickly and inexpensively contacted by Atmos Energy, West Texas Division, or ownership of substantial equity.

(B) Reestablishment of credit. Every applicant who has previously been a customer of Atmos Energy, West Texas Division and whose service has been discontinued for nonpayment of bills shall be required before service is rendered to pay all amounts owed to Atmos Energy, West Texas Division by the customer or execute a written deferred payment agreement, if offered, and reestablish credit as provided in subparagraph (A) of this part.

(C) Amount of deposit and interest for residential service, and exemption from deposit.

(i) The required deposit will not exceed an amount equivalent to 1/6 of the estimated annual billings. However, if actual use is at least twice the amount of the estimated billings, a new deposit requirement may be calculated and an additional deposit may be required within two days. If such additional deposit is not made, Atmos Energy, West Texas Division may disconnect service under the standard disconnection procedure for failure to comply with deposit requirements.

(ii) All applicants for residential service who are 65 years of age or older will be considered as having established credit if such applicant does not have an outstanding account balance with Atmos Energy, West Texas Division or another utility for the same utility service which accrued within the last two years. No cash deposit shall be required of such applicant under these conditions.

(iii) Atmos Energy, West Texas Division will pay a minimum interest on such deposits according to the rate as established by law. If refund of deposit is made within 30 days of receipt of deposit, no interest payment is required. If the utility retains the deposit more than 30 days, payment of interest shall be made retroactive to the date of deposit.

(1) Payment of interest to the customer will be annually or at the time the deposit is returned or credited to the customer's account.

(2) The deposit shall cease to draw interest on the date it is returned or credited to the customers account.

(iv) Atmos Energy, West Texas Division shall waive any deposit requirement for residential service for an applicant who has been determined to be a victim of family violence as defined in Texas Family Code, Section 71.004, by a family violence center, by treating medical personnel, by law enforcement agency personnel, or by a designee of the Attorney General in the Crime Victim Services Division of the Office of the Attorney General. This determination shall be evidenced by the applicant's submission of a certification letter developed by the Texas Council on Family Violence and made available on its web site.

(D) Atmos Energy, West Texas Division may require a deposit from commercial or industrial customer sufficient to reasonably protect it against the risk exposure, provided such a policy

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is applied in a uniform and nondiscriminatory manner.

(E) Records of deposits.

(i) Atmos Energy, West Texas Division shall keep records to show:

(1) the name and address of each depositor;

(2) the amount and date of the deposit; and

(3) each transaction concerning the deposit.

(ii) Atmos Energy, West Texas Division will issue a receipt of deposit to each applicant from whom a deposit is received and shall provide means whereby a depositor may establish claim if the receipt is lost.

(iii) A record of each unclaimed deposit will be maintained for at least four years, during which time Atmos Energy, West Texas Division will make a reasonable effort to return the deposit.

(F) Refund of deposit.

(i) If service is not connected or after disconnection of service, Atmos Energy, West Texas Division will promptly and automatically refund the customer's deposit plus accrued interest or the balance, if any, in excess of the unpaid bills for service furnished. The transfer of service from one premise to another within Atmos Energy, West Texas Division' service area will not be deemed a disconnection within the meaning of these rules, and no additional deposit may be demanded unless permitted by these rules.

(ii) When the customer has paid bills for 12 consecutive residential bills without having service disconnected for nonpayment of bill and without having more than two occasions in which a bill was delinquent and when the customer is not delinquent in the payment of the current bill, Atmos Energy, West Texas Division will promptly and automatically refund the deposit plus accrued interest to the customer in the form of cash or credit to a customer's account.

(G) Upon sale or transfer of utility or company. Atmos Energy, West Texas Division will comply with Railroad Commission regulations which provide that upon the sale or transfer of any public utility or operating units thereof, the seller shall file with the Commission under oath, in addition to other information, a list showing the names and addresses of all customers served by such utility or units thereof who have to their credit a deposit, the date such deposit was made, the amount thereof, and the unpaid interest thereon.

(H) Complaint by applicant or customer. Atmos Energy, West Texas Division will direct its personnel engaged in initial contact with customer or applicant for service seeking to establish or reestablish credit under the provisions of these rules to inform the customer, if dissatisfaction is expressed with the utility's decision, of the customer's right to file a complaint with the regulatory authority.

QS8-b Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 02/17/2017

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pursuant to GUD 10591. The following minimum service standards are applicable to residential, commercial, public authority, state institution and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

8. New Construction

(A) Standards of construction. Atmos Energy, West Texas Division will endeavor to construct, install, operate, and maintain its plant, structures, equipment, and lines in accordance with the provisions of such codes and standards as are generally accepted by the industry, as modified by rule or regulation of the regulatory authority or otherwise by law and in such manner to best accommodate the public and to prevent interference with service furnished by other public utilities insofar as practical.

(B) Line extension and construction charge policy. In the absence of a line extension policy specific to a city franchise agreement, the following policy shall apply. Atmos Energy, West Texas Division may require, on a consistent and non-discriminatory basis, pre-payment, reimbursement, or adequate security for all costs (including, but not limited to, materials, labor, allocated overhead, permit costs and right-of-way acquisition costs) of extending its existing pipeline system to serve a new customer to the extent that extension would exceed 75 feet. The applicable provisions of city franchise agreements, which set forth line extension and construction charge policies that differ from the above policy are on file with the applicable municipality and the Railroad Commission of Texas.

Atmos Energy, West Texas Division reserves the sole discretion to designate the routes of all new extensions and the construction materials and manner of fabrication and installation. Atmos Energy, West Texas Division may, on a consistent and non-discriminatory basis, provide for refunds, credits or security releases based upon factors such as additional customers subsequently attaching, the level of sales experienced through the new facility, or other criteria chosen by Atmos Energy, West Texas Division. Atmos Energy, West Texas Division may apply similar cost responsibility and arrangements to a customer requesting an increase in the capacity of existing Atmos Energy, West Texas Division facilities to accommodate an increase in the customer's service requirements. In no event will contribution in aid of construction be required of any residential customer unless provided for in this extension policy.

(C) Response to request for service. Atmos Energy, West Texas Division will endeavor to serve each qualified applicant for residential or commercial service within its service area as rapidly as practical. As a general policy, those applications not involving line extensions or new facilities should be filled within seven working days. Those applications for individual residential service requiring line extensions should be filled within 90 days unless unavailability of materials or other causes beyond the control of Atmos Energy, West Texas Division result in unavoidable delays. In the event that residential service is delayed in excess of 90 days after an applicant has met credit requirements and made satisfactory arrangements for payment of any required construction charges, a report will be made to the regulatory authority listing the name of the applicant, location, and cause for delay. If such delays are due to causes which are reasonably beyond the control

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of Atmos Energy, West Texas Division, a delay in excess of 90 days will not constitute a refusal to serve.

QS6-b Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 02/17/2017 pursuant to GUD 10591. The following minimum service standards are applicable to residential, commercial, public authority, state institution and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

6. Billing

(A) Bills for gas service will be rendered monthly, unless otherwise authorized or unless service is rendered for a period less than a month. Bills will be rendered as promptly as possible following the reading meters.

(B) The customer's bill will show all the following information. The information will be arranged and displayed in such a manner as to allow the customer to compute his bill with the applicable rate schedule. The applicable rate schedule will be mailed to the customer on request of the customer.

(i) If the meter is read by Atmos Energy, West Texas Division, the date and reading of the meter at the beginning and end of the period for which rendered.

(ii) The number and kind of units billed.

(iii) The applicable rate schedule title or code.

(iv) The total base bill.

(v) The total of any adjustments to the base bill and the amount of adjustments per billing unit.

(vi) The date by which the customer must pay the bill to get prompt payment discount.

(vii) The total amount due before and after any discount for prompt payment within a designated period.

(viii) A distinct marking to identify an estimated bill.

(C) Where there is a good reason for doing so, estimated bills may be submitted, provided that an actual meter reading is taken at least every six months, if possible. For the second consecutive month in which the meter reader is unable to gain access to the premises to read the meter on regular meter reading trips, or in months where meters are not read otherwise, Atmos Energy, West Texas Division will provide the customers with a postcard and request that the customer read the meter and return the card to Atmos Energy, West Texas Division if the meter is of a type that can be read by the customer without significant inconvenience or

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special tools or equipment. If such a postcard is not received by Atmos Energy, West Texas Division in time for billing, Atmos Energy, West Texas Division may estimate the meter reading and render the bill accordingly.

(D) Disputed bills.

(i) In the event of a dispute between the customer and Atmos Energy, West Texas Division regarding the bill, Atmos Energy, West Texas Division will make such investigation as is required by the particular case and report the results to the customer. If the customer wishes to obtain the benefits of subsection (ii) hereunder, notification of the dispute must be given to Atmos Energy, West Texas Division before the date the bill becomes delinquent. In the event the dispute is not resolved, Atmos Energy, West Texas Division will inform the customer of the complaint procedures of the appropriate regulatory authority.

(ii) Notwithstanding any other subsection of this section, the customer will not be required to pay the disputed portion of the bill which exceeds the amount of that customer's average usage for the billing period at current rates until the earlier of the following: (1) resolution of the dispute, (2) the expiration of the sixty day period beginning on the day the disputed bill is issued. For purposes of this section only, the customer's average usage for the billing period shall be the average of the customer's usage for the same billing period during the preceding two years. Where no previous usage history exists, the average usage shall be estimated on the basis of usage levels of similar customers and under similar conditions.

QS7-b Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 02/17/2017 pursuant to GUD 10591. The following minimum service standards are applicable to residential, commercial, public authority, state institution and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

7. Meters

(A) Meter requirements.

(i) Use of meter. All gas sold by Atmos Energy, West Texas Division will be charged for by meter measurements, except where otherwise provided for by applicable law, regulation of the regulatory authority, or tariff.

(ii) Installation by utility. Unless otherwise authorized by the regulatory authority, Atmos Energy, West Texas Division will provide, install and continue to own and maintain all meters necessary for measurement of gas delivered to its residential and commercial customers.

(iii) Standard type. Atmos Energy, West Texas Division will not furnish, set up, or put in use any meter which is not reliable and of a standard type which meets generally accepted industry standards; provided, however, special meters not necessarily conforming to such standard types may be used for investigation, testing, or experimental purposes.

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(iv) Access to premises and access to company owned meters and service lines. Atmos Energy, West Texas Division' epresentatives shall have the right at all reasonable hours to enter upon the premises and property of a customer to read a company owned meter, to remove, to inspect, or to make necessary repairs and adjustments to, or replacements of, service lines, meter loop, and any property of the utility located thereon, and for any other purpose connected with the utility's operation. The Atmos Energy, West Texas Division representative shall have the right at all time to enter upon the premises and property of the customer in emergencies pertaining to the company's service. All animals which might hinder the performance of such operations on the customer's property shall be kept away from such operations by the customer upon notice by Atmos Energy, West Texas Division' representatives of their intention to enter upon the customer's premises.

(B) Meter records. Atmos Energy, West Texas Division will keep the following records:

(i) Meter equipment records. Atmos Energy, West Texas Division will keep a record of all of its meters, showing the customer's address and the date of the last test.

(ii) Records of meter tests. All meter tests will be properly referenced to the meter record provided for therein. The record of each test made on request of a customer will show the identifying number and constants of the meter, the standard meter and other measuring devices used, the date and kind of test made, by whom made, the error (or percentage of accuracy) at each load tested, and sufficient data to permit verification of all calculations.

(iii) Meter units of service. In general, each meter will indicate clearly the units of service for which charge is made to the customer.

(iv) Meter tests on request of customer.

(I) Upon request of a customer, Atmos Energy, West Texas Division will make a test of the accuracy of the meter serving that customer. Atmos Energy, West Texas Division will advise the customer that they may be present at the time and place of the test and arrange a schedule to permit the customer or his authorized representative to witness the test if the customer so desires. If no such test has been performed within the previous four years for the same customer at the same location, the test is to be performed without charge. If such a test has been performed for the same customer at the same location within the previous four years, Atmos Energy, West Texas Division may charge a fee for the test not to exceed \$15 or such other fee for the testing of meters as may be set forth in the utility's tariff properly on file with the regulatory authority. The customer will be informed of the result of any test on a meter that serves him or her.

(II) Notwithstanding sub clause (I) of this clause, if the meter is found to be more than normally defective, to either the customer's or Atmos Energy, West Texas Division' disadvantage, any fee charged for the meter test will be refunded to the customer. More than nominally defective means a deviation of more than 2.0% from accurate registration for residential and commercial customers and 1% for industrial customers.

(V) Bill adjustments due to meter error.

(I) If any meter test reveals a meter to be more than nominally defective, Atmos Energy, West Texas Division must correct previous readings consistent with the inaccuracy found in the

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meter for the period of either:

(a) the last six months; or

(b) the time since the last test of the meter, whichever is shorter. Any resulting under billings or over billings is to be corrected in subsequent bills, unless service is terminated in which event a monetary adjustments to be made. This requirement for a correction may be foregone by Atmos Energy, West Texas Division if the error is to the utility's disadvantage.

(II) If a meter is found not to register for any period of time, Atmos Energy, West Texas Division may make a charge for units used but not metered for a period not to exceed three months previous to the time the meter is found not to be registering. The determination of amounts used but not metered is to be based on consumption during other like periods by the same customer at the same location, when available, and on consumption under similar conditions at the same location or of other similarly situated customers, when not available.

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SERVICE CHARGES

RRC CHARGE NO.	CHARGE ID	CHARGE AMOUNT	SERVICE PROVIDED
284347	Cust Deposit - R		<p>5. APPLICANT DEPOSIT</p> <p>APPLICABLE TO: ENTIRE DIVISION</p> <p>EFFECTIVE DATE: Bills Rendered on and after 12/01/2011</p> <p>(C) Amount of deposit and interest for residential service.</p> <p>(i) The required deposit will not exceed an amount equivalent to 1/6 of the estimated annual billings. However, if actual use is at least twice the amount of the estimated billings, a new deposit requirement may be calculated and an additional deposit may be required within two days. If such additional deposit is not made, Atmos Energy, West Texas Division may disconnect service under the standard disconnection procedure for failure to comply with deposit requirements.</p> <p>In the absence of a billing history the default deposit amount is \$50.</p>
284347	Cust Deposit - R		<p>5. APPLICANT DEPOSIT</p> <p>APPLICABLE TO: ENTIRE DIVISION</p> <p>EFFECTIVE DATE: Bills Rendered on and after 12/01/2011</p> <p>(C) Amount of deposit</p> <p>(ii) The required deposit shall not exceed an amount equivalent to one-sixth of the estimated annual billings. If actual use is at least twice the amount of the estimated billings, a new deposit requirement may be calculated and an additional deposit may be required within two days. If such additional deposit is not made, the utility may disconnect service under the standard disconnection procedure for failure to comply with deposit requirements.</p> <p>In the absence of the billing history the default deposit amount is \$90.00</p>
284348	SVC CHARGE 10174		<p>Implementing Rates Pursuant to Settlement Agreement dated 09/14/12 in GUD 10174 for all areas of the West Texas Division approved 10/02/2012</p> <p>RATE SCHEDULE: OTHER SERVICE CHARGES</p>

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APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION
 EFFECTIVE DATE: Bills Rendered on and after
 10/01/2012

The service charges on this tariff will be applied in accordance with Atmos Energy's Quality of Service rules and Commission rule 7.45.

DURING BUSINESS HOURS:

These charges apply to services initiated between 8am and 5pm, Monday through Friday.
 Charge

	Amount
Turn On New Service With Meter Set	\$ 45.00
Turn On Service (shut-In test required)	\$ 37.00
Turn On Service (meter read only required)	\$ 21.00
Miscellaneous Service Charge Calls	\$ 10.00
Reconnect Delinquent Service or Service Temporarily Off at Customer's Request	\$ 47.00
Return Check Fee	\$ 25.00
Tampering Fee	\$ 150.00

AFTER BUSINESS HOURS:

These charges apply to services initiated between 5pm and 8am, Monday through Friday, and all day Saturday and Sunday.
 Charge

	Amount
Turn On New Service With Meter Set	\$ 67.50
Turn On Service (shut-In test required)	\$ 55.50
Turn On Service (meter read only required)	\$ 31.50
Miscellaneous Service Charge Calls	\$ 15.00
Reconnect Delinquent Service or Service Temporarily Off at Customer's Request	\$ 70.50
Tampering Fee	\$ 150.00

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DESCRIPTION: Distribution Sales STATUS: A
 EFFECTIVE DATE: 10/02/2012 ORIGINAL CONTRACT DATE: RECEIVED DATE: 12/13/2018
 GAS CONSUMED: N AMENDMENT DATE: 12/11/2018 OPERATOR NO:
 BILLS RENDERED: Y INACTIVE DATE:

RATE SCHEDULE

SCHEDULE ID DESCRIPTION
 PSF 2017

Customers' bills will be adjusted \$1.31 per bill for the 2017 Pipeline Safety Fee

PIPELINE SAFETY PROGRAM FEES - 2017

Title 16 Economic Regulation Part 1 Railroad Commission Of Texas Chapter 8 Pipeline Safety Regulations Subchapter C Requirements For Natural Gas Pipelines Only Rule Section 8.201 Pipeline Safety Program Fees

a) Application of fees.

Pursuant to Texas Utilities Code, Section 21.211, the Commission establishes a pipeline safety and regulatory program fee, to be assessed annually against operators of natural gas distribution pipelines and pipeline facilities and natural gas master metered pipelines and pipeline facilities subject to the Commission's jurisdiction under Texas Utilities Code, Title 3. The total amount of revenue estimated to be collected under this section does not exceed the amount the Commission estimates to be necessary to recover the costs of administering the pipeline safety and regulatory programs under Texas Utilities Code, Title 3, excluding costs that are fully funded by federal sources for any fiscal year.

(b) Natural gas distribution systems.

The Commission hereby assesses each operator of a natural gas distribution system an annual pipeline safety and regulatory program fee of \$1.00 for each service (service line) in service at the end of each calendar year as reported by each system operator on the U.S. Department of Transportation (DOT) Gas Distribution Annual Report, Form PHMSA F7100.1-1 due on March 15 of each year.

(1) Each operator of a natural gas distribution system shall calculate the annual pipeline safety and regulatory program total to be paid to the Commission by multiplying the \$1.00 fee by the number of services listed in Part B, Section 3, of Form PHMSA F7100.1-1, due on March 15 of each year.

(2) Each operator of a natural gas distribution system shall remit to the Commission on March 15 of each year the amount calculated under paragraph (1) of this subsection.

(3) Each operator of a natural gas distribution system shall recover, by a surcharge to its existing rates, the amount the operator paid to the Commission under paragraph (1) of this subsection.

The surcharge:

- (A) shall be a flat rate, one-time surcharge;
- (B) shall not be billed before the operator remits the pipeline safety and regulatory program fee to the Commission;
- (C) shall be applied in the billing cycle or cycles immediately following the date on which the operator paid the Commission;
- (D) shall not exceed \$1.00 per service or service line; and

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(E) shall not be billed to a state agency, as that term is defined in Texas Utilities Code, Section 101.003.

(4) No later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers, each operator of a natural gas distribution system shall file with the Commission's Gas Services Division and the Pipeline Safety Division a report showing:

- (A) the pipeline safety and regulatory program fee amount paid to the Commission;
- (B) the unit rate and total amount of the surcharge billed to each customer;
- (C) the date or dates on which the surcharge was billed to customers; and
- (D) the total amount collected from customers from the surcharge.

(5) Each operator of a natural gas distribution system that is a utility subject to the jurisdiction of the Commission pursuant to Texas Utilities Code, Chapters 101 - 105, shall file a generally applicable tariff for its surcharge in conformance with the requirements of Section 7.315 of this title, relating to Filing of Tariffs.

(6) Amounts recovered from customers under this subsection by an investor-owned natural gas distribution system or a cooperatively owned natural gas distribution system shall not be included in the revenue or gross receipts of the system for the purpose of calculating municipal franchise fees or any tax imposed under Subchapter B, Chapter 182, Tax Code, or under Chapter 122, nor shall such amounts be subject to a sales and use tax imposed by Chapter 151, Tax Code, or Subtitle C, Title 3, Tax Code.

(c) Natural gas master meter systems.
The Commission hereby assesses each natural gas master meter system an annual pipeline safety and regulatory program fee of \$100 per master meter system.

(1) Each operator of a natural gas master meter system shall remit to the Commission the annual pipeline safety and regulatory program fee of \$100 per master meter system no later than June 30 of each year.

(2) The Commission shall send an invoice to each affected natural gas master meter system operator no later than April 30 of each year as a courtesy reminder. The failure of a natural gas master meter system operator to receive an invoice shall not exempt the natural gas master meter system operator from its obligation to remit to the Commission the annual pipeline safety and regulatory program fee on June 30 each year.

(3) Each operator of a natural gas master meter system shall recover as a surcharge to its existing rates the amounts paid to the Commission under paragraph (1) of this subsection.

(4) No later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers, each natural gas master meter system operator shall file with the Commission's Gas Services Division and the Pipeline Safety Division a report showing:

- (A) the pipeline safety and regulatory program fee amount paid to the Commission;
- (B) the unit rate and total amount of the surcharge billed to each customer;

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(C) the date or dates on which the surcharge was billed to customers; and
 (D) the total amount collected from customers from the surcharge.

(d) Late payment penalty.

If the operator of a natural gas distribution system or a natural gas master meter system does not remit payment of the annual pipeline safety and regulatory program fee to the Commission within 30 days of the due date, the Commission shall assess a late payment penalty of 10 percent of the total assessment due under subsection (b) or (c) of this section, as applicable, and shall notify the operator of the total amount due to the Commission.

Source Note: The provisions of this Section 8.201 adopted to be effective September 8, 2003, 28 TexReg 7682; amended to be effective November 24, 2004, 29 TexReg 10733; amended to be effective May 15, 2005, 30 TexReg 2849; amended to be effective December 19, 2005, 30 TexReg 8428; amended to be effective April 18, 2007, 32 TexReg 2136; amended to be effective November 12, 2007, 32 TexReg 8121; amended to be effective September 21, 2009, 34 TexReg 6446; amended to be effective August 30, 2010, 35 TexReg 7743; amended to be effective November 14, 2011, 36 TexReg 7663 ; amended to be effective November 11, 2013, 38 TexReg 7947

SUR 2018 SOI

Implementing 2018 SOI rates pursuant to the Final Order in GUD 10743 dated December 11, 2018 for all customers in the unincorporated areas of the West Texas Division.

RATE SCHEDULE: SURCHARGE 2018 WTX SOI

APPLICABLE TO: ALL UNINCORPORATED AREAS IN THE WEST TEXAS DIVISION

EFFECTIVE DATE: Bills Rendered on and after 12/11/2018

Application

The Rate Case Expense Surcharge (RCE) rate as set forth below is pursuant to the Final Order in GUD No. 10743. This monthly rate shall apply to residential, commercial, industrial, transportation, and public authority rate classes of Atmos Energy Corporation's West Texas Division in the rate area and amounts shown below. The fixed-price surcharge rate will be in effect for approximately 12 months until all approved and expended rate case expenses are recovered from the applicable customer classes as documented in the Final Order in GUD No.10743. This rider is subject to all applicable laws and orders, and the Company's rules and regulations on file with the regulatory authority.

Monthly Calculation

Surcharges will be the fixed-price rate shown in the table below:

Rate Schedule	Unincorporated Areas
Residential	\$0.15
Commercial	\$0.31
Industrial / Transportation	\$0.82
Public Authority	\$0.89

WTX ENV COM 10743

Implementing 2018 SOI rates pursuant to the Final Order in GUD 10743 dated December 11, 2018 for all customers in the unincorporated areas of the West Texas Division.

RATE SCHEDULE: COMMERCIAL GAS SERVICE

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RATE SCHEDULE

SCHEDULE ID DESCRIPTION

APPLICABLE TO: ALL UNINCORPORATED AREAS IN THE WEST TEXAS DIVISION

EFFECTIVE DATE: Bills Rendered on and after 12/11/2018

Availability

This schedule is applicable to Commercial customers, including hospitals and churches, for heating, cooking, refrigeration, water heating and other similar type uses. This schedule is not available for service to premises with an alternative supply of natural gas.

Monthly Rate

Charge	Amount
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Customer Charge	\$ 43.25
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Consumption Charge per Ccf	\$ 0.11722
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The West Texas Division Gas Cost Adjustment Rider applies to this schedule.

The West Texas Division Weather Normalization Adjustment Rider applies to this schedule.

Miscellaneous Charges: Plus an amount for miscellaneous charges calculated in accordance with the applicable rider(s).

WTX GCA 10486

Implementing Tariff Revision pursuant to approval letter dated 11/23/2015 in GUD 10486 for all areas of the West Texas Division .

RATE SCHEDULE: WEST TEXAS DIVISION GAS COST ADJUSTMENT (GCA) RIDER

APPLICABLE TO: ALL SERVICE AREAS IN THE WEST TEXAS DIVISION

EFFECTIVE DATE: Bills Rendered on and after 11/23/2015

Application Gas bills issued under rate schedules to which this Rider applies will include adjustments to reflect decreases or increases in purchased gas costs or taxes. Accumulated Deferred Gas Costs shall also be adjusted for gas cost amounts which are uncollectible. Any such adjustments shall be filed with the appropriate regulatory authority before the beginning of the month in which the adjustment will be applied to bills. The amount of each adjustment shall be computed as follows:

Gas Cost Adjustment (GCA)

The GCA to be applied to each Ccf billed shall be computed as follows and rounded to the nearest \$0.01:

$$GCA = (G/S + CF)$$

Where:

1. G, in dollars, is the expected cost of gas for the expected sales billing units.
2. S, in Ccf as measured at local atmospheric pressure, is the expected sales billing units to be billed to customers in the respective section of the Company's

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West Texas Division.

3. CF, in \$/Ccf as measured at local atmospheric pressure, is a correction factor charge per Ccf to adjust for the cumulative monthly differences between the cost of gas purchased by the Company and the amount of gas cost billed the customer plus any gas cost which is uncollectible.

More specifically, CF shall be calculated as follows:

$$CF = (a/b) + (c/b)$$

a = over (under) collection dollar amount for the 12 month period ending September.

b = expected estimated sales volumes for the future 12 month period ending November.

c = net uncollectible gas cost, that is:

(uncollectible gas cost for the previous 12 months ended September) - (subsequently collected gas cost for the previous 12 months ended September)

Once a year, on a 12 months ended June basis, the Company shall review the percentage of lost and unaccounted for gas. If this percentage exceeds 5% of the amount metered in, the correcting account balance will be reduced so that the customer will effectively be charged a maximum of 5% for lost and unaccounted for gas and the Company will absorb the excess.

WTX WNA 10174

Implementing Rates Pursuant to Settlement Agreement dated 09/14/12 in GUD 10174 for all areas of the West Texas Division approved 10/02/2012. Applies to unincorporated and incorporated customers.

RATE SCHEDULE: WEST TEXAS DIVISION WEATHER NORMALIZATION ADJUSTMENT (WNA) RIDER

APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION

EFFECTIVE DATE: Bills Rendered on and after 10/01/2012

Provisions for Adjustment

The base rate per Ccf (100,000 Btu) for gas service set forth in any Rate Schedules utilized in all cities in the West Texas Division or their environs for determining normalized winter period revenues shall be adjusted by an amount hereinafter described, which amount is referred to as the Weather Normalization Adjustment. The Weather Normalization Adjustment shall apply to all temperature sensitive residential, commercial, public authority, and state institution bills based on meters read during the revenue months of October through May.

Computation of Weather Normalization Adjustment

The Weather Normalization Adjustment Factor shall be computed to the nearest one-hundredth cent per Ccf by the following formula:

$$WNAFi = Ri \times ((HSFi (NDD-ADD)) / (BLi + (HSF i \times ADD)))$$

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Where

i = any particular Rate Schedule or billing classification within any such particular Rate Schedule that contains more than one billing classification

WNAFi = Weather Normalization Adjustment Factor for the ith rate schedule or classification expressed in cents per Ccf

Ri = base rate of temperature sensitive sales for the ith schedule or classification utilized

HSFi = heat sensitive factor for the ith schedule or classification divided by the average bill count in that class

NDDi = billing cycle normal heating degree days

ADDi = billing cycle actual heating degree days

BLi = base load sales for the ith schedule or Classification divided by the average bill count in that class

The Weather Normalization Adjustment for the jth customer in ith rate schedule is computed as:

$$WNAi = WNAFi \times qii$$

Where qii is the relevant sales quantity for the jth Customer in ith rate schedule

RATE ADJUSTMENT PROVISIONS

None

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24077	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Abernathy WT Environs			
24079	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Amarillo Environs			
24081	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Amherst WT Environs			
24083	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Anton WT Environs			
24085	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Big Spring WT Environs			
24087	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Bovina WT Environs			
24089	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Brownfield WT Environs			
24091	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Buffalo Springs Lake WT Environs			
24093	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Canyon WT Environs			
24095	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Channing Environs			
24097	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Coahoma WT Environs			
24099	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Crosbyton WT Environs			
24101	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Dalhart Environs			
24103	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Dimmitt WT Environs			
24105	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Earth WT Environs			
24107	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Edmonson WT Environs			
24109	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Floydada WT Environs			

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24111	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Forsan WT Environs			
24113	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Friona WT Environs			
24115	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Fritch Environs			
24118	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Hale Center WT Environs			
24120	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Happy WT Environs			
24122	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Hart WT Environs			
24125	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Hereford WT Environs			
24127	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Idalou WT Environs			
24129	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Kress WT Environs			
24131	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Lake Tanglewood WT Environs			
24133	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Lamesa WT Environs			
24135	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Levelland WT Environs			
24137	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Littlefield WT Environs			
24139	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Lockney WT Environs			
24141	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Lorenzo WT Environs			
24143	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Los Ybanez WT Environs			
24145	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Lubbock Environs			

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24147	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Meadow WT Environs			
24149	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Midland WT Environs			
24151	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Muleshoe WT Environs			
24153	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Nazareth WT Environs			
24155	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	New Deal WT Environs			
24157	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	New Home WT Environs			
24159	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	O'Donnell WT Environs			
24161	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Odessa WT Environs			
24163	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Olton WT Environs			
24165	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Opdyke West WT Environs			
24167	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Palisades WT Environs			
24169	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Pampa WT Environs			
24171	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Panhandle WT Environs			
24173	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Petersburg WT Environs			
24175	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Plainview WT Environs			
24177	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Post WT Environs			
24179	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Quitauque WT Environs			

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24181	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Ralls WT Environs			
24183	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Ransom Canyon WT Environs			
24185	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Ropesville WT Environs			
24187	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Sanford Environs			
24189	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Seagraves WT Environs			
24191	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Seminole WT Environs			
24193	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Shallowater WT Environs			
24195	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Silverton WT Environs			
24197	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Slaton WT Environs			
24199	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Smyer WT Environs			
24202	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Springlake WT Environs			
24204	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Stanton WT Environs			
24206	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Sudan WT Environs			
24208	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Tahoka WT Environs			
24210	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Timbercreek Canyon WT Environs			
24212	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Tulia WT Environs			
24214	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Turkey WT Environs			

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24216	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Vega WT Environs			
24219	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Wellman WT Environs			
24222	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Wilson WT Environs			
24224	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Wolfforth WT Environs			
24077	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Abernathy WT Environs			
24079	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Amarillo Environs			
24081	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Amherst WT Environs			
24083	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Anton WT Environs			
24085	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Big Spring WT Environs			
24087	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Bovina WT Environs			
24089	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Brownfield WT Environs			
24091	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Buffalo Springs Lake WT Environs			
24093	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Canyon WT Environs			
24095	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Channing Environs			
24097	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Coahoma WT Environs			
24099	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Crosbyton WT Environs			
24101	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Dalhart Environs			

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24103	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Dimmitt WT Environs			
24105	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Earth WT Environs			
24107	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Edmonson WT Environs			
24115	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Fritch Environs			
24109	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Floydada WT Environs			
24111	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Forsan WT Environs			
24113	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Friona WT Environs			
24118	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Hale Center WT Environs			
24120	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Happy WT Environs			
24122	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Hart WT Environs			
24125	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Hereford WT Environs			
24127	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Idalou WT Environs			
24129	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Kress WT Environs			
24131	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Lake Tanglewood WT Environs			
24133	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Lamesa WT Environs			
24135	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Levelland WT Environs			
24137	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Littlefield WT Environs			

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TARIFF CODE: DS RRC TARIFF NO: 25430

CUSTOMERS				
<u>RRC CUSTOMER NO</u>	<u>CONFIDENTIAL?</u>	<u>BILLING UNIT</u>	<u>PGA CURRENT CHARGE</u>	<u>PGA EFFECTIVE DATE</u>
24139	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Lockney WT Environs			
24141	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Lorenzo WT Environs			
24143	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Los Ybanez WT Environs			
24145	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Lubbock Environs			
24147	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Meadow WT Environs			
24149	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Midland WT Environs			
24151	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Muleshoe WT Environs			
24153	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Nazareth WT Environs			
24155	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	New Deal WT Environs			
24157	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	New Home WT Environs			
24159	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	O'Donnell WT Environs			
24161	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Odessa WT Environs			
24163	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Olton WT Environs			
24165	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Opdyke West WT Environs			
24173	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Petersburg WT Environs			
24167	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Palisades WT Environs			
24169	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Pampa WT Environs			

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CUSTOMERS				
<u>RRC CUSTOMER NO</u>	<u>CONFIDENTIAL?</u>	<u>BILLING UNIT</u>	<u>PGA CURRENT CHARGE</u>	<u>PGA EFFECTIVE DATE</u>
24171	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Panhandle WT Environs			
24175	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Plainview WT Environs			
24177	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Post WT Environs			
24179	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Quitaque WT Environs			
24181	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Ralls WT Environs			
24183	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Ransom Canyon WT Environs			
24185	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Ropesville WT Environs			
24187	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Sanford Environs			
24189	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Seagraves WT Environs			
24191	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Seminole WT Environs			
24193	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Shallowater WT Environs			
24195	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Silverton WT Environs			
24197	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Slaton WT Environs			
24199	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Smyer WT Environs			
24202	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Springlake WT Environs			
24204	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Stanton WT Environs			
24206	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Sudan WT Environs			

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CUSTOMERS

<u>RRC CUSTOMER NO</u>	<u>CONFIDENTIAL?</u>	<u>BILLING UNIT</u>	<u>PGA CURRENT CHARGE</u>	<u>PGA EFFECTIVE DATE</u>
24208	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Tahoka WT Environs			
24210	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Timbercreek Canyon WT Environs			
24212	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Tulia WT Environs			
24214	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Turkey WT Environs			
24216	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Vega WT Environs			
24219	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Wellman WT Environs			
24222	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Wilson WT Environs			
24224	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Wolfforth WT Environs			

REASONS FOR FILING

NEW?: N

RRC DOCKET NO: GUD 10174, 10486, 10743

CITY ORDINANCE NO:

AMENDMENT(EXPLAIN): Implementing 2018 SOI per GUD 10743

OTHER(EXPLAIN):

SERVICES

<u>TYPE OF SERVICE</u>	<u>SERVICE DESCRIPTION</u>
B	Commercial Sales
<u>OTHER TYPE DESCRIPTION</u>	

PREPARER - PERSON FILING

RRC NO: 959 ACTIVE FLAG: Y INACTIVE DATE:

FIRST NAME: Philip MIDDLE: LAST NAME: Littlejohn

TITLE: VP Rates & Reg Affairs

ADDRESS LINE 1: 6606 66th Street

ADDRESS LINE 2:

CITY: Lubbock STATE: TX ZIP: 79424 ZIP4:

AREA CODE: 806 PHONE NO: 798-4449 EXTENSION:

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CURTAILMENT PLAN

<u>PLAN ID</u>	<u>DESCRIPTION</u>
7862	<p>In the unlikely event that the gas supply available to the Atmos Energy Corporation - West Texas Division (Atmos - West Texas) system or a segment of the system is temporarily inadequate to satisfy all customers' demand for service, Atmos West Texas will attempt to balance supply and demand by giving customer health and safety related service the highest priority. Atmos West Texas will increase the supply of gas available to service human needs by curtailing deliveries to other types of service with a lower priority. The Plan will be implemented independently as to each physically separate distribution system: The system priority for service will be as follows:</p> <p>Priority 1: Residential and service to customers, such as hospitals, essential to the public health where no alternative fuel exists.</p> <p>Priority2: Service to schools. Provided that school facilities used as dwellings shall be Priority 1. Provided further that non-dwelling school facilities may be curtailed as Priority 6 if the curtailment can be implemented either before or after school hours.</p> <p>Priority 3 Minimum service to support plant or building protection necessary to prevent freeze or other significant damage to equipment or facilities.</p> <p>Priority 4 Firm industrial or commercial service pursuant to a contract.</p> <p>Priority 5 The first fifty percent (50%) of small industrial and commercial requirements (calculated excluding plant and equipment protection volumes). And, if necessary, the remaining fifty percent (50%) of small industrial and commercial requirements. Small industrial and commercial customers are defined as using less than 3,000 Mcf/day.</p> <p>Priority 6 Service to public meeting facilities (such as civic centers, auditoriums, churches and vacant classrooms) and other customers whose curtailment will not jeopardize public health or commercial activity. Public meeting facilities used as dwellings shall be Priority 1.</p> <p>Priority 7 The first fifty percent (50%) of large industrial and commercial requirements (calculated excluding plant and equipment protection volumes). And if necessary, the remaining fifty percent (50%) of large industrial and commercial requirements. Large industrial and commercial customers are defined as using more than 3,000 Mcf/day.</p> <p>Priority 8 Service to transportation customers when the Company is unable to confirm that such customers' gas supply is actually being delivered to the system. Otherwise, transportation customers will be deemed to have the same priority as the comparable type of sales service.</p> <p>Priority 9 Voluntary curtailment of service in response to a Company request.</p> <p>Any customer (other than Priority 1) may agree to a lower priority by contract. If the gas supply is adequate to fulfill only the partial requirements of a priority category, curtailment to customers in that category will be administered by the Company on a rotating basis for the duration of the shortage. Vehicular compressed natural gas service will match the curtailment priority of the customer's premises.</p>

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LINE EXTENSION POLICY

<u>POLICY ID</u>	<u>DESCRIPTION</u>
1221	ATMOS ENERGY CORPORATION, WEST TEXAS DIVISION UNINCORPORATED AREAS LINE EXTENSION POLICY
	Atmos Energy may require, on a consistent and nondiscriminatory basis, pre-payment, reimbursement, or adequate security for all costs (including, but not limited to, materials, labor, allocated overhead, permit costs and right-of way acquisition costs) of extending its existing pipeline system to serve a new customer to the extent that extension would exceed 75 feet.

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QUALITY OF SERVICE

<u>QUAL_SERVICE_ID</u>	<u>DESCRIPTION</u>
QS1-b	<p>Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 02/17/2017 pursuant to GUD 10591.</p> <p>The following minimum service standards are applicable to residential, commercial, public authority, state institution and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.</p> <p>1. Continuity of Service</p> <p>(A) Service Interruptions.</p> <p>(i) Atmos Energy, West Texas Division will make all reasonable efforts to prevent interruptions of service. When interruptions occur, Atmos Energy, West Texas Division will reestablish service within the shortest possible time consistent with prudent operating principles so that the smallest numbers of customers are affected.</p> <p>(ii) Atmos Energy, West Texas Division will make reasonable efforts to meet emergencies resulting from interruptions of service, and will issue instructions to its employees covering procedures to be followed in the event of an emergency in order to prevent or mitigate interruption or impairment of service.</p> <p>(iii) In the event of national emergency or local disaster resulting in disruption of normal service, Atmos Energy, West Texas Division may, in the public interest, interrupt service to other customers to provide necessary service to civil defense or other emergency service agencies on a temporary basis until normal service to these agencies can be restored.</p> <p>(iv) Curtailment of gas service will be done in accordance with the utility's curtailment program as authorized by the appropriate regulatory body. When notified by the utility, the customer will curtail gas service. In the event of any curtailment, utility personnel may physically turn off or restrict gas deliveries and only utility personnel will thereafter be permitted to restore gas service. The customer assumes any and all risk and will indemnify the utility against all damages, losses and expenses resulting from a curtailment of gas service under the utility's authorized curtailment program, except to the extent such damages, losses and expenses result from the gross negligence of the utility.</p> <p>(B) Record of interruption. Except for momentary interruptions which do not cause a major disruption of service, Atmos Energy, West Texas Division will keep a complete record of all interruptions, both emergency and scheduled. This record will show the cause of interruptions, date, time duration, location, approximate number of customers affected, and, in cases of emergency interruptions, the remedy and steps taken to prevent recurrence.</p> <p>(C) Report to Commission. Atmos Energy, West Texas Division will notify the Railroad Commission in writing within 48 hours of interruptions in service affecting the entire system or any major division thereof, lasting more than four hours. The notice will also state the cause of such interruptions. If any service interruption is otherwise reported to the Commission (for example, as curtailment report or safety report), such other report will be intended to be sufficient to comply with the terms of this paragraph.</p>

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QS2-b

Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 02/17/2017 pursuant to GUD 10591. The following minimum service standards are applicable to residential, commercial, public authority, state institution and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

2. Customer Relations

(A) Information to customers. Atmos Energy, West Texas Division will:

(i) maintain a current set of maps showing the physical locations of its facilities. All distribution facilities will be labeled to indicate the size and any pertinent information which will accurately describe the utility's facilities. These maps, or such other maps as may be required by the regulatory authority, will be kept by Atmos Energy, West Texas Division in a central location and will be available for inspection by the regulatory authority during normal working hours. Each business office or service center will have available up-to-date maps, or records of its immediate area, with other such information as may be necessary to enable Atmos Energy, West Texas Division to advise applicants and others entitled to the information as to the facilities available for serving the locality;

(ii) assist the customer or applicant in selecting the most economical rate schedule;

(iii) in compliance with applicable law or regulations, notify customers affected by a change in rates or schedule or classification;

(iv) post a notice in a conspicuous place in each business office of Atmos Energy, West Texas Division where applications for service are received informing the public that copies of the rate schedules and rules relating to the service of the utility as filed with the Commission are available for inspection;

(v) upon request, inform its customers as to the method of reading meters;

(vi) provide to new customers, at the time service is initiated or as an insert in the first billing, a pamphlet or information packet containing the following information, in English and Spanish:

(1) the customer's right to information concerning rates and services and the customer's right to inspect or obtain at reproduction cost a copy of the applicable tariffs and service rules;

(2) the customer's right to have his or her meter checked without charge under Section (7) of this Rule, if applicable;

(3) the time allowed to pay outstanding bills;

(4) grounds for termination of service;

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- (5) the steps Atmos Energy, West Texas Division must take before terminating service;
- (6) how the Customer can resolve billing disputes with Atmos Energy, West Texas Division and how disputes and health emergencies may affect termination of service;
- (7) information on alternative payment plans, if any, offered by Atmos Energy, West Texas Division;
- (8) the steps necessary to have service reconnected after involuntary termination;
- (9) the appropriate regulatory authority with whom to register a complaint and how to contact such authority;
- (10) the hours, addresses, and telephone numbers of utility offices where bills may be paid and information may be obtained; and
- (11) the customer's right to be instructed by Atmos Energy, West Texas Division how to read his or her meter.
- (vii) at least once each calendar year, notify each customer that information is available upon request, at no charge to the customer, concerning the items listed in paragraph (vi) (1-11) of this subsection. This notice may be accomplished by use of a billing insert or a printed statement upon the bill itself.
- (B) Customer complaints. Upon complaint to Atmos Energy, West Texas Division by residential, commercial, public authority, state institution or industrial sales customers either at its office, by letter, or by telephone, Atmos Energy, West Texas Division will promptly make a suitable investigation and advise the complainant of the results thereof. Atmos Energy, West Texas Division will keep a record of all complaints which will show the name and address of the complainant, the date and nature of the complaint, and the adjustment or disposition thereof for a period of one year subsequent to the final disposition of the complaint.
- (C) Utility response. Upon receipt of a complaint, either by letter or by telephone, from the regulatory authority on behalf of a customer, Atmos Energy, West Texas Division will promptly make a suitable investigation and advise the regulatory authority and complainant of the results thereof. An initial response will be made by the next working day. Unless additional reply time is granted by the regulatory authority, Atmos Energy, West Texas Division will make a final and complete response within 15 days. The Commission encourages all customer complaints to be made in writing to assist the regulatory authority in maintaining records of the quality of service of each utility; however, telephone communications will be acceptable.
- (D) Deferred payment plan. If a deferred payment plan for delinquent residential accounts is offered, it will conform to the following guidelines:
- (i) Every deferred payment plan entered into due to the customer's inability to pay the outstanding bill in full must provide that service will not be discontinued if the customer pays current bills and a reasonable amount of the outstanding bill and agrees to pay the balance in reasonable installments until the bill is paid.
- (ii) For purposes of determining reasonableness under these rules, the following shall be

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considered: size of delinquent account; customer's ability to pay; customer's payment history; time that the debt has been outstanding; reasons why debt has been outstanding; and other relevant factors concerning the circumstances of the customer.

(iii) A deferred payment plan, if reduced to writing, offered by Atmos Energy, West Texas Division will state, immediately preceding the space provided for the customer's signature and in bold-face print at least two sizes larger than any other used, that: If you are not satisfied with this agreement, do not sign. If you are satisfied with this agreement, you give up your right to dispute the amount due under the agreement except for the utility's failure or refusal to comply with the terms of this agreement.

(iv) A deferred payment plan if offered at all, may include a one-time 5.0% penalty for late payment on the gross amount of the outstanding bill with no prompt payment discount allowed except in cases where the outstanding bill is unusually high as a result of the utility's error (such as an inaccurately estimated bill or an incorrectly read meter). A deferred payment plan will not include a finance charge.

(v) If a customer for utility service has not fulfilled terms of a deferred payment agreement or refuses to sign the same if it is reduced to writing, Atmos Energy, West Texas Division will have the right to disconnect pursuant to disconnection rules herein, and under such circumstances, it shall not be required to offer a subsequent negotiation of a deferred payment agreement prior to disconnection.

(vi) Any utility which institutes a deferred payment plan shall not refuse a customer participation in such a program on the basis of race, color, creed, sex, marital status, age, or any other form of discrimination prohibited by law.

(E) Delayed payment of bills by elderly persons to residential customers.

(i) Applicability. This subparagraph applies only to:

(1) a utility that assesses late payment charges to residential customers and that suspends service before the 26th day after the date of the bill for which collection action is taken;

(2) utility bills issued on or after August 30, 1993; and

(3) an elderly person, as defined in clause (ii) of this subparagraph, who is a residential customer and who occupies the entire premises for which a delay is requested.

(ii) Definitions.

(1) Elderly person - A person who is 60 years of age or older

(2) Utility - A gas utility or municipally owned utility as defined in Texas Utilities Code, 101.003(7), 101.003(8), and 121.001 - 121.006.

(iii) An elderly person may request that the utility implement the delay for either the most recent utility bill or for the most recent utility bill and each subsequent utility bill.

(iv) On request of an elderly person, a utility shall delay without penalty the payment date

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of a bill for providing utility services to that person until the 25th day after the date on which the bill is issued.

(v) Atmos Energy, West Texas Division may require the requesting person to present reasonable proof that the person is 60 years of age or older.

(vi) Every utility shall notify its customers of this delayed payment option no less often than yearly. A utility may include this notice with other information provided pursuant to subparagraph (A) of this paragraph.

(F) Budget Billing - The Company offers an optional budget billing plan to moderate seasonal differences in customer bills. The details of the plan are published on the Company's website

QS3-b Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 02/17/2017 pursuant to GUD 10591. The following minimum service standards are applicable to residential, commercial, public authority, state institution and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

3. Refusal of Service

(A) Compliance by applicant. Atmos Energy, West Texas Division may decline to serve an applicant for whom service is available from previously installed facilities until such applicant has complied with applicable state and municipal regulations and approved rules and regulations and tariff provisions of Atmos Energy, West Texas Division on file with the Commission governing the service applied for or for any of the following reasons:

(i) Applicant's facilities inadequate. If the applicant's installation, equipment or possible misuse of gas service is believed to be hazardous or of such character that satisfactory service cannot be given.

(ii) For indebtedness. If the applicant is indebted to any utility for the same kind of service as that applied for; provided, however, that in the event the indebtedness of the applicant for service is in dispute, the applicant shall be served upon complying with the applicable deposit requirement.

(iii) Refusal to make deposit. For refusal to make a deposit if applicant is required to make a deposit under these rules.

(B) Applicant's recourse. In the event that Atmos Energy, West Texas Division refuses to serve an applicant under the provisions of these rules, Atmos Energy, West Texas Division will inform the applicant of the basis of its refusal and that the applicant may file a complaint with the municipal regulatory authority or commission, whichever is appropriate.

(C) Insufficient grounds for refusal to serve. The following do not constitute sufficient cause for refusal of service to a present customer or applicant:

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- (i) Delinquency in payment for service by a previous occupant of the premises to be served.
- (ii) Failure to pay for merchandise or charges for non-utility service purchased from Atmos West Texas.
- (iii) Failure to pay a bill to correct previous under billing due to misapplication of rates more than six months prior to the date of application;
- (iv) Violation of Atmos Energy, West Texas Division' rules pertaining to operating of nonstandard equipment or unauthorized attachments which interfere with the service of others unless the customer has first been notified and been afforded reasonable opportunity to comply with these rules. [Please see 4(D)(ii) below]
- (v) Failure to pay a bill of another customer as guarantor thereof unless the guaranty was made in writing to the utility as a condition precedent to service.
- (vi) Failure to pay the bill of another customer at the same address except where the change of customer identity is made to avoid or evade payment of a utility bill.

QS4-b Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 02/17/2017 pursuant to GUD 10591. The following minimum service standards are applicable to residential, commercial, public authority, state institution and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

4. Discontinuance of Service

(A) The due date of the bill for utility service will not be less than 15 days after issuance, or such other period of time as may be provided by order of the regulatory authority. A bill for utility service is delinquent if unpaid by the due date.

(B) Atmos Energy, West Texas Division may offer an inducement for prompt payment of bills to residential and commercial customers by allowing a discount in the amount of five percent (or such other amount as allowed by the appropriate regulatory authority) for payment of bills within 10 days after their issuance. This provision shall not apply where it conflicts with existing orders or ordinances of the appropriate regulatory authority.

(C) A customer's utility service may be disconnected if the bill has not been paid or a deferred payment plan pursuant to (2) (D) above has not been entered into within five working days after the bill has become delinquent and proper notice has been given. Proper notice consists of a deposit in the United States mail, postage prepaid, or hand delivery to the customer at least five working days prior to the stated date of disconnection, with the words Termination Notice or similar language prominently displayed on the notice. The notice will be provided in English and Spanish as necessary to adequately inform the customer, and will include the date of termination, the hours, address, and telephone number where payment may be made, and a statement that if a health or other emergency exists, Atmos Energy, West Texas

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Division may be contacted concerning the nature of the emergency and the relief available, if any, to meet such emergency.

(D) Utility service may be disconnected for any of the following reasons:

(i) Failure to pay a delinquent account or failure to comply with the terms of a deferred payment plan for installment payment of a delinquent account.

(ii) Violation of Atmos Energy, West Texas Division' rules pertaining to the use of service or in a manner which interfered with the service of others or the operation of nonstandard equipment, if a reasonable attempt has been made to notify the customer and the customer is provided with a reasonable opportunity to remedy the situation.

(iii) Failure to comply with the deposit or guarantee arrangements required by paragraph (5) of this subsection.

(iv) Without notice where a known dangerous condition exists, for as long as the condition exists.

(v) Tampering with Atmos Energy, West Texas Division' meter or equipment or bypassing the same.

(E) Utility service may not be disconnected for any of the following reasons:

(i) Delinquency in payment for service by a previous occupant of the premises.

(ii) Failure to pay for merchandise or charges for non-utility service by Atmos Energy, West Texas Division.

(iii) Failure to pay for a different type or class of utility service unless fee for such service is or could have been included on same bill.

(iv) Failure to pay the account of another customer as guarantor thereof, unless the utility has in writing the guarantee as a condition precedent to service.

(v) Failure to pay charges arising from an under billing occurring due to any misapplication of rates more than six months prior to the current billings.

(vi) Failure to pay charges arising from an under billing due to any faulty metering, unless the meter has been tampered with or unless such under billing charges are due.

(vii) Failure to pay an estimated bill other than a bill rendered pursuant to an approved meter reading plan, unless Atmos Energy, West Texas Division was unable to read the meter due to circumstances beyond its control.

(F) Unless a dangerous or potentially fraudulent condition exists, or unless the customer request disconnection, service will not be disconnected on a day, or on a day immediately preceding a day, when Atmos Energy, West Texas Division personnel are not available to the public for the purpose of making collections and reconnecting service.

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(G) Atmos Energy, West Texas Division may not abandon a residential or commercial customer without written approval from the regulatory authority.

(H) Atmos Energy, West Texas Division will not discontinue service to a delinquent residential customer permanently residing in an individually metered dwelling unit when that customer established that discontinuance of service will result in some person residing at that residence becoming seriously ill if service is discontinued. Any customer seeking to avoid termination of service under this section must make a written request supported by a written statement from a licensed physician. Both the request and the statement must be received by Atmos Energy, West Texas Division not more than five working days after the date of delinquency of the bill. The prohibition against service termination provided by this section will last twenty days from the date of receipt by Atmos Energy, West Texas Division of the request and statement or such lesser period as may be agreed upon by Atmos Energy, West Texas Division and the customer. The customer who makes such request shall sign an installment agreement which provides for such service contingent upon timely payment for subsequent monthly billings.

(I) Suspension of Gas Utility Service Disconnection during an Extreme Weather Emergency

(A) Applicability and scope. This rule applies to gas utilities, as defined in Texas Utilities Code, Section101.003(7) and Section121.001, and to owners, operators, and managers of mobile home parks or apartment houses who purchase natural gas through a master meter for delivery to a dwelling unit in a mobile home park or apartment house, pursuant to Texas Utilities Code, Sections124.001- 124.002, within the jurisdiction of the Railroad Commission pursuant to Texas Utilities Code, Section102.001. For purposes of this section, all such gas utilities and owners, operators and managers of master meter systems shall be referred to as providers. Providers shall comply with the following service standards. A gas distribution utility shall file amended service rules incorporating these standards with the Railroad Commission in the manner prescribed by law.

(B) Disconnection prohibited. Except where there is a known dangerous condition or a use of natural gas service in a manner that is dangerous or unreasonably interferes with service to others, a provider shall not disconnect natural gas service to:

(1) a delinquent residential customer during an extreme weather emergency. An extreme weather emergency means a day when the previous day's highest temperature did not exceed 32 degrees Fahrenheit and the temperature is predicted to remain at or below that level for the next 24 hours according to the nearest National Weather Station for the county where the customer takes service.

(2) a delinquent residential customer for a billing period in which the provider receives a written pledge, letter of intent, purchase order, or other written notification from an energy assistance provider that it is forwarding sufficient payment to continue service; or

(3) a delinquent residential customer on a weekend day, unless personnel or agents of the provider are available for the purpose of receiving payment or making collections and reconnecting service.

(C) Payment plans. Providers shall defer collection of the full payment of bills that are due during an extreme weather emergency until after the emergency is over, and shall work with

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customers to establish a payment schedule for deferred bills as set forth in paragraph (2)(D) of Section 7.45 of this title, relating to Quality of Service.

(D) Notice. Beginning in the September or October billing periods utilities and owners, operators, or managers of master metered systems shall give notice as follows:

(1) Each utility shall provide a copy of this rule to the social services agencies that distribute funds from the Low Income Home Energy Assistance Program within the utility's service area.

(2) Each utility shall provide a copy of this rule to any other social service agency of which the provider is aware that provides financial assistance to low income customers in the utility's service area.

(3) Each utility shall provide a copy of this rule to all residential customers of the utility and customers who are owners, operators, or managers of master metered systems.

(4) Owners, operators, or managers of master metered systems shall provide a copy of this rule to all of their customers.

(E) In addition to the minimum standards specified in this section, providers may adopt additional or alternative requirements if the provider files a tariff with the Commission pursuant to Section 7.44 of this title (relating to Filing of Tariffs). The Commission shall review the tariff to ensure that at least the minimum standards of this section are met.

QS5-b Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 02/17/2017 pursuant to GUD 10591. The following minimum service standards are applicable to residential, commercial, public authority, state institution and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

5. Applicant Deposit

(A) Establishment of credit for residential applicants. Atmos Energy, West Texas Division may require a residential applicant for service to satisfactorily establish credit but such establishment of credit shall not relieve the customer from complying with rules for prompt payment of bills. Subject to these rules, a residential applicant will not be required to pay a deposit:

(i) if the residential applicant has been a customer of any utility for the same kind of service within the last two years and is not delinquent in payment of any such utility service account and during the last 12 consecutive months of service did not have more than one occasion in which a bill for such utility service was paid after becoming delinquent and never had service disconnected for nonpayment.

(ii) if the residential applicant furnishes in writing a satisfactory guarantee to secure

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payment of bills for other service required; or

(iii) if the residential applicant furnishes in writing a satisfactory credit rating by appropriate means, including but not limited to the production of generally acceptable credit cards, letters of credit reference, the names of credit references which may be quickly and inexpensively contacted by Atmos Energy, West Texas Division, or ownership of substantial equity.

(B) Reestablishment of credit. Every applicant who has previously been a customer of Atmos Energy, West Texas Division and whose service has been discontinued for nonpayment of bills shall be required before service is rendered to pay all amounts owed to Atmos Energy, West Texas Division by the customer or execute a written deferred payment agreement, if offered, and reestablish credit as provided in subparagraph (A) of this part.

(C) Amount of deposit and interest for residential service, and exemption from deposit.

(i) The required deposit will not exceed an amount equivalent to 1/6 of the estimated annual billings. However, if actual use is at least twice the amount of the estimated billings, a new deposit requirement may be calculated and an additional deposit may be required within two days. If such additional deposit is not made, Atmos Energy, West Texas Division may disconnect service under the standard disconnection procedure for failure to comply with deposit requirements.

(ii) All applicants for residential service who are 65 years of age or older will be considered as having established credit if such applicant does not have an outstanding account balance with Atmos Energy, West Texas Division or another utility for the same utility service which accrued within the last two years. No cash deposit shall be required of such applicant under these conditions.

(iii) Atmos Energy, West Texas Division will pay a minimum interest on such deposits according to the rate as established by law. If refund of deposit is made within 30 days of receipt of deposit, no interest payment is required. If the utility retains the deposit more than 30 days, payment of interest shall be made retroactive to the date of deposit.

(1) Payment of interest to the customer will be annually or at the time the deposit is returned or credited to the customer's account.

(2) The deposit shall cease to draw interest on the date it is returned or credited to the customers account.

(iv) Atmos Energy, West Texas Division shall waive any deposit requirement for residential service for an applicant who has been determined to be a victim of family violence as defined in Texas Family Code, Section 71.004, by a family violence center, by treating medical personnel, by law enforcement agency personnel, or by a designee of the Attorney General in the Crime Victim Services Division of the Office of the Attorney General. This determination shall be evidenced by the applicant's submission of a certification letter developed by the Texas Council on Family Violence and made available on its web site.

(D) Atmos Energy, West Texas Division may require a deposit from commercial or industrial customer sufficient to reasonably protect it against the risk exposure, provided such a policy

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is applied in a uniform and nondiscriminatory manner.

(E) Records of deposits.

(i) Atmos Energy, West Texas Division shall keep records to show:

(1) the name and address of each depositor;

(2) the amount and date of the deposit; and

(3) each transaction concerning the deposit.

(ii) Atmos Energy, West Texas Division will issue a receipt of deposit to each applicant from whom a deposit is received and shall provide means whereby a depositor may establish claim if the receipt is lost.

(iii) A record of each unclaimed deposit will be maintained for at least four years, during which time Atmos Energy, West Texas Division will make a reasonable effort to return the deposit.

(F) Refund of deposit.

(i) If service is not connected or after disconnection of service, Atmos Energy, West Texas Division will promptly and automatically refund the customer's deposit plus accrued interest or the balance, if any, in excess of the unpaid bills for service furnished. The transfer of service from one premise to another within Atmos Energy, West Texas Division' service area will not be deemed a disconnection within the meaning of these rules, and no additional deposit may be demanded unless permitted by these rules.

(ii) When the customer has paid bills for 12 consecutive residential bills without having service disconnected for nonpayment of bill and without having more than two occasions in which a bill was delinquent and when the customer is not delinquent in the payment of the current bill, Atmos Energy, West Texas Division will promptly and automatically refund the deposit plus accrued interest to the customer in the form of cash or credit to a customer's account.

(G) Upon sale or transfer of utility or company. Atmos Energy, West Texas Division will comply with Railroad Commission regulations which provide that upon the sale or transfer of any public utility or operating units thereof, the seller shall file with the Commission under oath, in addition to other information, a list showing the names and addresses of all customers served by such utility or units thereof who have to their credit a deposit, the date such deposit was made, the amount thereof, and the unpaid interest thereon.

(H) Complaint by applicant or customer. Atmos Energy, West Texas Division will direct its personnel engaged in initial contact with customer or applicant for service seeking to establish or reestablish credit under the provisions of these rules to inform the customer, if dissatisfaction is expressed with the utility's decision, of the customer's right to file a complaint with the regulatory authority.

QS6-b Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 02/17/2017

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pursuant to GUD 10591. The following minimum service standards are applicable to residential, commercial, public authority, state institution and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

6. Billing

(A) Bills for gas service will be rendered monthly, unless otherwise authorized or unless service is rendered for a period less than a month. Bills will be rendered as promptly as possible following the reading meters.

(B) The customer's bill will show all the following information. The information will be arranged and displayed in such a manner as to allow the customer to compute his bill with the applicable rate schedule. The applicable rate schedule will be mailed to the customer on request of the customer.

(i) If the meter is read by Atmos Energy, West Texas Division, the date and reading of the meter at the beginning and end of the period for which rendered.

(ii) The number and kind of units billed.

(iii) The applicable rate schedule title or code.

(iv) The total base bill.

(v) The total of any adjustments to the base bill and the amount of adjustments per billing unit.

(vi) The date by which the customer must pay the bill to get prompt payment discount.

(vii) The total amount due before and after any discount for prompt payment within a designated period.

(viii) A distinct marking to identify an estimated bill.

(C) Where there is a good reason for doing so, estimated bills may be submitted, provided that an actual meter reading is taken at least every six months, if possible. For the second consecutive month in which the meter reader is unable to gain access to the premises to read the meter on regular meter reading trips, or in months where meters are not read otherwise, Atmos Energy, West Texas Division will provide the customers with a postcard and request that the customer read the meter and return the card to Atmos Energy, West Texas Division if the meter is of a type that can be read by the customer without significant inconvenience or special tools or equipment. If such a postcard is not received by Atmos Energy, West Texas Division in time for billing, Atmos Energy, West Texas Division may estimate the meter reading and render the bill accordingly.

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(D) Disputed bills.

(i) In the event of a dispute between the customer and Atmos Energy, West Texas Division regarding the bill, Atmos Energy, West Texas Division will make such investigation as is required by the particular case and report the results to the customer. If the customer wishes to obtain the benefits of subsection (ii) hereunder, notification of the dispute must be given to Atmos Energy, West Texas Division before the date the bill becomes delinquent. In the event the dispute is not resolved, Atmos Energy, West Texas Division will inform the customer of the complaint procedures of the appropriate regulatory authority.

(ii) Notwithstanding any other subsection of this section, the customer will not be required to pay the disputed portion of the bill which exceeds the amount of that customer's average usage for the billing period at current rates until the earlier of the following: (1) resolution of the dispute, (2) the expiration of the sixty day period beginning on the day the disputed bill is issued. For purposes of this section only, the customer's average usage for the billing period shall be the average of the customer's usage for the same billing period during the preceding two years. Where no previous usage history exists, the average usage shall be estimated on the basis of usage levels of similar customers and under similar conditions.

QS7-b Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 02/17/2017 pursuant to GUD 10591. The following minimum service standards are applicable to residential, commercial, public authority, state institution and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

7. Meters

(A) Meter requirements.

(i) Use of meter. All gas sold by Atmos Energy, West Texas Division will be charged for by meter measurements, except where otherwise provided for by applicable law, regulation of the regulatory authority, or tariff.

(ii) Installation by utility. Unless otherwise authorized by the regulatory authority, Atmos Energy, West Texas Division will provide, install and continue to own and maintain all meters necessary for measurement of gas delivered to its residential and commercial customers.

(iii) Standard type. Atmos Energy, West Texas Division will not furnish, set up, or put in use any meter which is not reliable and of a standard type which meets generally accepted industry standards; provided, however, special meters not necessarily conforming to such standard types may be used for investigation, testing, or experimental purposes.

(iv) Access to premises and access to company owned meters and service lines. Atmos Energy, West Texas Division' epresentatives shall have the right at all reasonable hours to enter upon the premises and property of a customer to read a company owned meter, to remove, to inspect,

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or to make necessary repairs and adjustments to, or replacements of, service lines, meter loop, and any property of the utility located thereon, and for any other purpose connected with the utility's operation. The Atmos Energy, West Texas Division representative shall have the right at all time to enter upon the premises and property of the customer in emergencies pertaining to the company's service. All animals which might hinder the performance of such operations on the customer's property shall be kept away from such operations by the customer upon notice by Atmos Energy, West Texas Division' representatives of their intention to enter upon the customer's premises.

(B) Meter records. Atmos Energy, West Texas Division will keep the following records:

(i) Meter equipment records. Atmos Energy, West Texas Division will keep a record of all of its meters, showing the customer's address and the date of the last test.

(ii) Records of meter tests. All meter tests will be properly referenced to the meter record provided for therein. The record of each test made on request of a customer will show the identifying number and constants of the meter, the standard meter and other measuring devices used, the date and kind of test made, by whom made, the error (or percentage of accuracy) at each load tested, and sufficient data to permit verification of all calculations.

(iii) Meter units of service. In general, each meter will indicate clearly the units of service for which charge is made to the customer.

(iv) Meter tests on request of customer.

(I) Upon request of a customer, Atmos Energy, West Texas Division will make a test of the accuracy of the meter serving that customer. Atmos Energy, West Texas Division will advise the customer that they may be present at the time and place of the test and arrange a schedule to permit the customer or his authorized representative to witness the test if the customer so desires. If no such test has been performed within the previous four years for the same customer at the same location, the test is to be performed without charge. If such a test has been performed for the same customer at the same location within the previous four years, Atmos Energy, West Texas Division may charge a fee for the test not to exceed \$15 or such other fee for the testing of meters as may be set forth in the utility's tariff properly on file with the regulatory authority. The customer will be informed of the result of any test on a meter that serves him or her.

(II) Notwithstanding sub clause (I) of this clause, if the meter is found to be more than normally defective, to either the customer's or Atmos Energy, West Texas Division' disadvantage, any fee charged for the meter test will be refunded to the customer. More than nominally defective means a deviation of more than 2.0% from accurate registration for residential and commercial customers and 1% for industrial customers.

(V) Bill adjustments due to meter error.

(I) If any meter test reveals a meter to be more than nominally defective, Atmos Energy, West Texas Division must correct previous readings consistent with the inaccuracy found in the meter for the period of either:

(a) the last six months; or

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(b) the time since the last test of the meter, whichever is shorter. Any resulting under billings or over billings is to be corrected in subsequent bills, unless service is terminated in which event a monetary adjustments to be made. This requirement for a correction may be foregone by Atmos Energy, West Texas Division if the error is to the utility's disadvantage.

(II) If a meter is found not to register for any period of time, Atmos Energy, West Texas Division may make a charge for units used but not metered for a period not to exceed three months previous to the time the meter is found not to be registering. The determination of amounts used but not metered is to be based on consumption during other like periods by the same customer at the same location, when available, and on consumption under similar conditions at the same location or of other similarly situated customers, when not available.

QS8-b Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 02/17/2017 pursuant to GUD 10591. The following minimum service standards are applicable to residential, commercial, public authority, state institution and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

8. New Construction

(A) Standards of construction. Atmos Energy, West Texas Division will endeavor to construct, install, operate, and maintain its plant, structures, equipment, and lines in accordance with the provisions of such codes and standards as are generally accepted by the industry, as modified by rule or regulation of the regulatory authority or otherwise by law and in such manner to best accommodate the public and to prevent interference with service furnished by other public utilities insofar as practical.

(B) Line extension and construction charge policy. In the absence of a line extension policy specific to a city franchise agreement, the following policy shall apply. Atmos Energy, West Texas Division may require, on a consistent and non-discriminatory basis, pre-payment, reimbursement, or adequate security for all costs (including, but not limited to, materials, labor, allocated overhead, permit costs and right-of-way acquisition costs) of extending its existing pipeline system to serve a new customer to the extent that extension would exceed 75 feet. The applicable provisions of city franchise agreements, which set forth line extension and construction charge policies that differ from the above policy are on file with the applicable municipality and the Railroad Commission of Texas.

Atmos Energy, West Texas Division reserves the sole discretion to designate the routes of all new extensions and the construction materials and manner of fabrication and installation. Atmos Energy, West Texas Division may, on a consistent and non-discriminatory basis, provide for refunds, credits or security releases based upon factors such as additional customers subsequently attaching, the level of sales experienced through the new facility, or other criteria chosen by Atmos Energy, West Texas Division. Atmos Energy, West Texas Division may apply similar cost responsibility and arrangements to a customer requesting an increase in the capacity of existing Atmos Energy, West Texas Division facilities to accommodate an increase in the customer's service requirements. In no event will contribution in aid of construction

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be required of any residential customer unless provided for in this extension policy.

(C) Response to request for service. Atmos Energy, West Texas Division will endeavor to serve each qualified applicant for residential or commercial service within its service area as rapidly as practical. As a general policy, those applications not involving line extensions or new facilities should be filled within seven working days. Those applications for individual residential service requiring line extensions should be filled within 90 days unless unavailability of materials or other causes beyond the control of Atmos Energy, West Texas Division result in unavoidable delays. In the event that residential service is delayed in excess of 90 days after an applicant has met credit requirements and made satisfactory arrangements for payment of any required construction charges, a report will be made to the regulatory authority listing the name of the applicant, location, and cause for delay. If such delays are due to causes which are reasonably beyond the control of Atmos Energy, West Texas Division, a delay in excess of 90 days will not constitute a refusal to serve.

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SERVICE CHARGES

RRC CHARGE NO.	CHARGE ID	CHARGE AMOUNT	SERVICE PROVIDED																														
284350	SVC CHARGE 10174		<p>Implementing Rates Pursuant to Settlement Agreement dated 09/14/12 in GUD 10174 for all areas of the West Texas Division approved 10/02/2012</p> <p>RATE SCHEDULE: OTHER SERVICE CHARGES APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION EFFECTIVE DATE: Bills Rendered on and after 10/01/2012</p> <p>The service charges on this tariff will be applied in accordance with Atmos Energy's Quality of Service rules and Commission rule 7.45.</p> <p>DURING BUSINESS HOURS: These charges apply to services initiated between 8am and 5pm, Monday through Friday.</p> <p>Charge</p> <table style="width: 100%; border: none;"> <tr> <td style="text-align: right;">Amount</td> <td></td> </tr> <tr> <td style="text-align: right;">Turn On New Service With Meter Set</td> <td>\$ 45.00</td> </tr> <tr> <td style="text-align: right;">Turn On Service (shut-In test required)</td> <td>\$ 37.00</td> </tr> <tr> <td style="text-align: right;">Turn On Service (meter read only required)</td> <td>\$ 21.00</td> </tr> <tr> <td style="text-align: right;">Miscellaneous Service Charge Calls</td> <td>\$ 10.00</td> </tr> <tr> <td style="text-align: right;">Reconnect Delinquent Service or Service Temporarily Off at Customer's Request</td> <td>\$ 47.00</td> </tr> <tr> <td style="text-align: right;">Return Check Fee</td> <td>\$ 25.00</td> </tr> <tr> <td style="text-align: right;">Tampering Fee</td> <td>\$ 150.00</td> </tr> </table> <p>AFTER BUSINESS HOURS: These charges apply to services initiated between 5pm and 8am, Monday through Friday, and all day Saturday and Sunday.</p> <p>Charge</p> <table style="width: 100%; border: none;"> <tr> <td style="text-align: right;">Amount</td> <td></td> </tr> <tr> <td style="text-align: right;">Turn On New Service With Meter Set</td> <td>\$ 67.50</td> </tr> <tr> <td style="text-align: right;">Turn On Service (shut-In test required)</td> <td>\$ 55.50</td> </tr> <tr> <td style="text-align: right;">Turn On Service (meter read only required)</td> <td>\$ 31.50</td> </tr> <tr> <td style="text-align: right;">Miscellaneous Service Charge Calls</td> <td>\$ 15.00</td> </tr> <tr> <td style="text-align: right;">Reconnect Delinquent Service or Service Temporarily Off at Customer's Request</td> <td>\$ 70.50</td> </tr> <tr> <td style="text-align: right;">Tampering Fee</td> <td></td> </tr> </table>	Amount		Turn On New Service With Meter Set	\$ 45.00	Turn On Service (shut-In test required)	\$ 37.00	Turn On Service (meter read only required)	\$ 21.00	Miscellaneous Service Charge Calls	\$ 10.00	Reconnect Delinquent Service or Service Temporarily Off at Customer's Request	\$ 47.00	Return Check Fee	\$ 25.00	Tampering Fee	\$ 150.00	Amount		Turn On New Service With Meter Set	\$ 67.50	Turn On Service (shut-In test required)	\$ 55.50	Turn On Service (meter read only required)	\$ 31.50	Miscellaneous Service Charge Calls	\$ 15.00	Reconnect Delinquent Service or Service Temporarily Off at Customer's Request	\$ 70.50	Tampering Fee	
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\$ 150.00

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DESCRIPTION: Distribution Sales STATUS: A
 EFFECTIVE DATE: 10/02/2012 ORIGINAL CONTRACT DATE: RECEIVED DATE: 12/13/2018
 GAS CONSUMED: N AMENDMENT DATE: 12/11/2018 OPERATOR NO:
 BILLS RENDERED: Y INACTIVE DATE:

RATE SCHEDULE

SCHEDULE ID DESCRIPTION
 PSF 2017

Customers' bills will be adjusted \$1.31 per bill for the 2017 Pipeline Safety Fee

PIPELINE SAFETY PROGRAM FEES - 2017

Title 16 Economic Regulation Part 1 Railroad Commission Of Texas Chapter 8 Pipeline Safety Regulations Subchapter C Requirements For Natural Gas Pipelines Only Rule Section 8.201 Pipeline Safety Program Fees

a) Application of fees.

Pursuant to Texas Utilities Code, Section 21.211, the Commission establishes a pipeline safety and regulatory program fee, to be assessed annually against operators of natural gas distribution pipelines and pipeline facilities and natural gas master metered pipelines and pipeline facilities subject to the Commission's jurisdiction under Texas Utilities Code, Title 3. The total amount of revenue estimated to be collected under this section does not exceed the amount the Commission estimates to be necessary to recover the costs of administering the pipeline safety and regulatory programs under Texas Utilities Code, Title 3, excluding costs that are fully funded by federal sources for any fiscal year.

(b) Natural gas distribution systems.

The Commission hereby assesses each operator of a natural gas distribution system an annual pipeline safety and regulatory program fee of \$1.00 for each service (service line) in service at the end of each calendar year as reported by each system operator on the U.S. Department of Transportation (DOT) Gas Distribution Annual Report, Form PHMSA F7100.1-1 due on March 15 of each year.

(1) Each operator of a natural gas distribution system shall calculate the annual pipeline safety and regulatory program total to be paid to the Commission by multiplying the \$1.00 fee by the number of services listed in Part B, Section 3, of Form PHMSA F7100.1-1, due on March 15 of each year.

(2) Each operator of a natural gas distribution system shall remit to the Commission on March 15 of each year the amount calculated under paragraph (1) of this subsection.

(3) Each operator of a natural gas distribution system shall recover, by a surcharge to its existing rates, the amount the operator paid to the Commission under paragraph (1) of this subsection.

The surcharge:

- (A) shall be a flat rate, one-time surcharge;
- (B) shall not be billed before the operator remits the pipeline safety and regulatory program fee to the Commission;
- (C) shall be applied in the billing cycle or cycles immediately following the date on which the operator paid the Commission;
- (D) shall not exceed \$1.00 per service or service line; and

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(E) shall not be billed to a state agency, as that term is defined in Texas Utilities Code, Section 101.003.

(4) No later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers, each operator of a natural gas distribution system shall file with the Commission's Gas Services Division and the Pipeline Safety Division a report showing:

- (A) the pipeline safety and regulatory program fee amount paid to the Commission;
- (B) the unit rate and total amount of the surcharge billed to each customer;
- (C) the date or dates on which the surcharge was billed to customers; and
- (D) the total amount collected from customers from the surcharge.

(5) Each operator of a natural gas distribution system that is a utility subject to the jurisdiction of the Commission pursuant to Texas Utilities Code, Chapters 101 - 105, shall file a generally applicable tariff for its surcharge in conformance with the requirements of Section 7.315 of this title, relating to Filing of Tariffs.

(6) Amounts recovered from customers under this subsection by an investor-owned natural gas distribution system or a cooperatively owned natural gas distribution system shall not be included in the revenue or gross receipts of the system for the purpose of calculating municipal franchise fees or any tax imposed under Subchapter B, Chapter 182, Tax Code, or under Chapter 122, nor shall such amounts be subject to a sales and use tax imposed by Chapter 151, Tax Code, or Subtitle C, Title 3, Tax Code.

(c) Natural gas master meter systems.
 The Commission hereby assesses each natural gas master meter system an annual pipeline safety and regulatory program fee of \$100 per master meter system.

(1) Each operator of a natural gas master meter system shall remit to the Commission the annual pipeline safety and regulatory program fee of \$100 per master meter system no later than June 30 of each year.

(2) The Commission shall send an invoice to each affected natural gas master meter system operator no later than April 30 of each year as a courtesy reminder. The failure of a natural gas master meter system operator to receive an invoice shall not exempt the natural gas master meter system operator from its obligation to remit to the Commission the annual pipeline safety and regulatory program fee on June 30 each year.

(3) Each operator of a natural gas master meter system shall recover as a surcharge to its existing rates the amounts paid to the Commission under paragraph (1) of this subsection.

(4) No later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers, each natural gas master meter system operator shall file with the Commission's Gas Services Division and the Pipeline Safety Division a report showing:

- (A) the pipeline safety and regulatory program fee amount paid to the Commission;
- (B) the unit rate and total amount of the surcharge billed to each customer;

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(C) the date or dates on which the surcharge was billed to customers; and
 (D) the total amount collected from customers from the surcharge.

(d) Late payment penalty.

If the operator of a natural gas distribution system or a natural gas master meter system does not remit payment of the annual pipeline safety and regulatory program fee to the Commission within 30 days of the due date, the Commission shall assess a late payment penalty of 10 percent of the total assessment due under subsection (b) or (c) of this section, as applicable, and shall notify the operator of the total amount due to the Commission.

Source Note: The provisions of this Section 8.201 adopted to be effective September 8, 2003, 28 TexReg 7682; amended to be effective November 24, 2004, 29 TexReg 10733; amended to be effective May 15, 2005, 30 TexReg 2849; amended to be effective December 19, 2005, 30 TexReg 8428; amended to be effective April 18, 2007, 32 TexReg 2136; amended to be effective November 12, 2007, 32 TexReg 8121; amended to be effective September 21, 2009, 34 TexReg 6446; amended to be effective August 30, 2010, 35 TexReg 7743; amended to be effective November 14, 2011, 36 TexReg 7663 ; amended to be effective November 11, 2013, 38 TexReg 7947

SUR 2018 SOI

Implementing 2018 SOI rates pursuant to the Final Order in GUD 10743 dated December 11, 2018 for all customers in the unincorporated areas of the West Texas Division.

RATE SCHEDULE: SURCHARGE 2018 WTX SOI

APPLICABLE TO: ALL UNINCORPORATED AREAS IN THE WEST TEXAS DIVISION

EFFECTIVE DATE: Bills Rendered on and after 12/11/2018

Application

The Rate Case Expense Surcharge (RCE) rate as set forth below is pursuant to the Final Order in GUD No. 10743. This monthly rate shall apply to residential, commercial, industrial, transportation, and public authority rate classes of Atmos Energy Corporation's West Texas Division in the rate area and amounts shown below. The fixed-price surcharge rate will be in effect for approximately 12 months until all approved and expended rate case expenses are recovered from the applicable customer classes as documented in the Final Order in GUD No.10743. This rider is subject to all applicable laws and orders, and the Company's rules and regulations on file with the regulatory authority.

Monthly Calculation

Surcharges will be the fixed-price rate shown in the table below:

Rate Schedule	Unincorporated Areas
Residential	\$0.15
Commercial	\$0.31
Industrial / Transportation	\$0.82
Public Authority	\$0.89

WTX ENV IND 10743

Implementing 2018 SOI rates pursuant to the Final Order in GUD 10743 dated December 11, 2018 for all customers in the unincorporated areas of the West Texas Division.

RATE SCHEDULE: INDUSTRIAL GAS SERVICE

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APPLICABLE TO: ALL UNINCORPORATED AREAS IN THE WEST TEXAS DIVISION

EFFECTIVE DATE: Bills Rendered on and after 12/11/2018

Availability

This schedule is applicable to the sales to any industrial or commercial customer whose predominant use of natural gas is other than space heating, cooking, water heating or other similar type uses. Service under this schedule is available to eligible customers following execution of a contract specifying the maximum hourly load. This schedule is not available for service to premises with an alternative supply of natural gas.

Monthly Rate

Charge	Amount
Customer Charge	\$ 409.00
Consumption Charge per Ccf	\$ 0.06895

The West Texas Division Gas Cost Adjustment Rider applies to this schedule.

Miscellaneous Charges: Plus an amount for miscellaneous charges calculated in accordance with the applicable rider(s).

WTX GCA 10486

Implementing Tariff Revision pursuant to approval letter dated 11/23/2015 in GUD 10486 for all areas of the West Texas Division .

RATE SCHEDULE: WEST TEXAS DIVISION GAS COST ADJUSTMENT (GCA) RIDER

APPLICABLE TO: ALL SERVICE AREAS IN THE WEST TEXAS DIVISION

EFFECTIVE DATE: Bills Rendered on and after 11/23/2015

Application Gas bills issued under rate schedules to which this Rider applies will include adjustments to reflect decreases or increases in purchased gas costs or taxes. Accumulated Deferred Gas Costs shall also be adjusted for gas cost amounts which are uncollectible. Any such adjustments shall be filed with the appropriate regulatory authority before the beginning of the month in which the adjustment will be applied to bills. The amount of each adjustment shall be computed as follows:

Gas Cost Adjustment (GCA)

The GCA to be applied to each Ccf billed shall be computed as follows and rounded to the nearest \$0.01:

$$GCA = (G/S + CF)$$

Where:

1. G, in dollars, is the expected cost of gas for the expected sales billing units.
2. S, in Ccf as measured at local atmospheric pressure, is the expected sales billing units to be billed to customers in the respective section of the Company's

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West Texas Division.

3. CF, in \$/Ccf as measured at local atmospheric pressure, is a correction factor charge per Ccf to adjust for the cumulative monthly differences between the cost of gas purchased by the Company and the amount of gas cost billed the customer plus any gas cost which is uncollectible.

More specifically, CF shall be calculated as follows:

$$CF = (a/b) + (c/b)$$

a = over (under) collection dollar amount for the 12 month period ending September.

b = expected estimated sales volumes for the future 12 month period ending November.

c = net uncollectible gas cost, that is:

(uncollectible gas cost for the previous 12 months ended September) - (subsequently collected gas cost for the previous 12 months ended September)

Once a year, on a 12 months ended June basis, the Company shall review the percentage of lost and unaccounted for gas. If this percentage exceeds 5% of the amount metered in, the correcting account balance will be reduced so that the customer will effectively be charged a maximum of 5% for lost and unaccounted for gas and the Company will absorb the excess.

RATE ADJUSTMENT PROVISIONS

None

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CUSTOMERS				
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24077	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Abernathy WT Environs			
24079	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Amarillo Environs			
24081	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Amherst WT Environs			
24083	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Anton WT Environs			
24085	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Big Spring WT Environs			
24087	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Bovina WT Environs			
24089	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Brownfield WT Environs			
24091	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Buffalo Springs Lake WT Environs			
24093	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Canyon WT Environs			
24095	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Channing Environs			
24097	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Coahoma WT Environs			
24099	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Crosbyton WT Environs			
24101	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Dalhart Environs			
24103	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Dimmitt WT Environs			
24105	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Earth WT Environs			
24107	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Edmonson WT Environs			
24109	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Floydada WT Environs			

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CUSTOMERS				
<u>RRC CUSTOMER NO</u>	<u>CONFIDENTIAL?</u>	<u>BILLING UNIT</u>	<u>PGA CURRENT CHARGE</u>	<u>PGA EFFECTIVE DATE</u>
24111	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Forsan WT Environs			
24113	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Friona WT Environs			
24115	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Fritch Environs			
24118	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Hale Center WT Environs			
24120	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Happy WT Environs			
24122	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Hart WT Environs			
24125	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Hereford WT Environs			
24127	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Idalou WT Environs			
24129	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Kress WT Environs			
24131	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Lake Tanglewood WT Environs			
24133	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Lamesa WT Environs			
24135	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Levelland WT Environs			
24137	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Littlefield WT Environs			
24139	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Lockney WT Environs			
24141	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Lorenzo WT Environs			
24143	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Los Ybanez WT Environs			
24145	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Lubbock Environs			

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CUSTOMERS				
<u>RRC CUSTOMER NO</u>	<u>CONFIDENTIAL?</u>	<u>BILLING UNIT</u>	<u>PGA CURRENT CHARGE</u>	<u>PGA EFFECTIVE DATE</u>
24147	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Meadow WT Environs			
24149	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Midland WT Environs			
24151	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Muleshoe WT Environs			
24153	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Nazareth WT Environs			
24155	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	New Deal WT Environs			
24157	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	New Home WT Environs			
24159	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	O'Donnell WT Environs			
24161	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Odessa WT Environs			
24163	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Olton WT Environs			
24165	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Opdyke West WT Environs			
24167	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Palisades WT Environs			
24169	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Pampa WT Environs			
24171	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Panhandle WT Environs			
24173	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Petersburg WT Environs			
24175	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Plainview WT Environs			
24177	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Post WT Environs			
24179	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Quitauque WT Environs			

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CUSTOMERS				
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24181	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Ralls WT Environs			
24183	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Ransom Canyon WT Environs			
24185	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Ropesville WT Environs			
24187	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Sanford Environs			
24189	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Seagraves WT Environs			
24191	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Seminole WT Environs			
24193	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Shallowater WT Environs			
24195	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Silverton WT Environs			
24197	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Slaton WT Environs			
24199	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Smyer WT Environs			
24202	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Springlake WT Environs			
24204	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Stanton WT Environs			
24206	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Sudan WT Environs			
24208	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Tahoka WT Environs			
24210	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Timbercreek Canyon WT Environs			
24212	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Tulia WT Environs			
24214	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Turkey WT Environs			

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24216	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Vega WT Environs			
24219	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Wellman WT Environs			
24222	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Wilson WT Environs			
24224	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Wolfforth WT Environs			
24139	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Lockney WT Environs			
24133	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Lamesa WT Environs			
24135	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Levelland WT Environs			
24137	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Littlefield WT Environs			
24141	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Lorenzo WT Environs			
24143	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Los Ybanez WT Environs			
24145	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Lubbock Environs			
24147	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Meadow WT Environs			
24149	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Midland WT Environs			
24151	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Muleshoe WT Environs			
24153	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Nazareth WT Environs			
24155	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	New Deal WT Environs			
24157	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	New Home WT Environs			

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CUSTOMERS				
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24159	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	O'Donnell WT Environs			
24161	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Odessa WT Environs			
24163	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Olton WT Environs			
24165	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Opdyke West WT Environs			
24167	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Palisades WT Environs			
24169	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Pampa WT Environs			
24111	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Forsan WT Environs			
24113	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Friona WT Environs			
24115	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Fritch Environs			
24118	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Hale Center WT Environs			
24120	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Happy WT Environs			
24122	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Hart WT Environs			
24125	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Hereford WT Environs			
24127	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Idalou WT Environs			
24129	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Kress WT Environs			
24131	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Lake Tanglewood WT Environs			
24091	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Buffalo Springs Lake WT Environs			

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CUSTOMERS				
<u>RRC CUSTOMER NO</u>	<u>CONFIDENTIAL?</u>	<u>BILLING UNIT</u>	<u>PGA CURRENT CHARGE</u>	<u>PGA EFFECTIVE DATE</u>
24093	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Canyon WT Environs			
24095	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Channing Environs			
24097	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Coahoma WT Environs			
24099	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Crosbyton WT Environs			
24101	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Dalhart Environs			
24103	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Dimmitt WT Environs			
24105	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Earth WT Environs			
24107	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Edmonson WT Environs			
24109	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Floydada WT Environs			
24077	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Abernathy WT Environs			
24079	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Amarillo Environs			
24081	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Amherst WT Environs			
24083	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Anton WT Environs			
24085	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Big Spring WT Environs			
24087	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Bovina WT Environs			
24089	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Brownfield WT Environs			
24177	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Post WT Environs			

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CUSTOMERS				
<u>RRC CUSTOMER NO</u>	<u>CONFIDENTIAL?</u>	<u>BILLING UNIT</u>	<u>PGA CURRENT CHARGE</u>	<u>PGA EFFECTIVE DATE</u>
24171	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Panhandle WT Environs			
24173	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Petersburg WT Environs			
24175	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Plainview WT Environs			
24179	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Quitaque WT Environs			
24181	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Ralls WT Environs			
24183	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Ransom Canyon WT Environs			
24185	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Ropesville WT Environs			
24187	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Sanford Environs			
24189	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Seagraves WT Environs			
24191	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Seminole WT Environs			
24193	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Shallowater WT Environs			
24195	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Silverton WT Environs			
24197	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Slaton WT Environs			
24199	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Smyer WT Environs			
24202	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Springlake WT Environs			
24204	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Stanton WT Environs			
24206	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Sudan WT Environs			

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CUSTOMERS

<u>RRC CUSTOMER NO</u>	<u>CONFIDENTIAL?</u>	<u>BILLING UNIT</u>	<u>PGA CURRENT CHARGE</u>	<u>PGA EFFECTIVE DATE</u>
24208	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Tahoka WT Environs			
24210	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Timbercreek Canyon WT Environs			
24212	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Tulia WT Environs			
24214	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Turkey WT Environs			
24216	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Vega WT Environs			
24219	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Wellman WT Environs			
24222	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Wilson WT Environs			
24224	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Wolfforth WT Environs			

REASONS FOR FILING

NEW?: N

RRC DOCKET NO: GUD 10174, 10486, 10743

CITY ORDINANCE NO:

AMENDMENT(EXPLAIN): Implementing 2018 SOI per GUD 10743

OTHER(EXPLAIN):

SERVICES

<u>TYPE OF SERVICE</u>	<u>SERVICE DESCRIPTION</u>
C	Industrial Sales
<u>OTHER TYPE DESCRIPTION</u>	

PREPARER - PERSON FILING

RRC NO: 959 ACTIVE FLAG: Y INACTIVE DATE:

FIRST NAME: Philip MIDDLE: LAST NAME: Littlejohn

TITLE: VP Rates & Reg Affairs

ADDRESS LINE 1: 6606 66th Street

ADDRESS LINE 2:

CITY: Lubbock STATE: TX ZIP: 79424 ZIP4:

AREA CODE: 806 PHONE NO: 798-4449 EXTENSION:

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CURTAILMENT PLAN

<u>PLAN ID</u>	<u>DESCRIPTION</u>
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LINE EXTENSION POLICY

<u>POLICY ID</u>	<u>DESCRIPTION</u>
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QUALITY OF SERVICE

<u>QUAL_SERVICE_ID</u>	<u>DESCRIPTION</u>
QS1-b	<p>Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 02/17/2017 pursuant to GUD 10591.</p> <p>The following minimum service standards are applicable to residential, commercial, public authority, state institution and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.</p> <p>1. Continuity of Service</p> <p>(A) Service Interruptions.</p> <p>(i) Atmos Energy, West Texas Division will make all reasonable efforts to prevent interruptions of service. When interruptions occur, Atmos Energy, West Texas Division will reestablish service within the shortest possible time consistent with prudent operating principles so that the smallest numbers of customers are affected.</p> <p>(ii) Atmos Energy, West Texas Division will make reasonable efforts to meet emergencies resulting from interruptions of service, and will issue instructions to its employees covering procedures to be followed in the event of an emergency in order to prevent or mitigate interruption or impairment of service.</p> <p>(iii) In the event of national emergency or local disaster resulting in disruption of normal service, Atmos Energy, West Texas Division may, in the public interest, interrupt service to other customers to provide necessary service to civil defense or other emergency service agencies on a temporary basis until normal service to these agencies can be restored.</p> <p>(iv) Curtailment of gas service will be done in accordance with the utility's curtailment program as authorized by the appropriate regulatory body. When notified by the utility, the customer will curtail gas service. In the event of any curtailment, utility personnel may physically turn off or restrict gas deliveries and only utility personnel will thereafter be permitted to restore gas service. The customer assumes any and all risk and will indemnify the utility against all damages, losses and expenses resulting from a curtailment of gas service under the utility's authorized curtailment program, except to the extent such damages, losses and expenses result from the gross negligence of the utility.</p> <p>(B) Record of interruption. Except for momentary interruptions which do not cause a major disruption of service, Atmos Energy, West Texas Division will keep a complete record of all interruptions, both emergency and scheduled. This record will show the cause of interruptions, date, time duration, location, approximate number of customers affected, and, in cases of emergency interruptions, the remedy and steps taken to prevent recurrence.</p> <p>(C) Report to Commission. Atmos Energy, West Texas Division will notify the Railroad Commission in writing within 48 hours of interruptions in service affecting the entire system or any major division thereof, lasting more than four hours. The notice will also state the cause of such interruptions. If any service interruption is otherwise reported to the Commission (for example, as curtailment report or safety report), such other report will be intended to be sufficient to comply with the terms of this paragraph.</p>

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QS2-b Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 02/17/2017 pursuant to GUD 10591. The following minimum service standards are applicable to residential, commercial, public authority, state institution and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

2. Customer Relations

(A) Information to customers. Atmos Energy, West Texas Division will:

(i) maintain a current set of maps showing the physical locations of its facilities. All distribution facilities will be labeled to indicate the size and any pertinent information which will accurately describe the utility's facilities. These maps, or such other maps as may be required by the regulatory authority, will be kept by Atmos Energy, West Texas Division in a central location and will be available for inspection by the regulatory authority during normal working hours. Each business office or service center will have available up-to-date maps, or records of its immediate area, with other such information as may be necessary to enable Atmos Energy, West Texas Division to advise applicants and others entitled to the information as to the facilities available for serving the locality;

(ii) assist the customer or applicant in selecting the most economical rate schedule;

(iii) in compliance with applicable law or regulations, notify customers affected by a change in rates or schedule or classification;

(iv) post a notice in a conspicuous place in each business office of Atmos Energy, West Texas Division where applications for service are received informing the public that copies of the rate schedules and rules relating to the service of the utility as filed with the Commission are available for inspection;

(v) upon request, inform its customers as to the method of reading meters;

(vi) provide to new customers, at the time service is initiated or as an insert in the first billing, a pamphlet or information packet containing the following information, in English and Spanish:

(1) the customer's right to information concerning rates and services and the customer's right to inspect or obtain at reproduction cost a copy of the applicable tariffs and service rules;

(2) the customer's right to have his or her meter checked without charge under Section (7) of this Rule, if applicable;

(3) the time allowed to pay outstanding bills;

(4) grounds for termination of service;

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- (5) the steps Atmos Energy, West Texas Division must take before terminating service;
- (6) how the Customer can resolve billing disputes with Atmos Energy, West Texas Division and how disputes and health emergencies may affect termination of service;
- (7) information on alternative payment plans, if any, offered by Atmos Energy, West Texas Division;
- (8) the steps necessary to have service reconnected after involuntary termination;
- (9) the appropriate regulatory authority with whom to register a complaint and how to contact such authority;
- (10) the hours, addresses, and telephone numbers of utility offices where bills may be paid and information may be obtained; and
- (11) the customer's right to be instructed by Atmos Energy, West Texas Division how to read his or her meter.
- (vii) at least once each calendar year, notify each customer that information is available upon request, at no charge to the customer, concerning the items listed in paragraph (vi) (1-11) of this subsection. This notice may be accomplished by use of a billing insert or a printed statement upon the bill itself.
- (B) Customer complaints. Upon complaint to Atmos Energy, West Texas Division by residential, commercial, public authority, state institution or industrial sales customers either at its office, by letter, or by telephone, Atmos Energy, West Texas Division will promptly make a suitable investigation and advise the complainant of the results thereof. Atmos Energy, West Texas Division will keep a record of all complaints which will show the name and address of the complainant, the date and nature of the complaint, and the adjustment or disposition thereof for a period of one year subsequent to the final disposition of the complaint.
- (C) Utility response. Upon receipt of a complaint, either by letter or by telephone, from the regulatory authority on behalf of a customer, Atmos Energy, West Texas Division will promptly make a suitable investigation and advise the regulatory authority and complainant of the results thereof. An initial response will be made by the next working day. Unless additional reply time is granted by the regulatory authority, Atmos Energy, West Texas Division will make a final and complete response within 15 days. The Commission encourages all customer complaints to be made in writing to assist the regulatory authority in maintaining records of the quality of service of each utility; however, telephone communications will be acceptable.
- (D) Deferred payment plan. If a deferred payment plan for delinquent residential accounts is offered, it will conform to the following guidelines:
- (i) Every deferred payment plan entered into due to the customer's inability to pay the outstanding bill in full must provide that service will not be discontinued if the customer pays current bills and a reasonable amount of the outstanding bill and agrees to pay the balance in reasonable installments until the bill is paid.
- (ii) For purposes of determining reasonableness under these rules, the following shall be

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considered: size of delinquent account; customer's ability to pay; customer's payment history; time that the debt has been outstanding; reasons why debt has been outstanding; and other relevant factors concerning the circumstances of the customer.

(iii) A deferred payment plan, if reduced to writing, offered by Atmos Energy, West Texas Division will state, immediately preceding the space provided for the customer's signature and in bold-face print at least two sizes larger than any other used, that: If you are not satisfied with this agreement, do not sign. If you are satisfied with this agreement, you give up your right to dispute the amount due under the agreement except for the utility's failure or refusal to comply with the terms of this agreement.

(iv) A deferred payment plan if offered at all, may include a one-time 5.0% penalty for late payment on the gross amount of the outstanding bill with no prompt payment discount allowed except in cases where the outstanding bill is unusually high as a result of the utility's error (such as an inaccurately estimated bill or an incorrectly read meter). A deferred payment plan will not include a finance charge.

(v) If a customer for utility service has not fulfilled terms of a deferred payment agreement or refuses to sign the same if it is reduced to writing, Atmos Energy, West Texas Division will have the right to disconnect pursuant to disconnection rules herein, and under such circumstances, it shall not be required to offer a subsequent negotiation of a deferred payment agreement prior to disconnection.

(vi) Any utility which institutes a deferred payment plan shall not refuse a customer participation in such a program on the basis of race, color, creed, sex, marital status, age, or any other form of discrimination prohibited by law.

(E) Delayed payment of bills by elderly persons to residential customers.

(i) Applicability. This subparagraph applies only to:

(1) a utility that assesses late payment charges to residential customers and that suspends service before the 26th day after the date of the bill for which collection action is taken;

(2) utility bills issued on or after August 30, 1993; and

(3) an elderly person, as defined in clause (ii) of this subparagraph, who is a residential customer and who occupies the entire premises for which a delay is requested.

(ii) Definitions.

(1) Elderly person - A person who is 60 years of age or older

(2) Utility - A gas utility or municipally owned utility as defined in Texas Utilities Code, 101.003(7), 101.003(8), and 121.001 - 121.006.

(iii) An elderly person may request that the utility implement the delay for either the most recent utility bill or for the most recent utility bill and each subsequent utility bill.

(iv) On request of an elderly person, a utility shall delay without penalty the payment date

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of a bill for providing utility services to that person until the 25th day after the date on which the bill is issued.

(v) Atmos Energy, West Texas Division may require the requesting person to present reasonable proof that the person is 60 years of age or older.

(vi) Every utility shall notify its customers of this delayed payment option no less often than yearly. A utility may include this notice with other information provided pursuant to subparagraph (A) of this paragraph.

(F) Budget Billing - The Company offers an optional budget billing plan to moderate seasonal differences in customer bills. The details of the plan are published on the Company's website

QS3-b Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 02/17/2017 pursuant to GUD 10591. The following minimum service standards are applicable to residential, commercial, public authority, state institution and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

3. Refusal of Service

(A) Compliance by applicant. Atmos Energy, West Texas Division may decline to serve an applicant for whom service is available from previously installed facilities until such applicant has complied with applicable state and municipal regulations and approved rules and regulations and tariff provisions of Atmos Energy, West Texas Division on file with the Commission governing the service applied for or for any of the following reasons:

(i) Applicant's facilities inadequate. If the applicant's installation, equipment or possible misuse of gas service is believed to be hazardous or of such character that satisfactory service cannot be given.

(ii) For indebtedness. If the applicant is indebted to any utility for the same kind of service as that applied for; provided, however, that in the event the indebtedness of the applicant for service is in dispute, the applicant shall be served upon complying with the applicable deposit requirement.

(iii) Refusal to make deposit. For refusal to make a deposit if applicant is required to make a deposit under these rules.

(B) Applicant's recourse. In the event that Atmos Energy, West Texas Division refuses to serve an applicant under the provisions of these rules, Atmos Energy, West Texas Division will inform the applicant of the basis of its refusal and that the applicant may file a complaint with the municipal regulatory authority or commission, whichever is appropriate.

(C) Insufficient grounds for refusal to serve. The following do not constitute sufficient cause for refusal of service to a present customer or applicant:

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- (i) Delinquency in payment for service by a previous occupant of the premises to be served.
- (ii) Failure to pay for merchandise or charges for non-utility service purchased from Atmos West Texas.
- (iii) Failure to pay a bill to correct previous under billing due to misapplication of rates more than six months prior to the date of application;
- (iv) Violation of Atmos Energy, West Texas Division' rules pertaining to operating of nonstandard equipment or unauthorized attachments which interfere with the service of others unless the customer has first been notified and been afforded reasonable opportunity to comply with these rules. [Please see 4(D)(ii) below]
- (v) Failure to pay a bill of another customer as guarantor thereof unless the guaranty was made in writing to the utility as a condition precedent to service.
- (vi) Failure to pay the bill of another customer at the same address except where the change of customer identity is made to avoid or evade payment of a utility bill.

QS4-b Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 02/17/2017 pursuant to GUD 10591. The following minimum service standards are applicable to residential, commercial, public authority, state institution and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

4. Discontinuance of Service

(A) The due date of the bill for utility service will not be less than 15 days after issuance, or such other period of time as may be provided by order of the regulatory authority. A bill for utility service is delinquent if unpaid by the due date.

(B) Atmos Energy, West Texas Division may offer an inducement for prompt payment of bills to residential and commercial customers by allowing a discount in the amount of five percent (or such other amount as allowed by the appropriate regulatory authority) for payment of bills within 10 days after their issuance. This provision shall not apply where it conflicts with existing orders or ordinances of the appropriate regulatory authority.

(C) A customer's utility service may be disconnected if the bill has not been paid or a deferred payment plan pursuant to (2) (D) above has not been entered into within five working days after the bill has become delinquent and proper notice has been given. Proper notice consists of a deposit in the United States mail, postage prepaid, or hand delivery to the customer at least five working days prior to the stated date of disconnection, with the words Termination Notice or similar language prominently displayed on the notice. The notice will be provided in English and Spanish as necessary to adequately inform the customer, and will include the date of termination, the hours, address, and telephone number where payment may be made, and a statement that if a health or other emergency exists, Atmos Energy, West Texas

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Division may be contacted concerning the nature of the emergency and the relief available, if any, to meet such emergency.

(D) Utility service may be disconnected for any of the following reasons:

(i) Failure to pay a delinquent account or failure to comply with the terms of a deferred payment plan for installment payment of a delinquent account.

(ii) Violation of Atmos Energy, West Texas Division' rules pertaining to the use of service or in a manner which interfered with the service of others or the operation of nonstandard equipment, if a reasonable attempt has been made to notify the customer and the customer is provided with a reasonable opportunity to remedy the situation.

(iii) Failure to comply with the deposit or guarantee arrangements required by paragraph (5) of this subsection.

(iv) Without notice where a known dangerous condition exists, for as long as the condition exists.

(v) Tampering with Atmos Energy, West Texas Division' meter or equipment or bypassing the same.

(E) Utility service may not be disconnected for any of the following reasons:

(i) Delinquency in payment for service by a previous occupant of the premises.

(ii) Failure to pay for merchandise or charges for non-utility service by Atmos Energy, West Texas Division.

(iii) Failure to pay for a different type or class of utility service unless fee for such service is or could have been included on same bill.

(iv) Failure to pay the account of another customer as guarantor thereof, unless the utility has in writing the guarantee as a condition precedent to service.

(v) Failure to pay charges arising from an under billing occurring due to any misapplication of rates more than six months prior to the current billings.

(vi) Failure to pay charges arising from an under billing due to any faulty metering, unless the meter has been tampered with or unless such under billing charges are due.

(vii) Failure to pay an estimated bill other than a bill rendered pursuant to an approved meter reading plan, unless Atmos Energy, West Texas Division was unable to read the meter due to circumstances beyond its control.

(F) Unless a dangerous or potentially fraudulent condition exists, or unless the customer request disconnection, service will not be disconnected on a day, or on a day immediately preceding a day, when Atmos Energy, West Texas Division personnel are not available to the public for the purpose of making collections and reconnecting service.

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(G) Atmos Energy, West Texas Division may not abandon a residential or commercial customer without written approval from the regulatory authority.

(H) Atmos Energy, West Texas Division will not discontinue service to a delinquent residential customer permanently residing in an individually metered dwelling unit when that customer established that discontinuance of service will result in some person residing at that residence becoming seriously ill if service is discontinued. Any customer seeking to avoid termination of service under this section must make a written request supported by a written statement from a licensed physician. Both the request and the statement must be received by Atmos Energy, West Texas Division not more than five working days after the date of delinquency of the bill. The prohibition against service termination provided by this section will last twenty days from the date of receipt by Atmos Energy, West Texas Division of the request and statement or such lesser period as may be agreed upon by Atmos Energy, West Texas Division and the customer. The customer who makes such request shall sign an installment agreement which provides for such service contingent upon timely payment for subsequent monthly billings.

(I) Suspension of Gas Utility Service Disconnection during an Extreme Weather Emergency

(A) Applicability and scope. This rule applies to gas utilities, as defined in Texas Utilities Code, Section101.003(7) and Section121.001, and to owners, operators, and managers of mobile home parks or apartment houses who purchase natural gas through a master meter for delivery to a dwelling unit in a mobile home park or apartment house, pursuant to Texas Utilities Code, Sections124.001- 124.002, within the jurisdiction of the Railroad Commission pursuant to Texas Utilities Code, Section102.001. For purposes of this section, all such gas utilities and owners, operators and managers of master meter systems shall be referred to as providers. Providers shall comply with the following service standards. A gas distribution utility shall file amended service rules incorporating these standards with the Railroad Commission in the manner prescribed by law.

(B) Disconnection prohibited. Except where there is a known dangerous condition or a use of natural gas service in a manner that is dangerous or unreasonably interferes with service to others, a provider shall not disconnect natural gas service to:

(1) a delinquent residential customer during an extreme weather emergency. An extreme weather emergency means a day when the previous day's highest temperature did not exceed 32 degrees Fahrenheit and the temperature is predicted to remain at or below that level for the next 24 hours according to the nearest National Weather Station for the county where the customer takes service.

(2) a delinquent residential customer for a billing period in which the provider receives a written pledge, letter of intent, purchase order, or other written notification from an energy assistance provider that it is forwarding sufficient payment to continue service; or

(3) a delinquent residential customer on a weekend day, unless personnel or agents of the provider are available for the purpose of receiving payment or making collections and reconnecting service.

(C) Payment plans. Providers shall defer collection of the full payment of bills that are due during an extreme weather emergency until after the emergency is over, and shall work with

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customers to establish a payment schedule for deferred bills as set forth in paragraph (2)(D) of Section 7.45 of this title, relating to Quality of Service.

(D) Notice. Beginning in the September or October billing periods utilities and owners, operators, or managers of master metered systems shall give notice as follows:

(1) Each utility shall provide a copy of this rule to the social services agencies that distribute funds from the Low Income Home Energy Assistance Program within the utility's service area.

(2) Each utility shall provide a copy of this rule to any other social service agency of which the provider is aware that provides financial assistance to low income customers in the utility's service area.

(3) Each utility shall provide a copy of this rule to all residential customers of the utility and customers who are owners, operators, or managers of master metered systems.

(4) Owners, operators, or managers of master metered systems shall provide a copy of this rule to all of their customers.

(E) In addition to the minimum standards specified in this section, providers may adopt additional or alternative requirements if the provider files a tariff with the Commission pursuant to Section 7.44 of this title (relating to Filing of Tariffs). The Commission shall review the tariff to ensure that at least the minimum standards of this section are met.

QS5-b Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 02/17/2017 pursuant to GUD 10591. The following minimum service standards are applicable to residential, commercial, public authority, state institution and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

5. Applicant Deposit

(A) Establishment of credit for residential applicants. Atmos Energy, West Texas Division may require a residential applicant for service to satisfactorily establish credit but such establishment of credit shall not relieve the customer from complying with rules for prompt payment of bills. Subject to these rules, a residential applicant will not be required to pay a deposit:

(i) if the residential applicant has been a customer of any utility for the same kind of service within the last two years and is not delinquent in payment of any such utility service account and during the last 12 consecutive months of service did not have more than one occasion in which a bill for such utility service was paid after becoming delinquent and never had service disconnected for nonpayment.

(ii) if the residential applicant furnishes in writing a satisfactory guarantee to secure

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02/19/2019

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 25431

payment of bills for other service required; or

(iii) if the residential applicant furnishes in writing a satisfactory credit rating by appropriate means, including but not limited to the production of generally acceptable credit cards, letters of credit reference, the names of credit references which may be quickly and inexpensively contacted by Atmos Energy, West Texas Division, or ownership of substantial equity.

(B) Reestablishment of credit. Every applicant who has previously been a customer of Atmos Energy, West Texas Division and whose service has been discontinued for nonpayment of bills shall be required before service is rendered to pay all amounts owed to Atmos Energy, West Texas Division by the customer or execute a written deferred payment agreement, if offered, and reestablish credit as provided in subparagraph (A) of this part.

(C) Amount of deposit and interest for residential service, and exemption from deposit.

(i) The required deposit will not exceed an amount equivalent to 1/6 of the estimated annual billings. However, if actual use is at least twice the amount of the estimated billings, a new deposit requirement may be calculated and an additional deposit may be required within two days. If such additional deposit is not made, Atmos Energy, West Texas Division may disconnect service under the standard disconnection procedure for failure to comply with deposit requirements.

(ii) All applicants for residential service who are 65 years of age or older will be considered as having established credit if such applicant does not have an outstanding account balance with Atmos Energy, West Texas Division or another utility for the same utility service which accrued within the last two years. No cash deposit shall be required of such applicant under these conditions.

(iii) Atmos Energy, West Texas Division will pay a minimum interest on such deposits according to the rate as established by law. If refund of deposit is made within 30 days of receipt of deposit, no interest payment is required. If the utility retains the deposit more than 30 days, payment of interest shall be made retroactive to the date of deposit.

(1) Payment of interest to the customer will be annually or at the time the deposit is returned or credited to the customer's account.

(2) The deposit shall cease to draw interest on the date it is returned or credited to the customers account.

(iv) Atmos Energy, West Texas Division shall waive any deposit requirement for residential service for an applicant who has been determined to be a victim of family violence as defined in Texas Family Code, Section 71.004, by a family violence center, by treating medical personnel, by law enforcement agency personnel, or by a designee of the Attorney General in the Crime Victim Services Division of the Office of the Attorney General. This determination shall be evidenced by the applicant's submission of a certification letter developed by the Texas Council on Family Violence and made available on its web site.

(D) Atmos Energy, West Texas Division may require a deposit from commercial or industrial customer sufficient to reasonably protect it against the risk exposure, provided such a policy

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is applied in a uniform and nondiscriminatory manner.

(E) Records of deposits.

(i) Atmos Energy, West Texas Division shall keep records to show:

(1) the name and address of each depositor;

(2) the amount and date of the deposit; and

(3) each transaction concerning the deposit.

(ii) Atmos Energy, West Texas Division will issue a receipt of deposit to each applicant from whom a deposit is received and shall provide means whereby a depositor may establish claim if the receipt is lost.

(iii) A record of each unclaimed deposit will be maintained for at least four years, during which time Atmos Energy, West Texas Division will make a reasonable effort to return the deposit.

(F) Refund of deposit.

(i) If service is not connected or after disconnection of service, Atmos Energy, West Texas Division will promptly and automatically refund the customer's deposit plus accrued interest or the balance, if any, in excess of the unpaid bills for service furnished. The transfer of service from one premise to another within Atmos Energy, West Texas Division' service area will not be deemed a disconnection within the meaning of these rules, and no additional deposit may be demanded unless permitted by these rules.

(ii) When the customer has paid bills for 12 consecutive residential bills without having service disconnected for nonpayment of bill and without having more than two occasions in which a bill was delinquent and when the customer is not delinquent in the payment of the current bill, Atmos Energy, West Texas Division will promptly and automatically refund the deposit plus accrued interest to the customer in the form of cash or credit to a customer's account.

(G) Upon sale or transfer of utility or company. Atmos Energy, West Texas Division will comply with Railroad Commission regulations which provide that upon the sale or transfer of any public utility or operating units thereof, the seller shall file with the Commission under oath, in addition to other information, a list showing the names and addresses of all customers served by such utility or units thereof who have to their credit a deposit, the date such deposit was made, the amount thereof, and the unpaid interest thereon.

(H) Complaint by applicant or customer. Atmos Energy, West Texas Division will direct its personnel engaged in initial contact with customer or applicant for service seeking to establish or reestablish credit under the provisions of these rules to inform the customer, if dissatisfaction is expressed with the utility's decision, of the customer's right to file a complaint with the regulatory authority.

QS6-b Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 02/17/2017

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pursuant to GUD 10591. The following minimum service standards are applicable to residential, commercial, public authority, state institution and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

6. Billing

(A) Bills for gas service will be rendered monthly, unless otherwise authorized or unless service is rendered for a period less than a month. Bills will be rendered as promptly as possible following the reading meters.

(B) The customer's bill will show all the following information. The information will be arranged and displayed in such a manner as to allow the customer to compute his bill with the applicable rate schedule. The applicable rate schedule will be mailed to the customer on request of the customer.

(i) If the meter is read by Atmos Energy, West Texas Division, the date and reading of the meter at the beginning and end of the period for which rendered.

(ii) The number and kind of units billed.

(iii) The applicable rate schedule title or code.

(iv) The total base bill.

(v) The total of any adjustments to the base bill and the amount of adjustments per billing unit.

(vi) The date by which the customer must pay the bill to get prompt payment discount.

(vii) The total amount due before and after any discount for prompt payment within a designated period.

(viii) A distinct marking to identify an estimated bill.

(C) Where there is a good reason for doing so, estimated bills may be submitted, provided that an actual meter reading is taken at least every six months, if possible. For the second consecutive month in which the meter reader is unable to gain access to the premises to read the meter on regular meter reading trips, or in months where meters are not read otherwise, Atmos Energy, West Texas Division will provide the customers with a postcard and request that the customer read the meter and return the card to Atmos Energy, West Texas Division if the meter is of a type that can be read by the customer without significant inconvenience or special tools or equipment. If such a postcard is not received by Atmos Energy, West Texas Division in time for billing, Atmos Energy, West Texas Division may estimate the meter reading and render the bill accordingly.

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(D) Disputed bills.

(i) In the event of a dispute between the customer and Atmos Energy, West Texas Division regarding the bill, Atmos Energy, West Texas Division will make such investigation as is required by the particular case and report the results to the customer. If the customer wishes to obtain the benefits of subsection (ii) hereunder, notification of the dispute must be given to Atmos Energy, West Texas Division before the date the bill becomes delinquent. In the event the dispute is not resolved, Atmos Energy, West Texas Division will inform the customer of the complaint procedures of the appropriate regulatory authority.

(ii) Notwithstanding any other subsection of this section, the customer will not be required to pay the disputed portion of the bill which exceeds the amount of that customer's average usage for the billing period at current rates until the earlier of the following: (1) resolution of the dispute, (2) the expiration of the sixty day period beginning on the day the disputed bill is issued. For purposes of this section only, the customer's average usage for the billing period shall be the average of the customer's usage for the same billing period during the preceding two years. Where no previous usage history exists, the average usage shall be estimated on the basis of usage levels of similar customers and under similar conditions.

QS7-b Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 02/17/2017 pursuant to GUD 10591. The following minimum service standards are applicable to residential, commercial, public authority, state institution and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

7. Meters

(A) Meter requirements.

(i) Use of meter. All gas sold by Atmos Energy, West Texas Division will be charged for by meter measurements, except where otherwise provided for by applicable law, regulation of the regulatory authority, or tariff.

(ii) Installation by utility. Unless otherwise authorized by the regulatory authority, Atmos Energy, West Texas Division will provide, install and continue to own and maintain all meters necessary for measurement of gas delivered to its residential and commercial customers.

(iii) Standard type. Atmos Energy, West Texas Division will not furnish, set up, or put in use any meter which is not reliable and of a standard type which meets generally accepted industry standards; provided, however, special meters not necessarily conforming to such standard types may be used for investigation, testing, or experimental purposes.

(iv) Access to premises and access to company owned meters and service lines. Atmos Energy, West Texas Division' epresentatives shall have the right at all reasonable hours to enter upon the premises and property of a customer to read a company owned meter, to remove, to inspect,

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or to make necessary repairs and adjustments to, or replacements of, service lines, meter loop, and any property of the utility located thereon, and for any other purpose connected with the utility's operation. The Atmos Energy, West Texas Division representative shall have the right at all time to enter upon the premises and property of the customer in emergencies pertaining to the company's service. All animals which might hinder the performance of such operations on the customer's property shall be kept away from such operations by the customer upon notice by Atmos Energy, West Texas Division' representatives of their intention to enter upon the customer's premises.

(B) Meter records. Atmos Energy, West Texas Division will keep the following records:

(i) Meter equipment records. Atmos Energy, West Texas Division will keep a record of all of its meters, showing the customer's address and the date of the last test.

(ii) Records of meter tests. All meter tests will be properly referenced to the meter record provided for therein. The record of each test made on request of a customer will show the identifying number and constants of the meter, the standard meter and other measuring devices used, the date and kind of test made, by whom made, the error (or percentage of accuracy) at each load tested, and sufficient data to permit verification of all calculations.

(iii) Meter units of service. In general, each meter will indicate clearly the units of service for which charge is made to the customer.

(iv) Meter tests on request of customer.

(I) Upon request of a customer, Atmos Energy, West Texas Division will make a test of the accuracy of the meter serving that customer. Atmos Energy, West Texas Division will advise the customer that they may be present at the time and place of the test and arrange a schedule to permit the customer or his authorized representative to witness the test if the customer so desires. If no such test has been performed within the previous four years for the same customer at the same location, the test is to be performed without charge. If such a test has been performed for the same customer at the same location within the previous four years, Atmos Energy, West Texas Division may charge a fee for the test not to exceed \$15 or such other fee for the testing of meters as may be set forth in the utility's tariff properly on file with the regulatory authority. The customer will be informed of the result of any test on a meter that serves him or her.

(II) Notwithstanding sub clause (I) of this clause, if the meter is found to be more than normally defective, to either the customer's or Atmos Energy, West Texas Division' disadvantage, any fee charged for the meter test will be refunded to the customer. More than nominally defective means a deviation of more than 2.0% from accurate registration for residential and commercial customers and 1% for industrial customers.

(V) Bill adjustments due to meter error.

(I) If any meter test reveals a meter to be more than nominally defective, Atmos Energy, West Texas Division must correct previous readings consistent with the inaccuracy found in the meter for the period of either:

(a) the last six months; or

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(b) the time since the last test of the meter, whichever is shorter. Any resulting under billings or over billings is to be corrected in subsequent bills, unless service is terminated in which event a monetary adjustments to be made. This requirement for a correction may be foregone by Atmos Energy, West Texas Division if the error is to the utility's disadvantage.

(II) If a meter is found not to register for any period of time, Atmos Energy, West Texas Division may make a charge for units used but not metered for a period not to exceed three months previous to the time the meter is found not to be registering. The determination of amounts used but not metered is to be based on consumption during other like periods by the same customer at the same location, when available, and on consumption under similar conditions at the same location or of other similarly situated customers, when not available.

QS8-b Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 02/17/2017 pursuant to GUD 10591. The following minimum service standards are applicable to residential, commercial, public authority, state institution and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

8. New Construction

(A) Standards of construction. Atmos Energy, West Texas Division will endeavor to construct, install, operate, and maintain its plant, structures, equipment, and lines in accordance with the provisions of such codes and standards as are generally accepted by the industry, as modified by rule or regulation of the regulatory authority or otherwise by law and in such manner to best accommodate the public and to prevent interference with service furnished by other public utilities insofar as practical.

(B) Line extension and construction charge policy. In the absence of a line extension policy specific to a city franchise agreement, the following policy shall apply. Atmos Energy, West Texas Division may require, on a consistent and non-discriminatory basis, pre-payment, reimbursement, or adequate security for all costs (including, but not limited to, materials, labor, allocated overhead, permit costs and right-of-way acquisition costs) of extending its existing pipeline system to serve a new customer to the extent that extension would exceed 75 feet. The applicable provisions of city franchise agreements, which set forth line extension and construction charge policies that differ from the above policy are on file with the applicable municipality and the Railroad Commission of Texas.

Atmos Energy, West Texas Division reserves the sole discretion to designate the routes of all new extensions and the construction materials and manner of fabrication and installation. Atmos Energy, West Texas Division may, on a consistent and non-discriminatory basis, provide for refunds, credits or security releases based upon factors such as additional customers subsequently attaching, the level of sales experienced through the new facility, or other criteria chosen by Atmos Energy, West Texas Division. Atmos Energy, West Texas Division may apply similar cost responsibility and arrangements to a customer requesting an increase in the capacity of existing Atmos Energy, West Texas Division facilities to accommodate an increase in the customer's service requirements. In no event will contribution in aid of construction

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be required of any residential customer unless provided for in this extension policy.

(C) Response to request for service. Atmos Energy, West Texas Division will endeavor to serve each qualified applicant for residential or commercial service within its service area as rapidly as practical. As a general policy, those applications not involving line extensions or new facilities should be filled within seven working days. Those applications for individual residential service requiring line extensions should be filled within 90 days unless unavailability of materials or other causes beyond the control of Atmos Energy, West Texas Division result in unavoidable delays. In the event that residential service is delayed in excess of 90 days after an applicant has met credit requirements and made satisfactory arrangements for payment of any required construction charges, a report will be made to the regulatory authority listing the name of the applicant, location, and cause for delay. If such delays are due to causes which are reasonably beyond the control of Atmos Energy, West Texas Division, a delay in excess of 90 days will not constitute a refusal to serve.

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SERVICE CHARGES

RRC CHARGE NO.	CHARGE ID	CHARGE AMOUNT	SERVICE PROVIDED																														
284352	SVC CHARGE 10174		<p>Implementing Rates Pursuant to Settlement Agreement dated 09/14/12 in GUD 10174 for all areas of the West Texas Division approved 10/02/2012</p> <p>RATE SCHEDULE: OTHER SERVICE CHARGES APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION EFFECTIVE DATE: Bills Rendered on and after 10/01/2012</p> <p>The service charges on this tariff will be applied in accordance with Atmos Energy's Quality of Service rules and Commission rule 7.45.</p> <p>DURING BUSINESS HOURS: These charges apply to services initiated between 8am and 5pm, Monday through Friday.</p> <p>Charge</p> <table style="width: 100%; border: none;"> <tr> <td style="text-align: right;">Amount</td> <td></td> </tr> <tr> <td style="text-align: right;">Turn On New Service With Meter Set</td> <td>\$ 45.00</td> </tr> <tr> <td style="text-align: right;">Turn On Service (shut-In test required)</td> <td>\$ 37.00</td> </tr> <tr> <td style="text-align: right;">Turn On Service (meter read only required)</td> <td>\$ 21.00</td> </tr> <tr> <td style="text-align: right;">Miscellaneous Service Charge Calls</td> <td>\$ 10.00</td> </tr> <tr> <td style="text-align: right;">Reconnect Delinquent Service or Service Temporarily Off at Customer's Request</td> <td>\$ 47.00</td> </tr> <tr> <td style="text-align: right;">Return Check Fee</td> <td>\$ 25.00</td> </tr> <tr> <td style="text-align: right;">Tampering Fee</td> <td>\$ 150.00</td> </tr> </table> <p>AFTER BUSINESS HOURS: These charges apply to services initiated between 5pm and 8am, Monday through Friday, and all day Saturday and Sunday.</p> <p>Charge</p> <table style="width: 100%; border: none;"> <tr> <td style="text-align: right;">Amount</td> <td></td> </tr> <tr> <td style="text-align: right;">Turn On New Service With Meter Set</td> <td>\$ 67.50</td> </tr> <tr> <td style="text-align: right;">Turn On Service (shut-In test required)</td> <td>\$ 55.50</td> </tr> <tr> <td style="text-align: right;">Turn On Service (meter read only required)</td> <td>\$ 31.50</td> </tr> <tr> <td style="text-align: right;">Miscellaneous Service Charge Calls</td> <td>\$ 15.00</td> </tr> <tr> <td style="text-align: right;">Reconnect Delinquent Service or Service Temporarily Off at Customer's Request</td> <td>\$ 70.50</td> </tr> <tr> <td style="text-align: right;">Tampering Fee</td> <td></td> </tr> </table>	Amount		Turn On New Service With Meter Set	\$ 45.00	Turn On Service (shut-In test required)	\$ 37.00	Turn On Service (meter read only required)	\$ 21.00	Miscellaneous Service Charge Calls	\$ 10.00	Reconnect Delinquent Service or Service Temporarily Off at Customer's Request	\$ 47.00	Return Check Fee	\$ 25.00	Tampering Fee	\$ 150.00	Amount		Turn On New Service With Meter Set	\$ 67.50	Turn On Service (shut-In test required)	\$ 55.50	Turn On Service (meter read only required)	\$ 31.50	Miscellaneous Service Charge Calls	\$ 15.00	Reconnect Delinquent Service or Service Temporarily Off at Customer's Request	\$ 70.50	Tampering Fee	
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\$ 150.00

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DESCRIPTION: Distribution Sales STATUS: A
 EFFECTIVE DATE: 10/02/2012 ORIGINAL CONTRACT DATE: RECEIVED DATE: 12/13/2018
 GAS CONSUMED: N AMENDMENT DATE: 12/11/2018 OPERATOR NO:
 BILLS RENDERED: Y INACTIVE DATE:

RATE SCHEDULE

SCHEDULE ID DESCRIPTION
 PSF 2017

Customers' bills will be adjusted \$1.31 per bill for the 2017 Pipeline Safety Fee

PIPELINE SAFETY PROGRAM FEES - 2017

Title 16 Economic Regulation Part 1 Railroad Commission Of Texas Chapter 8 Pipeline Safety Regulations Subchapter C Requirements For Natural Gas Pipelines Only Rule Section 8.201 Pipeline Safety Program Fees

a) Application of fees.

Pursuant to Texas Utilities Code, Section 21.211, the Commission establishes a pipeline safety and regulatory program fee, to be assessed annually against operators of natural gas distribution pipelines and pipeline facilities and natural gas master metered pipelines and pipeline facilities subject to the Commission's jurisdiction under Texas Utilities Code, Title 3. The total amount of revenue estimated to be collected under this section does not exceed the amount the Commission estimates to be necessary to recover the costs of administering the pipeline safety and regulatory programs under Texas Utilities Code, Title 3, excluding costs that are fully funded by federal sources for any fiscal year.

(b) Natural gas distribution systems.

The Commission hereby assesses each operator of a natural gas distribution system an annual pipeline safety and regulatory program fee of \$1.00 for each service (service line) in service at the end of each calendar year as reported by each system operator on the U.S. Department of Transportation (DOT) Gas Distribution Annual Report, Form PHMSA F7100.1-1 due on March 15 of each year.

(1) Each operator of a natural gas distribution system shall calculate the annual pipeline safety and regulatory program total to be paid to the Commission by multiplying the \$1.00 fee by the number of services listed in Part B, Section 3, of Form PHMSA F7100.1-1, due on March 15 of each year.

(2) Each operator of a natural gas distribution system shall remit to the Commission on March 15 of each year the amount calculated under paragraph (1) of this subsection.

(3) Each operator of a natural gas distribution system shall recover, by a surcharge to its existing rates, the amount the operator paid to the Commission under paragraph (1) of this subsection.

The surcharge:

- (A) shall be a flat rate, one-time surcharge;
- (B) shall not be billed before the operator remits the pipeline safety and regulatory program fee to the Commission;
- (C) shall be applied in the billing cycle or cycles immediately following the date on which the operator paid the Commission;
- (D) shall not exceed \$1.00 per service or service line; and

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SCHEDULE ID

DESCRIPTION

(E) shall not be billed to a state agency, as that term is defined in Texas Utilities Code, Section 101.003.

(4) No later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers, each operator of a natural gas distribution system shall file with the Commission's Gas Services Division and the Pipeline Safety Division a report showing:

- (A) the pipeline safety and regulatory program fee amount paid to the Commission;
- (B) the unit rate and total amount of the surcharge billed to each customer;
- (C) the date or dates on which the surcharge was billed to customers; and
- (D) the total amount collected from customers from the surcharge.

(5) Each operator of a natural gas distribution system that is a utility subject to the jurisdiction of the Commission pursuant to Texas Utilities Code, Chapters 101 - 105, shall file a generally applicable tariff for its surcharge in conformance with the requirements of Section 7.315 of this title, relating to Filing of Tariffs.

(6) Amounts recovered from customers under this subsection by an investor-owned natural gas distribution system or a cooperatively owned natural gas distribution system shall not be included in the revenue or gross receipts of the system for the purpose of calculating municipal franchise fees or any tax imposed under Subchapter B, Chapter 182, Tax Code, or under Chapter 122, nor shall such amounts be subject to a sales and use tax imposed by Chapter 151, Tax Code, or Subtitle C, Title 3, Tax Code.

(c) Natural gas master meter systems.

The Commission hereby assesses each natural gas master meter system an annual pipeline safety and regulatory program fee of \$100 per master meter system.

(1) Each operator of a natural gas master meter system shall remit to the Commission the annual pipeline safety and regulatory program fee of \$100 per master meter system no later than June 30 of each year.

(2) The Commission shall send an invoice to each affected natural gas master meter system operator no later than April 30 of each year as a courtesy reminder. The failure of a natural gas master meter system operator to receive an invoice shall not exempt the natural gas master meter system operator from its obligation to remit to the Commission the annual pipeline safety and regulatory program fee on June 30 each year.

(3) Each operator of a natural gas master meter system shall recover as a surcharge to its existing rates the amounts paid to the Commission under paragraph (1) of this subsection.

(4) No later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers, each natural gas master meter system operator shall file with the Commission's Gas Services Division and the Pipeline Safety Division a report showing:

- (A) the pipeline safety and regulatory program fee amount paid to the Commission;
- (B) the unit rate and total amount of the surcharge billed to each customer;

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SCHEDULE ID

DESCRIPTION

(C) the date or dates on which the surcharge was billed to customers; and
(D) the total amount collected from customers from the surcharge.

(d) Late payment penalty.

If the operator of a natural gas distribution system or a natural gas master meter system does not remit payment of the annual pipeline safety and regulatory program fee to the Commission within 30 days of the due date, the Commission shall assess a late payment penalty of 10 percent of the total assessment due under subsection (b) or (c) of this section, as applicable, and shall notify the operator of the total amount due to the Commission.

Source Note: The provisions of this Section 8.201 adopted to be effective September 8, 2003, 28 TexReg 7682; amended to be effective November 24, 2004, 29 TexReg 10733; amended to be effective May 15, 2005, 30 TexReg 2849; amended to be effective December 19, 2005, 30 TexReg 8428; amended to be effective April 18, 2007, 32 TexReg 2136; amended to be effective November 12, 2007, 32 TexReg 8121; amended to be effective September 21, 2009, 34 TexReg 6446; amended to be effective August 30, 2010, 35 TexReg 7743; amended to be effective November 14, 2011, 36 TexReg 7663 ; amended to be effective November 11, 2013, 38 TexReg 7947

SUR 2018 SOI

Implementing 2018 SOI rates pursuant to the Final Order in GUD 10743 dated December 11, 2018 for all customers in the unincorporated areas of the West Texas Division.

RATE SCHEDULE: SURCHARGE 2018 WTX SOI

APPLICABLE TO: ALL UNINCORPORATED AREAS IN THE WEST TEXAS DIVISION

EFFECTIVE DATE: Bills Rendered on and after 12/11/2018

Application

The Rate Case Expense Surcharge (RCE) rate as set forth below is pursuant to the Final Order in GUD No. 10743. This monthly rate shall apply to residential, commercial, industrial, transportation, and public authority rate classes of Atmos Energy Corporation's West Texas Division in the rate area and amounts shown below. The fixed-price surcharge rate will be in effect for approximately 12 months until all approved and expended rate case expenses are recovered from the applicable customer classes as documented in the Final Order in GUD No.10743. This rider is subject to all applicable laws and orders, and the Company's rules and regulations on file with the regulatory authority.

Monthly Calculation

Surcharges will be the fixed-price rate shown in the table below:

Rate Schedule	Unincorporated Areas
Residential	\$0.15
Commercial	\$0.31
Industrial / Transportation	\$0.82
Public Authority	\$0.89

WTX ENV PAG 10743

Implementing 2018 SOI rates pursuant to the Final Order in GUD 10743 dated December 11, 2018 for all customers in the unincorporated areas of the West Texas Division.

RATE SCHEDULE: PUBLIC AUTHORITY GAS SERVICE

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RATE SCHEDULE

SCHEDULE ID

DESCRIPTION

APPLICABLE TO: ALL UNINCORPORATED AREAS IN THE WEST TEXAS DIVISION

EFFECTIVE DATE: Bills Rendered on and after 12/11/2018

Availability

This schedule is applicable to general use by Public Authority type customers, including public schools and state institutions, for heating, cooking, refrigeration, water heating and other similar type uses. This schedule is not available for service to premises with an alternative supply of natural gas.

Monthly Rate

Charge	Amount
Customer Charge	\$ 122.25
Consumption Charge per Ccf	\$ 0.09518

The West Texas Division Gas Cost Adjustment Rider applies to this schedule.

The West Texas Division Weather Normalization Adjustment Rider applies to this schedule.

Miscellaneous Charges: Plus an amount for miscellaneous charges calculated in accordance with the applicable rider(s).

WTX GCA 10486

Implementing Tariff Revision pursuant to approval letter dated 11/23/2015 in GUD 10486 for all areas of the West Texas Division .

RATE SCHEDULE: WEST TEXAS DIVISION GAS COST ADJUSTMENT (GCA) RIDER

APPLICABLE TO: ALL SERVICE AREAS IN THE WEST TEXAS DIVISION

EFFECTIVE DATE: Bills Rendered on and after 11/23/2015

Application Gas bills issued under rate schedules to which this Rider applies will include adjustments to reflect decreases or increases in purchased gas costs or taxes. Accumulated Deferred Gas Costs shall also be adjusted for gas cost amounts which are uncollectible. Any such adjustments shall be filed with the appropriate regulatory authority before the beginning of the month in which the adjustment will be applied to bills. The amount of each adjustment shall be computed as follows:

Gas Cost Adjustment (GCA)

The GCA to be applied to each Ccf billed shall be computed as follows and rounded to the nearest \$0.01:

$$GCA = (G/S + CF)$$

Where:

1. G, in dollars, is the expected cost of gas for the expected sales billing units.
2. S, in Ccf as measured at local atmospheric pressure, is the expected sales

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RATE SCHEDULE

SCHEDULE ID

DESCRIPTION

billing units to be billed to customers in the respective section of the Company's West Texas Division.

3. CF, in \$/Ccf as measured at local atmospheric pressure, is a correction factor charge per Ccf to adjust for the cumulative monthly differences between the cost of gas purchased by the Company and the amount of gas cost billed the customer plus any gas cost which is uncollectible.

More specifically, CF shall be calculated as follows:

$$CF = (a/b) + (c/b)$$

a = over (under) collection dollar amount for the 12 month period ending September.

b = expected estimated sales volumes for the future 12 month period ending November.

c = net uncollectible gas cost, that is:

(uncollectible gas cost for the previous 12 months ended September) - (subsequently collected gas cost for the previous 12 months ended September)

Once a year, on a 12 months ended June basis, the Company shall review the percentage of lost and unaccounted for gas. If this percentage exceeds 5% of the amount metered in, the correcting account balance will be reduced so that the customer will effectively be charged a maximum of 5% for lost and unaccounted for gas and the Company will absorb the excess.

WTX WNA 10174

Implementing Rates Pursuant to Settlement Agreement dated 09/14/12 in GUD 10174 for all areas of the West Texas Division approved 10/02/2012. Applies to unincorporated and incorporated customers.

RATE SCHEDULE: WEST TEXAS DIVISION WEATHER NORMALIZATION ADJUSTMENT (WNA) RIDER

APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION

EFFECTIVE DATE: Bills Rendered on and after 10/01/2012

Provisions for Adjustment

The base rate per Ccf (100,000 Btu) for gas service set forth in any Rate Schedules utilized in all cities in the West Texas Division or their environs for determining normalized winter period revenues shall be adjusted by an amount hereinafter described, which amount is referred to as the Weather Normalization Adjustment. The Weather Normalization Adjustment shall apply to all temperature sensitive residential, commercial, public authority, and state institution bills based on meters read during the revenue months of October through May.

Computation of Weather Normalization Adjustment

The Weather Normalization Adjustment Factor shall be computed to the nearest one-hundredth cent per Ccf by the following formula:

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$$WNAFi = Ri \times ((HSFi (NDD-ADD)) / (BLi + (HSF i \times ADD)))$$

Where

i = any particular Rate Schedule or billing classification within any such particular Rate Schedule that contains more than one billing classification

WNAFi = Weather Normalization Adjustment Factor for the ith rate schedule or classification expressed in cents per Ccf

Ri = base rate of temperature sensitive sales for the ith schedule or classification utilized

HSFi = heat sensitive factor for the ith schedule or classification divided by the average bill count in that class

NDDi = billing cycle normal heating degree days

ADDi = billing cycle actual heating degree days

BLi = base load sales for the ith schedule or Classification divided by the average bill count in that class

The Weather Normalization Adjustment for the jth customer in ith rate schedule is computed as:

$$WNAi = WNAFi \times qii$$

Where qii is the relevant sales quantity for the jth Customer in ith rate schedule

RATE ADJUSTMENT PROVISIONS

None

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CUSTOMERS				
<u>RRC CUSTOMER NO</u>	<u>CONFIDENTIAL?</u>	<u>BILLING UNIT</u>	<u>PGA CURRENT CHARGE</u>	<u>PGA EFFECTIVE DATE</u>
24077	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Abernathy WT Environs			
24079	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Amarillo Environs			
24081	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Amherst WT Environs			
24083	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Anton WT Environs			
24085	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Big Spring WT Environs			
24087	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Bovina WT Environs			
24089	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Brownfield WT Environs			
24091	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Buffalo Springs Lake WT Environs			
24093	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Canyon WT Environs			
24095	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Channing Environs			
24097	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Coahoma WT Environs			
24099	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Crosbyton WT Environs			
24101	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Dalhart Environs			
24103	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Dimmitt WT Environs			
24105	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Earth WT Environs			
24107	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Edmonson WT Environs			
24109	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Floydada WT Environs			

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CUSTOMERS				
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24111	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Forsan WT Environs			
24113	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Friona WT Environs			
24115	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Fritch Environs			
24118	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Hale Center WT Environs			
24120	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Happy WT Environs			
24122	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Hart WT Environs			
24125	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Hereford WT Environs			
24127	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Idalou WT Environs			
24129	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Kress WT Environs			
24131	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Lake Tanglewood WT Environs			
24133	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Lamesa WT Environs			
24135	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Levelland WT Environs			
24137	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Littlefield WT Environs			
24139	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Lockney WT Environs			
24141	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Lorenzo WT Environs			
24143	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Los Ybanez WT Environs			
24145	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Lubbock Environs			

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<u>RRC CUSTOMER NO</u>	<u>CONFIDENTIAL?</u>	<u>BILLING UNIT</u>	<u>PGA CURRENT CHARGE</u>	<u>PGA EFFECTIVE DATE</u>
24147	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Meadow WT Environs			
24149	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Midland WT Environs			
24151	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Muleshoe WT Environs			
24153	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Nazareth WT Environs			
24155	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	New Deal WT Environs			
24157	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	New Home WT Environs			
24159	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	O'Donnell WT Environs			
24161	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Odessa WT Environs			
24163	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Olton WT Environs			
24165	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Opdyke West WT Environs			
24167	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Palisades WT Environs			
24169	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Pampa WT Environs			
24171	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Panhandle WT Environs			
24173	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Petersburg WT Environs			
24175	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Plainview WT Environs			
24177	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Post WT Environs			
24179	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Quitaque WT Environs			

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CUSTOMERS				
<u>RRC CUSTOMER NO</u>	<u>CONFIDENTIAL?</u>	<u>BILLING UNIT</u>	<u>PGA CURRENT CHARGE</u>	<u>PGA EFFECTIVE DATE</u>
24181	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Ralls WT Environs			
24183	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Ransom Canyon WT Environs			
24185	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Ropesville WT Environs			
24187	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Sanford Environs			
24189	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Seagraves WT Environs			
24191	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Seminole WT Environs			
24193	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Shallowater WT Environs			
24195	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Silverton WT Environs			
24197	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Slaton WT Environs			
24199	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Smyer WT Environs			
24202	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Springlake WT Environs			
24204	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Stanton WT Environs			
24206	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Sudan WT Environs			
24208	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Tahoka WT Environs			
24210	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Timbercreek Canyon WT Environs			
24212	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Tulia WT Environs			
24214	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Turkey WT Environs			

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CUSTOMERS				
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24216	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Vega WT Environs			
24219	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Wellman WT Environs			
24222	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Wilson WT Environs			
24224	N	Mcf	\$1.7800	01/01/2019
<u>CUSTOMER NAME</u>	Wolfforth WT Environs			
24197	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Slaton WT Environs			
24199	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Smyer WT Environs			
24202	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Springlake WT Environs			
24204	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Stanton WT Environs			
24206	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Sudan WT Environs			
24208	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Tahoka WT Environs			
24210	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Timbercreek Canyon WT Environs			
24212	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Tulia WT Environs			
24214	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Turkey WT Environs			
24216	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Vega WT Environs			
24219	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Wellman WT Environs			
24222	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Wilson WT Environs			
24224	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Wolfforth WT Environs			

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<u>RRC CUSTOMER NO</u>	<u>CONFIDENTIAL?</u>	<u>BILLING UNIT</u>	<u>PGA CURRENT CHARGE</u>	<u>PGA EFFECTIVE DATE</u>
24077	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Abernathy WT Environs			
24079	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Amarillo Environs			
24081	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Amherst WT Environs			
24083	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Anton WT Environs			
24085	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Big Spring WT Environs			
24087	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Bovina WT Environs			
24089	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Brownfield WT Environs			
24091	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Buffalo Springs Lake WT Environs			
24093	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Canyon WT Environs			
24095	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Channing Environs			
24097	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Coahoma WT Environs			
24099	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Crosbyton WT Environs			
24101	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Dalhart Environs			
24103	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Dimmitt WT Environs			
24105	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Earth WT Environs			
24107	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Edmonson WT Environs			
24109	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Floydada WT Environs			

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CUSTOMERS				
<u>RRC CUSTOMER NO</u>	<u>CONFIDENTIAL?</u>	<u>BILLING UNIT</u>	<u>PGA CURRENT CHARGE</u>	<u>PGA EFFECTIVE DATE</u>
24111	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Forsan WT Environs			
24113	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Friona WT Environs			
24115	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Fritch Environs			
24118	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Hale Center WT Environs			
24120	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Happy WT Environs			
24122	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Hart WT Environs			
24125	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Hereford WT Environs			
24127	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Idalou WT Environs			
24129	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Kress WT Environs			
24131	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Lake Tanglewood WT Environs			
24133	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Lamesa WT Environs			
24135	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Levelland WT Environs			
24137	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Littlefield WT Environs			
24139	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Lockney WT Environs			
24141	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Lorenzo WT Environs			
24143	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Los Ybanez WT Environs			
24145	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Lubbock Environs			

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CUSTOMERS				
<u>RRC CUSTOMER NO</u>	<u>CONFIDENTIAL?</u>	<u>BILLING UNIT</u>	<u>PGA CURRENT CHARGE</u>	<u>PGA EFFECTIVE DATE</u>
24147	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Meadow WT Environs			
24149	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Midland WT Environs			
24151	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Muleshoe WT Environs			
24153	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Nazareth WT Environs			
24155	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	New Deal WT Environs			
24157	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	New Home WT Environs			
24159	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	O'Donnell WT Environs			
24161	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Odessa WT Environs			
24163	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Olton WT Environs			
24165	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Opdyke West WT Environs			
24167	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Palisades WT Environs			
24169	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Pampa WT Environs			
24171	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Panhandle WT Environs			
24173	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Petersburg WT Environs			
24175	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Plainview WT Environs			
24177	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Post WT Environs			
24179	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Quitauque WT Environs			

RAILROAD COMMISSION OF TEXAS
 GAS SERVICES DIVISION
 GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 25432

CUSTOMERS

<u>RRC CUSTOMER NO</u>	<u>CONFIDENTIAL?</u>	<u>BILLING UNIT</u>	<u>PGA CURRENT CHARGE</u>	<u>PGA EFFECTIVE DATE</u>
24181	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Ralls WT Environs			
24183	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Ransom Canyon WT Environs			
24185	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Ropesville WT Environs			
24187	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Sanford Environs			
24189	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Seagraves WT Environs			
24191	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Seminole WT Environs			
24193	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Shallowater WT Environs			
24195	N	Mcf	\$2.0300	02/01/2019
<u>CUSTOMER NAME</u>	Silverton WT Environs			

REASONS FOR FILING

NEW?: N

RRC DOCKET NO: GUD 10174, 10486, 10743

CITY ORDINANCE NO:

AMENDMENT(EXPLAIN): Implementing 2018 SOI per GUD 10743

OTHER(EXPLAIN):

SERVICES

<u>TYPE OF SERVICE</u>	<u>SERVICE DESCRIPTION</u>
D	Public Authority Sales
<u>OTHER TYPE DESCRIPTION</u>	

PREPARER - PERSON FILING

RRC NO: 959 ACTIVE FLAG: Y INACTIVE DATE:

FIRST NAME: Philip MIDDLE: LAST NAME: Littlejohn

TITLE: VP Rates & Reg Affairs

ADDRESS LINE 1: 6606 66th Street

ADDRESS LINE 2:

CITY: Lubbock STATE: TX ZIP: 79424 ZIP4:

AREA CODE: 806 PHONE NO: 798-4449 EXTENSION:

GAS SERVICES DIVISION

GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 25432

CURTAILMENT PLAN

<u>PLAN ID</u>	<u>DESCRIPTION</u>
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LINE EXTENSION POLICY

<u>POLICY ID</u>	<u>DESCRIPTION</u>
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QUALITY OF SERVICE

<u>QUAL_SERVICE ID</u>	<u>DESCRIPTION</u>
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GAS SERVICES DIVISION
 GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 25432

SERVICE CHARGES

<u>RRC CHARGE NO.</u>	<u>CHARGE ID</u>	<u>CHARGE AMOUNT</u>	<u>SERVICE PROVIDED</u>
284354	SVC CHARGE 10174		Implementing Rates Pursuant to Settlement Agreement dated 09/14/12 in GUD 10174 for all areas of the West Texas Division approved 10/02/2012 RATE SCHEDULE: OTHER SERVICE CHARGES APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION EFFECTIVE DATE: Bills Rendered on and after 10/01/2012 The service charges on this tariff will be applied in accordance with Atmos Energy's Quality of Service rules and Commission rule 7.45. DURING BUSINESS HOURS: These charges apply to services initiated between 8am and 5pm, Monday through Friday. Charge
			Amount
			Turn On New Service With Meter Set
		\$ 45.00	
			Turn On Service (shut-In test required)
		\$ 37.00	
			Turn On Service (meter read only required)
		\$ 21.00	
			Miscellaneous Service Charge Calls
		\$ 10.00	
			Reconnect Delinquent Service or Service Temporarily Off at Customer's Request
		\$ 47.00	
			Return Check Fee
		\$ 25.00	
			Tampering Fee
		\$ 150.00	
			AFTER BUSINESS HOURS: These charges apply to services initiated between 5pm and 8am, Monday through Friday, and all day Saturday and Sunday. Charge
			Amount
			Turn On New Service With Meter Set
		\$ 67.50	
			Turn On Service (shut-In test required)
		\$ 55.50	
			Turn On Service (meter read only required)
		\$ 31.50	
			Miscellaneous Service Charge Calls
		\$ 15.00	
			Reconnect Delinquent Service or Service Temporarily Off at Customer's Request
		\$ 70.50	
			Tampering Fee

GAS SERVICES DIVISION

GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 25432

\$ 150.00

GAS SERVICES DIVISION
 GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26738

DESCRIPTION: Distribution Sales STATUS: A
 EFFECTIVE DATE: 04/01/2014 ORIGINAL CONTRACT DATE: RECEIVED DATE: 02/07/2019
 GAS CONSUMED: N AMENDMENT DATE: 02/01/2019 OPERATOR NO:
 BILLS RENDERED: Y INACTIVE DATE:

RATE SCHEDULE

SCHEDULE ID DESCRIPTION
 PSF 2017

Customers' bills will be adjusted \$1.31 per bill for the 2017 Pipeline Safety Fee

PIPELINE SAFETY PROGRAM FEES - 2017

Title 16 Economic Regulation Part 1 Railroad Commission Of Texas Chapter 8 Pipeline Safety Regulations Subchapter C Requirements For Natural Gas Pipelines Only Rule Section 8.201 Pipeline Safety Program Fees

a) Application of fees.

Pursuant to Texas Utilities Code, Section 21.211, the Commission establishes a pipeline safety and regulatory program fee, to be assessed annually against operators of natural gas distribution pipelines and pipeline facilities and natural gas master metered pipelines and pipeline facilities subject to the Commission's jurisdiction under Texas Utilities Code, Title 3. The total amount of revenue estimated to be collected under this section does not exceed the amount the Commission estimates to be necessary to recover the costs of administering the pipeline safety and regulatory programs under Texas Utilities Code, Title 3, excluding costs that are fully funded by federal sources for any fiscal year.

(b) Natural gas distribution systems.

The Commission hereby assesses each operator of a natural gas distribution system an annual pipeline safety and regulatory program fee of \$1.00 for each service (service line) in service at the end of each calendar year as reported by each system operator on the U.S. Department of Transportation (DOT) Gas Distribution Annual Report, Form PHMSA F7100.1-1 due on March 15 of each year.

(1) Each operator of a natural gas distribution system shall calculate the annual pipeline safety and regulatory program total to be paid to the Commission by multiplying the \$1.00 fee by the number of services listed in Part B, Section 3, of Form PHMSA F7100.1-1, due on March 15 of each year.

(2) Each operator of a natural gas distribution system shall remit to the Commission on March 15 of each year the amount calculated under paragraph (1) of this subsection.

(3) Each operator of a natural gas distribution system shall recover, by a surcharge to its existing rates, the amount the operator paid to the Commission under paragraph (1) of this subsection.

The surcharge:

- (A) shall be a flat rate, one-time surcharge;
- (B) shall not be billed before the operator remits the pipeline safety and regulatory program fee to the Commission;
- (C) shall be applied in the billing cycle or cycles immediately following the date on which the operator paid the Commission;
- (D) shall not exceed \$1.00 per service or service line; and

GAS SERVICES DIVISION
 GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26738

RATE SCHEDULE

SCHEDULE ID

DESCRIPTION

(E) shall not be billed to a state agency, as that term is defined in Texas Utilities Code, Section101.003.

(4) No later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers, each operator of a natural gas distribution system shall file with the Commission's Gas Services Division and the Pipeline Safety Division a report showing:

- (A) the pipeline safety and regulatory program fee amount paid to the Commission;
- (B) the unit rate and total amount of the surcharge billed to each customer;
- (C) the date or dates on which the surcharge was billed to customers; and
- (D) the total amount collected from customers from the surcharge.

(5) Each operator of a natural gas distribution system that is a utility subject to the jurisdiction of the Commission pursuant to Texas Utilities Code, Chapters 101 - 105, shall file a generally applicable tariff for its surcharge in conformance with the requirements of Section7.315 of this title, relating to Filing of Tariffs.

(6) Amounts recovered from customers under this subsection by an investor-owned natural gas distribution system or a cooperatively owned natural gas distribution system shall not be included in the revenue or gross receipts of the system for the purpose of calculating municipal franchise fees or any tax imposed under Subchapter B, Chapter 182, Tax Code, or under Chapter 122, nor shall such amounts be subject to a sales and use tax imposed by Chapter 151, Tax Code, or Subtitle C, Title 3, Tax Code.

(c) Natural gas master meter systems.

The Commission hereby assesses each natural gas master meter system an annual pipeline safety and regulatory program fee of \$100 per master meter system.

(1) Each operator of a natural gas master meter system shall remit to the Commission the annual pipeline safety and regulatory program fee of \$100 per master meter system no later than June 30 of each year.

(2) The Commission shall send an invoice to each affected natural gas master meter system operator no later than April 30 of each year as a courtesy reminder. The failure of a natural gas master meter system operator to receive an invoice shall not exempt the natural gas master meter system operator from its obligation to remit to the Commission the annual pipeline safety and regulatory program fee on June 30 each year.

(3) Each operator of a natural gas master meter system shall recover as a surcharge to its existing rates the amounts paid to the Commission under paragraph (1) of this subsection.

(4) No later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers, each natural gas master meter system operator shall file with the Commission's Gas Services Division and the Pipeline Safety Division a report showing:

- (A) the pipeline safety and regulatory program fee amount paid to the Commission;
- (B) the unit rate and total amount of the surcharge billed to each customer;

GAS SERVICES DIVISION

GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26738

RATE SCHEDULE

SCHEDULE ID DESCRIPTION

(C) the date or dates on which the surcharge was billed to customers; and
 (D) the total amount collected from customers from the surcharge.

(d) Late payment penalty.

If the operator of a natural gas distribution system or a natural gas master meter system does not remit payment of the annual pipeline safety and regulatory program fee to the Commission within 30 days of the due date, the Commission shall assess a late payment penalty of 10 percent of the total assessment due under subsection (b) or (c) of this section, as applicable, and shall notify the operator of the total amount due to the Commission.

Source Note: The provisions of this Section 8.201 adopted to be effective September 8, 2003, 28 TexReg 7682; amended to be effective November 24, 2004, 29 TexReg 10733; amended to be effective May 15, 2005, 30 TexReg 2849; amended to be effective December 19, 2005, 30 TexReg 8428; amended to be effective April 18, 2007, 32 TexReg 2136; amended to be effective November 12, 2007, 32 TexReg 8121; amended to be effective September 21, 2009, 34 TexReg 6446; amended to be effective August 30, 2010, 35 TexReg 7743; amended to be effective November 14, 2011, 36 TexReg 7663 ; amended to be effective November 11, 2013, 38 TexReg 7947

Rider FF 7

This rider is for the franchise fee for each city which is based on the franchise agreement of each city RIDER: FF - FRANCHISE FEE ADJUSTMENT
 APPLICABLE TO: ALL AREAS INSIDE CITY LIMITS (ICL) IN THE WEST TEXAS DIVISION
 EFFECTIVE DATE: Bills Rendered on and after 01/01/2019 Application Applicable to Customers inside the corporate limits of an incorporated municipality that imposes a municipal franchise fee upon Company for the Gas Service provided to Customer. Franchise Fees to be assessed solely to customers within the municipal limits. This does not apply to Environs customers. Monthly Adjustment Company will adjust Customer's bill each month in an amount equal to the municipal franchise fees payable for the Gas Service provided to Customer by Company. Municipal franchise fees are determined by each municipality's franchise ordinance. Each municipality's franchise ordinance will specify the percentage and applicability of franchise fees. From time to time, Company will make further adjustments to Customer's bill to account for any over- or under-recovery of municipal franchise fees by Company. City Franchise fee

Abernathy	5%	Amarillo	5%
Amherst	3%	Anton	5%
Big Spring	3.5%	Bovina	5%
Brownfield	5%	Buffalo Springs	
Lake 5% Canyon	4%	Channing	5%
Coahoma	3%	Crosbyton	5%
Dalhart		Dimmitt	3%
Earth	5%	Edmonson	2%
Floydada	3%	Forsan	3%
Friona	5%	Fritch	5%
Hale Center	5%	Happy	3%
Hart		Hereford	3%
Idalou		Kress	3%
Lake Tanglewood	5%	Lamesa	4%
Levelland	5%	Littlefield	5%
Lockney	3%	Lorenzo	5%
Los Ybanez	0%	Lubbock	5%
Meadow	5%	Midland	
Muleshoe	5%	Nazareth	3%
New Deal	5%	New Home	3%
Odessa	5%	O'Donnell	3%
Olton		Opdyke West	3%
Palisades		Pampa	5%
Panhandle	5%	Petersburg	3%
Plainview	5%	Post	4%
Quitaque	3%	Ralls	4%
Ransom Canyon	3%	Ropesville	5%
Sanford	5%	Seagraves	5%
Seminole	4%	Shallowater	5%
Silverton	5%	Slaton	5%
Smyer	3%	Springlake	3%
Stanton	5%	Sudan	5%
Tahoka	5%	Timbercreek Canyon	5%
Tulia		Turkey	3%
Vega		Wellman	3%
Wilson	5%	Wolforth	4%

GAS SERVICES DIVISION

GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26738

RATE SCHEDULESCHEDULE IDDESCRIPTION

WTX GCA 10486

Implementing Tariff Revision pursuant to approval letter dated 11/23/2015 in GUD 10486 for all areas of the West Texas Division .

RATE SCHEDULE: WEST TEXAS DIVISION GAS COST ADJUSTMENT (GCA) RIDER

APPLICABLE TO: ALL SERVICE AREAS IN THE WEST TEXAS DIVISION

EFFECTIVE DATE: Bills Rendered on and after 11/23/2015

Application Gas bills issued under rate schedules to which this Rider applies will include adjustments to reflect decreases or increases in purchased gas costs or taxes. Accumulated Deferred Gas Costs shall also be adjusted for gas cost amounts which are uncollectible. Any such adjustments shall be filed with the appropriate regulatory authority before the beginning of the month in which the adjustment will be applied to bills. The amount of each adjustment shall be computed as follows:

Gas Cost Adjustment (GCA)

The GCA to be applied to each Ccf billed shall be computed as follows and rounded to the nearest \$0.01:

$$GCA = (G/S + CF)$$

Where:

1. G, in dollars, is the expected cost of gas for the expected sales billing units.
2. S, in Ccf as measured at local atmospheric pressure, is the expected sales billing units to be billed to customers in the respective section of the Company's West Texas Division.
3. CF, in \$/Ccf as measured at local atmospheric pressure, is a correction factor charge per Ccf to adjust for the cumulative monthly differences between the cost of gas purchased by the Company and the amount of gas cost billed the customer plus any gas cost which is uncollectible.

More specifically, CF shall be calculated as follows:

$$CF = (a/b) + (c/b)$$

a = over (under) collection dollar amount for the 12 month period ending September.

b = expected estimated sales volumes for the future 12 month period ending November.

c = net uncollectible gas cost, that is:

(uncollectible gas cost for the previous 12 months ended September) - (subsequently collected gas cost for the previous 12 months ended September)

GAS SERVICES DIVISION
 GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26738

RATE SCHEDULE

SCHEDULE ID

DESCRIPTION

Once a year, on a 12 months ended June basis, the Company shall review the percentage of lost and unaccounted for gas. If this percentage exceeds 5% of the amount metered in, the correcting account balance will be reduced so that the customer will effectively be charged a maximum of 5% for lost and unaccounted for gas and the Company will absorb the excess.

WTX TAX 10174

Implementing Rates Pursuant to Settlement Agreement dated 09/14/12 in GUD 10174 for all areas of the West Texas Division approved 10/02/2012

RIDER: TAX - TAX ADJUSTMENT

APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION

EFFECTIVE DATE: Bills Rendered on and after 10/01/2012

Application

Applicable to Customers taking service under Residential, Commercial, Industrial, Public Authority, and State Institution customers to the extent of state gross receipts taxes only.

Each monthly bill shall be adjusted for state gross receipts taxes imposed by Sections 182-021 - 182-025 of the Texas Tax Code.

Each monthly bill shall also be adjusted by an amount equivalent to the amount of all applicable taxes and any other governmental impositions, rentals, fees, or charges (except state, county, city, and special district ad valorem taxes and taxes on net income) levied, assessed, or imposed upon or allocated to Company with respect to the Gas Service provided to Customer by Company, and any associated facilities involved in the performance of such Gas Service. Each monthly bill shall also be adjusted by an amount equivalent to the proportionate part of any increase or decrease of any tax and any other governmental imposition, rental, fee, or charge (except state, county, city, and special district ad valorem taxes and taxes on net income) levied, assessed, or imposed subsequent to the effective date of this tariff, upon or allocated to Company's operations, by any new or amended law, ordinance, or contract.

CITY TAX RATE

- Abernathy 0.01070
- Amarillo 0.01997
- Amherst 0.00000
- Anton 0.00581
- Big Spring 0.01997
- Bovina 0.00581
- Brownfield 0.01070
- Buffalo Springs Lake 0.00000
- Canyon 0.01997

GAS SERVICES DIVISION

GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26738

RATE SCHEDULE

<u>SCHEDULE ID</u>	<u>DESCRIPTION</u>
	Channing 0.00000
	Coahoma 0.00000
	Crosbyton 0.00581
	Dalhart 0.01070
	Dimmitt 0.01070
	Earth 0.00581
	Edmonson 0.00000
	Floydada 0.01070
	Forsan 0.00000
	Friona 0.01070
	Fritch 0.00581
	Hale Center 0.00581
	Happy 0.00000
	Hart 0.00581
	Hereford 0.01997
	Idalou 0.00581
	Kress 0.00000
	Lake Tanglewood 0.00000
	Lamesa 0.01070
	Levelland 0.01997
	Littlefield 0.01070
	Lockney 0.00581
	Lorenzo 0.00581
	Los Ybanez 0.00000
	Lubbock 0.01997
	Meadow 0.00000
	Midland 0.01997
	Muleshoe 0.01070
	Nazareth 0.00000
	New Deal 0.00000
	New Home 0.00000
	Odessa 0.01997
	O`donnell 0.00000
	Olton 0.00581
	Opydke West 0.00000
	Palisades 0.00000
	Pampa 0.01997
	Panhandle 0.00581
	Petersburg 0.00581
	Plainview 0.01997
	Post 0.01070
	Quitaque 0.00000
	Ralls 0.00581
	Ranson Canyon 0.00581
	Ropesville 0.00000
	Sanford 0.00000
	Seagraves 0.00581

GAS SERVICES DIVISION
 GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26738

RATE SCHEDULE

<u>SCHEDULE ID</u>	<u>DESCRIPTION</u>
	Seminole 0.01070
	Shallowater 0.00581
	Silverton 0.00000
	Slaton 0.01070
	Smyer 0.00000
	Springlake 0.00000
	Stanton 0.00581
	Sudan 0.00000
	Tahoka 0.01070
	Timbercreek Canyon 0.00000
	Tulia 0.01070
	Turkey 0.00000
	Vega 0.00000
	Wellman 0.00000
	Wilson 0.00000
	Wolfforth 0.01070

WTX WNA 10174

Implementing Rates Pursuant to Settlement Agreement dated 09/14/12 in GUD 10174 for all areas of the West Texas Division approved 10/02/2012. Applies to unincorporated and incorporated customers.

RATE SCHEDULE: WEST TEXAS DIVISION WEATHER NORMALIZATION ADJUSTMENT (WNA) RIDER

APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION

EFFECTIVE DATE: Bills Rendered on and after 10/01/2012

Provisions for Adjustment

The base rate per Ccf (100,000 Btu) for gas service set forth in any Rate Schedules utilized in all cities in the West Texas Division or their environs for determining normalized winter period revenues shall be adjusted by an amount hereinafter described, which amount is referred to as the Weather Normalization Adjustment. The Weather Normalization Adjustment shall apply to all temperature sensitive residential, commercial, public authority, and state institution bills based on meters read during the revenue months of October through May.

Computation of Weather Normalization Adjustment

The Weather Normalization Adjustment Factor shall be computed to the nearest one-hundredth cent per Ccf by the following formula:

$$WNAFi = Ri \times ((HSFi (NDD-ADD)) / (BLi + (HSF i \times ADD)))$$

Where

i = any particular Rate Schedule or billing classification within any such particular Rate Schedule that contains more than one billing classification

WNAFi = Weather Normalization Adjustment Factor for the ith rate schedule or classification expressed in cents per Ccf

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26738

RATE SCHEDULE

SCHEDULE ID DESCRIPTION

Ri = base rate of temperature sensitive sales for the ith schedule or classification utilized

HSFi = heat sensitive factor for the ith schedule or classification divided by the average bill count in that class

NDDi = billing cycle normal heating degree days

ADDi = billing cycle actual heating degree days

Bli = base load sales for the ith schedule or Classification divided by the average bill count in that class

The Weather Normalization Adjustment for the jth customer in ith rate schedule is computed as:

WNAi WNAFi x qii

Where qii is the relevant sales quantity for the jth Customer in ith rate schedule

AMA RES INC 2017GRIP

Implementing Rates Pursuant to the Gas Reliability Infrastructure Program Interim Rate Adjustment Filing Effective 06/08/2018 for the Amarillo Service Area (Amarillo, Channing, and Dalhart).

RATE SCHEDULE: RESIDENTIAL GAS SERVICE
 APPLICABLE TO: AMARILLO SERVICE AREA - Inside City Limits (ICL)
 EFFECTIVE DATE: Bills Rendered on and after 06/08/2018

Availability

This schedule is applicable to general use by Residential customers for heating, cooking, refrigeration, water heating and other similar type uses. This schedule is not available for service to premises with an alternative supply of natural gas.

Monthly Rate

Charge	Amount
Customer Charge (1)	\$ 14.00
Interim Rate Adjustment (IRA) (2)	\$ 8.02
Total Customer Charge	\$ 22.02
Consumption Charge	\$ 0.09205 per Ccf

The West Texas Division Gas Cost Adjustment Rider applies to this schedule.

GAS SERVICES DIVISION
GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26738

RATE SCHEDULE

SCHEDULE ID DESCRIPTION

The West Texas Division Weather Normalization Adjustment Rider applies to this schedule.

The West Texas Division Rider TAX applies to this schedule.

The West Texas Division Rider FF applies to this schedule.

The West Texas Amarillo, Lubbock, Dalhart, and Channing Interim Rate Adjustment applies to this schedule.

Miscellaneous Charges: Plus an amount for miscellaneous charges calculated in accordance with the applicable rider(s).

Notes:

(1) - Per the 2013 West Texas Statement of Intent Amarillo, Lubbock, Dalhart, and Channing Settlement Agreement. (2) - 2014 IRA - \$2.11; 2015 IRA - \$1.60; 2016 IRA - \$2.13; 2017 IRA - \$2.18.

AMA CTY LST 2016GRIP

APPLICABLE TO: Incorporated cities within the Amarillo Service Area CITY ORDINANCE INDEX LISTING FOR THE WEST SERVICE AREA Implementing rates pursuant to the provisions of 2013 SOI effective 04/01/2014 as approved by City Ordinances for cities listed in the City Ordinance Index Listing.

Amarillo Service Area:		
Amarillo	3/11/2014	7452
Dalhart	3/11/2014	2014-04
Channing	3/17/2014	3-2014-115

Implementing rates pursuant to the 2016 Gas Reliability Infrastructure Program Interim Rate Adjustment filing through operation of law effective 04/26/2017 for the Amarillo Service Area: Amarillo, Dalhart, Channing.

AMA INC SUR 2018TRA

RATE SCHEDULE: SURCHARGE 2018TRA APPLICABLE TO: AMARILLO SERVICE AREA - Inside City Limits (ICL) EFFECTIVE DATE: Bills Rendered on and after 02/01/2019 Application Applicable to customer classes as authorized by the state or any governmental entity, a municipality, or a regulatory authority pursuant to any statute, ordinance, order, rule, contract, or agreement. Monthly Calculation Surcharges will be calculated in accordance with the applicable statute, ordinance, order, rule, contract, or agreement. The following negative surcharge as authorized by city regulators shall be credited to affected customer's bills in the form of a one-time monthly bill credit no later than the first billing cycle of February 2019 as follows: Rate Schedule Amarillo Surcharge Residential \$(4.11) Commercial \$(14.43) Industrial \$(247.71) Transportation \$(522.20) Public Authority \$(57.81)

RATE ADJUSTMENT PROVISIONS

GAS SERVICES DIVISION
GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26738

None

CUSTOMERS

<u>RRC CUSTOMER NO</u>	<u>CONFIDENTIAL?</u>	<u>BILLING UNIT</u>	<u>PGA CURRENT CHARGE</u>	<u>PGA EFFECTIVE DATE</u>
24080	N			
<u>CUSTOMER NAME</u>	Amarillo Incorporated			
24096	N			
<u>CUSTOMER NAME</u>	Channing Incorporated			
24102	N			
<u>CUSTOMER NAME</u>	Dalhart Incorporated			

REASONS FOR FILING

NEW?: N

RRC DOCKET NO: GUD 10174, 10486

CITY ORDINANCE NO: See Amarillo City List

AMENDMENT (EXPLAIN): Implementing Tax Act Credit

OTHER (EXPLAIN):

SERVICES

<u>TYPE OF SERVICE</u>	<u>SERVICE DESCRIPTION</u>
A	Residential Sales
<u>OTHER TYPE DESCRIPTION</u>	

PREPARER - PERSON FILING

RRC NO: 959 ACTIVE FLAG: Y INACTIVE DATE:

FIRST NAME: Philip MIDDLE: LAST NAME: Littlejohn

TITLE: VP Rates & Reg Affairs

ADDRESS LINE 1: 6606 66th Street

ADDRESS LINE 2:

CITY: Lubbock STATE: TX ZIP: 79424 ZIP4:

AREA CODE: 806 PHONE NO: 798-4449 EXTENSION:

GAS SERVICES DIVISION
 GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26738

CURTAILMENT PLAN

PLAN ID	DESCRIPTION
AMA WD	<p>Declined 12/4/09 weather emergency rule was filed as a curtailment instead of a quality of service rule. Utility was advised to refile as QOS. (yrl)</p> <p>CITY OF AMARILLO RULES REGARDING SUSPENSION OF SERVICE DISCONNECT DURING WINTER Per Ordinance No. 6515 Dated February 13, 2001 Sec. 18-1-12.</p> <p>Applicability and scope This article applies to gas utilities, as defined in the V.T.C.A., Utilities Code Sections 101.003(7) and 121.001, and to owners, operators and managers of mobile home parks or apartment houses who purchase gas through a master meter for delivery to a dwelling unit in a mobile home park or apartment house within the jurisdiction of the City. For purposes of this article, all such gas utilities and owners, operators and managers of master meter systems shall be referred to as providers. Providers shall comply with the following service standards. (Ord. No. 6515, Section 1, 2-13-2001) Sec. 18-1-13.</p> <p>Disconnection prohibited. Except where there is a known dangerous condition or a use of natural gas service in a manner that is dangerous or unreasonably interferes with service to others, a provider shall not disconnect natural gas service to:</p> <p>(1) Any customer when the day's temperature in the City falls below forty (40) degrees Fahrenheit and the National Weather Service predicts that the temperature in the City will fall below that level during the next twenty-four (24) hours;</p> <p>(2) A delinquent residential customer for a billing period in which the provider receives a pledge, letter of intent, purchase order, or other notification from an energy assistance provider that it is forwarding sufficient payment to continue service; or</p> <p>(3) A delinquent residential customer on a day, or on a day immediately preceding a day, when personnel of the provider are not available for the purpose of receiving payment or making collections and reconnecting service. (Ord. No. 6515, Section 1, 2-13-2001) Sec. 18-1-14.</p> <p>Payment plans. Providers are encouraged to offer either a deferred payment plan for any delinquent bill of a residential customer rendered or past due as set forth in the appropriate Railroad Commission rules for providers with regard to deferred payment plans or a level or average payment plan to all customers. Any level or average payment plan shall use one (1) of the following methods:</p> <p>(1) A level payment plan shall allow residential customers to pay one-twelfth (1/12) of that customer's estimated annual consumption at the appropriate customer class each month, with provisions for annual adjustments as may be determined based on actual gas use.</p> <p>(2) An average payment plan shall allow residential customers to pay one-twelfth (1/12) of that customer current month consumption plus the previous eleven (11) months' consumption (or, for a new customer, an estimate) at the appropriate customer class rates each month, plus a portion of any unbilled balance.</p> <p>(3) If a customer does not fulfill the terms and obligations of a level or average payment</p>

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plan, a provider that is a gas utility shall have the right to disconnect service to that customer pursuant to applicable Railroad Commission rules, unless discontinuance is prohibited under any other applicable Railroad Commission rule.

(4) A provider that is a gas utility may require a deposit from all customers entering into level or average payment plans pursuant to the requirements of the Railroad Commission rules pertaining to applicant deposits. The gas utility shall pay interest on the deposit and may retain the deposit for the duration of the level or average payment plan. (Ord. No. 6515, Section 1, 2-13-2001) Sec. 18-1-15.

Notice.

Within ten (10) days of the final passage of this article, providers shall give a copy of this article to: (1) Any known social service agency that distributes funds from the state Comprehensive Energy Assistance Program within Amarillo; (2) Any other social service agency of which the provider is aware that provides financial assistance to low-income customers in Amarillo; (3) Any customers who are owners, operators, or managers of master metered systems in Amarillo. (4) All other customers of the provider in the next feasible billing statement. (Ord. No. 6515, Section 1, 2-13-2001)

LINE EXTENSION POLICY

<u>POLICY ID</u>	<u>DESCRIPTION</u>
1221	<p>ATMOS ENERGY CORPORATION, WEST TEXAS DIVISION UNINCORPORATED AREAS LINE EXTENSION POLICY</p> <p>Atmos Energy may require, on a consistent and nondiscriminatory basis, pre-payment, reimbursement, or adequate security for all costs (including, but not limited to, materials, labor, allocated overhead, permit costs and right-of way acquisition costs) of extending its existing pipeline system to serve a new customer to the extent that extension would exceed 75 feet.</p>

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QUALITY OF SERVICE

QUAL_SERVICE ID	DESCRIPTION
QS1-c	<p>Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.</p> <p>The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.</p> <p>1. Continuity of Service</p> <p>(A) Service Interruptions.</p> <p>(i) Atmos Energy, West Texas Division will make all reasonable efforts to prevent interruptions of service. When interruptions occur, Atmos Energy, West Texas Division will reestablish service within the shortest possible time consistent with prudent operating principles so that the smallest numbers of customers are affected.</p> <p>(ii) Atmos Energy, West Texas Division will make reasonable efforts to meet emergencies resulting from interruptions of service, and will issue instructions to its employees covering procedures to be followed in the event of an emergency in order to prevent or mitigate interruption or impairment of service.</p> <p>(iii) In the event of national emergency or local disaster resulting in disruption of normal service, Atmos Energy, West Texas Division may, in the public interest, interrupt service to other customers to provide necessary service to civil defense or other emergency service agencies on a temporary basis until normal service to these agencies can be restored.</p> <p>(iv) Curtailment of gas service will be done in accordance with the utility's curtailment program as authorized by the appropriate regulatory body. When notified by the utility, the customer will curtail gas service. In the event of any curtailment, utility personnel may physically turn off or restrict gas deliveries and only utility personnel will thereafter be permitted to restore gas service. The customer assumes any and all risk and will indemnify the utility against all damages, losses and expenses resulting from a curtailment of gas service under the utility's authorized curtailment program, except to the extent such damages, losses and expenses result from the gross negligence of the utility.</p> <p>(B) Record of interruption. Except for momentary interruptions which do not cause a major disruption of service, Atmos Energy, West Texas Division will keep a complete record of all interruptions, both emergency and scheduled. This record will show the cause of interruptions, date, time duration, location, approximate number of customers affected, and, in cases of emergency interruptions, the remedy and steps taken to prevent recurrence.</p> <p>(C) Report to Commission. Atmos Energy, West Texas Division will notify the Railroad Commission in writing within 48 hours of interruptions in service affecting the entire system or any major division thereof, lasting more than four hours. The notice will also state the cause of such interruptions. If any service interruption is otherwise reported to the Commission (for example, as curtailment report or safety report), such other report will be intended to be sufficient to comply with the terms of this paragraph.</p>
QS2-c	<p>Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.</p> <p>The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the</p>

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minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

2. Customer Relations

(A) Information to customers. Atmos Energy, West Texas Division will:

(i) maintain a current set of maps showing the physical locations of its facilities. All distribution facilities will be labeled to indicate the size and any pertinent information which will accurately describe the utility's facilities. These maps, or such other maps as may be required by the regulatory authority, will be kept by Atmos Energy, West Texas Division in a central location and will be available for inspection by the regulatory authority during normal working hours. Each business office or service center will have available up-to-date maps, or records of its immediate area, with other such information as may be necessary to enable Atmos Energy, West Texas Division to advise applicants and others entitled to the information as to the facilities available for serving the locality;

(ii) assist the customer or applicant in selecting the most economical rate schedule;

(iii) in compliance with applicable law or regulations, notify customers affected by a change in rates or schedule or classification;

(iv) post a notice in a conspicuous place in each business office of Atmos Energy, West Texas Division where applications for service are received informing the public that copies of the rate schedules and rules relating to the service of the utility as filed with the Commission are available for inspection;

(v) upon request, inform its customers as to the method of reading meters;

(vi) provide to new customers, at the time service is initiated or as an insert in the first billing, a pamphlet or information packet containing the following information, in English and Spanish:

(1) the customer's right to information concerning rates and services and the customer's right to inspect or obtain at reproduction cost a copy of the applicable tariffs and service rules;

(2) the customer's right to have his or her meter checked without charge under Section (7) of this Rule, if applicable;

(3) the time allowed to pay outstanding bills;

4) grounds for termination of service;

(5) the steps Atmos Energy, West Texas Division must take before terminating service;

(6) how the Customer can resolve billing disputes with Atmos Energy, West Texas Division and how disputes and health emergencies may affect termination of service;

(7) information on alternative payment plans, if any, offered by Atmos Energy, West Texas Division;

(8) the steps necessary to have service reconnected after involuntary termination;

(9) the appropriate regulatory authority with whom to register a complaint and how to contact such authority;

(10) the hours, addresses, and telephone numbers of utility offices where bills may be paid and information may be obtained; and

(11) the customer's right to be instructed by Atmos Energy, West Texas Division how to read his or her meter.

(vii) at least once each calendar year, notify each customer that information is available upon request, at no charge to the customer, concerning the items listed in paragraph (vi) (1-11) of this subsection. This notice may be accomplished by use of a billing insert or a printed statement upon the bill itself.

(B) Customer complaints. Upon complaint to Atmos Energy, West Texas Division by residential, commercial, public authority or industrial sales customers either at its office, by letter, or by telephone, Atmos Energy, West Texas Division will promptly make a suitable investigation

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and advise the complainant of the results thereof. Atmos Energy, West Texas Division will keep a record of all complaints which will show the name and address of the complainant, the date and nature of the complaint, and the adjustment or disposition thereof for a period of one year subsequent to the final disposition of the complaint.

(C) Utility response. Upon receipt of a complaint, either by letter or by telephone, from the regulatory authority on behalf of a customer, Atmos Energy, West Texas Division will promptly make a suitable investigation and advise the regulatory authority and complainant of the results thereof. An initial response will be made by the next working day. Unless additional reply time is granted by the regulatory authority, Atmos Energy, West Texas Division will make a final and complete response within 15 days. The Commission encourages all customer complaints to be made in writing to assist the regulatory authority in maintaining records of the quality of service of each utility; however, telephone communications will be acceptable.

(D) Deferred payment plan. If a deferred payment plan for delinquent residential accounts is offered, it will conform to the following guidelines:

(i) Every deferred payment plan entered into due to the customer's inability to pay the outstanding bill in full must provide that service will not be discontinued if the customer pays current bills and a reasonable amount of the outstanding bill and agrees to pay the balance in reasonable installments until the bill is paid.

(ii) For purposes of determining reasonableness under these rules, the following shall be considered: size of delinquent account; customer's ability to pay; customer's payment history; time that the debt has been outstanding; reasons why debt has been outstanding; and other relevant factors concerning the circumstances of the customer.

(iii) A deferred payment plan, if reduced to writing, offered by Atmos Energy, West Texas Division will state, immediately preceding the space provided for the customer's signature and in bold-face print at least two sizes larger than any other used, that: If you are not satisfied with this agreement, do not sign. If you are satisfied with this agreement, you give up your right to dispute the amount due under the agreement except for the utility's failure or refusal to comply with the terms of this agreement.

(iv) A deferred payment plan if offered at all, may include a one-time 5.0% penalty for late payment on the gross amount of the outstanding bill with no prompt payment discount allowed except in cases where the outstanding bill is unusually high as a result of the utility's error (such as an inaccurately estimated bill or an incorrectly read meter). A deferred payment plan will not include a finance charge.

(v) If a customer for utility service has not fulfilled terms of a deferred payment agreement or refuses to sign the same if it is reduced to writing, Atmos Energy, West Texas Division will have the right to disconnect pursuant to disconnection rules herein, and under such circumstances, it shall not be required to offer a subsequent negotiation of a deferred payment agreement prior to disconnection.

(vi) Any utility which institutes a deferred payment plan shall not refuse a customer participation in such a program on the basis of race, color, creed, sex, marital status, age, or any other form of discrimination prohibited by law.

(E) Delayed payment of bills by elderly persons to residential customers.

(i) Applicability. This subparagraph applies only to:

- (1) a utility that assesses late payment charges to residential customers and that suspends service before the 26th day after the date of the bill for which collection action is taken;
- (2) utility bills issued on or after August 30, 1993; and
- (3) an elderly person, as defined in clause (ii) of this subparagraph, who is a residential customer and who occupies the entire premises for which a delay is requested.

(ii) Definitions.

- (1) Elderly person - A person who is 60 years of age or older

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- (2) Utility - A gas utility or municipally owned utility as defined in Texas Utilities Code, 101.003(7), 101.003(8), and 121.001 - 121.006.
- (iii) An elderly person may request that the utility implement the delay for either the most recent utility bill or for the most recent utility bill and each subsequent utility bill.
- (iv) On request of an elderly person, a utility shall delay without penalty the payment date of a bill for providing utility services to that person until the 25th day after the date on which the bill is issued.
- (v) Atmos Energy, West Texas Division may require the requesting person to present reasonable proof that the person is 60 years of age or older.
- (vi) Every utility shall notify its customers of this delayed payment option no less often than yearly. A utility may include this notice with other information provided pursuant to subparagraph (A) of this paragraph.
- (F) Budget Billing - The Company offers an optional budget billing plan to moderate seasonal differences in customer bills. The details of the plan are published on the Company's website

QS3-c Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

3. Refusal of Service

- (A) Compliance by applicant. Atmos Energy, West Texas Division may decline to serve an applicant for whom service is available from previously installed facilities until such applicant has complied with applicable state and municipal regulations and approved rules and regulations and tariff provisions of Atmos Energy, West Texas Division on file with the Commission governing the service applied for or for any of the following reasons:
- (i) Applicant's facilities inadequate. If the applicant's installation, equipment or possible misuse of gas service is believed to be hazardous or of such character that satisfactory service cannot be given.
- (ii) For indebtedness. If the applicant is indebted to any utility for the same kind of service as that applied for; provided, however, that in the event the indebtedness of the applicant for service is in dispute, the applicant shall be served upon complying with the applicable deposit requirement.
- (iii) Refusal to make deposit. For refusal to make a deposit if applicant is required to make a deposit under these rules.
- (B) Applicant's recourse. In the event that Atmos Energy, West Texas Division refuses to serve an applicant under the provisions of these rules, Atmos Energy, West Texas Division will inform the applicant of the basis of its refusal and that the applicant may file a complaint with the municipal regulatory authority or commission, whichever is appropriate.
- (C) Insufficient grounds for refusal to serve. The following do not constitute sufficient cause for refusal of service to a present customer or applicant:
- (i) Delinquency in payment for service by a previous occupant of the premises to be served.
- (ii) Failure to pay for merchandise or charges for non-utility service purchased from Atmos West Texas.
- (iii) Failure to pay a bill to correct previous under billing due to misapplication of rates more than six months prior to the date of application;

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- (iv) Violation of Atmos Energy, West Texas Division' rules pertaining to operating of nonstandard equipment or unauthorized attachments which interfere with the service of others unless the customer has first been notified and been afforded reasonable opportunity to comply with these rules. [Please see 4(D)(ii) below]
- (v) Failure to pay a bill of another customer as guarantor thereof unless the guaranty was made in writing to the utility as a condition precedent to service.
- (vi) Failure to pay the bill of another customer at the same address except where the change of customer identity is made to avoid or evade payment of a utility bill.

QS4-c Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

4. Discontinuance of Service

- (A) The due date of the bill for utility service will not be less than 15 days after issuance, or such other period of time as may be provided by order of the regulatory authority. A bill for utility service is delinquent if unpaid by the due date.
- (B) Atmos Energy, West Texas Division may offer an inducement for prompt payment of bills to residential and commercial customers by allowing a discount in the amount of five percent (or such other amount as allowed by the appropriate regulatory authority) for payment of bills within 10 days after their issuance. This provision shall not apply where it conflicts with existing orders or ordinances of the appropriate regulatory authority.
- (C) A customer's utility service may be disconnected if the bill has not been paid or a deferred payment plan pursuant to (2) (D) above has not been entered into within five working days after the bill has become delinquent and proper notice has been given. Proper notice consists of a deposit in the United States mail, postage prepaid, or hand delivery to the customer at least five working days prior to the stated date of disconnection, with the words Termination Notice or similar language prominently displayed on the notice. The notice will be provided in English and Spanish as necessary to adequately inform the customer, and will include the date of termination, the hours, address, and telephone number where payment may be made, and a statement that if a health or other emergency exists, Atmos Energy, West Texas Division may be contacted concerning the nature of the emergency and the relief available, if any, to meet such emergency.
- (D) Utility service may be disconnected for any of the following reasons:
 - (i) Failure to pay a delinquent account or failure to comply with the terms of a deferred payment plan for installment payment of a delinquent account.
 - (ii) Violation of Atmos Energy, West Texas Division' rules pertaining to the use of service or in a manner which interfered with the service of others or the operation of nonstandard equipment, if a reasonable attempt has been made to notify the customer and the customer is provided with a reasonable opportunity to remedy the situation.
 - (iii) Failure to comply with the deposit or guarantee arrangements required by paragraph (5) of this subsection.
 - (iv) Without notice where a known dangerous condition exists, for as long as the condition exists.
 - (v) Tampering with Atmos Energy, West Texas Division' meter or equipment or

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bypassing the same.

(E) Utility service may not be disconnected for any of the following reasons:

- (i) Delinquency in payment for service by a previous occupant of the premises.
- (ii) Failure to pay for merchandise or charges for non-utility service by Atmos Energy, West Texas Division.
- (iii) Failure to pay for a different type or class of utility service unless fee for such service is or could have been included on same bill.
- (iv) Failure to pay the account of another customer as guarantor thereof, unless the utility has in writing the guarantee as a condition precedent to service.
- (v) Failure to pay charges arising from an under billing occurring due to any misapplication of rates more than six months prior to the current billings.
- (vi) Failure to pay charges arising from an under billing due to any faulty metering, unless the meter has been tampered with or unless such under billing charges are due.
- (vii) Failure to pay an estimated bill other than a bill rendered pursuant to an approved meter reading plan, unless Atmos Energy, West Texas Division was unable to read the meter due to circumstances beyond its control.

(F) Unless a dangerous or potentially fraudulent condition exists, or unless the customer request disconnection, service will not be disconnected on a day, or on a day immediately preceding a day, when Atmos Energy, West Texas Division personnel are not available to the public for the purpose of making collections and reconnecting service.

(G) Atmos Energy, West Texas Division may not abandon a residential or commercial customer without written approval from the regulatory authority.

(H) Atmos Energy, West Texas Division will not discontinue service to a delinquent residential customer permanently residing in an individually metered dwelling unit when that customer established that discontinuance of service will result in some person residing at that residence becoming seriously ill if service is discontinued. Any customer seeking to avoid termination of service under this section must make a written request supported by a written statement from a licensed physician. Both the request and the statement must be received by Atmos Energy, West Texas Division not more than five working days after the date of delinquency of the bill. The prohibition against service termination provided by this section will last twenty days from the date of receipt by Atmos Energy, West Texas Division of the request and statement or such lesser period as may be agreed upon by Atmos Energy, West Texas Division and the customer. The customer who makes such request shall sign an installment agreement which provides for such service contingent upon timely payment for subsequent monthly billings.

(I) Suspension of Gas Utility Service Disconnection during an Extreme Weather Emergency

(A) Applicability and scope. This rule applies to gas utilities, as defined in Texas Utilities Code, Section101.003(7) and Section121.001, and to owners, operators, and managers of mobile home parks or apartment houses who purchase natural gas through a master meter for delivery to a dwelling unit in a mobile home park or apartment house, pursuant to Texas Utilities Code, Sections124.001- 124.002, within the jurisdiction of the Railroad Commission pursuant to Texas Utilities Code, Section102.001. For purposes of this section, all such gas utilities and owners, operators and managers of master meter systems shall be referred to as providers. Providers shall comply with the following service standards. A gas distribution utility shall file amended service rules incorporating these standards with the Railroad Commission in the manner prescribed by law. (B) Disconnection prohibited. Except where there is a known dangerous condition or a use of natural gas service in a manner that is dangerous or unreasonably interferes with service to others, a provider shall not disconnect natural gas service to:

- (1) a delinquent residential customer during an extreme weather emergency. An extreme weather

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emergency means a day when the previous day's highest temperature did not exceed 32 degrees Fahrenheit and the temperature is predicted to remain at or below that level for the next 24 hours according to the nearest National Weather Station for the county where the customer takes service.

(2) a delinquent residential customer for a billing period in which the provider receives a written pledge, letter of intent, purchase order, or other written notification from an energy assistance provider that it is forwarding sufficient payment to continue service; or

(3) a delinquent residential customer on a weekend day, unless personnel or agents of the provider are available for the purpose of receiving payment or making collections and reconnecting service.

(C) Payment plans. Providers shall defer collection of the full payment of bills that are due during an extreme weather emergency until after the emergency is over, and shall work with customers to establish a payment schedule for deferred bills as set forth in paragraph (2)(D) of Section 7.45 of this title, relating to Quality of Service.

(D) Notice. Beginning in the September or October billing periods utilities and owners, operators, or managers of master metered systems shall give notice as follows:

(1) Each utility shall provide a copy of this rule to the social services agencies that distribute funds from the Low Income Home Energy Assistance Program within the utility's service area.

(2) Each utility shall provide a copy of this rule to any other social service agency of which the provider is aware that provides financial assistance to low income customers in the utility's service area.

(3) Each utility shall provide a copy of this rule to all residential customers of the utility and customers who are owners, operators, or managers of master metered systems.

(4) Owners, operators, or managers of master metered systems shall provide a copy of this rule to all of their customers.

(E) In addition to the minimum standards specified in this section, providers may adopt additional or alternative requirements if the provider files a tariff with the Commission pursuant to Section 7.315 of this title (relating to Filing of Tariffs). The Commission shall review the tariff to ensure that at least the minimum standards of this section are met.

QS9-c Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

9. Non-Liability

(A) Furnishing of Gas. The Company shall not be liable for any loss or damage caused by variation in gas pressure, defects in pipes, connections and appliances, escape or leakage of gas, sticking of valves or regulators, or for any other loss or damage not caused by the Company's negligence arising out of or incident to the furnishing of gas to any Consumer.

(B) After Point of Delivery. Company shall not be liable for any damage or injury resulting from gas or its use after such gas leaves the point of delivery other than damage caused by the fault of the Company in the manner of installation of the service lines, in the manner in which such service lines are repaired by the Company, and in the negligence of the Company in maintaining its meter loop. All other risks after the gas left the point of delivery shall be

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assumed by the Consumer, his agents, servants, employees, or other persons.

(C) Reasonable Diligence. The Company agrees to use reasonable diligence in rendering continuous gas service to all Consumers, but the Company does not guarantee such service and shall not be liable for damages resulting from any interruption to such service.

(D) Force Majeure. Company shall not be liable for any damage or loss caused by stoppage or curtailment of the gas supply pursuant to order of a governmental agency having jurisdiction over Company or Company's suppliers, or caused by an event of force majeure. The term force majeure as employed herein means acts of God; strikes, lockouts, or other industrial disturbances; acts of the public enemy; wars; blockades; insurrections; riots; epidemics; landslides; lightning; earthquakes; fires; storms; floods; washouts; arrests and restraints of the government, either federal or state, civil or military; civil disturbances; explosions; breakage or accident to machinery or lines of pipe; freezing of wells or lines of pipe; shortage of gas supply, whether resulting from inability or failure of a supplier to deliver gas; partial or entire failure of natural gas wells or gas supply; depletion of gas reserves; and any other causes, whether of the kind herein enumerated or otherwise.

QS5-c Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

5. Applicant Deposit

(A) Establishment of credit for residential applicants. Atmos Energy, West Texas Division may require a residential applicant for service to satisfactorily establish credit but such establishment of credit shall not relieve the customer from complying with rules for prompt payment of bills. Subject to these rules, a residential applicant will not be required to pay a deposit:

(i) if the residential applicant has been a customer of any utility for the same kind of service within the last two years and is not delinquent in payment of any such utility service account and during the last 12 consecutive months of service did not have more than one occasion in which a bill for such utility service was paid after becoming delinquent and never had service disconnected for nonpayment.

(ii) if the residential applicant furnishes in writing a satisfactory guarantee to secure payment of bills for other service required; or

(iii) if the residential applicant furnishes in writing a satisfactory credit rating by appropriate means, including but not limited to the production of generally acceptable credit cards, letters of credit reference, the names of credit references which may be quickly and inexpensively contacted by Atmos Energy, West Texas Division, or ownership of substantial equity.

(B) Reestablishment of credit. Every applicant who has previously been a customer of Atmos Energy, West Texas Division and whose service has been discontinued for nonpayment of bills shall be required before service is rendered to pay all amounts owed to Atmos Energy, West Texas Division by the customer or execute a written deferred payment agreement, if offered, and reestablish credit as provided in subparagraph (A) of this part.

(C) Amount of deposit and interest for residential service, and exemption from deposit.

(i) The required deposit will not exceed an amount equivalent to 1/6 of the estimated annual

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billings. However, if actual use is at least twice the amount of the estimated billings, a new deposit requirement may be calculated and an additional deposit may be required within two days. If such additional deposit is not made, Atmos Energy, West Texas Division may disconnect service under the standard disconnection procedure for failure to comply with deposit requirements. In the absence of billing history, the default deposit amount is \$90.00.

(ii) All applicants for residential service who are 65 years of age or older will be considered as having established credit if such applicant does not have an outstanding account balance with Atmos Energy, West Texas Division or another utility for the same utility service which accrued within the last two years. No cash deposit shall be required of such applicant under these conditions.

(iii) Atmos Energy, West Texas Division will pay a minimum interest on such deposits according to the rate as established by law. If refund of deposit is made within 30 days of receipt of deposit, no interest payment is required. If the utility retains the deposit more than 30 days, payment of interest shall be made retroactive to the date of deposit.

(1) Payment of interest to the customer will be annually or at the time the deposit is returned or credited to the customer's account.

(2) The deposit shall cease to draw interest on the date it is returned or credited to the customers account.

(iv) Atmos Energy, West Texas Division shall waive any deposit requirement for residential service for an applicant who has been determined to be a victim of family violence as defined in Texas Family Code, Section 71.004, by a family violence center, by treating medical personnel, by law enforcement agency personnel, or by a designee of the Attorney General in the Crime Victim Services Division of the Office of the Attorney General. This determination shall be evidenced by the applicant's submission of a certification letter developed by the Texas Council on Family Violence and made available on its web site. (D) Atmos Energy, West Texas Division may require a deposit from commercial or industrial customer sufficient to reasonably protect it against the risk exposure, provided such a policy is applied in a uniform and nondiscriminatory manner. (E) Records of deposits.

(i) Atmos Energy, West Texas Division shall keep records to show:

- (1) the name and address of each depositor;
- (2) the amount and date of the deposit; and
- (3) each transaction concerning the deposit.

(ii) Atmos Energy, West Texas Division will issue a receipt of deposit to each applicant from whom a deposit is received and shall provide means whereby a depositor may establish claim if the receipt is lost.

(iii) A record of each unclaimed deposit will be maintained for at least four years, during which time Atmos Energy, West Texas Division will make a reasonable effort to return the deposit.

(F) Refund of deposit.

(i) If service is not connected or after disconnection of service, Atmos Energy, West Texas Division will promptly and automatically refund the customer's deposit plus accrued interest or the balance, if any, in excess of the unpaid bills for service furnished. The transfer of service from one premise to another within Atmos Energy, West Texas Division' service area will not be deemed a disconnection within the meaning of these rules, and no additional deposit may be demanded unless permitted by these rules.

(ii) When the customer has paid bills for 12 consecutive residential bills without having service disconnected for nonpayment of bill and without having more than two occasions in which a bill was delinquent and when the customer is not delinquent in the payment of the current bill, Atmos Energy, West Texas Division will promptly and automatically

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refund the deposit plus accrued interest to the customer in the form of cash or credit to a customer's account.

(G) Upon sale or transfer of utility or company. Atmos Energy, West Texas Division will comply with Railroad Commission regulations which provide that upon the sale or transfer of any public utility or operating units thereof, the seller shall file with the Commission under oath, in addition to other information, a list showing the names and addresses of all customers served by such utility or units thereof who have to their credit a deposit, the date such deposit was made, the amount thereof, and the unpaid interest thereon.

(H) Complaint by applicant or customer. Atmos Energy, West Texas Division will direct its personnel engaged in initial contact with customer or applicant for service seeking to establish or reestablish credit under the provisions of these rules to inform the customer, if dissatisfaction is expressed with the utility's decision, of the customer's right to file a complaint with the regulatory authority.

QS6-c Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

6. Billing

(A) Bills for gas service will be rendered monthly, unless otherwise authorized or unless service is rendered for a period less than a month. Bills will be rendered as promptly as possible following the reading meters.

(B) The customer's bill will show all the following information. The information will be arranged and displayed in such a manner as to allow the customer to compute his bill with the applicable rate schedule. The applicable rate schedule will be mailed to the customer on request of the customer.

(i) If the meter is read by Atmos Energy, West Texas Division, the date and reading of the meter at the beginning and end of the period for which rendered.

(ii) The number and kind of units billed.

(iii) The applicable rate schedule title or code.

(iv) The total base bill.

(v) The total of any adjustments to the base bill and the amount of adjustments per billing unit.

(vi) The date by which the customer must pay the bill to get prompt payment discount.

(vii) The total amount due before and after any discount for prompt payment within a designated period.

(viii) A distinct marking to identify an estimated bill.

(C) Where there is a good reason for doing so, estimated bills may be submitted, provided that an actual meter reading is taken at least every six months, if possible. For the second consecutive month in which the meter reader is unable to gain access to the premises to read the meter on regular meter reading trips, or in months where meters are not read otherwise, Atmos Energy, West Texas Division will provide the customers with a postcard and request that the customer read the meter and return the card to Atmos Energy, West Texas Division if the meter is of a type that can be read by the customer without significant inconvenience or special tools or equipment. If such a postcard is not received by Atmos Energy, West Texas

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Division in time for billing, Atmos Energy, West Texas Division may estimate the meter reading and render the bill accordingly. (D) Disputed bills.

(i) In the event of a dispute between the customer and Atmos Energy, West Texas Division regarding the bill, Atmos Energy, West Texas Division will make such investigation as is required by the particular case and report the results to the customer. If the customer wishes to obtain the benefits of subsection

(ii) hereunder, notification of the dispute must be given to Atmos Energy, West Texas Division before the date the bill becomes delinquent. In the event the dispute is not resolved, Atmos Energy, West Texas Division will inform the customer of the complaint procedures of the appropriate regulatory authority.

(ii) Notwithstanding any other subsection of this section, the customer will not be required to pay the disputed portion of the bill which exceeds the amount of that customer's average usage for the billing period at current rates until the earlier of the following: (1) resolution of the dispute, (2) the expiration of the sixty day period beginning on the day the disputed bill is issued. For purposes of this section only, the customer's average usage for the billing period shall be the average of the customer's usage for the same billing period during the preceding two years. Where no previous usage history exists, the average usage shall be estimated on the basis of usage levels of similar customers and under similar conditions.

QS7-c Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

7. Meters

(A) Meter requirements.

(i) Use of meter. All gas sold by Atmos Energy, West Texas Division will be charged for by meter measurements, except where otherwise provided for by applicable law, regulation of the regulatory authority, or tariff.

(ii) Installation by utility. Unless otherwise authorized by the regulatory authority, Atmos Energy, West Texas Division will provide, install and continue to own and maintain all meters necessary for measurement of gas delivered to its residential and commercial customers.

(iii) Standard type. Atmos Energy, West Texas Division will not furnish, set up, or put in use any meter which is not reliable and of a standard type which meets generally accepted industry standards; provided, however, special meters not necessarily conforming to such standard types may be used for investigation, testing, or experimental purposes.

(iv) Access to premises and access to company owned meters and service lines. Atmos Energy, West Texas Division' representatives shall have the right at all reasonable hours to enter upon the premises and property of a customer to read a company owned meter, to remove, to inspect, or to make necessary repairs and adjustments to, or replacements of, service lines, meter loop, and any property of the utility located thereon, and for any other purpose connected with the utility's operation. The Atmos Energy, West Texas Division representative shall have the right at all time to enter upon the premises and property of the customer in emergencies pertaining to the company's service. All animals which might hinder the performance of such operations on the customer's property shall be kept away from such

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operations by the customer upon notice by Atmos Energy, West Texas Division' representatives of their intention to enter upon the customer's premises.

(B) Meter records. Atmos Energy, West Texas Division will keep the following records:

(i) Meter equipment records. Atmos Energy, West Texas Division will keep a record of all of its meters, showing the customer's address and the date of the last test.

(ii) Records of meter tests. All meter tests will be properly referenced to the meter record provided for therein. The record of each test made on request of a customer will show the identifying number and constants of the meter, the standard meter and other measuring devices used, the date and kind of test made, by whom made, the error (or percentage of accuracy) at each load tested, and sufficient data to permit verification of all calculations.

(iii) Meter units of service. In general, each meter will indicate clearly the units of service for which charge is made to the customer.

(iv) Meter tests on request of customer.

(I) Upon request of a customer, Atmos Energy, West Texas Division will make a test of the accuracy of the meter serving that customer. Atmos Energy, West Texas Division will advise the customer that they may be present at the time and place of the test and arrange a schedule to permit the customer or his authorized representative to witness the test if the customer so desires. If no such test has been performed within the previous four years for the same customer at the same location, the test is to be performed without charge. If such a test has been performed for the same customer at the same location within the previous four years, Atmos Energy, West Texas Division may charge a fee for the test not to exceed \$15 or such other fee for the testing of meters as may be set forth in the utility's tariff properly on file with the regulatory authority. The customer will be informed of the result of any test on a meter that serves him or her.

(II) Notwithstanding sub clause (I) of this clause, if the meter is found to be more than normally defective, to either the customer's or Atmos Energy, West Texas Division' disadvantage, any fee charged for the meter test will be refunded to the customer. More than nominally defective means a deviation of more than 2.0% from accurate registration for residential and commercial customers and 1% for industrial customers.

(V) Bill adjustments due to meter error.

(I) If any meter test reveals a meter to be more than nominally defective, Atmos Energy, West Texas Division must correct previous readings consistent with the inaccuracy found in the meter for the period of either:

(a) the last six months; or

(b) the time since the last test of the meter, whichever is shorter. Any resulting under billings or over billings is to be corrected in subsequent bills, unless service is terminated in which event a monetary adjustments to be made. This requirement for a correction may be foregone by Atmos Energy, West Texas Division if the error is to the utility's disadvantage.

(II) If a meter is found not to register for any period of time, Atmos Energy, West Texas Division may make a charge for units used but not metered for a period not to exceed three months previous to the time the meter is found not to be registering. The determination of amounts used but not metered is to be based on consumption during other like periods by the same customer at the same location, when available, and on consumption under similar conditions at the same location or of other similarly situated customers, when not available.

QS8-c Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743. The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated

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areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

8. New Construction

(A) Standards of construction. Atmos Energy, West Texas Division will endeavor to construct, install, operate, and maintain its plant, structures, equipment, and lines in accordance with the provisions of such codes and standards as are generally accepted by the industry, as modified by rule or regulation of the regulatory authority or otherwise by law and in such manner to best accommodate the public and to prevent interference with service furnished by other public utilities insofar as practical.

(B) Line extension and construction charge policy. In the absence of a line extension policy specific to a city franchise agreement, the following policy shall apply. Atmos Energy, West Texas Division may require, on a consistent and non-discriminatory basis, pre-payment, reimbursement, or adequate security for all costs (including, but not limited to, materials, labor, allocated overhead, permit costs and right-of-way acquisition costs) of extending its existing pipeline system to serve a new customer to the extent that extension would exceed 75 feet. The applicable provisions of city franchise agreements, which set forth line extension and construction charge policies that differ from the above policy are on file with the applicable municipality and the Railroad Commission of Texas. Atmos Energy, West Texas Division reserves the sole discretion to designate the routes of all new extensions and the construction materials and manner of fabrication and installation. Atmos Energy, West Texas Division may, on a consistent and non-discriminatory basis, provide for refunds, credits or security releases based upon factors such as additional customers subsequently attaching, the level of sales experienced through the new facility, or other criteria chosen by Atmos Energy, West Texas Division. Atmos Energy, West Texas Division may apply similar cost responsibility and arrangements to a customer requesting an increase in the capacity of existing Atmos Energy, West Texas Division facilities to accommodate an increase in the customer's service requirements. In no event will contribution in aid of construction be required of any residential customer unless provided for in this extension policy.

(C) Response to request for service. Atmos Energy, West Texas Division will endeavor to serve each qualified applicant for residential or commercial service within its service area as rapidly as practical. As a general policy, those applications not involving line extensions or new facilities should be filled within seven working days. Those applications for individual residential service requiring line extensions should be filled within 90 days unless unavailability of materials or other causes beyond the control of Atmos Energy, West Texas Division result in unavoidable delays. In the event that residential service is delayed in excess of 90 days after an applicant has met credit requirements and made satisfactory arrangements for payment of any required construction charges, a report will be made to the regulatory authority listing the name of the applicant, location, and cause for delay. If such delays are due to causes which are reasonably beyond the control of Atmos Energy, West Texas Division, a delay in excess of 90 days will not constitute a refusal to serve.

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SERVICE CHARGES

<u>RRC CHARGE NO.</u>	<u>CHARGE ID</u>	<u>CHARGE AMOUNT</u>	<u>SERVICE PROVIDED</u>
285091	Cust Deposit - R		<p>5. APPLICANT DEPOSIT</p> <p>APPLICABLE TO: ENTIRE DIVISION</p> <p>EFFECTIVE DATE: Bills Rendered on and after 12/01/2011</p> <p>(C) Amount of deposit and interest for residential service.</p> <p>(i) The required deposit will not exceed an amount equivalent to 1/6 of the estimated annual billings. However, if actual use is at least twice the amount of the estimated billings, a new deposit requirement may be calculated and an additional deposit may be required within two days. If such additional deposit is not made, Atmos Energy, West Texas Division may disconnect service under the standard disconnection procedure for failure to comply with deposit requirements.</p> <p>In the absence of a billing history the default deposit amount is \$50.</p>
285091	Cust Deposit - R		<p>5. APPLICANT DEPOSIT</p> <p>APPLICABLE TO: ENTIRE DIVISION</p> <p>EFFECTIVE DATE: Bills Rendered on and after 12/01/2011</p> <p>(C) Amount of deposit</p> <p>(ii) The required deposit shall not exceed an amount equivalent to one-sixth of the estimated annual billings. If actual use is at least twice the amount of the estimated billings, a new deposit requirement may be calculated and an additional deposit may be required within two days. If such additional deposit is not made, the utility may disconnect service under the standard disconnection procedure for failure to comply with deposit requirements.</p> <p>In the absence of the billing history the default deposit amount is \$90.00</p>
285092	SVC CHARGE 10174		<p>Implementing Rates Pursuant to Settlement Agreement dated 09/14/12 in GUD 10174 for all areas of the West Texas Division approved 10/02/2012</p> <p>RATE SCHEDULE: OTHER SERVICE CHARGES</p>

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APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION
 EFFECTIVE DATE: Bills Rendered on and after
 10/01/2012

The service charges on this tariff will be applied in accordance with Atmos Energy's Quality of Service rules and Commission rule 7.45.

DURING BUSINESS HOURS:

These charges apply to services initiated between 8am and 5pm, Monday through Friday.
 Charge

	Amount
Turn On New Service With Meter Set	\$ 45.00
Turn On Service (shut-In test required)	\$ 37.00
Turn On Service (meter read only required)	\$ 21.00
Miscellaneous Service Charge Calls	\$ 10.00
Reconnect Delinquent Service or Service Temporarily Off at Customer's Request	\$ 47.00
Return Check Fee	\$ 25.00
Tampering Fee	\$ 150.00

AFTER BUSINESS HOURS:

These charges apply to services initiated between 5pm and 8am, Monday through Friday, and all day Saturday and Sunday.
 Charge

	Amount
Turn On New Service With Meter Set	\$ 67.50
Turn On Service (shut-In test required)	\$ 55.50
Turn On Service (meter read only required)	\$ 31.50
Miscellaneous Service Charge Calls	\$ 15.00
Reconnect Delinquent Service or Service Temporarily Off at Customer's Request	\$ 70.50
Tampering Fee	\$ 150.00

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DESCRIPTION: Distribution Sales STATUS: A
 EFFECTIVE DATE: 04/01/2014 ORIGINAL CONTRACT DATE: RECEIVED DATE: 02/07/2019
 GAS CONSUMED: N AMENDMENT DATE: 02/01/2019 OPERATOR NO:
 BILLS RENDERED: Y INACTIVE DATE:

RATE SCHEDULE

SCHEDULE ID DESCRIPTION
 AMA COM INC 2017GRIP

Implementing Rates Pursuant to the Gas Reliability Infrastructure Program Interim Rate Adjustment Filing Effective 06/08/2018 for the Amarillo Service Area (Amarillo, Channing, and Dalhart).

RATE SCHEDULE: COMMERCIAL GAS SERVICE
 APPLICABLE TO: AMARILLO SERVICE AREA - Inside City Limits (ICL)
 EFFECTIVE DATE: Bills Rendered on and after 06/08/2018

Availability

This schedule is applicable to Commercial customers, including hospitals and churches, for heating, cooking, refrigeration, water heating and other similar type uses. This schedule is not available for service to premises with an alternative supply of natural gas.

Monthly Rate

Charge	Amount
Customer Charge (1)	\$ 31.25
Interim Rate Adjustment (IRA) (2)	\$ 22.18
Total Customer Charge	\$ 53.43
Consumption Charge	\$ 0.11056 per Ccf

The West Texas Division Gas Cost Adjustment Rider applies to this schedule.

The West Texas Division Weather Normalization Adjustment Rider applies to this schedule.

The West Texas Division Rider TAX applies to this schedule.

The West Texas Division Rider FF applies to this schedule.

The West Texas Amarillo, Lubbock, Dalhart, and Channing Interim Rate Adjustment applies to this schedule.

Miscellaneous Charges: Plus an amount for miscellaneous charges calculated in accordance with the applicable rider(s).

Notes:
 (1) - Per the 2013 West Texas Statement of Intent Amarillo, Lubbock, Dalhart, and

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RATE SCHEDULE

SCHEDULE ID DESCRIPTION

Channing Settlement Agreement.

(2) - 2014 IRA - \$5.82; 2015 IRA - \$4.39; 2016 IRA - \$5.89; 2017 IRA - \$6.08.

AMA CTY LST 2016GRIP

APPLICABLE TO: Incorporated cities within the Amarillo Service Area CITY ORDINANCE INDEX LISTING FOR THE WEST SERVICE AREA Implementing rates pursuant to the provisions of 2013 SOI effective 04/01/2014 as approved by City Ordinances for cities listed in the City Ordinance Index Listing.

Amarillo Service Area:

Amarillo	3/11/2014	7452
Dalhart	3/11/2014	2014-04
Channing	3/17/2014	3-2014-115

Implementing rates pursuant to the 2016 Gas Reliability Infrastructure Program Interim Rate Adjustment filing through operation of law effective 04/26/2017 for the Amarillo Service Area: Amarillo. Dalhart, Channing.

AMA INC SUR 2018TRA

RATE SCHEDULE: SURCHARGE 2018TRA APPLICABLE TO: AMARILLO SERVICE AREA - Inside City Limits (ICL) EFFECTIVE DATE: Bills Rendered on and after 02/01/2019 Application Applicable to customer classes as authorized by the state or any governmental entity, a municipality, or a regulatory authority pursuant to any statute, ordinance, order, rule, contract, or agreement. Monthly Calculation Surcharges will be calculated in accordance with the applicable statute, ordinance, order, rule, contract, or agreement. The following negative surcharge as authorized by city regulators shall be credited to affected customer's bills in the form of a one-time monthly bill credit no later than the first billing cycle of February 2019 as follows: Rate Schedule Amarillo Surcharge Residential \$(4.11) Commercial \$(14.43) Industrial \$(247.71) Transportation \$(522.20) Public Authority \$(57.81)

PSF 2017

Customers' bills will be adjusted \$1.31 per bill for the 2017 Pipeline Safety Fee

PIPELINE SAFETY PROGRAM FEES - 2017
Title 16 Economic Regulation Part 1 Railroad Commission Of Texas Chapter 8 Pipeline Safety Regulations Subchapter C Requirements For Natural Gas Pipelines Only Rule Section 8.201 Pipeline Safety Program Fees

a) Application of fees.
Pursuant to Texas Utilities Code, Section 121.211, the Commission establishes a pipeline safety and regulatory program fee, to be assessed annually against operators of natural gas distribution pipelines and pipeline facilities and natural gas master metered pipelines and pipeline facilities subject to the Commission's jurisdiction under Texas Utilities Code, Title 3. The total amount of revenue estimated to be collected under this section does not exceed the amount the

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Commission estimates to be necessary to recover the costs of administering the pipeline safety and regulatory programs under Texas Utilities Code, Title 3, excluding costs that are fully funded by federal sources for any fiscal year.

(b) Natural gas distribution systems.

The Commission hereby assesses each operator of a natural gas distribution system an annual pipeline safety and regulatory program fee of \$1.00 for each service (service line) in service at the end of each calendar year as reported by each system operator on the U.S. Department of Transportation (DOT) Gas Distribution Annual Report, Form PHMSA F7100.1-1 due on March 15 of each year.

(1) Each operator of a natural gas distribution system shall calculate the annual pipeline safety and regulatory program total to be paid to the Commission by multiplying the \$1.00 fee by the number of services listed in Part B, Section 3, of Form PHMSA F7100.1-1, due on March 15 of each year.

(2) Each operator of a natural gas distribution system shall remit to the Commission on March 15 of each year the amount calculated under paragraph (1) of this subsection.

(3) Each operator of a natural gas distribution system shall recover, by a surcharge to its existing rates, the amount the operator paid to the Commission under paragraph (1) of this subsection.

The surcharge:

(A) shall be a flat rate, one-time surcharge;

(B) shall not be billed before the operator remits the pipeline safety and regulatory program fee to the Commission;

(C) shall be applied in the billing cycle or cycles immediately following the date on which the operator paid the Commission;

(D) shall not exceed \$1.00 per service or service line; and

(E) shall not be billed to a state agency, as that term is defined in Texas Utilities Code, Section 101.003.

(4) No later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers, each operator of a natural gas distribution system shall file with the Commission's Gas Services Division and the Pipeline Safety Division a report showing:

(A) the pipeline safety and regulatory program fee amount paid to the Commission;

(B) the unit rate and total amount of the surcharge billed to each customer;

(C) the date or dates on which the surcharge was billed to customers; and

(D) the total amount collected from customers from the surcharge.

(5) Each operator of a natural gas distribution system that is a utility subject to the jurisdiction of the Commission pursuant to Texas Utilities Code, Chapters 101 - 105, shall file a generally applicable tariff for its surcharge in conformance with the requirements of Section 7.315 of this title, relating to Filing of Tariffs.

(6) Amounts recovered from customers under this subsection by an investor-owned natural gas distribution system or a cooperatively owned natural gas distribution

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system shall not be included in the revenue or gross receipts of the system for the purpose of calculating municipal franchise fees or any tax imposed under Subchapter B, Chapter 182, Tax Code, or under Chapter 122, nor shall such amounts be subject to a sales and use tax imposed by Chapter 151, Tax Code, or Subtitle C, Title 3, Tax Code.

(c) Natural gas master meter systems.

The Commission hereby assesses each natural gas master meter system an annual pipeline safety and regulatory program fee of \$100 per master meter system.

(1) Each operator of a natural gas master meter system shall remit to the Commission the annual pipeline safety and regulatory program fee of \$100 per master meter system no later than June 30 of each year.

(2) The Commission shall send an invoice to each affected natural gas master meter system operator no later than April 30 of each year as a courtesy reminder. The failure of a natural gas master meter system operator to receive an invoice shall not exempt the natural gas master meter system operator from its obligation to remit to the Commission the annual pipeline safety and regulatory program fee on June 30 each year.

(3) Each operator of a natural gas master meter system shall recover as a surcharge to its existing rates the amounts paid to the Commission under paragraph (1) of this subsection.

(4) No later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers, each natural gas master meter system operator shall file with the Commission's Gas Services Division and the Pipeline Safety Division a report showing:

- (A) the pipeline safety and regulatory program fee amount paid to the Commission;
- (B) the unit rate and total amount of the surcharge billed to each customer;
- (C) the date or dates on which the surcharge was billed to customers; and
- (D) the total amount collected from customers from the surcharge.

(d) Late payment penalty.

If the operator of a natural gas distribution system or a natural gas master meter system does not remit payment of the annual pipeline safety and regulatory program fee to the Commission within 30 days of the due date, the Commission shall assess a late payment penalty of 10 percent of the total assessment due under subsection (b) or (c) of this section, as applicable, and shall notify the operator of the total amount due to the Commission.

Source Note: The provisions of this Section 8.201 adopted to be effective September 8, 2003, 28 TexReg 7682; amended to be effective November 24, 2004, 29 TexReg 10733; amended to be effective May 15, 2005, 30 TexReg 2849; amended to be effective December 19, 2005, 30 TexReg 8428; amended to be effective April 18, 2007, 32 TexReg 2136; amended to be effective November 12, 2007, 32 TexReg 8121; amended to be effective September 21, 2009, 34 TexReg 6446; amended to be effective August 30, 2010, 35 TexReg 7743; amended to be effective November 14, 2011, 36 TexReg 7663 ; amended to be effective November 11, 2013, 38 TexReg 7947

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RATE SCHEDULE

SCHEDULE ID

DESCRIPTION

Rider FF 7

This rider is for the franchise fee for each city which is based on the franchise agreement of each city RIDER: FF - FRANCHISE FEE ADJUSTMENT
 APPLICABLE TO: ALL AREAS INSIDE CITY LIMITS (ICL) IN THE WEST TEXAS DIVISION
 EFFECTIVE DATE: Bills Rendered on and after 01/01/2019 Application Applicable to Customers inside the corporate limits of an incorporated municipality that imposes a municipal franchise fee upon Company for the Gas Service provided to Customer. Franchise Fees to be assessed solely to customers within the municipal limits. This does not apply to Environs customers. Monthly Adjustment Company will adjust Customer's bill each month in an amount equal to the municipal franchise fees payable for the Gas Service provided to Customer by Company. Municipal franchise fees are determined by each municipality's franchise ordinance. Each municipality's franchise ordinance will specify the percentage and applicability of franchise fees. From time to time, Company will make further adjustments to Customer's bill to account for any over- or under-recovery of municipal franchise fees by Company. City Franchise fee
 Abernathy 5% Amarillo 5% Amherst 3% Anton 5% Big Spring 3.5% Bovina 5% Brownfield 5% Buffalo Springs Lake 5% Canyon 4% Channing 5% Coahoma 3% Crosbyton 5% Dalhart 3% Dimmitt 5% Earth 5% Edmonson 2% Floydada 3% Forsan 3% Friona 5% Fritch 5% Hale Center 5% Happy 3% Hart 5% Hereford 3% Idalou 4% Kress 3% Lake Tanglewood 5% Lamesa 4% Levelland 5% Littlefield 5% Lockney 3% Lorenzo 5% Los Ybanez 0% Lubbock 5% Meadow 5% Midland 5% Muleshoe 5% Nazareth 3% New Deal 5% New Home 3% Odessa 5% O'Donnell 3% Olton 3% Opdyke West 3% Palisades 5% Pampa 5% Panhandle 5% Petersburg 3% Plainview 5% Post 4% Quitaque 3% Ralls 4% Ransom Canyon 3% Ropesville 5% Sanford 5% Seagraves 5% Seminole 4% Shallowater 5% Silvertown 5% Slaton 5% Smyer 3% Springlake 3% Stanton 5% Sudan 5% Tahoka 5% Timbercreek Canyon 5% Tulia 5% Turkey 3% Vega 3% Wellman 5% Wilson 3% Wolfforth 4%

WTX GCA 10486

Implementing Tariff Revision pursuant to approval letter dated 11/23/2015 in GUD 10486 for all areas of the West Texas Division .

RATE SCHEDULE: WEST TEXAS DIVISION GAS COST ADJUSTMENT (GCA) RIDER

APPLICABLE TO: ALL SERVICE AREAS IN THE WEST TEXAS DIVISION

EFFECTIVE DATE: Bills Rendered on and after 11/23/2015

Application Gas bills issued under rate schedules to which this Rider applies will include adjustments to reflect decreases or increases in purchased gas costs or taxes. Accumulated Deferred Gas Costs shall also be adjusted for gas cost amounts which are uncollectible. Any such adjustments shall be filed with the appropriate regulatory authority before the beginning of the month in which the adjustment will be applied to bills. The amount of each adjustment shall be computed as follows:

Gas Cost Adjustment (GCA)

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 GSD - 1 TARIFF REPORT

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TARIFF CODE: DS RRC TARIFF NO: 26739

RATE SCHEDULE

SCHEDULE ID

DESCRIPTION

The GCA to be applied to each Ccf billed shall be computed as follows and rounded to the nearest \$0.01:

$$GCA = (G/S + CF)$$

Where:

1. G, in dollars, is the expected cost of gas for the expected sales billing units.
2. S, in Ccf as measured at local atmospheric pressure, is the expected sales billing units to be billed to customers in the respective section of the Company's West Texas Division.
3. CF, in \$/Ccf as measured at local atmospheric pressure, is a correction factor charge per Ccf to adjust for the cumulative monthly differences between the cost of gas purchased by the Company and the amount of gas cost billed the customer plus any gas cost which is uncollectible.

More specifically, CF shall be calculated as follows:

$$CF = (a/b) + (c/b)$$

a = over (under) collection dollar amount for the 12 month period ending September.

b = expected estimated sales volumes for the future 12 month period ending November.

c = net uncollectible gas cost, that is:

(uncollectible gas cost for the previous 12 months ended September) - (subsequently collected gas cost for the previous 12 months ended September)

Once a year, on a 12 months ended June basis, the Company shall review the percentage of lost and unaccounted for gas. If this percentage exceeds 5% of the amount metered in, the correcting account balance will be reduced so that the customer will effectively be charged a maximum of 5% for lost and unaccounted for gas and the Company will absorb the excess.

WTX TAX 10174

Implementing Rates Pursuant to Settlement Agreement dated 09/14/12 in GUD 10174 for all areas of the West Texas Division approved 10/02/2012

RIDER: TAX - TAX ADJUSTMENT

APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION

EFFECTIVE DATE: Bills Rendered on and after 10/01/2012

Application

Applicable to Customers taking service under Residential, Commercial, Industrial, Public Authority, and State Institution customers to the extent of state gross

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RATE SCHEDULE

SCHEDULE ID

DESCRIPTION

receipts taxes only.

Each monthly bill shall be adjusted for state gross receipts taxes imposed by Sections 182-021 - 182-025 of the Texas Tax Code.

Each monthly bill shall also be adjusted by an amount equivalent to the amount of all applicable taxes and any other governmental impositions, rentals, fees, or charges (except state, county, city, and special district ad valorem taxes and taxes on net income) levied, assessed, or imposed upon or allocated to Company with respect to the Gas Service provided to Customer by Company, and any associated facilities involved in the performance of such Gas Service. Each monthly bill shall also be adjusted by an amount equivalent to the proportionate part of any increase or decrease of any tax and any other governmental imposition, rental, fee, or charge (except state, county, city, and special district ad valorem taxes and taxes on net income) levied, assessed, or imposed subsequent to the effective date of this tariff, upon or allocated to Company's operations, by any new or amended law, ordinance, or contract.

CITY TAX RATE

- Abernathy 0.01070
- Amarillo 0.01997
- Amherst 0.00000
- Anton 0.00581
- Big Spring 0.01997
- Bovina 0.00581
- Brownfield 0.01070
- Buffalo Springs Lake 0.00000
- Canyon 0.01997
- Channing 0.00000
- Coahoma 0.00000
- Crosbyton 0.00581
- Dalhart 0.01070
- Dimmitt 0.01070
- Earth 0.00581
- Edmonson 0.00000
- Floydada 0.01070
- Forsan 0.00000
- Friona 0.01070
- Fritch 0.00581
- Hale Center 0.00581
- Happy 0.00000
- Hart 0.00581
- Hereford 0.01997
- Idalou 0.00581
- Kress 0.00000
- Lake Tanglewood 0.00000
- Lamesa 0.01070

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RATE SCHEDULE

<u>SCHEDULE ID</u>	<u>DESCRIPTION</u>
	Levelland 0.01997
	Littlefield 0.01070
	Lockney 0.00581
	Lorenzo 0.00581
	Los Ybanez 0.00000
	Lubbock 0.01997
	Meadow 0.00000
	Midland 0.01997
	Muleshoe 0.01070
	Nazareth 0.00000
	New Deal 0.00000
	New Home 0.00000
	Odessa 0.01997
	O`donnell 0.00000
	Olton 0.00581
	Opydke West 0.00000
	Palisades 0.00000
	Pampa 0.01997
	Panhandle 0.00581
	Petersburg 0.00581
	Plainview 0.01997
	Post 0.01070
	Quitague 0.00000
	Ralls 0.00581
	Ranson Canyon 0.00581
	Ropesville 0.00000
	Sanford 0.00000
	Seagraves 0.00581
	Seminole 0.01070
	Shallowater 0.00581
	Silverton 0.00000
	Slaton 0.01070
	Smyer 0.00000
	Springlake 0.00000
	Stanton 0.00581
	Sudan 0.00000
	Tahoka 0.01070
	Timbercreek Canyon 0.00000
	Tulia 0.01070
	Turkey 0.00000
	Vega 0.00000
	Wellman 0.00000
	Wilson 0.00000
	Wolfforth 0.01070

WTX WNA 10174

Implementing Rates Pursuant to Settlement Agreement dated 09/14/12 in GUD 10174 for all areas of the West Texas Division approved 10/02/2012. Applies to unincorporated

RAILROAD COMMISSION OF TEXAS
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RATE SCHEDULE

SCHEDULE ID

DESCRIPTION

and incorporated customers.

RATE SCHEDULE: WEST TEXAS DIVISION WEATHER NORMALIZATION ADJUSTMENT (WNA) RIDER

APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION

EFFECTIVE DATE: Bills Rendered on and after 10/01/2012

Provisions for Adjustment

The base rate per Ccf (100,000 Btu) for gas service set forth in any Rate Schedules utilized in all cities in the West Texas Division or their environs for determining normalized winter period revenues shall be adjusted by an amount hereinafter described, which amount is referred to as the Weather Normalization Adjustment. The Weather Normalization Adjustment shall apply to all temperature sensitive residential, commercial, public authority, and state institution bills based on meters read during the revenue months of October through May.

Computation of Weather Normalization Adjustment

The Weather Normalization Adjustment Factor shall be computed to the nearest one-hundredth cent per Ccf by the following formula:

$$WNAF_i = R_i \times ((HSF_i (NDD-ADD)) / (BL_i + (HSF_i \times ADD)))$$

Where

i = any particular Rate Schedule or billing classification within any such particular Rate Schedule that contains more than one billing classification

WNAF_i = Weather Normalization Adjustment Factor for the ith rate schedule or classification expressed in cents per Ccf

R_i = base rate of temperature sensitive sales for the ith schedule or classification utilized

HSF_i = heat sensitive factor for the ith schedule or classification divided by the average bill count in that class

NDD_i = billing cycle normal heating degree days

ADD_i = billing cycle actual heating degree days

BL_i = base load sales for the ith schedule or Classification divided by the average bill count in that class

The Weather Normalization Adjustment for the jth customer in ith rate schedule is computed as:

$$WNA_j = WNAF_i \times q_{ij}$$

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RATE SCHEDULE	
SCHEDULE ID	DESCRIPTION
	Where qii is the relevant sales quantity for the jth Customer in ith rate schedule

RATE ADJUSTMENT PROVISIONS
None

CUSTOMERS				
RRC CUSTOMER NO	CONFIDENTIAL?	BILLING UNIT	PGA CURRENT CHARGE	PGA EFFECTIVE DATE
24080	N			
<u>CUSTOMER NAME</u>	Amarillo Incorporated			
24096	N			
<u>CUSTOMER NAME</u>	Channing Incorporated			
24102	N			
<u>CUSTOMER NAME</u>	Dalhart Incorporated			

REASONS FOR FILING	
NEW?:	N
RRC DOCKET NO:	GUD 10174, 10486
CITY ORDINANCE NO:	See Amarillo City List
AMENDMENT (EXPLAIN):	Implementing Tax Act Credit
OTHER (EXPLAIN):	

SERVICES	
TYPE OF SERVICE	SERVICE DESCRIPTION
B	Commercial Sales
<u>OTHER TYPE DESCRIPTION</u>	

PREPARER - PERSON FILING			
RRC NO: 959	ACTIVE FLAG: Y	INACTIVE DATE:	
FIRST NAME: Philip	MIDDLE:	LAST NAME: Littlejohn	
TITLE: VP Rates & Reg Affairs			
ADDRESS LINE 1: 6606 66th Street			
ADDRESS LINE 2:			
CITY: Lubbock	STATE: TX	ZIP: 79424	ZIP4:
AREA CODE: 806	PHONE NO: 798-4449	EXTENSION:	

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CURTAILMENT PLAN

PLAN ID	DESCRIPTION
AMA WD	<p>Declined 12/4/09 weather emergency rule was filed as a curtailment instead of a quality of service rule. Utility was advised to refile as QOS. (yrl)</p> <p>CITY OF AMARILLO RULES REGARDING SUSPENSION OF SERVICE DISCONNECT DURING WINTER Per Ordinance No. 6515 Dated February 13, 2001 Sec. 18-1-12.</p> <p>Applicability and scope This article applies to gas utilities, as defined in the V.T.C.A., Utilities Code Sections 101.003(7) and 121.001, and to owners, operators and managers of mobile home parks or apartment houses who purchase gas through a master meter for delivery to a dwelling unit in a mobile home park or apartment house within the jurisdiction of the City. For purposes of this article, all such gas utilities and owners, operators and managers of master meter systems shall be referred to as providers. Providers shall comply with the following service standards. (Ord. No. 6515, Section 1, 2-13-2001) Sec. 18-1-13.</p> <p>Disconnection prohibited. Except where there is a known dangerous condition or a use of natural gas service in a manner that is dangerous or unreasonably interferes with service to others, a provider shall not disconnect natural gas service to:</p> <p>(1) Any customer when the day's temperature in the City falls below forty (40) degrees Fahrenheit and the National Weather Service predicts that the temperature in the City will fall below that level during the next twenty-four (24) hours;</p> <p>(2) A delinquent residential customer for a billing period in which the provider receives a pledge, letter of intent, purchase order, or other notification from an energy assistance provider that it is forwarding sufficient payment to continue service; or</p> <p>(3) A delinquent residential customer on a day, or on a day immediately preceding a day, when personnel of the provider are not available for the purpose of receiving payment or making collections and reconnecting service. (Ord. No. 6515, Section 1, 2-13-2001) Sec. 18-1-14.</p> <p>Payment plans. Providers are encouraged to offer either a deferred payment plan for any delinquent bill of a residential customer rendered or past due as set forth in the appropriate Railroad Commission rules for providers with regard to deferred payment plans or a level or average payment plan to all customers. Any level or average payment plan shall use one (1) of the following methods:</p> <p>(1) A level payment plan shall allow residential customers to pay one-twelfth (1/12) of that customer's estimated annual consumption at the appropriate customer class each month, with provisions for annual adjustments as may be determined based on actual gas use.</p> <p>(2) An average payment plan shall allow residential customers to pay one-twelfth (1/12) of that customer current month consumption plus the previous eleven (11) months' consumption (or, for a new customer, an estimate) at the appropriate customer class rates each month, plus a portion of any unbilled balance.</p> <p>(3) If a customer does not fulfill the terms and obligations of a level or average payment</p>

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plan, a provider that is a gas utility shall have the right to disconnect service to that customer pursuant to applicable Railroad Commission rules, unless discontinuance is prohibited under any other applicable Railroad Commission rule.

(4) A provider that is a gas utility may require a deposit from all customers entering into level or average payment plans pursuant to the requirements of the Railroad Commission rules pertaining to applicant deposits. The gas utility shall pay interest on the deposit and may retain the deposit for the duration of the level or average payment plan. (Ord. No. 6515, Section 1, 2-13-2001) Sec. 18-1-15.

Notice.

Within ten (10) days of the final passage of this article, providers shall give a copy of this article to: (1) Any known social service agency that distributes funds from the state Comprehensive Energy Assistance Program within Amarillo; (2) Any other social service agency of which the provider is aware that provides financial assistance to low-income customers in Amarillo; (3) Any customers who are owners, operators, or managers of master metered systems in Amarillo. (4) All other customers of the provider in the next feasible billing statement. (Ord. No. 6515, Section 1, 2-13-2001)

LINE EXTENSION POLICY

<u>POLICY ID</u>	<u>DESCRIPTION</u>
1221	<p>ATMOS ENERGY CORPORATION, WEST TEXAS DIVISION UNINCORPORATED AREAS LINE EXTENSION POLICY</p> <p>Atmos Energy may require, on a consistent and nondiscriminatory basis, pre-payment, reimbursement, or adequate security for all costs (including, but not limited to, materials, labor, allocated overhead, permit costs and right-of way acquisition costs) of extending its existing pipeline system to serve a new customer to the extent that extension would exceed 75 feet.</p>

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QUALITY OF SERVICE

QUAL_SERVICE ID	DESCRIPTION
QS1-c	<p>Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.</p> <p>The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.</p> <p>1. Continuity of Service</p> <p>(A) Service Interruptions.</p> <p>(i) Atmos Energy, West Texas Division will make all reasonable efforts to prevent interruptions of service. When interruptions occur, Atmos Energy, West Texas Division will reestablish service within the shortest possible time consistent with prudent operating principles so that the smallest numbers of customers are affected.</p> <p>(ii) Atmos Energy, West Texas Division will make reasonable efforts to meet emergencies resulting from interruptions of service, and will issue instructions to its employees covering procedures to be followed in the event of an emergency in order to prevent or mitigate interruption or impairment of service.</p> <p>(iii) In the event of national emergency or local disaster resulting in disruption of normal service, Atmos Energy, West Texas Division may, in the public interest, interrupt service to other customers to provide necessary service to civil defense or other emergency service agencies on a temporary basis until normal service to these agencies can be restored.</p> <p>(iv) Curtailment of gas service will be done in accordance with the utility's curtailment program as authorized by the appropriate regulatory body. When notified by the utility, the customer will curtail gas service. In the event of any curtailment, utility personnel may physically turn off or restrict gas deliveries and only utility personnel will thereafter be permitted to restore gas service. The customer assumes any and all risk and will indemnify the utility against all damages, losses and expenses resulting from a curtailment of gas service under the utility's authorized curtailment program, except to the extent such damages, losses and expenses result from the gross negligence of the utility.</p> <p>(B) Record of interruption. Except for momentary interruptions which do not cause a major disruption of service, Atmos Energy, West Texas Division will keep a complete record of all interruptions, both emergency and scheduled. This record will show the cause of interruptions, date, time duration, location, approximate number of customers affected, and, in cases of emergency interruptions, the remedy and steps taken to prevent recurrence.</p> <p>(C) Report to Commission. Atmos Energy, West Texas Division will notify the Railroad Commission in writing within 48 hours of interruptions in service affecting the entire system or any major division thereof, lasting more than four hours. The notice will also state the cause of such interruptions. If any service interruption is otherwise reported to the Commission (for example, as curtailment report or safety report), such other report will be intended to be sufficient to comply with the terms of this paragraph.</p>
QS2-c	<p>Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.</p> <p>The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the</p>

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minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

2. Customer Relations

(A) Information to customers. Atmos Energy, West Texas Division will:

- (i) maintain a current set of maps showing the physical locations of its facilities. All distribution facilities will be labeled to indicate the size and any pertinent information which will accurately describe the utility's facilities. These maps, or such other maps as may be required by the regulatory authority, will be kept by Atmos Energy, West Texas Division in a central location and will be available for inspection by the regulatory authority during normal working hours. Each business office or service center will have available up-to-date maps, or records of its immediate area, with other such information as may be necessary to enable Atmos Energy, West Texas Division to advise applicants and others entitled to the information as to the facilities available for serving the locality;
- (ii) assist the customer or applicant in selecting the most economical rate schedule;
- (iii) in compliance with applicable law or regulations, notify customers affected by a change in rates or schedule or classification;
- (iv) post a notice in a conspicuous place in each business office of Atmos Energy, West Texas Division where applications for service are received informing the public that copies of the rate schedules and rules relating to the service of the utility as filed with the Commission are available for inspection;
- (v) upon request, inform its customers as to the method of reading meters;
- (vi) provide to new customers, at the time service is initiated or as an insert in the first billing, a pamphlet or information packet containing the following information, in English and Spanish:
 - (1) the customer's right to information concerning rates and services and the customer's right to inspect or obtain at reproduction cost a copy of the applicable tariffs and service rules;
 - (2) the customer's right to have his or her meter checked without charge under Section (7) of this Rule, if applicable;
 - (3) the time allowed to pay outstanding bills;
 - 4) grounds for termination of service;
 - (5) the steps Atmos Energy, West Texas Division must take before terminating service;
 - (6) how the Customer can resolve billing disputes with Atmos Energy, West Texas Division and how disputes and health emergencies may affect termination of service;
 - (7) information on alternative payment plans, if any, offered by Atmos Energy, West Texas Division;
 - (8) the steps necessary to have service reconnected after involuntary termination;
 - (9) the appropriate regulatory authority with whom to register a complaint and how to contact such authority;
 - (10) the hours, addresses, and telephone numbers of utility offices where bills may be paid and information may be obtained; and
 - (11) the customer's right to be instructed by Atmos Energy, West Texas Division how to read his or her meter.
- (vii) at least once each calendar year, notify each customer that information is available upon request, at no charge to the customer, concerning the items listed in paragraph (vi) (1-11) of this subsection. This notice may be accomplished by use of a billing insert or a printed statement upon the bill itself.

(B) Customer complaints. Upon complaint to Atmos Energy, West Texas Division by residential, commercial, public authority or industrial sales customers either at its office, by letter, or by telephone, Atmos Energy, West Texas Division will promptly make a suitable investigation

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and advise the complainant of the results thereof. Atmos Energy, West Texas Division will keep a record of all complaints which will show the name and address of the complainant, the date and nature of the complaint, and the adjustment or disposition thereof for a period of one year subsequent to the final disposition of the complaint.

(C) Utility response. Upon receipt of a complaint, either by letter or by telephone, from the regulatory authority on behalf of a customer, Atmos Energy, West Texas Division will promptly make a suitable investigation and advise the regulatory authority and complainant of the results thereof. An initial response will be made by the next working day. Unless additional reply time is granted by the regulatory authority, Atmos Energy, West Texas Division will make a final and complete response within 15 days. The Commission encourages all customer complaints to be made in writing to assist the regulatory authority in maintaining records of the quality of service of each utility; however, telephone communications will be acceptable.

(D) Deferred payment plan. If a deferred payment plan for delinquent residential accounts is offered, it will conform to the following guidelines:

(i) Every deferred payment plan entered into due to the customer's inability to pay the outstanding bill in full must provide that service will not be discontinued if the customer pays current bills and a reasonable amount of the outstanding bill and agrees to pay the balance in reasonable installments until the bill is paid.

(ii) For purposes of determining reasonableness under these rules, the following shall be considered: size of delinquent account; customer's ability to pay; customer's payment history; time that the debt has been outstanding; reasons why debt has been outstanding; and other relevant factors concerning the circumstances of the customer.

(iii) A deferred payment plan, if reduced to writing, offered by Atmos Energy, West Texas Division will state, immediately preceding the space provided for the customer's signature and in bold-face print at least two sizes larger than any other used, that: If you are not satisfied with this agreement, do not sign. If you are satisfied with this agreement, you give up your right to dispute the amount due under the agreement except for the utility's failure or refusal to comply with the terms of this agreement.

(iv) A deferred payment plan if offered at all, may include a one-time 5.0% penalty for late payment on the gross amount of the outstanding bill with no prompt payment discount allowed except in cases where the outstanding bill is unusually high as a result of the utility's error (such as an inaccurately estimated bill or an incorrectly read meter). A deferred payment plan will not include a finance charge.

(v) If a customer for utility service has not fulfilled terms of a deferred payment agreement or refuses to sign the same if it is reduced to writing, Atmos Energy, West Texas Division will have the right to disconnect pursuant to disconnection rules herein, and under such circumstances, it shall not be required to offer a subsequent negotiation of a deferred payment agreement prior to disconnection.

(vi) Any utility which institutes a deferred payment plan shall not refuse a customer participation in such a program on the basis of race, color, creed, sex, marital status, age, or any other form of discrimination prohibited by law.

(E) Delayed payment of bills by elderly persons to residential customers.

(i) Applicability. This subparagraph applies only to:

- (1) a utility that assesses late payment charges to residential customers and that suspends service before the 26th day after the date of the bill for which collection action is taken;
- (2) utility bills issued on or after August 30, 1993; and
- (3) an elderly person, as defined in clause (ii) of this subparagraph, who is a residential customer and who occupies the entire premises for which a delay is requested.

(ii) Definitions.

- (1) Elderly person - A person who is 60 years of age or older

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- (2) Utility - A gas utility or municipally owned utility as defined in Texas Utilities Code, 101.003(7), 101.003(8), and 121.001 - 121.006.
- (iii) An elderly person may request that the utility implement the delay for either the most recent utility bill or for the most recent utility bill and each subsequent utility bill.
- (iv) On request of an elderly person, a utility shall delay without penalty the payment date of a bill for providing utility services to that person until the 25th day after the date on which the bill is issued.
- (v) Atmos Energy, West Texas Division may require the requesting person to present reasonable proof that the person is 60 years of age or older.
- (vi) Every utility shall notify its customers of this delayed payment option no less often than yearly. A utility may include this notice with other information provided pursuant to subparagraph (A) of this paragraph.
- (F) Budget Billing - The Company offers an optional budget billing plan to moderate seasonal differences in customer bills. The details of the plan are published on the Company's website

QS3-c Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

3. Refusal of Service

- (A) Compliance by applicant. Atmos Energy, West Texas Division may decline to serve an applicant for whom service is available from previously installed facilities until such applicant has complied with applicable state and municipal regulations and approved rules and regulations and tariff provisions of Atmos Energy, West Texas Division on file with the Commission governing the service applied for or for any of the following reasons:
- (i) Applicant's facilities inadequate. If the applicant's installation, equipment or possible misuse of gas service is believed to be hazardous or of such character that satisfactory service cannot be given.
- (ii) For indebtedness. If the applicant is indebted to any utility for the same kind of service as that applied for; provided, however, that in the event the indebtedness of the applicant for service is in dispute, the applicant shall be served upon complying with the applicable deposit requirement.
- (iii) Refusal to make deposit. For refusal to make a deposit if applicant is required to make a deposit under these rules.
- (B) Applicant's recourse. In the event that Atmos Energy, West Texas Division refuses to serve an applicant under the provisions of these rules, Atmos Energy, West Texas Division will inform the applicant of the basis of its refusal and that the applicant may file a complaint with the municipal regulatory authority or commission, whichever is appropriate.
- (C) Insufficient grounds for refusal to serve. The following do not constitute sufficient cause for refusal of service to a present customer or applicant:
- (i) Delinquency in payment for service by a previous occupant of the premises to be served.
- (ii) Failure to pay for merchandise or charges for non-utility service purchased from Atmos West Texas.
- (iii) Failure to pay a bill to correct previous under billing due to misapplication of rates more than six months prior to the date of application;

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- (iv) Violation of Atmos Energy, West Texas Division' rules pertaining to operating of nonstandard equipment or unauthorized attachments which interfere with the service of others unless the customer has first been notified and been afforded reasonable opportunity to comply with these rules. [Please see 4(D)(ii) below]
- (v) Failure to pay a bill of another customer as guarantor thereof unless the guaranty was made in writing to the utility as a condition precedent to service.
- (vi) Failure to pay the bill of another customer at the same address except where the change of customer identity is made to avoid or evade payment of a utility bill.

QS4-c Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

4. Discontinuance of Service

- (A) The due date of the bill for utility service will not be less than 15 days after issuance, or such other period of time as may be provided by order of the regulatory authority. A bill for utility service is delinquent if unpaid by the due date.
- (B) Atmos Energy, West Texas Division may offer an inducement for prompt payment of bills to residential and commercial customers by allowing a discount in the amount of five percent (or such other amount as allowed by the appropriate regulatory authority) for payment of bills within 10 days after their issuance. This provision shall not apply where it conflicts with existing orders or ordinances of the appropriate regulatory authority.
- (C) A customer's utility service may be disconnected if the bill has not been paid or a deferred payment plan pursuant to (2) (D) above has not been entered into within five working days after the bill has become delinquent and proper notice has been given. Proper notice consists of a deposit in the United States mail, postage prepaid, or hand delivery to the customer at least five working days prior to the stated date of disconnection, with the words Termination Notice or similar language prominently displayed on the notice. The notice will be provided in English and Spanish as necessary to adequately inform the customer, and will include the date of termination, the hours, address, and telephone number where payment may be made, and a statement that if a health or other emergency exists, Atmos Energy, West Texas Division may be contacted concerning the nature of the emergency and the relief available, if any, to meet such emergency.
- (D) Utility service may be disconnected for any of the following reasons:
 - (i) Failure to pay a delinquent account or failure to comply with the terms of a deferred payment plan for installment payment of a delinquent account.
 - (ii) Violation of Atmos Energy, West Texas Division' rules pertaining to the use of service or in a manner which interfered with the service of others or the operation of nonstandard equipment, if a reasonable attempt has been made to notify the customer and the customer is provided with a reasonable opportunity to remedy the situation.
 - (iii) Failure to comply with the deposit or guarantee arrangements required by paragraph (5) of this subsection.
 - (iv) Without notice where a known dangerous condition exists, for as long as the condition exists.
 - (v) Tampering with Atmos Energy, West Texas Division' meter or equipment or

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bypassing the same.

(E) Utility service may not be disconnected for any of the following reasons:

- (i) Delinquency in payment for service by a previous occupant of the premises.
- (ii) Failure to pay for merchandise or charges for non-utility service by Atmos Energy, West Texas Division.
- (iii) Failure to pay for a different type or class of utility service unless fee for such service is or could have been included on same bill.
- (iv) Failure to pay the account of another customer as guarantor thereof, unless the utility has in writing the guarantee as a condition precedent to service.
- (v) Failure to pay charges arising from an under billing occurring due to any misapplication of rates more than six months prior to the current billings.
- (vi) Failure to pay charges arising from an under billing due to any faulty metering, unless the meter has been tampered with or unless such under billing charges are due.
- (vii) Failure to pay an estimated bill other than a bill rendered pursuant to an approved meter reading plan, unless Atmos Energy, West Texas Division was unable to read the meter due to circumstances beyond its control.

(F) Unless a dangerous or potentially fraudulent condition exists, or unless the customer request disconnection, service will not be disconnected on a day, or on a day immediately preceding a day, when Atmos Energy, West Texas Division personnel are not available to the public for the purpose of making collections and reconnecting service.

(G) Atmos Energy, West Texas Division may not abandon a residential or commercial customer without written approval from the regulatory authority.

(H) Atmos Energy, West Texas Division will not discontinue service to a delinquent residential customer permanently residing in an individually metered dwelling unit when that customer established that discontinuance of service will result in some person residing at that residence becoming seriously ill if service is discontinued. Any customer seeking to avoid termination of service under this section must make a written request supported by a written statement from a licensed physician. Both the request and the statement must be received by Atmos Energy, West Texas Division not more than five working days after the date of delinquency of the bill. The prohibition against service termination provided by this section will last twenty days from the date of receipt by Atmos Energy, West Texas Division of the request and statement or such lesser period as may be agreed upon by Atmos Energy, West Texas Division and the customer. The customer who makes such request shall sign an installment agreement which provides for such service contingent upon timely payment for subsequent monthly billings.

(I) Suspension of Gas Utility Service Disconnection during an Extreme Weather Emergency

(A) Applicability and scope. This rule applies to gas utilities, as defined in Texas Utilities Code, Section101.003(7) and Section121.001, and to owners, operators, and managers of mobile home parks or apartment houses who purchase natural gas through a master meter for delivery to a dwelling unit in a mobile home park or apartment house, pursuant to Texas Utilities Code, Sections124.001- 124.002, within the jurisdiction of the Railroad Commission pursuant to Texas Utilities Code, Section102.001. For purposes of this section, all such gas utilities and owners, operators and managers of master meter systems shall be referred to as providers.

Providers shall comply with the following service standards. A gas distribution utility shall file amended service rules incorporating these standards with the Railroad Commission in the manner prescribed by law. (B) Disconnection prohibited. Except where there is a known dangerous condition or a use of natural gas service in a manner that is dangerous or unreasonably interferes with service to others, a provider shall not disconnect natural gas service to:

- (1) a delinquent residential customer during an extreme weather emergency. An extreme weather

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emergency means a day when the previous day's highest temperature did not exceed 32 degrees Fahrenheit and the temperature is predicted to remain at or below that level for the next 24 hours according to the nearest National Weather Station for the county where the customer takes service.

(2) a delinquent residential customer for a billing period in which the provider receives a written pledge, letter of intent, purchase order, or other written notification from an energy assistance provider that it is forwarding sufficient payment to continue service; or

(3) a delinquent residential customer on a weekend day, unless personnel or agents of the provider are available for the purpose of receiving payment or making collections and reconnecting service.

(C) Payment plans. Providers shall defer collection of the full payment of bills that are due during an extreme weather emergency until after the emergency is over, and shall work with customers to establish a payment schedule for deferred bills as set forth in paragraph (2)(D) of Section 7.45 of this title, relating to Quality of Service.

(D) Notice. Beginning in the September or October billing periods utilities and owners, operators, or managers of master metered systems shall give notice as follows:

(1) Each utility shall provide a copy of this rule to the social services agencies that distribute funds from the Low Income Home Energy Assistance Program within the utility's service area.

(2) Each utility shall provide a copy of this rule to any other social service agency of which the provider is aware that provides financial assistance to low income customers in the utility's service area.

(3) Each utility shall provide a copy of this rule to all residential customers of the utility and customers who are owners, operators, or managers of master metered systems.

(4) Owners, operators, or managers of master metered systems shall provide a copy of this rule to all of their customers.

(E) In addition to the minimum standards specified in this section, providers may adopt additional or alternative requirements if the provider files a tariff with the Commission pursuant to Section 7.315 of this title (relating to Filing of Tariffs). The Commission shall review the tariff to ensure that at least the minimum standards of this section are met.

QS5-c Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

5. Applicant Deposit

(A) Establishment of credit for residential applicants. Atmos Energy, West Texas Division may require a residential applicant for service to satisfactorily establish credit but such establishment of credit shall not relieve the customer from complying with rules for prompt payment of bills. Subject to these rules, a residential applicant will not be required to pay a deposit:

(i) if the residential applicant has been a customer of any utility for the same kind of service within the last two years and is not delinquent in payment of any such utility service account and during the last 12 consecutive months of service did not have more than one occasion in which a bill for such utility service was paid after becoming

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delinquent and never had service disconnected for nonpayment.

(ii) if the residential applicant furnishes in writing a satisfactory guarantee to secure payment of bills for other service required; or

(iii) if the residential applicant furnishes in writing a satisfactory credit rating by appropriate means, including but not limited to the production of generally acceptable credit cards, letters of credit reference, the names of credit references which may be quickly and inexpensively contacted by Atmos Energy, West Texas Division, or ownership of substantial equity.

(B) Reestablishment of credit. Every applicant who has previously been a customer of Atmos Energy, West Texas Division and whose service has been discontinued for nonpayment of bills shall be required before service is rendered to pay all amounts owed to Atmos Energy, West Texas Division by the customer or execute a written deferred payment agreement, if offered, and reestablish credit as provided in subparagraph (A) of this part.

(C) Amount of deposit and interest for residential service, and exemption from deposit.

(i) The required deposit will not exceed an amount equivalent to 1/6 of the estimated annual billings. However, if actual use is at least twice the amount of the estimated billings, a new deposit requirement may be calculated and an additional deposit may be required within two days. If such additional deposit is not made, Atmos Energy, West Texas Division may disconnect service under the standard disconnection procedure for failure to comply with deposit requirements. In the absence of billing history, the default deposit amount is \$90.00.

(ii) All applicants for residential service who are 65 years of age or older will be considered as having established credit if such applicant does not have an outstanding account balance with Atmos Energy, West Texas Division or another utility for the same utility service which accrued within the last two years. No cash deposit shall be required of such applicant under these conditions.

(iii) Atmos Energy, West Texas Division will pay a minimum interest on such deposits according to the rate as established by law. If refund of deposit is made within 30 days of receipt of deposit, no interest payment is required. If the utility retains the deposit more than 30 days, payment of interest shall be made retroactive to the date of deposit.

(1) Payment of interest to the customer will be annually or at the time the deposit is returned or credited to the customer's account.

(2) The deposit shall cease to draw interest on the date it is returned or credited to the customers account.

(iv) Atmos Energy, West Texas Division shall waive any deposit requirement for residential service for an applicant who has been determined to be a victim of family violence as defined in Texas Family Code, Section 71.004, by a family violence center, by treating medical personnel, by law enforcement agency personnel, or by a designee of the Attorney General in the Crime Victim Services Division of the Office of the Attorney General. This determination shall be evidenced by the applicant's submission of a certification letter developed by the Texas Council on Family Violence and made available on its web site. (D) Atmos Energy, West Texas Division may require a deposit from commercial or industrial customer sufficient to reasonably protect it against the risk exposure, provided such a policy is applied in a uniform and nondiscriminatory manner. (E) Records of deposits.

(i) Atmos Energy, West Texas Division shall keep records to show:

- (1) the name and address of each depositor;
- (2) the amount and date of the deposit; and
- (3) each transaction concerning the deposit.

(ii) Atmos Energy, West Texas Division will issue a receipt of deposit to each applicant from whom a deposit is received and shall provide means whereby a depositor may establish claim if

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the receipt is lost.

(iii) A record of each unclaimed deposit will be maintained for at least four years, during which time Atmos Energy, West Texas Division will make a reasonable effort to return the deposit.

(F) Refund of deposit.

(i) If service is not connected or after disconnection of service, Atmos Energy, West Texas Division will promptly and automatically refund the customer's deposit plus accrued interest or the balance, if any, in excess of the unpaid bills for service furnished. The transfer of service from one premise to another within Atmos Energy, West Texas Division's service area will not be deemed a disconnection within the meaning of these rules, and no additional deposit may be demanded unless permitted by these rules.

(ii) When the customer has paid bills for 12 consecutive residential bills without having service disconnected for nonpayment of bill and without having more than two occasions in which a bill was delinquent and when the customer is not delinquent in the payment of the current bill, Atmos Energy, West Texas Division will promptly and automatically refund the deposit plus accrued interest to the customer in the form of cash or credit to a customer's account.

(G) Upon sale or transfer of utility or company. Atmos Energy, West Texas Division will comply with Railroad Commission regulations which provide that upon the sale or transfer of any public utility or operating units thereof, the seller shall file with the Commission under oath, in addition to other information, a list showing the names and addresses of all customers served by such utility or units thereof who have to their credit a deposit, the date such deposit was made, the amount thereof, and the unpaid interest thereon.

(H) Complaint by applicant or customer. Atmos Energy, West Texas Division will direct its personnel engaged in initial contact with customer or applicant for service seeking to establish or reestablish credit under the provisions of these rules to inform the customer, if dissatisfaction is expressed with the utility's decision, of the customer's right to file a complaint with the regulatory authority.

QS6-c Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

6. Billing

(A) Bills for gas service will be rendered monthly, unless otherwise authorized or unless service is rendered for a period less than a month. Bills will be rendered as promptly as possible following the reading meters.

(B) The customer's bill will show all the following information. The information will be arranged and displayed in such a manner as to allow the customer to compute his bill with the applicable rate schedule. The applicable rate schedule will be mailed to the customer on request of the customer.

(i) If the meter is read by Atmos Energy, West Texas Division, the date and reading of the meter at the beginning and end of the period for which rendered.

(ii) The number and kind of units billed.

(iii) The applicable rate schedule title or code.

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(iv) The total base bill.

(v) The total of any adjustments to the base bill and the amount of adjustments per billing unit.

(vi) The date by which the customer must pay the bill to get prompt payment discount.

(vii) The total amount due before and after any discount for prompt payment within a designated period.

(viii) A distinct marking to identify an estimated bill.

(C) Where there is a good reason for doing so, estimated bills may be submitted, provided that an actual meter reading is taken at least every six months, if possible. For the second consecutive month in which the meter reader is unable to gain access to the premises to read the meter on regular meter reading trips, or in months where meters are not read otherwise, Atmos Energy, West Texas Division will provide the customers with a postcard and request that the customer read the meter and return the card to Atmos Energy, West Texas Division if the meter is of a type that can be read by the customer without significant inconvenience or special tools or equipment. If such a postcard is not received by Atmos Energy, West Texas Division in time for billing, Atmos Energy, West Texas Division may estimate the meter reading and render the bill accordingly. (D) Disputed bills.

(i) In the event of a dispute between the customer and Atmos Energy, West Texas Division regarding the bill, Atmos Energy, West Texas Division will make such investigation as is required by the particular case and report the results to the customer. If the customer wishes to obtain the benefits of subsection

(ii) hereunder, notification of the dispute must be given to Atmos Energy, West Texas Division before the date the bill becomes delinquent. In the event the dispute is not resolved, Atmos Energy, West Texas Division will inform the customer of the complaint procedures of the appropriate regulatory authority.

(ii) Notwithstanding any other subsection of this section, the customer will not be required to pay the disputed portion of the bill which exceeds the amount of that customer's average usage for the billing period at current rates until the earlier of the following: (1) resolution of the dispute, (2) the expiration of the sixty day period beginning on the day the disputed bill is issued. For purposes of this section only, the customer's average usage for the billing period shall be the average of the customer's usage for the same billing period during the preceding two years. Where no previous usage history exists, the average usage shall be estimated on the basis of usage levels of similar customers and under similar conditions.

QS7-c Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

7. Meters

(A) Meter requirements.

(i) Use of meter. All gas sold by Atmos Energy, West Texas Division will be charged for by meter measurements, except where otherwise provided for by applicable law, regulation of the regulatory authority, or tariff.

(ii) Installation by utility. Unless otherwise authorized by the regulatory authority, Atmos

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Energy, West Texas Division will provide, install and continue to own and maintain all meters necessary for measurement of gas delivered to its residential and commercial customers.

(iii) Standard type. Atmos Energy, West Texas Division will not furnish, set up, or put in use any meter which is not reliable and of a standard type which meets generally accepted industry standards; provided, however, special meters not necessarily conforming to such standard types may be used for investigation, testing, or experimental purposes.

(iv) Access to premises and access to company owned meters and service lines. Atmos Energy, West Texas Division' representatives shall have the right at all reasonable hours to enter upon the premises and property of a customer to read a company owned meter, to remove, to inspect, or to make necessary repairs and adjustments to, or replacements of, service lines, meter loop, and any property of the utility located thereon, and for any other purpose connected with the utility's operation. The Atmos Energy, West Texas Division representative shall have the right at all time to enter upon the premises and property of the customer in emergencies pertaining to the company's service. All animals which might hinder the performance of such operations on the customer's property shall be kept away from such operations by the customer upon notice by Atmos Energy, West Texas Division' representatives of their intention to enter upon the customer's premises.

(B) Meter records. Atmos Energy, West Texas Division will keep the following records:

(i) Meter equipment records. Atmos Energy, West Texas Division will keep a record of all of its meters, showing the customer's address and the date of the last test.

(ii) Records of meter tests. All meter tests will be properly referenced to the meter record provided for therein. The record of each test made on request of a customer will show the identifying number and constants of the meter, the standard meter and other measuring devices used, the date and kind of test made, by whom made, the error (or percentage of accuracy) at each load tested, and sufficient data to permit verification of all calculations.

(iii) Meter units of service. In general, each meter will indicate clearly the units of service for which charge is made to the customer.

(iv) Meter tests on request of customer.

(I) Upon request of a customer, Atmos Energy, West Texas Division will make a test of the accuracy of the meter serving that customer. Atmos Energy, West Texas Division will advise the customer that they may be present at the time and place of the test and arrange a schedule to permit the customer or his authorized representative to witness the test if the customer so desires. If no such test has been performed within the previous four years for the same customer at the same location, the test is to be performed without charge. If such a test has been performed for the same customer at the same location within the previous four years, Atmos Energy, West Texas Division may charge a fee for the test not to exceed \$15 or such other fee for the testing of meters as may be set forth in the utility's tariff properly on file with the regulatory authority. The customer will be informed of the result of any test on a meter that serves him or her.

(II) Notwithstanding sub clause (I) of this clause, if the meter is found to be more than normally defective, to either the customer's or Atmos Energy, West Texas Division' disadvantage, any fee charged for the meter test will be refunded to the customer. More than nominally defective means a deviation of more than 2.0% from accurate registration for residential and commercial customers and 1% for industrial customers.

(V) Bill adjustments due to meter error.

(I) If any meter test reveals a meter to be more than nominally defective, Atmos Energy, West Texas Division must correct previous readings consistent with the inaccuracy found in the meter for the period of either:

(a) the last six months; or

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(b) the time since the last test of the meter, whichever is shorter. Any resulting under billings or over billings is to be corrected in subsequent bills, unless service is terminated in which event a monetary adjustments to be made. This requirement for a correction may be foregone by Atmos Energy, West Texas Division if the error is to the utility's disadvantage. (II) If a meter is found not to register for any period of time, Atmos Energy, West Texas Division may make a charge for units used but not metered for a period not to exceed three months previous to the time the meter is found not to be registering. The determination of amounts used but not metered is to be based on consumption during other like periods by the same customer at the same location, when available, and on consumption under similar conditions at the same location or of other similarly situated customers, when not available.

QS8-c Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743. The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

8. New Construction

(A) Standards of construction. Atmos Energy, West Texas Division will endeavor to construct, install, operate, and maintain its plant, structures, equipment, and lines in accordance with the provisions of such codes and standards as are generally accepted by the industry, as modified by rule or regulation of the regulatory authority or otherwise by law and in such manner to best accommodate the public and to prevent interference with service furnished by other public utilities insofar as practical.

(B) Line extension and construction charge policy. In the absence of a line extension policy specific to a city franchise agreement, the following policy shall apply. Atmos Energy, West Texas Division may require, on a consistent and non-discriminatory basis, pre-payment, reimbursement, or adequate security for all costs (including, but not limited to, materials, labor, allocated overhead, permit costs and right-of-way acquisition costs) of extending its existing pipeline system to serve a new customer to the extent that extension would exceed 75 feet. The applicable provisions of city franchise agreements, which set forth line extension and construction charge policies that differ from the above policy are on file with the applicable municipality and the Railroad Commission of Texas. Atmos Energy, West Texas Division reserves the sole discretion to designate the routes of all new extensions and the construction materials and manner of fabrication and installation. Atmos Energy, West Texas Division may, on a consistent and non-discriminatory basis, provide for refunds, credits or security releases based upon factors such as additional customers subsequently attaching, the level of sales experienced through the new facility, or other criteria chosen by Atmos Energy, West Texas Division. Atmos Energy, West Texas Division may apply similar cost responsibility and arrangements to a customer requesting an increase in the capacity of existing Atmos Energy, West Texas Division facilities to accommodate an increase in the customer's service requirements. In no event will contribution in aid of construction be required of any residential customer unless provided for in this extension policy.

(C) Response to request for service. Atmos Energy, West Texas Division will endeavor to serve each qualified applicant for residential or commercial service within its service area as rapidly as practical. As a general policy, those applications not involving line extensions or new facilities should be filled within seven working days. Those applications

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for individual residential service requiring line extensions should be filled within 90 days unless unavailability of materials or other causes beyond the control of Atmos Energy, West Texas Division result in unavoidable delays. In the event that residential service is delayed in excess of 90 days after an applicant has met credit requirements and made satisfactory arrangements for payment of any required construction charges, a report will be made to the regulatory authority listing the name of the applicant, location, and cause for delay. If such delays are due to causes which are reasonably beyond the control of Atmos Energy, West Texas Division, a delay in excess of 90 days will not constitute a refusal to serve.

QS9-c Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

9. Non-Liability

(A) Furnishing of Gas. The Company shall not be liable for any loss or damage caused by variation in gas pressure, defects in pipes, connections and appliances, escape or leakage of gas, sticking of valves or regulators, or for any other loss or damage not caused by the Company's negligence arising out of or incident to the furnishing of gas to any Consumer.

(B) After Point of Delivery. Company shall not be liable for any damage or injury resulting from gas or its use after such gas leaves the point of delivery other than damage caused by the fault of the Company in the manner of installation of the service lines, in the manner in which such service lines are repaired by the Company, and in the negligence of the Company in maintaining its meter loop. All other risks after the gas left the point of delivery shall be assumed by the Consumer, his agents, servants, employees, or other persons.

(C) Reasonable Diligence. The Company agrees to use reasonable diligence in rendering continuous gas service to all Consumers, but the Company does not guarantee such service and shall not be liable for damages resulting from any interruption to such service.

(D) Force Majeure. Company shall not be liable for any damage or loss caused by stoppage or curtailment of the gas supply pursuant to order of a governmental agency having jurisdiction over Company or Company's suppliers, or caused by an event of force majeure. The term force majeure as employed herein means acts of God; strikes, lockouts, or other industrial disturbances; acts of the public enemy; wars; blockades; insurrections; riots; epidemics; landslides; lightning; earthquakes; fires; storms; floods; washouts; arrests and restraints of the government, either federal or state, civil or military; civil disturbances; explosions; breakage or accident to machinery or lines of pipe; freezing of wells or lines of pipe; shortage of gas supply, whether resulting from inability or failure of a supplier to deliver gas; partial or entire failure of natural gas wells or gas supply; depletion of gas reserves; and any other causes, whether of the kind herein enumerated or otherwise.

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SERVICE CHARGES

RRC CHARGE NO.	CHARGE ID	CHARGE AMOUNT	SERVICE PROVIDED
285094	SVC CHARGE 10174		Implementing Rates Pursuant to Settlement Agreement dated 09/14/12 in GUD 10174 for all areas of the West Texas Division approved 10/02/2012 RATE SCHEDULE: OTHER SERVICE CHARGES APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION EFFECTIVE DATE: Bills Rendered on and after 10/01/2012 The service charges on this tariff will be applied in accordance with Atmos Energy's Quality of Service rules and Commission rule 7.45. DURING BUSINESS HOURS: These charges apply to services initiated between 8am and 5pm, Monday through Friday. Charge
			Amount
			Turn On New Service With Meter Set
		\$ 45.00	
			Turn On Service (shut-In test required)
		\$ 37.00	
			Turn On Service (meter read only required)
		\$ 21.00	
			Miscellaneous Service Charge Calls
		\$ 10.00	
			Reconnect Delinquent Service or Service Temporarily Off at Customer's Request
		\$ 47.00	
			Return Check Fee
		\$ 25.00	
			Tampering Fee
		\$ 150.00	
			AFTER BUSINESS HOURS: These charges apply to services initiated between 5pm and 8am, Monday through Friday, and all day Saturday and Sunday. Charge
			Amount
			Turn On New Service With Meter Set
		\$ 67.50	
			Turn On Service (shut-In test required)
		\$ 55.50	
			Turn On Service (meter read only required)
		\$ 31.50	
			Miscellaneous Service Charge Calls
		\$ 15.00	
			Reconnect Delinquent Service or Service Temporarily Off at Customer's Request
		\$ 70.50	
			Tampering Fee

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\$ 150.00

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RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26740

DESCRIPTION: Distribution Sales STATUS: A
 EFFECTIVE DATE: 04/01/2014 ORIGINAL CONTRACT DATE: RECEIVED DATE: 02/07/2019
 GAS CONSUMED: N AMENDMENT DATE: 02/01/2019 OPERATOR NO:
 BILLS RENDERED: Y INACTIVE DATE:

RATE SCHEDULE

SCHEDULE ID DESCRIPTION
 AMA CTY LST 2016GRIP

APPLICABLE TO: Incorporated cities within the Amarillo Service Area CITY ORDINANCE INDEX LISTING FOR THE WEST SERVICE AREA Implementing rates pursuant to the provisions of 2013 SOI effective 04/01/2014 as approved by City Ordinances for cities listed in the City Ordinance Index Listing.

Amarillo Service Area:
 Amarillo 3/11/2014 7452
 Dalhart 3/11/2014 2014-04
 Channing 3/17/2014 3-2014-115

Implementing rates pursuant to the 2016 Gas Reliability Infrastructure Program Interim Rate Adjustment filing through operation of law effective 04/26/2017 for the Amarillo Service Area: Amarillo. Dalhart, Channing.

AMA INC SUR 2018TRA

RATE SCHEDULE: SURCHARGE 2018TRA APPLICABLE TO: AMARILLO SERVICE AREA - Inside City Limits (ICL) EFFECTIVE DATE: Bills Rendered on and after 02/01/2019 Application Applicable to customer classes as authorized by the state or any governmental entity, a municipality, or a regulatory authority pursuant to any statute, ordinance, order, rule, contract, or agreement. Monthly Calculation Surcharges will be calculated in accordance with the applicable statute, ordinance, order, rule, contract, or agreement. The following negative surcharge as authorized by city regulators shall be credited to affected customer's bills in the form of a one-time monthly bill credit no later than the first billing cycle of February 2019 as follows: Rate Schedule Amarillo Surcharge Residential \$(4.11) Commercial \$(14.43) Industrial \$(247.71) Transportation \$(522.20) Public Authority \$(57.81)

AMA IND INC 2017GRIP

Implementing Rates Pursuant to the Gas Reliability Infrastructure Program Interim Rate Adjustment Filing Effective 06/08/2018 for the Amarillo Service Area (Amarillo, Channing, and Dalhart).

RATE SCHEDULE: INDUSTRIAL GAS SERVICE
 APPLICABLE TO: AMARILLO SERVICE AREA - Inside City Limits (ICL)
 EFFECTIVE DATE: Bills Rendered on and after 06/08/2018

Availability

This schedule is applicable to the sales to any industrial or commercial customer whose predominant use of natural gas is other than space heating, cooking, water heating or other similar type uses. Service under this schedule is available to eligible customers following execution of a contract specifying the maximum hourly

GAS SERVICES DIVISION
GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26740

RATE SCHEDULE

SCHEDULE ID

DESCRIPTION

load. This schedule is not available for service to premises with an alternative supply of natural gas.

Monthly Rate

Charge	Amount
Customer Charge (1)	\$ 284.25
Interim Rate Adjustment (IRA) (2)	\$ 287.81
Total Customer Charge	\$ 572.06

Consumption Charge \$ 0.12386 per Ccf

The West Texas Division Gas Cost Adjustment Rider applies to this schedule.

The West Texas Division Rider TAX applies to this schedule.

The West Texas Division Rider FF applies to this schedule.

The West Texas Division Amarillo, Lubbock, Dalhart, and Channing Interim Rate Adjustment applies to this schedule.

Miscellaneous Charges: Plus an amount for miscellaneous charges calculated in accordance with the applicable rider(s).

Notes:

(1) - Per the 2013 West Texas Statement of Intent Amarillo, Lubbock, Dalhart, and Channing Settlement Agreement.

(2) - 2014 IRA - \$69.93; 2015 IRA - \$53.39; 2016 IRA - \$78.06; 2017 IRA - \$86.43.

PSF 2017

Customers' bills will be adjusted \$1.31 per bill for the 2017 Pipeline Safety Fee

PIPELINE SAFETY PROGRAM FEES - 2017

Title 16 Economic Regulation Part 1 Railroad Commission Of Texas Chapter 8 Pipeline Safety Regulations Subchapter C Requirements For Natural Gas Pipelines Only Rule Section 8.201 Pipeline Safety Program Fees

a) Application of fees.

Pursuant to Texas Utilities Code, Section 21.211, the Commission establishes a pipeline safety and regulatory program fee, to be assessed annually against operators of natural gas distribution pipelines and pipeline facilities and natural gas master metered pipelines and pipeline facilities subject to the Commission's jurisdiction under Texas Utilities Code, Title 3. The total amount of revenue estimated to be collected under this section does not exceed the amount the Commission estimates to be necessary to recover the costs of administering the pipeline safety and regulatory programs under Texas Utilities Code, Title 3, excluding costs that are fully funded by federal sources for any fiscal year.

**GAS SERVICES DIVISION
GSD - 1 TARIFF REPORT**

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26740

RATE SCHEDULE

SCHEDULE ID

DESCRIPTION

(b) Natural gas distribution systems.

The Commission hereby assesses each operator of a natural gas distribution system an annual pipeline safety and regulatory program fee of \$1.00 for each service (service line) in service at the end of each calendar year as reported by each system operator on the U.S. Department of Transportation (DOT) Gas Distribution Annual Report, Form PHMSA F7100.1-1 due on March 15 of each year.

(1) Each operator of a natural gas distribution system shall calculate the annual pipeline safety and regulatory program total to be paid to the Commission by multiplying the \$1.00 fee by the number of services listed in Part B, Section 3, of Form PHMSA F7100.1-1, due on March 15 of each year.

(2) Each operator of a natural gas distribution system shall remit to the Commission on March 15 of each year the amount calculated under paragraph (1) of this subsection.

(3) Each operator of a natural gas distribution system shall recover, by a surcharge to its existing rates, the amount the operator paid to the Commission under paragraph (1) of this subsection.

The surcharge:

(A) shall be a flat rate, one-time surcharge;

(B) shall not be billed before the operator remits the pipeline safety and regulatory program fee to the Commission;

(C) shall be applied in the billing cycle or cycles immediately following the date on which the operator paid the Commission;

(D) shall not exceed \$1.00 per service or service line; and

(E) shall not be billed to a state agency, as that term is defined in Texas Utilities Code, Section 101.003.

(4) No later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers, each operator of a natural gas distribution system shall file with the Commission's Gas Services Division and the Pipeline Safety Division a report showing:

(A) the pipeline safety and regulatory program fee amount paid to the Commission;

(B) the unit rate and total amount of the surcharge billed to each customer;

(C) the date or dates on which the surcharge was billed to customers; and

(D) the total amount collected from customers from the surcharge.

(5) Each operator of a natural gas distribution system that is a utility subject to the jurisdiction of the Commission pursuant to Texas Utilities Code, Chapters 101 - 105, shall file a generally applicable tariff for its surcharge in conformance with the requirements of Section 7.315 of this title, relating to Filing of Tariffs.

(6) Amounts recovered from customers under this subsection by an investor-owned natural gas distribution system or a cooperatively owned natural gas distribution system shall not be included in the revenue or gross receipts of the system for the purpose of calculating municipal franchise fees or any tax imposed under Subchapter B, Chapter 182, Tax Code, or under Chapter 122, nor shall such amounts be subject to a sales and use tax imposed by Chapter 151, Tax Code, or Subtitle C, Title 3,

GAS SERVICES DIVISION
 GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26740

RATE SCHEDULE

SCHEDULE ID

DESCRIPTION

Tax Code.

(c) Natural gas master meter systems.

The Commission hereby assesses each natural gas master meter system an annual pipeline safety and regulatory program fee of \$100 per master meter system.

(1) Each operator of a natural gas master meter system shall remit to the Commission the annual pipeline safety and regulatory program fee of \$100 per master meter system no later than June 30 of each year.

(2) The Commission shall send an invoice to each affected natural gas master meter system operator no later than April 30 of each year as a courtesy reminder. The failure of a natural gas master meter system operator to receive an invoice shall not exempt the natural gas master meter system operator from its obligation to remit to the Commission the annual pipeline safety and regulatory program fee on June 30 each year.

(3) Each operator of a natural gas master meter system shall recover as a surcharge to its existing rates the amounts paid to the Commission under paragraph (1) of this subsection.

(4) No later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers, each natural gas master meter system operator shall file with the Commission's Gas Services Division and the Pipeline Safety Division a report showing:

- (A) the pipeline safety and regulatory program fee amount paid to the Commission;
- (B) the unit rate and total amount of the surcharge billed to each customer;
- (C) the date or dates on which the surcharge was billed to customers; and
- (D) the total amount collected from customers from the surcharge.

(d) Late payment penalty.

If the operator of a natural gas distribution system or a natural gas master meter system does not remit payment of the annual pipeline safety and regulatory program fee to the Commission within 30 days of the due date, the Commission shall assess a late payment penalty of 10 percent of the total assessment due under subsection (b) or (c) of this section, as applicable, and shall notify the operator of the total amount due to the Commission.

Source Note: The provisions of this Section 8.201 adopted to be effective September 8, 2003, 28 TexReg 7682; amended to be effective November 24, 2004, 29 TexReg 10733; amended to be effective May 15, 2005, 30 TexReg 2849; amended to be effective December 19, 2005, 30 TexReg 8428; amended to be effective April 18, 2007, 32 TexReg 2136; amended to be effective November 12, 2007, 32 TexReg 8121; amended to be effective September 21, 2009, 34 TexReg 6446; amended to be effective August 30, 2010, 35 TexReg 7743; amended to be effective November 14, 2011, 36 TexReg 7663 ; amended to be effective November 11, 2013, 38 TexReg 7947

Rider FF 7

This rider is for the franchise fee for each city which is based on the franchise agreement of each city RIDER: FF - FRANCHISE FEE ADJUSTMENT
 APPLICABLE TO: ALL AREAS INSIDE CITY LIMITS (ICL) IN THE WEST TEXAS DIVISION

GAS SERVICES DIVISION
GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26740

RATE SCHEDULE

SCHEDULE ID

DESCRIPTION

EFFECTIVE DATE: Bills Rendered on and after 01/01/2019 Application Applicable to Customers inside the corporate limits of an incorporated municipality that imposes a municipal franchise fee upon Company for the Gas Service provided to Customer. Franchise Fees to be assessed solely to customers within the municipal limits. This does not apply to Environs customers. Monthly Adjustment Company will adjust Customer's bill each month in an amount equal to the municipal franchise fees payable for the Gas Service provided to Customer by Company. Municipal franchise fees are determined by each municipality's franchise ordinance. Each municipality's franchise ordinance will specify the percentage and applicability of franchise fees. From time to time, Company will make further adjustments to Customer's bill to account for any over- or under-recovery of municipal franchise fees by Company. City Franchise fee Abernathy 5% Amarillo 5% Amherst 3% Anton 5% Big Spring 3.5% Bovina 5% Brownfield 5% Buffalo Springs Lake 5% Canyon 4% Channing 5% Coahoma 3% Crosbyton 5% Dalhart 3% Dimmitt 5% Earth 5% Edmonson 2% Floydada 3% Forsan 3% Friona 5% Fritch 5% Hale Center 5% Happy 3% Hart 5% Hereford 3% Idalou 4% Kress 3% Lake Tanglewood 5% Lamesa 4% Levelland 5% Littlefield 5% Lockney 3% Lorenzo 5% Los Ybanez 0% Lubbock 5% Meadow 5% Midland 5% Muleshoe 5% Nazareth 3% New Deal 5% New Home 3% Odessa 5% O'Donnell 3% Olton 3% Opdyke West 3% Palisades 5% Pampa 5% Panhandle 5% Petersburg 3% Plainview 5% Post 4% Quitaque 3% Ralls 4% Ransom Canyon 3% Ropesville 5% Sanford 5% Seagraves 5% Seminole 4% Shallowater 5% Silverton 5% Slaton 5% Smyer 3% Springlake 3% Stanton 5% Sudan 5% Tahoka 5% Timbercreek Canyon 5% Tulia 5% Turkey 3% Vega 3% Wellman 5% Wilson 3% Wolfforth 4%

WTX GCA 10486

Implementing Tariff Revision pursuant to approval letter dated 11/23/2015 in GUD 10486 for all areas of the West Texas Division .

RATE SCHEDULE: WEST TEXAS DIVISION GAS COST ADJUSTMENT (GCA) RIDER

APPLICABLE TO: ALL SERVICE AREAS IN THE WEST TEXAS DIVISION

EFFECTIVE DATE: Bills Rendered on and after 11/23/2015

Application Gas bills issued under rate schedules to which this Rider applies will include adjustments to reflect decreases or increases in purchased gas costs or taxes. Accumulated Deferred Gas Costs shall also be adjusted for gas cost amounts which are uncollectible. Any such adjustments shall be filed with the appropriate regulatory authority before the beginning of the month in which the adjustment will be applied to bills. The amount of each adjustment shall be computed as follows:

Gas Cost Adjustment (GCA)

The GCA to be applied to each Ccf billed shall be computed as follows and rounded to the nearest \$0.01:

GAS SERVICES DIVISION
 GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26740

RATE SCHEDULE

SCHEDULE ID

DESCRIPTION

GCA= (G/S + CF)

Where:

1. G, in dollars, is the expected cost of gas for the expected sales billing units.
2. S, in Ccf as measured at local atmospheric pressure, is the expected sales billing units to be billed to customers in the respective section of the Company's West Texas Division.
3. CF, in \$/Ccf as measured at local atmospheric pressure, is a correction factor charge per Ccf to adjust for the cumulative monthly differences between the cost of gas purchased by the Company and the amount of gas cost billed the customer plus any gas cost which is uncollectible.

More specifically, CF shall be calculated as follows:

CF = (a/b) + (c/b)

a = over (under) collection dollar amount for the 12 month period ending September.

b = expected estimated sales volumes for the future 12 month period ending November.

c = net uncollectible gas cost, that is:

(uncollectible gas cost for the previous 12 months ended September) - (subsequently collected gas cost for the previous 12 months ended September)

Once a year, on a 12 months ended June basis, the Company shall review the percentage of lost and unaccounted for gas. If this percentage exceeds 5% of the amount metered in, the correcting account balance will be reduced so that the customer will effectively be charged a maximum of 5% for lost and unaccounted for gas and the Company will absorb the excess.

WTX TAX 10174

Implementing Rates Pursuant to Settlement Agreement dated 09/14/12 in GUD 10174 for all areas of the West Texas Division approved 10/02/2012

RIDER: TAX - TAX ADJUSTMENT

APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION

EFFECTIVE DATE: Bills Rendered on and after 10/01/2012

Application

Applicable to Customers taking service under Residential, Commercial, Industrial, Public Authority, and State Institution customers to the extent of state gross receipts taxes only.

Each monthly bill shall be adjusted for state gross receipts taxes imposed by

GAS SERVICES DIVISION

GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26740

RATE SCHEDULESCHEDULE IDDESCRIPTION

Sections 182-021 - 182-025 of the Texas Tax Code.

Each monthly bill shall also be adjusted by an amount equivalent to the amount of all applicable taxes and any other governmental impositions, rentals, fees, or charges (except state, county, city, and special district ad valorem taxes and taxes on net income) levied, assessed, or imposed upon or allocated to Company with respect to the Gas Service provided to Customer by Company, and any associated facilities involved in the performance of such Gas Service. Each monthly bill shall also be adjusted by an amount equivalent to the proportionate part of any increase or decrease of any tax and any other governmental imposition, rental, fee, or charge (except state, county, city, and special district ad valorem taxes and taxes on net income) levied, assessed, or imposed subsequent to the effective date of this tariff, upon or allocated to Company's operations, by any new or amended law, ordinance, or contract.

CITY TAX RATE

Abernathy 0.01070
 Amarillo 0.01997
 Amherst 0.00000
 Anton 0.00581
 Big Spring 0.01997
 Bovina 0.00581
 Brownfield 0.01070
 Buffalo Springs Lake 0.00000
 Canyon 0.01997
 Channing 0.00000
 Coahoma 0.00000
 Crosbyton 0.00581
 Dalhart 0.01070
 Dimmitt 0.01070
 Earth 0.00581
 Edmonson 0.00000
 Floydada 0.01070
 Forsan 0.00000
 Friona 0.01070
 Fritch 0.00581
 Hale Center 0.00581
 Happy 0.00000
 Hart 0.00581
 Hereford 0.01997
 Idalou 0.00581
 Kress 0.00000
 Lake Tanglewood 0.00000
 Lamesa 0.01070
 Levelland 0.01997
 Littlefield 0.01070
 Lockney 0.00581

GAS SERVICES DIVISION

GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26740

RATE SCHEDULE

<u>SCHEDULE ID</u>	<u>DESCRIPTION</u>
	Lorenzo 0.00581
	Los Ybanez 0.00000
	Lubbock 0.01997
	Meadow 0.00000
	Midland 0.01997
	Muleshoe 0.01070
	Nazareth 0.00000
	New Deal 0.00000
	New Home 0.00000
	Odessa 0.01997
	O'donnell 0.00000
	Olton 0.00581
	Opydke West 0.00000
	Palisades 0.00000
	Pampa 0.01997
	Panhandle 0.00581
	Petersburg 0.00581
	Plainview 0.01997
	Post 0.01070
	Quitaque 0.00000
	Ralls 0.00581
	Ranson Canyon 0.00581
	Ropesville 0.00000
	Sanford 0.00000
	Seagraves 0.00581
	Seminole 0.01070
	Shallowater 0.00581
	Silverton 0.00000
	Slaton 0.01070
	Smyer 0.00000
	Springlake 0.00000
	Stanton 0.00581
	Sudan 0.00000
	Tahoka 0.01070
	Timbercreek Canyon 0.00000
	Tulia 0.01070
	Turkey 0.00000
	Vega 0.00000
	Wellman 0.00000
	Wilson 0.00000
	Wolfforth 0.01070

RATE ADJUSTMENT PROVISIONS

None

RAILROAD COMMISSION OF TEXAS
 GAS SERVICES DIVISION
 GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26740

CUSTOMERS

<u>RRC CUSTOMER NO</u>	<u>CONFIDENTIAL?</u>	<u>BILLING UNIT</u>	<u>PGA CURRENT CHARGE</u>	<u>PGA EFFECTIVE DATE</u>
24080	N			
<u>CUSTOMER NAME</u>	Amarillo Incorporated			
24096	N			
<u>CUSTOMER NAME</u>	Channing Incorporated			
24102	N			
<u>CUSTOMER NAME</u>	Dalhart Incorporated			

REASONS FOR FILING

NEW?: N

RRC DOCKET NO: GUD 10174, 10486

CITY ORDINANCE NO: See AMA CTY LST

AMENDMENT (EXPLAIN): Implementing Tax Act Credit

OTHER (EXPLAIN):

SERVICES

<u>TYPE OF SERVICE</u>	<u>SERVICE DESCRIPTION</u>
C	Industrial Sales
<u>OTHER TYPE DESCRIPTION</u>	

PREPARER - PERSON FILING

RRC NO: 959 ACTIVE FLAG: Y INACTIVE DATE:

FIRST NAME: Philip MIDDLE: LAST NAME: Littlejohn

TITLE: VP Rates & Reg Affairs

ADDRESS LINE 1: 6606 66th Street

ADDRESS LINE 2:

CITY: Lubbock STATE: TX ZIP: 79424 ZIP4:

AREA CODE: 806 PHONE NO: 798-4449 EXTENSION:

CURTAILMENT PLAN

<u>PLAN ID</u>	<u>DESCRIPTION</u>

LINE EXTENSION POLICY

<u>POLICY ID</u>	<u>DESCRIPTION</u>

QUALITY OF SERVICE

<u>QUAL SERVICE ID</u>	<u>DESCRIPTION</u>

GAS SERVICES DIVISION
 GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26740

SERVICE CHARGES

RRC CHARGE NO.	CHARGE ID	CHARGE AMOUNT	SERVICE PROVIDED
285096	SVC CHARGE 10174		Implementing Rates Pursuant to Settlement Agreement dated 09/14/12 in GUD 10174 for all areas of the West Texas Division approved 10/02/2012 RATE SCHEDULE: OTHER SERVICE CHARGES APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION EFFECTIVE DATE: Bills Rendered on and after 10/01/2012 The service charges on this tariff will be applied in accordance with Atmos Energy's Quality of Service rules and Commission rule 7.45. DURING BUSINESS HOURS: These charges apply to services initiated between 8am and 5pm, Monday through Friday. Charge <div style="text-align: right;">Amount</div> Turn On New Service With Meter Set <div style="text-align: right;">\$ 45.00</div> Turn On Service (shut-In test required) <div style="text-align: right;">\$ 37.00</div> Turn On Service (meter read only required) <div style="text-align: right;">\$ 21.00</div> Miscellaneous Service Charge Calls <div style="text-align: right;">\$ 10.00</div> Reconnect Delinquent Service or Service Temporarily Off at Customer's Request \$ 47.00 Return Check Fee <div style="text-align: right;">\$ 25.00</div> Tampering Fee <div style="text-align: right;">\$ 150.00</div> AFTER BUSINESS HOURS: These charges apply to services initiated between 5pm and 8am, Monday through Friday, and all day Saturday and Sunday. Charge <div style="text-align: right;">Amount</div> Turn On New Service With Meter Set <div style="text-align: right;">\$ 67.50</div> Turn On Service (shut-In test required) <div style="text-align: right;">\$ 55.50</div> Turn On Service (meter read only required) <div style="text-align: right;">\$ 31.50</div> Miscellaneous Service Charge Calls <div style="text-align: right;">\$ 15.00</div> Reconnect Delinquent Service or Service Temporarily Off at Customer's Request \$ 70.50 Tampering Fee

GAS SERVICES DIVISION

GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26740

\$ 150.00

GAS SERVICES DIVISION
GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26741

DESCRIPTION: Distribution Sales STATUS: A
EFFECTIVE DATE: 04/01/2014 ORIGINAL CONTRACT DATE: RECEIVED DATE: 02/07/2019
GAS CONSUMED: N AMENDMENT DATE: 02/01/2019 OPERATOR NO:
BILLS RENDERED: Y INACTIVE DATE:

RATE SCHEDULE

SCHEDULE ID DESCRIPTION
AMA CTY LST 2016GRIP

APPLICABLE TO: Incorporated cities within the Amarillo Service Area CITY ORDINANCE INDEX LISTING FOR THE WEST SERVICE AREA Implementing rates pursuant to the provisions of 2013 SOI effective 04/01/2014 as approved by City Ordinances for cities listed in the City Ordinance Index Listing.

Amarillo Service Area:
Amarillo 3/11/2014 7452
Dalhart 3/11/2014 2014-04
Channing 3/17/2014 3-2014-115

Implementing rates pursuant to the 2016 Gas Reliability Infrastructure Program Interim Rate Adjustment filing through operation of law effective 04/26/2017 for the Amarillo Service Area: Amarillo. Dalhart, Channing.

AMA INC SUR 2018TRA

RATE SCHEDULE: SURCHARGE 2018TRA APPLICABLE TO: AMARILLO SERVICE AREA - Inside City Limits (ICL) EFFECTIVE DATE: Bills Rendered on and after 02/01/2019 Application Applicable to customer classes as authorized by the state or any governmental entity, a municipality, or a regulatory authority pursuant to any statute, ordinance, order, rule, contract, or agreement. Monthly Calculation Surcharges will be calculated in accordance with the applicable statute, ordinance, order, rule, contract, or agreement. The following negative surcharge as authorized by city regulators shall be credited to affected customer's bills in the form of a one-time monthly bill credit no later than the first billing cycle of February 2019 as follows: Rate Schedule Amarillo Surcharge Residential \$(4.11) Commercial \$(14.43) Industrial \$(247.71) Transportation \$(522.20) Public Authority \$(57.81)

AMA PAG INC 2017GRIP

Implementing Rates Pursuant to the Gas Reliability Infrastructure Program Interim Rate Adjustment Filing Effective 06/08/2018 for the Amarillo Service Area (Amarillo, Channing, and Dalhart).

RATE SCHEDULE: PUBLIC AUTHORITY GAS SERVICE
APPLICABLE TO: AMARILLO SERVICE AREA - Inside City Limits (ICL)
EFFECTIVE DATE: Bills Rendered on and after 06/08/2018

Availability

This schedule is applicable to general use by Public Authority type customers, including public schools, for heating, cooking, refrigeration, water heating and other similar type uses. This schedule is not available for service to premises

GAS SERVICES DIVISION
GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26741

RATE SCHEDULE

SCHEDULE ID

DESCRIPTION

with an alternative supply of natural gas.

Monthly Rate

Charge	Amount
Customer Charge (1)	\$ 77.75
Interim Rate Adjustment (IRA) (2)	\$ 64.54
Total Customer Charge	\$142.29

Consumption Charge \$ 0.11796 per Ccf

The West Texas Division Gas Cost Adjustment Rider applies to this schedule.

The West Texas Division Weather Normalization Adjustment Rider applies to this schedule.

The West Texas Division Rider TAX applies to this schedule.

The West Texas Division Rider FF applies to this schedule.

The West Texas Division Amarillo, Lubbock, Dalhart, and Channing Interim Rate Adjustment applies to this schedule.

Miscellaneous Charges: Plus an amount for miscellaneous charges calculated in accordance with the applicable rider(s).

Notes:

(1)- Per the 2013 West Texas Statement of Intent Amarillo, Lubbock, Dalhart, and Channing Settlement Agreement.

(2)- 2014 IRA - \$17.29; 2015 IRA - \$12.97; 2016 IRA - \$16.92; 2017 IRA - \$17.36.

PSF 2017

Customers' bills will be adjusted \$1.31 per bill for the 2017 Pipeline Safety Fee

PIPELINE SAFETY PROGRAM FEES - 2017

Title 16 Economic Regulation Part 1 Railroad Commission Of Texas Chapter 8 Pipeline Safety Regulations Subchapter C Requirements For Natural Gas Pipelines Only Rule Section 8.201 Pipeline Safety Program Fees

a) Application of fees.

Pursuant to Texas Utilities Code, Section121.211, the Commission establishes a pipeline safety and regulatory program fee, to be assessed annually against operators of natural gas distribution pipelines and pipeline facilities and natural gas master metered pipelines and pipeline facilities subject to the Commission's jurisdiction under Texas Utilities Code, Title 3. The total amount of revenue estimated to be collected under this section does not exceed the amount the

GAS SERVICES DIVISION
 GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26741

RATE SCHEDULE

SCHEDULE ID

DESCRIPTION

Commission estimates to be necessary to recover the costs of administering the pipeline safety and regulatory programs under Texas Utilities Code, Title 3, excluding costs that are fully funded by federal sources for any fiscal year.

(b) Natural gas distribution systems.

The Commission hereby assesses each operator of a natural gas distribution system an annual pipeline safety and regulatory program fee of \$1.00 for each service (service line) in service at the end of each calendar year as reported by each system operator on the U.S. Department of Transportation (DOT) Gas Distribution Annual Report, Form PHMSA F7100.1-1 due on March 15 of each year.

(1) Each operator of a natural gas distribution system shall calculate the annual pipeline safety and regulatory program total to be paid to the Commission by multiplying the \$1.00 fee by the number of services listed in Part B, Section 3, of Form PHMSA F7100.1-1, due on March 15 of each year.

(2) Each operator of a natural gas distribution system shall remit to the Commission on March 15 of each year the amount calculated under paragraph (1) of this subsection.

(3) Each operator of a natural gas distribution system shall recover, by a surcharge to its existing rates, the amount the operator paid to the Commission under paragraph (1) of this subsection.

The surcharge:

(A) shall be a flat rate, one-time surcharge;

(B) shall not be billed before the operator remits the pipeline safety and regulatory program fee to the Commission;

(C) shall be applied in the billing cycle or cycles immediately following the date on which the operator paid the Commission;

(D) shall not exceed \$1.00 per service or service line; and

(E) shall not be billed to a state agency, as that term is defined in Texas Utilities Code, Section 101.003.

(4) No later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers, each operator of a natural gas distribution system shall file with the Commission's Gas Services Division and the Pipeline Safety Division a report showing:

(A) the pipeline safety and regulatory program fee amount paid to the Commission;

(B) the unit rate and total amount of the surcharge billed to each customer;

(C) the date or dates on which the surcharge was billed to customers; and

(D) the total amount collected from customers from the surcharge.

(5) Each operator of a natural gas distribution system that is a utility subject to the jurisdiction of the Commission pursuant to Texas Utilities Code, Chapters 101 - 105, shall file a generally applicable tariff for its surcharge in conformance with the requirements of Section 7.315 of this title, relating to Filing of Tariffs.

(6) Amounts recovered from customers under this subsection by an investor-owned natural gas distribution system or a cooperatively owned natural gas distribution

GAS SERVICES DIVISION

GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26741

RATE SCHEDULE

SCHEDULE IDDESCRIPTION

system shall not be included in the revenue or gross receipts of the system for the purpose of calculating municipal franchise fees or any tax imposed under Subchapter B, Chapter 182, Tax Code, or under Chapter 122, nor shall such amounts be subject to a sales and use tax imposed by Chapter 151, Tax Code, or Subtitle C, Title 3, Tax Code.

(c) Natural gas master meter systems.

The Commission hereby assesses each natural gas master meter system an annual pipeline safety and regulatory program fee of \$100 per master meter system.

(1) Each operator of a natural gas master meter system shall remit to the Commission the annual pipeline safety and regulatory program fee of \$100 per master meter system no later than June 30 of each year.

(2) The Commission shall send an invoice to each affected natural gas master meter system operator no later than April 30 of each year as a courtesy reminder. The failure of a natural gas master meter system operator to receive an invoice shall not exempt the natural gas master meter system operator from its obligation to remit to the Commission the annual pipeline safety and regulatory program fee on June 30 each year.

(3) Each operator of a natural gas master meter system shall recover as a surcharge to its existing rates the amounts paid to the Commission under paragraph (1) of this subsection.

(4) No later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers, each natural gas master meter system operator shall file with the Commission's Gas Services Division and the Pipeline Safety Division a report showing:

- (A) the pipeline safety and regulatory program fee amount paid to the Commission;
- (B) the unit rate and total amount of the surcharge billed to each customer;
- (C) the date or dates on which the surcharge was billed to customers; and
- (D) the total amount collected from customers from the surcharge.

(d) Late payment penalty.

If the operator of a natural gas distribution system or a natural gas master meter system does not remit payment of the annual pipeline safety and regulatory program fee to the Commission within 30 days of the due date, the Commission shall assess a late payment penalty of 10 percent of the total assessment due under subsection (b) or (c) of this section, as applicable, and shall notify the operator of the total amount due to the Commission.

Source Note: The provisions of this Section 8.201 adopted to be effective September 8, 2003, 28 TexReg 7682; amended to be effective November 24, 2004, 29 TexReg 10733; amended to be effective May 15, 2005, 30 TexReg 2849; amended to be effective December 19, 2005, 30 TexReg 8428; amended to be effective April 18, 2007, 32 TexReg 2136; amended to be effective November 12, 2007, 32 TexReg 8121; amended to be effective September 21, 2009, 34 TexReg 6446; amended to be effective August 30, 2010, 35 TexReg 7743; amended to be effective November 14, 2011, 36 TexReg 7663; amended to be effective November 11, 2013, 38 TexReg 7947

GAS SERVICES DIVISION
GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26741

RATE SCHEDULE

SCHEDULE ID

DESCRIPTION

Rider FF 7

This rider is for the franchise fee for each city which is based on the franchise agreement of each city RIDER: FF - FRANCHISE FEE ADJUSTMENT
 APPLICABLE TO: ALL AREAS INSIDE CITY LIMITS (ICL) IN THE WEST TEXAS DIVISION
 EFFECTIVE DATE: Bills Rendered on and after 01/01/2019 Application Applicable to Customers inside the corporate limits of an incorporated municipality that imposes a municipal franchise fee upon Company for the Gas Service provided to Customer. Franchise Fees to be assessed solely to customers within the municipal limits. This does not apply to Environs customers. Monthly Adjustment Company will adjust Customer's bill each month in an amount equal to the municipal franchise fees payable for the Gas Service provided to Customer by Company. Municipal franchise fees are determined by each municipality's franchise ordinance. Each municipality's franchise ordinance will specify the percentage and applicability of franchise fees. From time to time, Company will make further adjustments to Customer's bill to account for any over- or under-recovery of municipal franchise fees by Company. City Franchise fee
 Abernathy 5% Amarillo 5% Amherst 3% Anton 5% Big Spring 3.5% Bovina 5% Brownfield 5% Buffalo Springs Lake 5% Canyon 4% Channing 5% Coahoma 3% Crosbyton 5% Dalhart 3% Dimmitt 5% Earth 5% Edmonson 2% Floydada 3% Forsan 3% Friona 5% Fritch 5% Hale Center 5% Happy 3% Hart 5% Hereford 3% Idalou 4% Kress 3% Lake Tanglewood 5% Lamesa 4% Levelland 5% Littlefield 5% Lockney 3% Lorenzo 5% Los Ybanez 0% Lubbock 5% Meadow 5% Midland 5% Muleshoe 5% Nazareth 3% New Deal 5% New Home 3% Odessa 5% O'Donnell 3% Olton 3% Opdyke West 3% Palisades 5% Pampa 5% Panhandle 5% Petersburg 3% Plainview 5% Post 4% Quitaque 3% Ralls 4% Ransom Canyon 3% Ropesville 5% Sanford 5% Seagraves 5% Seminole 4% Shallowater 5% Silverton 5% Slaton 5% Smyer 3% Springlake 3% Stanton 5% Sudan 5% Tahoka 5% Timbercreek Canyon 5% Tulia 5% Turkey 3% Vega 3% Wellman 5% Wilson 3% Wolfforth 4%

WTX GCA 10486

Implementing Tariff Revision pursuant to approval letter dated 11/23/2015 in GUD 10486 for all areas of the West Texas Division .

RATE SCHEDULE: WEST TEXAS DIVISION GAS COST ADJUSTMENT (GCA) RIDER

APPLICABLE TO: ALL SERVICE AREAS IN THE WEST TEXAS DIVISION

EFFECTIVE DATE: Bills Rendered on and after 11/23/2015

Application Gas bills issued under rate schedules to which this Rider applies will include adjustments to reflect decreases or increases in purchased gas costs or taxes. Accumulated Deferred Gas Costs shall also be adjusted for gas cost amounts which are uncollectible. Any such adjustments shall be filed with the appropriate regulatory authority before the beginning of the month in which the adjustment will be applied to bills. The amount of each adjustment shall be computed as follows:

Gas Cost Adjustment (GCA)

GAS SERVICES DIVISION
 GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26741

RATE SCHEDULE

SCHEDULE ID

DESCRIPTION

The GCA to be applied to each Ccf billed shall be computed as follows and rounded to the nearest \$0.01:

$$GCA = (G/S + CF)$$

Where:

1. G, in dollars, is the expected cost of gas for the expected sales billing units.
2. S, in Ccf as measured at local atmospheric pressure, is the expected sales billing units to be billed to customers in the respective section of the Company's West Texas Division.
3. CF, in \$/Ccf as measured at local atmospheric pressure, is a correction factor charge per Ccf to adjust for the cumulative monthly differences between the cost of gas purchased by the Company and the amount of gas cost billed the customer plus any gas cost which is uncollectible.

More specifically, CF shall be calculated as follows:

$$CF = (a/b) + (c/b)$$

a = over (under) collection dollar amount for the 12 month period ending September.

b = expected estimated sales volumes for the future 12 month period ending November.

c = net uncollectible gas cost, that is:

(uncollectible gas cost for the previous 12 months ended September) - (subsequently collected gas cost for the previous 12 months ended September)

Once a year, on a 12 months ended June basis, the Company shall review the percentage of lost and unaccounted for gas. If this percentage exceeds 5% of the amount metered in, the correcting account balance will be reduced so that the customer will effectively be charged a maximum of 5% for lost and unaccounted for gas and the Company will absorb the excess.

WTX TAX 10174

Implementing Rates Pursuant to Settlement Agreement dated 09/14/12 in GUD 10174 for all areas of the West Texas Division approved 10/02/2012

RIDER: TAX - TAX ADJUSTMENT

APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION

EFFECTIVE DATE: Bills Rendered on and after 10/01/2012

Application

Applicable to Customers taking service under Residential, Commercial, Industrial, Public Authority, and State Institution customers to the extent of state gross

GAS SERVICES DIVISION
 GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26741

RATE SCHEDULE

SCHEDULE ID

DESCRIPTION

receipts taxes only.

Each monthly bill shall be adjusted for state gross receipts taxes imposed by Sections 182-021 - 182-025 of the Texas Tax Code.

Each monthly bill shall also be adjusted by an amount equivalent to the amount of all applicable taxes and any other governmental impositions, rentals, fees, or charges (except state, county, city, and special district ad valorem taxes and taxes on net income) levied, assessed, or imposed upon or allocated to Company with respect to the Gas Service provided to Customer by Company, and any associated facilities involved in the performance of such Gas Service. Each monthly bill shall also be adjusted by an amount equivalent to the proportionate part of any increase or decrease of any tax and any other governmental imposition, rental, fee, or charge (except state, county, city, and special district ad valorem taxes and taxes on net income) levied, assessed, or imposed subsequent to the effective date of this tariff, upon or allocated to Company's operations, by any new or amended law, ordinance, or contract.

- CITY TAX RATE
 Abernathy 0.01070
 Amarillo 0.01997
 Amherst 0.00000
 Anton 0.00581
 Big Spring 0.01997
 Bovina 0.00581
 Brownfield 0.01070
 Buffalo Springs Lake 0.00000
 Canyon 0.01997
 Channing 0.00000
 Coahoma 0.00000
 Crosbyton 0.00581
 Dalhart 0.01070
 Dimmitt 0.01070
 Earth 0.00581
 Edmonson 0.00000
 Floydada 0.01070
 Forsan 0.00000
 Friona 0.01070
 Fritch 0.00581
 Hale Center 0.00581
 Happy 0.00000
 Hart 0.00581
 Hereford 0.01997
 Idalou 0.00581
 Kress 0.00000
 Lake Tanglewood 0.00000
 Lamesa 0.01070

GAS SERVICES DIVISION

GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26741

RATE SCHEDULE

<u>SCHEDULE ID</u>	<u>DESCRIPTION</u>
	Levelland 0.01997
	Littlefield 0.01070
	Lockney 0.00581
	Lorenzo 0.00581
	Los Ybanez 0.00000
	Lubbock 0.01997
	Meadow 0.00000
	Midland 0.01997
	Muleshoe 0.01070
	Nazareth 0.00000
	New Deal 0.00000
	New Home 0.00000
	Odessa 0.01997
	O`donnell 0.00000
	Olton 0.00581
	Opydke West 0.00000
	Palisades 0.00000
	Pampa 0.01997
	Panhandle 0.00581
	Petersburg 0.00581
	Plainview 0.01997
	Post 0.01070
	Quitague 0.00000
	Ralls 0.00581
	Ranson Canyon 0.00581
	Ropesville 0.00000
	Sanford 0.00000
	Seagraves 0.00581
	Seminole 0.01070
	Shallowater 0.00581
	Silverton 0.00000
	Slaton 0.01070
	Smyer 0.00000
	Springlake 0.00000
	Stanton 0.00581
	Sudan 0.00000
	Tahoka 0.01070
	Timbercreek Canyon 0.00000
	Tulia 0.01070
	Turkey 0.00000
	Vega 0.00000
	Wellman 0.00000
	Wilson 0.00000
	Wolfforth 0.01070

WTX WNA 10174

Implementing Rates Pursuant to Settlement Agreement dated 09/14/12 in GUD 10174 for all areas of the West Texas Division approved 10/02/2012. Applies to unincorporated

RAILROAD COMMISSION OF TEXAS
 GAS SERVICES DIVISION
 GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26741

RATE SCHEDULE

SCHEDULE ID

DESCRIPTION

and incorporated customers.

RATE SCHEDULE: WEST TEXAS DIVISION WEATHER NORMALIZATION ADJUSTMENT (WNA) RIDER

APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION

EFFECTIVE DATE: Bills Rendered on and after 10/01/2012

Provisions for Adjustment

The base rate per Ccf (100,000 Btu) for gas service set forth in any Rate Schedules utilized in all cities in the West Texas Division or their environs for determining normalized winter period revenues shall be adjusted by an amount hereinafter described, which amount is referred to as the Weather Normalization Adjustment. The Weather Normalization Adjustment shall apply to all temperature sensitive residential, commercial, public authority, and state institution bills based on meters read during the revenue months of October through May.

Computation of Weather Normalization Adjustment

The Weather Normalization Adjustment Factor shall be computed to the nearest one-hundredth cent per Ccf by the following formula:

$$WNAF_i = R_i \times ((HSF_i (NDD-ADD)) / (BL_i + (HSF_i \times ADD)))$$

Where

i = any particular Rate Schedule or billing classification within any such particular Rate Schedule that contains more than one billing classification

WNAF_i = Weather Normalization Adjustment Factor for the ith rate schedule or classification expressed in cents per Ccf

R_i = base rate of temperature sensitive sales for the ith schedule or classification utilized

HSF_i = heat sensitive factor for the ith schedule or classification divided by the average bill count in that class

NDD_i = billing cycle normal heating degree days

ADD_i = billing cycle actual heating degree days

BL_i = base load sales for the ith schedule or Classification divided by the average bill count in that class

The Weather Normalization Adjustment for the jth customer in ith rate schedule is computed as:

$$WNA_j = WNAF_i \times q_{ij}$$

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26741

RATE SCHEDULE

<u>SCHEDULE ID</u>	<u>DESCRIPTION</u>
	Where qii is the relevant sales quantity for the jth Customer in ith rate schedule

RATE ADJUSTMENT PROVISIONS

None

CUSTOMERS

<u>RRC CUSTOMER NO</u>	<u>CONFIDENTIAL?</u>	<u>BILLING UNIT</u>	<u>PGA CURRENT CHARGE</u>	<u>PGA EFFECTIVE DATE</u>
24080	N			
<u>CUSTOMER NAME</u>	Amarillo Incorporated			
24096	N			
<u>CUSTOMER NAME</u>	Channing Incorporated			
24102	N			
<u>CUSTOMER NAME</u>	Dalhart Incorporated			

REASONS FOR FILING

NEW?: N

RRC DOCKET NO: GUD 10174, 10486

CITY ORDINANCE NO: See Amarillo City List

AMENDMENT (EXPLAIN): Implementing Tax Act Credit

OTHER (EXPLAIN):

SERVICES

<u>TYPE OF SERVICE</u>	<u>SERVICE DESCRIPTION</u>
D	Public Authority Sales
<u>OTHER TYPE DESCRIPTION</u>	

PREPARER - PERSON FILING

RRC NO: 959 ACTIVE FLAG: Y INACTIVE DATE:

FIRST NAME: Philip MIDDLE: LAST NAME: Littlejohn

TITLE: VP Rates & Reg Affairs

ADDRESS LINE 1: 6606 66th Street

ADDRESS LINE 2:

CITY: Lubbock STATE: TX ZIP: 79424 ZIP4:

AREA CODE: 806 PHONE NO: 798-4449 EXTENSION:

CURTAILMENT PLAN

<u>PLAN ID</u>	<u>DESCRIPTION</u>
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GAS SERVICES DIVISION

GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26741

LINE EXTENSION POLICY

<u>POLICY ID</u>	<u>DESCRIPTION</u>
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QUALITY OF SERVICE

<u>QUAL_SERVICE_ID</u>	<u>DESCRIPTION</u>
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GAS SERVICES DIVISION
 GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26741

SERVICE CHARGES

RRC CHARGE NO.	CHARGE ID	CHARGE AMOUNT	SERVICE PROVIDED
285098	SVC CHARGE 10174		Implementing Rates Pursuant to Settlement Agreement dated 09/14/12 in GUD 10174 for all areas of the West Texas Division approved 10/02/2012 RATE SCHEDULE: OTHER SERVICE CHARGES APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION EFFECTIVE DATE: Bills Rendered on and after 10/01/2012 The service charges on this tariff will be applied in accordance with Atmos Energy's Quality of Service rules and Commission rule 7.45. DURING BUSINESS HOURS: These charges apply to services initiated between 8am and 5pm, Monday through Friday. Charge <div style="text-align: right;">Amount</div> Turn On New Service With Meter Set <div style="text-align: right;">\$ 45.00</div> Turn On Service (shut-In test required) <div style="text-align: right;">\$ 37.00</div> Turn On Service (meter read only required) <div style="text-align: right;">\$ 21.00</div> Miscellaneous Service Charge Calls <div style="text-align: right;">\$ 10.00</div> Reconnect Delinquent Service or Service Temporarily Off at Customer's Request \$ 47.00 Return Check Fee <div style="text-align: right;">\$ 25.00</div> Tampering Fee <div style="text-align: right;">\$ 150.00</div> AFTER BUSINESS HOURS: These charges apply to services initiated between 5pm and 8am, Monday through Friday, and all day Saturday and Sunday. Charge <div style="text-align: right;">Amount</div> Turn On New Service With Meter Set <div style="text-align: right;">\$ 67.50</div> Turn On Service (shut-In test required) <div style="text-align: right;">\$ 55.50</div> Turn On Service (meter read only required) <div style="text-align: right;">\$ 31.50</div> Miscellaneous Service Charge Calls <div style="text-align: right;">\$ 15.00</div> Reconnect Delinquent Service or Service Temporarily Off at Customer's Request \$ 70.50 Tampering Fee

GAS SERVICES DIVISION

GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26741

\$ 150.00

GAS SERVICES DIVISION
GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26742

DESCRIPTION: Distribution Sales STATUS: A
 EFFECTIVE DATE: 04/01/2014 ORIGINAL CONTRACT DATE: RECEIVED DATE: 02/07/2019
 GAS CONSUMED: N AMENDMENT DATE: 02/01/2019 OPERATOR NO:
 BILLS RENDERED: Y INACTIVE DATE:

RATE SCHEDULE

SCHEDULE ID DESCRIPTION

LUB CTY LST 2016GRIP

LUB CTY LST 2016 GRIP
 APPLICABLE TO: Incorporated cities within the Lubbock Texas Service Area

 CITY ORDINANCE INDEX LISTING FOR THE LUBBOCK SERVICE AREA

 Implementing rates pursuant to the provisions of 2013 SOI EFFECTIVE 04/01/2014 as approved by City Ordinances for cities listed in the City Ordinance Index Listing.

Lubbock Service Area: Lubbock 3/27/2014 206

Implementing rates pursuant to the 2016 Gas Reliability Infrastructure Program Interim Rate Adjustment filing through operation of law effective 04/26/2017 for the Lubbock Texas Service Area.

LUB INC SUR 2018TRA

RATE SCHEDULE: SURCHARGE 2018TRA APPLICABLE TO: LUBBOCK SERVICE AREA - Inside City Limits (ICL) EFFECTIVE DATE: Bills Rendered on and after 02/01/2019 Application Applicable to customer classes as authorized by the state or any governmental entity, a municipality, or a regulatory authority pursuant to any statute, ordinance, order, rule, contract, or agreement. Monthly Calculation Surcharges will be calculated in accordance with the applicable statute, ordinance, order, rule, contract, or agreement. The following negative surcharge as authorized by city regulators shall be credited to affected customer's bills in the form of a one-time monthly bill credit no later than the first billing cycle of February 2019 as follows: Rate Schedule Lubbock Surcharge Residential \$(4.22) Commercial \$(12.27) Industrial \$(155.31) Transportation \$(351.70) Public Authority \$(45.99)

LUB RES INC 2017GRIP

Implementing Rates Pursuant to the Gas Reliability Infrastructure Program Interim Rate Adjustment Filing Effective 06/08/2018 for the Lubbock Service Area.

RATE SCHEDULE:

INDUSTRIAL GAS SERVICE

APPLICABLE TO:

LUBBOCK SERVICE AREA - Inside City Limits (ICL) EFFECTIVE DATE: Bills Rendered on and after 06/08/2018

Availability

This schedule is applicable to general use by Residential customers for heating, cooking, refrigeration, water heating and other similar type uses. This schedule

GAS SERVICES DIVISION
GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26742

RATE SCHEDULE

SCHEDULE ID

DESCRIPTION

is not available for service to premises with an alternative supply of natural gas.

Monthly Rate

Charge	Amount
Customer Charge (1)	\$ 14.00
Interim Rate Adjustment (IRA)(2)	\$ 8.02
Total Customer Charge	\$ 22.02

Consumption Charge \$ 0.11738 per Ccf

The West Texas Division Gas Cost Adjustment Rider applies to this schedule.

The West Texas Division Weather Normalization Adjustment Rider applies to this schedule.

The West Texas Division Rider TAX applies to this schedule.

The West Texas Division Rider FF applies to this schedule.

The West Texas Amarillo, Lubbock, Dalhart, and Channing Interim Rate Adjustment applies to this schedule.

Miscellaneous Charges:

Plus an amount for miscellaneous charges calculated in accordance with the applicable rider(s).

Notes:

(1) - Per the 2013 West Texas Statement of Intent Amarillo, Lubbock, Dalhart, and Channing Settlement Agreement. (2) - 2014 IRA - \$2.11; 2015 IRA - \$1.60; 2016 IRA - \$2.13, 2017 IRA - \$2.18

PSF 2017

Customers' bills will be adjusted \$1.31 per bill for the 2017 Pipeline Safety Fee

PIPELINE SAFETY PROGRAM FEES - 2017

Title 16 Economic Regulation Part 1 Railroad Commission Of Texas Chapter 8 Pipeline Safety Regulations Subchapter C Requirements For Natural Gas Pipelines Only Rule Section 8.201 Pipeline Safety Program Fees

a) Application of fees.

Pursuant to Texas Utilities Code, Section 121.211, the Commission establishes a pipeline safety and regulatory program fee, to be assessed annually against operators of natural gas distribution pipelines and pipeline facilities and natural gas master metered pipelines and pipeline facilities subject to the Commission's jurisdiction under Texas Utilities Code, Title 3. The total amount of revenue estimated to be collected under this section does not exceed the amount the Commission estimates to be necessary to recover the costs of administering the pipeline safety and regulatory programs under Texas Utilities Code, Title 3, excluding costs that are fully funded by federal sources for any fiscal year.

(b) Natural gas distribution systems.

The Commission hereby assesses each operator of a natural gas distribution system

GAS SERVICES DIVISION
 GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26742

RATE SCHEDULE

SCHEDULE ID

DESCRIPTION

an annual pipeline safety and regulatory program fee of \$1.00 for each service (service line) in service at the end of each calendar year as reported by each system operator on the U.S. Department of Transportation (DOT) Gas Distribution Annual Report, Form PHMSA F7100.1-1 due on March 15 of each year.

(1) Each operator of a natural gas distribution system shall calculate the annual pipeline safety and regulatory program total to be paid to the Commission by multiplying the \$1.00 fee by the number of services listed in Part B, Section 3, of Form PHMSA F7100.1-1, due on March 15 of each year.

(2) Each operator of a natural gas distribution system shall remit to the Commission on March 15 of each year the amount calculated under paragraph (1) of this subsection.

(3) Each operator of a natural gas distribution system shall recover, by a surcharge to its existing rates, the amount the operator paid to the Commission under paragraph (1) of this subsection.

The surcharge:

(A) shall be a flat rate, one-time surcharge;

(B) shall not be billed before the operator remits the pipeline safety and regulatory program fee to the Commission;

(C) shall be applied in the billing cycle or cycles immediately following the date on which the operator paid the Commission;

(D) shall not exceed \$1.00 per service or service line; and

(E) shall not be billed to a state agency, as that term is defined in Texas Utilities Code, Section 101.003.

(4) No later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers, each operator of a natural gas distribution system shall file with the Commission's Gas Services Division and the Pipeline Safety Division a report showing:

(A) the pipeline safety and regulatory program fee amount paid to the Commission;

(B) the unit rate and total amount of the surcharge billed to each customer;

(C) the date or dates on which the surcharge was billed to customers; and

(D) the total amount collected from customers from the surcharge.

(5) Each operator of a natural gas distribution system that is a utility subject to the jurisdiction of the Commission pursuant to Texas Utilities Code, Chapters 101 - 105, shall file a generally applicable tariff for its surcharge in conformance with the requirements of Section 7.315 of this title, relating to Filing of Tariffs.

(6) Amounts recovered from customers under this subsection by an investor-owned natural gas distribution system or a cooperatively owned natural gas distribution system shall not be included in the revenue or gross receipts of the system for the purpose of calculating municipal franchise fees or any tax imposed under Subchapter B, Chapter 182, Tax Code, or under Chapter 122, nor shall such amounts be subject to a sales and use tax imposed by Chapter 151, Tax Code, or Subtitle C, Title 3, Tax Code.

GAS SERVICES DIVISION

GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26742

RATE SCHEDULE

SCHEDULE ID

DESCRIPTION

(c) Natural gas master meter systems.

The Commission hereby assesses each natural gas master meter system an annual pipeline safety and regulatory program fee of \$100 per master meter system.

(1) Each operator of a natural gas master meter system shall remit to the Commission the annual pipeline safety and regulatory program fee of \$100 per master meter system no later than June 30 of each year.

(2) The Commission shall send an invoice to each affected natural gas master meter system operator no later than April 30 of each year as a courtesy reminder. The failure of a natural gas master meter system operator to receive an invoice shall not exempt the natural gas master meter system operator from its obligation to remit to the Commission the annual pipeline safety and regulatory program fee on June 30 each year.

(3) Each operator of a natural gas master meter system shall recover as a surcharge to its existing rates the amounts paid to the Commission under paragraph (1) of this subsection.

(4) No later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers, each natural gas master meter system operator shall file with the Commission's Gas Services Division and the Pipeline Safety Division a report showing:

- (A) the pipeline safety and regulatory program fee amount paid to the Commission;
- (B) the unit rate and total amount of the surcharge billed to each customer;
- (C) the date or dates on which the surcharge was billed to customers; and
- (D) the total amount collected from customers from the surcharge.

(d) Late payment penalty.

If the operator of a natural gas distribution system or a natural gas master meter system does not remit payment of the annual pipeline safety and regulatory program fee to the Commission within 30 days of the due date, the Commission shall assess a late payment penalty of 10 percent of the total assessment due under subsection (b) or (c) of this section, as applicable, and shall notify the operator of the total amount due to the Commission.

Source Note: The provisions of this Section 8.201 adopted to be effective September 8, 2003, 28 TexReg 7682; amended to be effective November 24, 2004, 29 TexReg 10733; amended to be effective May 15, 2005, 30 TexReg 2849; amended to be effective December 19, 2005, 30 TexReg 8428; amended to be effective April 18, 2007, 32 TexReg 2136; amended to be effective November 12, 2007, 32 TexReg 8121; amended to be effective September 21, 2009, 34 TexReg 6446; amended to be effective August 30, 2010, 35 TexReg 7743; amended to be effective November 14, 2011, 36 TexReg 7663 ; amended to be effective November 11, 2013, 38 TexReg 7947

Rider FF 7

This rider is for the franchise fee for each city which is based on the franchise agreement of each city
 RIDER: FF - FRANCHISE FEE ADJUSTMENT
 APPLICABLE TO: ALL AREAS INSIDE CITY LIMITS (ICL) IN THE WEST TEXAS DIVISION
 EFFECTIVE DATE: Bills Rendered on and after 01/01/2019 Application Applicable to Customers inside the corporate limits of an incorporated municipality that imposes

GAS SERVICES DIVISION
GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26742

RATE SCHEDULE

SCHEDULE ID

DESCRIPTION

a municipal franchise fee upon Company for the Gas Service provided to Customer. Franchise Fees to be assessed solely to customers within the municipal limits. This does not apply to Environs customers. Monthly Adjustment Company will adjust Customer's bill each month in an amount equal to the municipal franchise fees payable for the Gas Service provided to Customer by Company. Municipal franchise fees are determined by each municipality's franchise ordinance. Each municipality's franchise ordinance will specify the percentage and applicability of franchise fees. From time to time, Company will make further adjustments to Customer's bill to account for any over- or under-recovery of municipal franchise fees by Company.

City	Franchise fee	Abernathy	5%	Amarillo	5%
Amherst	3%	Anton	5%	Big Spring	3.5%
Bovina	5%	Brownfield	5%	Buffalo Springs	5%
Lake	5%	Canyon	4%	Channing	5%
Coahoma	3%	Crosbyton	5%	Dalhart	3%
Dimmitt	5%	Earth	5%	Edmonson	2%
Floydada	3%	Forsan	3%	Friona	5%
Fritch	5%	Hale Center	5%	Happy	3%
Hart	5%	Hereford	3%	Idalou	4%
Kress	3%	Lake Tanglewood	5%	Lamesa	4%
Levelland	5%	Littlefield	5%	Lockney	3%
Lorenzo	5%	Los Ybanez	0%	Lubbock	5%
Meadow	5%	Midland	5%	Muleshoe	5%
Nazareth	3%	New Deal	5%	New Home	3%
Odessa	5%	O'Donnell	3%	Olton	3%
Opdyke West	3%	Palisades	5%	Pampa	5%
Panhandle	5%	Petersburg	3%	Plainview	5%
Post	4%	Quitaque	3%	Ralls	4%
Ransom Canyon	3%	Ropesville	5%	Sanford	5%
Seagraves	5%	Seminole	4%	Shallowater	5%
Silverton	5%	Slaton	5%	Smyer	3%
Springlake	3%	Stanton	5%	Sudan	5%
Tahoka	5%	Timbercreek Canyon	5%	Tulia	5%
Turkey	3%	Vega	3%	Wellman	5%
Wilson	3%	Wolfforth	4%		

WTX GCA 10486

Implementing Tariff Revision pursuant to approval letter dated 11/23/2015 in GUD 10486 for all areas of the West Texas Division .

RATE SCHEDULE: WEST TEXAS DIVISION GAS COST ADJUSTMENT (GCA) RIDER

APPLICABLE TO: ALL SERVICE AREAS IN THE WEST TEXAS DIVISION

EFFECTIVE DATE: Bills Rendered on and after 11/23/2015

Application Gas bills issued under rate schedules to which this Rider applies will include adjustments to reflect decreases or increases in purchased gas costs or taxes. Accumulated Deferred Gas Costs shall also be adjusted for gas cost amounts which are uncollectible. Any such adjustments shall be filed with the appropriate regulatory authority before the beginning of the month in which the adjustment will be applied to bills. The amount of each adjustment shall be computed as follows:

Gas Cost Adjustment (GCA)

The GCA to be applied to each Ccf billed shall be computed as follows and rounded to the nearest \$0.01:

$$GCA = (G/S + CF)$$

GAS SERVICES DIVISION

GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26742

RATE SCHEDULESCHEDULE IDDESCRIPTION

Where:

1. G, in dollars, is the expected cost of gas for the expected sales billing units.
2. S, in Ccf as measured at local atmospheric pressure, is the expected sales billing units to be billed to customers in the respective section of the Company's West Texas Division.
3. CF, in \$/Ccf as measured at local atmospheric pressure, is a correction factor charge per Ccf to adjust for the cumulative monthly differences between the cost of gas purchased by the Company and the amount of gas cost billed the customer plus any gas cost which is uncollectible.

More specifically, CF shall be calculated as follows:

$$CF = (a/b) + (c/b)$$

a = over (under) collection dollar amount for the 12 month period ending September.

b = expected estimated sales volumes for the future 12 month period ending November.

c = net uncollectible gas cost, that is:

(uncollectible gas cost for the previous 12 months ended September) - (subsequently collected gas cost for the previous 12 months ended September)

Once a year, on a 12 months ended June basis, the Company shall review the percentage of lost and unaccounted for gas. If this percentage exceeds 5% of the amount metered in, the correcting account balance will be reduced so that the customer will effectively be charged a maximum of 5% for lost and unaccounted for gas and the Company will absorb the excess.

WTX TAX 10174

Implementing Rates Pursuant to Settlement Agreement dated 09/14/12 in GUD 10174 for all areas of the West Texas Division approved 10/02/2012

RIDER: TAX - TAX ADJUSTMENT

APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION

EFFECTIVE DATE: Bills Rendered on and after 10/01/2012

Application

Applicable to Customers taking service under Residential, Commercial, Industrial, Public Authority, and State Institution customers to the extent of state gross receipts taxes only.

Each monthly bill shall be adjusted for state gross receipts taxes imposed by Sections 182-021 - 182-025 of the Texas Tax Code.

GAS SERVICES DIVISION

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RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26742

RATE SCHEDULESCHEDULE IDDESCRIPTION

Each monthly bill shall also be adjusted by an amount equivalent to the amount of all applicable taxes and any other governmental impositions, rentals, fees, or charges (except state, county, city, and special district ad valorem taxes and taxes on net income) levied, assessed, or imposed upon or allocated to Company with respect to the Gas Service provided to Customer by Company, and any associated facilities involved in the performance of such Gas Service. Each monthly bill shall also be adjusted by an amount equivalent to the proportionate part of any increase or decrease of any tax and any other governmental imposition, rental, fee, or charge (except state, county, city, and special district ad valorem taxes and taxes on net income) levied, assessed, or imposed subsequent to the effective date of this tariff, upon or allocated to Company's operations, by any new or amended law, ordinance, or contract.

CITY TAX RATE

Abernathy 0.01070
 Amarillo 0.01997
 Amherst 0.00000
 Anton 0.00581
 Big Spring 0.01997
 Bovina 0.00581
 Brownfield 0.01070
 Buffalo Springs Lake 0.00000
 Canyon 0.01997
 Channing 0.00000
 Coahoma 0.00000
 Crosbyton 0.00581
 Dalhart 0.01070
 Dimmitt 0.01070
 Earth 0.00581
 Edmonson 0.00000
 Floydada 0.01070
 Forsan 0.00000
 Friona 0.01070
 Fritch 0.00581
 Hale Center 0.00581
 Happy 0.00000
 Hart 0.00581
 Hereford 0.01997
 Idalou 0.00581
 Kress 0.00000
 Lake Tanglewood 0.00000
 Lamesa 0.01070
 Levelland 0.01997
 Littlefield 0.01070
 Lockney 0.00581
 Lorenzo 0.00581
 Los Ybanez 0.00000

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RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

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RATE SCHEDULE

<u>SCHEDULE ID</u>	<u>DESCRIPTION</u>
	Lubbock 0.01997
	Meadow 0.00000
	Midland 0.01997
	Muleshoe 0.01070
	Nazareth 0.00000
	New Deal 0.00000
	New Home 0.00000
	Odessa 0.01997
	O`donnell 0.00000
	Olton 0.00581
	Opydke West 0.00000
	Palisades 0.00000
	Pampa 0.01997
	Panhandle 0.00581
	Petersburg 0.00581
	Plainview 0.01997
	Post 0.01070
	Quitaque 0.00000
	Ralls 0.00581
	Ranson Canyon 0.00581
	Ropesville 0.00000
	Sanford 0.00000
	Seagraves 0.00581
	Seminole 0.01070
	Shallowater 0.00581
	Silverton 0.00000
	Slaton 0.01070
	Smyer 0.00000
	Springlake 0.00000
	Stanton 0.00581
	Sudan 0.00000
	Tahoka 0.01070
	Timbercreek Canyon 0.00000
	Tulia 0.01070
	Turkey 0.00000
	Vega 0.00000
	Wellman 0.00000
	Wilson 0.00000
	Wolfforth 0.01070

WTX WNA 10174

Implementing Rates Pursuant to Settlement Agreement dated 09/14/12 in GUD 10174 for all areas of the West Texas Division approved 10/02/2012. Applies to unincorporated and incorporated customers.

RATE SCHEDULE: WEST TEXAS DIVISION WEATHER NORMALIZATION ADJUSTMENT (WNA) RIDER

APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26742

RATE SCHEDULE

SCHEDULE ID DESCRIPTION

EFFECTIVE DATE: Bills Rendered on and after 10/01/2012

Provisions for Adjustment

The base rate per Ccf (100,000 Btu) for gas service set forth in any Rate Schedules utilized in all cities in the West Texas Division or their environs for determining normalized winter period revenues shall be adjusted by an amount hereinafter described, which amount is referred to as the Weather Normalization Adjustment. The Weather Normalization Adjustment shall apply to all temperature sensitive residential, commercial, public authority, and state institution bills based on meters read during the revenue months of October through May.

Computation of Weather Normalization Adjustment

The Weather Normalization Adjustment Factor shall be computed to the nearest one-hundredth cent per Ccf by the following formula:

$$WNAF_i = R_i \times ((HSF_i (NDD-ADD)) / (BL_i + (HSF_i \times ADD)))$$

Where

i = any particular Rate Schedule or billing classification within any such particular Rate Schedule that contains more than one billing classification

WNAF_i = Weather Normalization Adjustment Factor for the ith rate schedule or classification expressed in cents per Ccf

R_i = base rate of temperature sensitive sales for the ith schedule or classification utilized

HSF_i = heat sensitive factor for the ith schedule or classification divided by the average bill count in that class

NDD_i = billing cycle normal heating degree days

ADD_i = billing cycle actual heating degree days

BL_i = base load sales for the ith schedule or Classification divided by the average bill count in that class

The Weather Normalization Adjustment for the jth customer in ith rate schedule is computed as:

$$WNA_i = WNAF_i \times q_{ij}$$

Where q_{ij} is the relevant sales quantity for the jth Customer in ith rate schedule

RATE ADJUSTMENT PROVISIONS

None

RAILROAD COMMISSION OF TEXAS
 GAS SERVICES DIVISION
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CUSTOMERS

<u>RRC CUSTOMER NO</u>	<u>CONFIDENTIAL?</u>	<u>BILLING UNIT</u>	<u>PGA CURRENT CHARGE</u>	<u>PGA EFFECTIVE DATE</u>
24146	N			
<u>CUSTOMER NAME</u>	Lubbock Incorporated			

REASONS FOR FILING

NEW?: N
RRC DOCKET NO: GUD 10174, 10486
CITY ORDINANCE NO: See Lubbock City List
AMENDMENT (EXPLAIN): Implementing Tax Act Credit
OTHER (EXPLAIN):

SERVICES

<u>TYPE OF SERVICE</u>	<u>SERVICE DESCRIPTION</u>
A	Residential Sales
<u>OTHER TYPE DESCRIPTION</u>	

PREPARER - PERSON FILING

RRC NO: 959	ACTIVE FLAG: Y	INACTIVE DATE:
FIRST NAME: Philip	MIDDLE:	LAST NAME: Littlejohn
TITLE: VP Rates & Reg Affairs		
ADDRESS LINE 1: 6606 66th Street		
ADDRESS LINE 2:		
CITY: Lubbock	STATE: TX	ZIP: 79424 ZIP4:
AREA CODE: 806	PHONE NO: 798-4449	EXTENSION:

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CURTAILMENT PLAN

PLAN ID	DESCRIPTION
AMA WD	<p>Declined 12/4/09 weather emergency rule was filed as a curtailment instead of a quality of service rule. Utility was advised to refile as QOS. (yrl)</p> <p>CITY OF AMARILLO RULES REGARDING SUSPENSION OF SERVICE DISCONNECT DURING WINTER Per Ordinance No. 6515 Dated February 13, 2001 Sec. 18-1-12.</p> <p>Applicability and scope This article applies to gas utilities, as defined in the V.T.C.A., Utilities Code Sections 101.003(7) and 121.001, and to owners, operators and managers of mobile home parks or apartment houses who purchase gas through a master meter for delivery to a dwelling unit in a mobile home park or apartment house within the jurisdiction of the City. For purposes of this article, all such gas utilities and owners, operators and managers of master meter systems shall be referred to as providers. Providers shall comply with the following service standards. (Ord. No. 6515, Section 1, 2-13-2001) Sec. 18-1-13.</p> <p>Disconnection prohibited. Except where there is a known dangerous condition or a use of natural gas service in a manner that is dangerous or unreasonably interferes with service to others, a provider shall not disconnect natural gas service to:</p> <p>(1) Any customer when the day's temperature in the City falls below forty (40) degrees Fahrenheit and the National Weather Service predicts that the temperature in the City will fall below that level during the next twenty-four (24) hours;</p> <p>(2) A delinquent residential customer for a billing period in which the provider receives a pledge, letter of intent, purchase order, or other notification from an energy assistance provider that it is forwarding sufficient payment to continue service; or</p> <p>(3) A delinquent residential customer on a day, or on a day immediately preceding a day, when personnel of the provider are not available for the purpose of receiving payment or making collections and reconnecting service. (Ord. No. 6515, Section 1, 2-13-2001) Sec. 18-1-14.</p> <p>Payment plans. Providers are encouraged to offer either a deferred payment plan for any delinquent bill of a residential customer rendered or past due as set forth in the appropriate Railroad Commission rules for providers with regard to deferred payment plans or a level or average payment plan to all customers. Any level or average payment plan shall use one (1) of the following methods:</p> <p>(1) A level payment plan shall allow residential customers to pay one-twelfth (1/12) of that customer's estimated annual consumption at the appropriate customer class each month, with provisions for annual adjustments as may be determined based on actual gas use.</p> <p>(2) An average payment plan shall allow residential customers to pay one-twelfth (1/12) of that customer current month consumption plus the previous eleven (11) months' consumption (or, for a new customer, an estimate) at the appropriate customer class rates each month, plus a portion of any unbilled balance.</p> <p>(3) If a customer does not fulfill the terms and obligations of a level or average payment</p>

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plan, a provider that is a gas utility shall have the right to disconnect service to that customer pursuant to applicable Railroad Commission rules, unless discontinuance is prohibited under any other applicable Railroad Commission rule.

(4) A provider that is a gas utility may require a deposit from all customers entering into level or average payment plans pursuant to the requirements of the Railroad Commission rules pertaining to applicant deposits. The gas utility shall pay interest on the deposit and may retain the deposit for the duration of the level or average payment plan. (Ord. No. 6515, Section 1, 2-13-2001) Sec. 18-1-15.

Notice.

Within ten (10) days of the final passage of this article, providers shall give a copy of this article to: (1) Any known social service agency that distributes funds from the state Comprehensive Energy Assistance Program within Amarillo; (2) Any other social service agency of which the provider is aware that provides financial assistance to low-income customers in Amarillo; (3) Any customers who are owners, operators, or managers of master metered systems in Amarillo. (4) All other customers of the provider in the next feasible billing statement. (Ord. No. 6515, Section 1, 2-13-2001)

LINE EXTENSION POLICY

<u>POLICY ID</u>	<u>DESCRIPTION</u>
1221	<p>ATMOS ENERGY CORPORATION, WEST TEXAS DIVISION UNINCORPORATED AREAS LINE EXTENSION POLICY</p> <p>Atmos Energy may require, on a consistent and nondiscriminatory basis, pre-payment, reimbursement, or adequate security for all costs (including, but not limited to, materials, labor, allocated overhead, permit costs and right-of way acquisition costs) of extending its existing pipeline system to serve a new customer to the extent that extension would exceed 75 feet.</p>

GAS SERVICES DIVISION

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QUALITY OF SERVICE

QUAL SERVICE ID	DESCRIPTION
QS1-c	<p>Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.</p> <p>The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.</p> <p>1. Continuity of Service</p> <p>(A) Service Interruptions.</p> <p>(i) Atmos Energy, West Texas Division will make all reasonable efforts to prevent interruptions of service. When interruptions occur, Atmos Energy, West Texas Division will reestablish service within the shortest possible time consistent with prudent operating principles so that the smallest numbers of customers are affected.</p> <p>(ii) Atmos Energy, West Texas Division will make reasonable efforts to meet emergencies resulting from interruptions of service, and will issue instructions to its employees covering procedures to be followed in the event of an emergency in order to prevent or mitigate interruption or impairment of service.</p> <p>(iii) In the event of national emergency or local disaster resulting in disruption of normal service, Atmos Energy, West Texas Division may, in the public interest, interrupt service to other customers to provide necessary service to civil defense or other emergency service agencies on a temporary basis until normal service to these agencies can be restored.</p> <p>(iv) Curtailment of gas service will be done in accordance with the utility's curtailment program as authorized by the appropriate regulatory body. When notified by the utility, the customer will curtail gas service. In the event of any curtailment, utility personnel may physically turn off or restrict gas deliveries and only utility personnel will thereafter be permitted to restore gas service. The customer assumes any and all risk and will indemnify the utility against all damages, losses and expenses resulting from a curtailment of gas service under the utility's authorized curtailment program, except to the extent such damages, losses and expenses result from the gross negligence of the utility.</p> <p>(B) Record of interruption. Except for momentary interruptions which do not cause a major disruption of service, Atmos Energy, West Texas Division will keep a complete record of all interruptions, both emergency and scheduled. This record will show the cause of interruptions, date, time duration, location, approximate number of customers affected, and, in cases of emergency interruptions, the remedy and steps taken to prevent recurrence.</p> <p>(C) Report to Commission. Atmos Energy, West Texas Division will notify the Railroad Commission in writing within 48 hours of interruptions in service affecting the entire system or any major division thereof, lasting more than four hours. The notice will also state the cause of such interruptions. If any service interruption is otherwise reported to the Commission (for example, as curtailment report or safety report), such other report will be intended to be sufficient to comply with the terms of this paragraph.</p>
QS2-c	<p>Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.</p> <p>The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the</p>

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minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

2. Customer Relations

(A) Information to customers. Atmos Energy, West Texas Division will:

(i) maintain a current set of maps showing the physical locations of its facilities. All distribution facilities will be labeled to indicate the size and any pertinent information which will accurately describe the utility's facilities. These maps, or such other maps as may be required by the regulatory authority, will be kept by Atmos Energy, West Texas Division in a central location and will be available for inspection by the regulatory authority during normal working hours. Each business office or service center will have available up-to-date maps, or records of its immediate area, with other such information as may be necessary to enable Atmos Energy, West Texas Division to advise applicants and others entitled to the information as to the facilities available for serving the locality;

(ii) assist the customer or applicant in selecting the most economical rate schedule;

(iii) in compliance with applicable law or regulations, notify customers affected by a change in rates or schedule or classification;

(iv) post a notice in a conspicuous place in each business office of Atmos Energy, West Texas Division where applications for service are received informing the public that copies of the rate schedules and rules relating to the service of the utility as filed with the Commission are available for inspection;

(v) upon request, inform its customers as to the method of reading meters;

(vi) provide to new customers, at the time service is initiated or as an insert in the first billing, a pamphlet or information packet containing the following information, in English and Spanish:

(1) the customer's right to information concerning rates and services and the customer's right to inspect or obtain at reproduction cost a copy of the applicable tariffs and service rules;

(2) the customer's right to have his or her meter checked without charge under Section (7) of this Rule, if applicable;

(3) the time allowed to pay outstanding bills;

4) grounds for termination of service;

(5) the steps Atmos Energy, West Texas Division must take before terminating service;

(6) how the Customer can resolve billing disputes with Atmos Energy, West Texas Division and how disputes and health emergencies may affect termination of service;

(7) information on alternative payment plans, if any, offered by Atmos Energy, West Texas Division;

(8) the steps necessary to have service reconnected after involuntary termination;

(9) the appropriate regulatory authority with whom to register a complaint and how to contact such authority;

(10) the hours, addresses, and telephone numbers of utility offices where bills may be paid and information may be obtained; and

(11) the customer's right to be instructed by Atmos Energy, West Texas Division how to read his or her meter.

(vii) at least once each calendar year, notify each customer that information is available upon request, at no charge to the customer, concerning the items listed in paragraph (vi) (1-11) of this subsection. This notice may be accomplished by use of a billing insert or a printed statement upon the bill itself.

(B) Customer complaints. Upon complaint to Atmos Energy, West Texas Division by residential, commercial, public authority or industrial sales customers either at its office, by letter, or by telephone, Atmos Energy, West Texas Division will promptly make a suitable investigation

GAS SERVICES DIVISION

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and advise the complainant of the results thereof. Atmos Energy, West Texas Division will keep a record of all complaints which will show the name and address of the complainant, the date and nature of the complaint, and the adjustment or disposition thereof for a period of one year subsequent to the final disposition of the complaint.

(C) Utility response. Upon receipt of a complaint, either by letter or by telephone, from the regulatory authority on behalf of a customer, Atmos Energy, West Texas Division will promptly make a suitable investigation and advise the regulatory authority and complainant of the results thereof. An initial response will be made by the next working day. Unless additional reply time is granted by the regulatory authority, Atmos Energy, West Texas Division will make a final and complete response within 15 days. The Commission encourages all customer complaints to be made in writing to assist the regulatory authority in maintaining records of the quality of service of each utility; however, telephone communications will be acceptable.

(D) Deferred payment plan. If a deferred payment plan for delinquent residential accounts is offered, it will conform to the following guidelines:

(i) Every deferred payment plan entered into due to the customer's inability to pay the outstanding bill in full must provide that service will not be discontinued if the customer pays current bills and a reasonable amount of the outstanding bill and agrees to pay the balance in reasonable installments until the bill is paid.

(ii) For purposes of determining reasonableness under these rules, the following shall be considered: size of delinquent account; customer's ability to pay; customer's payment history; time that the debt has been outstanding; reasons why debt has been outstanding; and other relevant factors concerning the circumstances of the customer.

(iii) A deferred payment plan, if reduced to writing, offered by Atmos Energy, West Texas Division will state, immediately preceding the space provided for the customer's signature and in bold-face print at least two sizes larger than any other used, that: If you are not satisfied with this agreement, do not sign. If you are satisfied with this agreement, you give up your right to dispute the amount due under the agreement except for the utility's failure or refusal to comply with the terms of this agreement.

(iv) A deferred payment plan if offered at all, may include a one-time 5.0% penalty for late payment on the gross amount of the outstanding bill with no prompt payment discount allowed except in cases where the outstanding bill is unusually high as a result of the utility's error (such as an inaccurately estimated bill or an incorrectly read meter). A deferred payment plan will not include a finance charge.

(v) If a customer for utility service has not fulfilled terms of a deferred payment agreement or refuses to sign the same if it is reduced to writing, Atmos Energy, West Texas Division will have the right to disconnect pursuant to disconnection rules herein, and under such circumstances, it shall not be required to offer a subsequent negotiation of a deferred payment agreement prior to disconnection.

(vi) Any utility which institutes a deferred payment plan shall not refuse a customer participation in such a program on the basis of race, color, creed, sex, marital status, age, or any other form of discrimination prohibited by law.

(E) Delayed payment of bills by elderly persons to residential customers.

(i) Applicability. This subparagraph applies only to:

(1) a utility that assesses late payment charges to residential customers and that suspends service before the 26th day after the date of the bill for which collection action is taken;

(2) utility bills issued on or after August 30, 1993; and

(3) an elderly person, as defined in clause (ii) of this subparagraph, who is a residential customer and who occupies the entire premises for which a delay is requested.

(ii) Definitions.

(1) Elderly person - A person who is 60 years of age or older

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- (2) Utility - A gas utility or municipally owned utility as defined in Texas Utilities Code, 101.003(7), 101.003(8), and 121.001 - 121.006.
- (iii) An elderly person may request that the utility implement the delay for either the most recent utility bill or for the most recent utility bill and each subsequent utility bill.
- (iv) On request of an elderly person, a utility shall delay without penalty the payment date of a bill for providing utility services to that person until the 25th day after the date on which the bill is issued.
- (v) Atmos Energy, West Texas Division may require the requesting person to present reasonable proof that the person is 60 years of age or older.
- (vi) Every utility shall notify its customers of this delayed payment option no less often than yearly. A utility may include this notice with other information provided pursuant to subparagraph (A) of this paragraph.
- (F) Budget Billing - The Company offers an optional budget billing plan to moderate seasonal differences in customer bills. The details of the plan are published on the Company's website

QS3-c Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

3. Refusal of Service

- (A) Compliance by applicant. Atmos Energy, West Texas Division may decline to serve an applicant for whom service is available from previously installed facilities until such applicant has complied with applicable state and municipal regulations and approved rules and regulations and tariff provisions of Atmos Energy, West Texas Division on file with the Commission governing the service applied for or for any of the following reasons:
- (i) Applicant's facilities inadequate. If the applicant's installation, equipment or possible misuse of gas service is believed to be hazardous or of such character that satisfactory service cannot be given.
- (ii) For indebtedness. If the applicant is indebted to any utility for the same kind of service as that applied for; provided, however, that in the event the indebtedness of the applicant for service is in dispute, the applicant shall be served upon complying with the applicable deposit requirement.
- (iii) Refusal to make deposit. For refusal to make a deposit if applicant is required to make a deposit under these rules.
- (B) Applicant's recourse. In the event that Atmos Energy, West Texas Division refuses to serve an applicant under the provisions of these rules, Atmos Energy, West Texas Division will inform the applicant of the basis of its refusal and that the applicant may file a complaint with the municipal regulatory authority or commission, whichever is appropriate.
- (C) Insufficient grounds for refusal to serve. The following do not constitute sufficient cause for refusal of service to a present customer or applicant:
- (i) Delinquency in payment for service by a previous occupant of the premises to be served.
- (ii) Failure to pay for merchandise or charges for non-utility service purchased from Atmos West Texas.
- (iii) Failure to pay a bill to correct previous under billing due to misapplication of rates more than six months prior to the date of application;

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(iv) Violation of Atmos Energy, West Texas Division' rules pertaining to operating of nonstandard equipment or unauthorized attachments which interfere with the service of others unless the customer has first been notified and been afforded reasonable opportunity to comply with these rules. [Please see 4(D)(ii) below]

(v) Failure to pay a bill of another customer as guarantor thereof unless the guaranty was made in writing to the utility as a condition precedent to service.

(vi) Failure to pay the bill of another customer at the same address except where the change of customer identity is made to avoid or evade payment of a utility bill.

QS4-c Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

4. Discontinuance of Service

(A) The due date of the bill for utility service will not be less than 15 days after issuance, or such other period of time as may be provided by order of the regulatory authority. A bill for utility service is delinquent if unpaid by the due date.

(B) Atmos Energy, West Texas Division may offer an inducement for prompt payment of bills to residential and commercial customers by allowing a discount in the amount of five percent (or such other amount as allowed by the appropriate regulatory authority) for payment of bills within 10 days after their issuance. This provision shall not apply where it conflicts with existing orders or ordinances of the appropriate regulatory authority.

(C) A customer's utility service may be disconnected if the bill has not been paid or a deferred payment plan pursuant to (2) (D) above has not been entered into within five working days after the bill has become delinquent and proper notice has been given. Proper notice consists of a deposit in the United States mail, postage prepaid, or hand delivery to the customer at least five working days prior to the stated date of disconnection, with the words Termination Notice or similar language prominently displayed on the notice. The notice will be provided in English and Spanish as necessary to adequately inform the customer, and will include the date of termination, the hours, address, and telephone number where payment may be made, and a statement that if a health or other emergency exists, Atmos Energy, West Texas Division may be contacted concerning the nature of the emergency and the relief available, if any, to meet such emergency.

(D) Utility service may be disconnected for any of the following reasons:

(i) Failure to pay a delinquent account or failure to comply with the terms of a deferred payment plan for installment payment of a delinquent account.

(ii) Violation of Atmos Energy, West Texas Division' rules pertaining to the use of service or in a manner which interfered with the service of others or the operation of nonstandard equipment, if a reasonable attempt has been made to notify the customer and the customer is provided with a reasonable opportunity to remedy the situation.

(iii) Failure to comply with the deposit or guarantee arrangements required by paragraph (5) of this subsection.

(iv) Without notice where a known dangerous condition exists, for as long as the condition exists.

(v) Tampering with Atmos Energy, West Texas Division' meter or equipment or

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bypassing the same.

(E) Utility service may not be disconnected for any of the following reasons:

- (i) Delinquency in payment for service by a previous occupant of the premises.
- (ii) Failure to pay for merchandise or charges for non-utility service by Atmos Energy, West Texas Division.
- (iii) Failure to pay for a different type or class of utility service unless fee for such service is or could have been included on same bill.
- (iv) Failure to pay the account of another customer as guarantor thereof, unless the utility has in writing the guarantee as a condition precedent to service.
- (v) Failure to pay charges arising from an under billing occurring due to any misapplication of rates more than six months prior to the current billings.
- (vi) Failure to pay charges arising from an under billing due to any faulty metering, unless the meter has been tampered with or unless such under billing charges are due.
- (vii) Failure to pay an estimated bill other than a bill rendered pursuant to an approved meter reading plan, unless Atmos Energy, West Texas Division was unable to read the meter due to circumstances beyond its control.

(F) Unless a dangerous or potentially fraudulent condition exists, or unless the customer request disconnection, service will not be disconnected on a day, or on a day immediately preceding a day, when Atmos Energy, West Texas Division personnel are not available to the public for the purpose of making collections and reconnecting service.

(G) Atmos Energy, West Texas Division may not abandon a residential or commercial customer without written approval from the regulatory authority.

(H) Atmos Energy, West Texas Division will not discontinue service to a delinquent residential customer permanently residing in an individually metered dwelling unit when that customer established that discontinuance of service will result in some person residing at that residence becoming seriously ill if service is discontinued. Any customer seeking to avoid termination of service under this section must make a written request supported by a written statement from a licensed physician. Both the request and the statement must be received by Atmos Energy, West Texas Division not more than five working days after the date of delinquency of the bill. The prohibition against service termination provided by this section will last twenty days from the date of receipt by Atmos Energy, West Texas Division of the request and statement or such lesser period as may be agreed upon by Atmos Energy, West Texas Division and the customer. The customer who makes such request shall sign an installment agreement which provides for such service contingent upon timely payment for subsequent monthly billings.

(I) Suspension of Gas Utility Service Disconnection during an Extreme Weather Emergency

(A) Applicability and scope. This rule applies to gas utilities, as defined in Texas Utilities Code, Section101.003(7) and Section121.001, and to owners, operators, and managers of mobile home parks or apartment houses who purchase natural gas through a master meter for delivery to a dwelling unit in a mobile home park or apartment house, pursuant to Texas Utilities Code, Sections124.001- 124.002, within the jurisdiction of the Railroad Commission pursuant to Texas Utilities Code, Section102.001. For purposes of this section, all such gas utilities and owners, operators and managers of master meter systems shall be referred to as providers.

Providers shall comply with the following service standards. A gas distribution utility shall file amended service rules incorporating these standards with the Railroad Commission in the manner prescribed by law. (B) Disconnection prohibited. Except where there is a known dangerous condition or a use of natural gas service in a manner that is dangerous or unreasonably interferes with service to others, a provider shall not disconnect natural gas service to:

- (1) a delinquent residential customer during an extreme weather emergency. An extreme weather

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emergency means a day when the previous day's highest temperature did not exceed 32 degrees Fahrenheit and the temperature is predicted to remain at or below that level for the next 24 hours according to the nearest National Weather Station for the county where the customer takes service.

(2) a delinquent residential customer for a billing period in which the provider receives a written pledge, letter of intent, purchase order, or other written notification from an energy assistance provider that it is forwarding sufficient payment to continue service; or

(3) a delinquent residential customer on a weekend day, unless personnel or agents of the provider are available for the purpose of receiving payment or making collections and reconnecting service.

(C) Payment plans. Providers shall defer collection of the full payment of bills that are due during an extreme weather emergency until after the emergency is over, and shall work with customers to establish a payment schedule for deferred bills as set forth in paragraph (2)(D) of Section 7.45 of this title, relating to Quality of Service.

(D) Notice. Beginning in the September or October billing periods utilities and owners, operators, or managers of master metered systems shall give notice as follows:

(1) Each utility shall provide a copy of this rule to the social services agencies that distribute funds from the Low Income Home Energy Assistance Program within the utility's service area.

(2) Each utility shall provide a copy of this rule to any other social service agency of which the provider is aware that provides financial assistance to low income customers in the utility's service area.

(3) Each utility shall provide a copy of this rule to all residential customers of the utility and customers who are owners, operators, or managers of master metered systems.

(4) Owners, operators, or managers of master metered systems shall provide a copy of this rule to all of their customers.

(E) In addition to the minimum standards specified in this section, providers may adopt additional or alternative requirements if the provider files a tariff with the Commission pursuant to Section 7.315 of this title (relating to Filing of Tariffs). The Commission shall review the tariff to ensure that at least the minimum standards of this section are met.

QS5-c Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

5. Applicant Deposit

(A) Establishment of credit for residential applicants. Atmos Energy, West Texas Division may require a residential applicant for service to satisfactorily establish credit but such establishment of credit shall not relieve the customer from complying with rules for prompt payment of bills. Subject to these rules, a residential applicant will not be required to pay a deposit:

(i) if the residential applicant has been a customer of any utility for the same kind of service within the last two years and is not delinquent in payment of any such utility service account and during the last 12 consecutive months of service did not have more than one occasion in which a bill for such utility service was paid after becoming

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delinquent and never had service disconnected for nonpayment.

(ii) if the residential applicant furnishes in writing a satisfactory guarantee to secure payment of bills for other service required; or

(iii) if the residential applicant furnishes in writing a satisfactory credit rating by appropriate means, including but not limited to the production of generally acceptable credit cards, letters of credit reference, the names of credit references which may be quickly and inexpensively contacted by Atmos Energy, West Texas Division, or ownership of substantial equity.

(B) Reestablishment of credit. Every applicant who has previously been a customer of Atmos Energy, West Texas Division and whose service has been discontinued for nonpayment of bills shall be required before service is rendered to pay all amounts owed to Atmos Energy, West Texas Division by the customer or execute a written deferred payment agreement, if offered, and reestablish credit as provided in subparagraph (A) of this part.

(C) Amount of deposit and interest for residential service, and exemption from deposit.

(i) The required deposit will not exceed an amount equivalent to 1/6 of the estimated annual billings. However, if actual use is at least twice the amount of the estimated billings, a new deposit requirement may be calculated and an additional deposit may be required within two days. If such additional deposit is not made, Atmos Energy, West Texas Division may disconnect service under the standard disconnection procedure for failure to comply with deposit requirements. In the absence of billing history, the default deposit amount is \$90.00.

(ii) All applicants for residential service who are 65 years of age or older will be considered as having established credit if such applicant does not have an outstanding account balance with Atmos Energy, West Texas Division or another utility for the same utility service which accrued within the last two years. No cash deposit shall be required of such applicant under these conditions.

(iii) Atmos Energy, West Texas Division will pay a minimum interest on such deposits according to the rate as established by law. If refund of deposit is made within 30 days of receipt of deposit, no interest payment is required. If the utility retains the deposit more than 30 days, payment of interest shall be made retroactive to the date of deposit.

(1) Payment of interest to the customer will be annually or at the time the deposit is returned or credited to the customer's account.

(2) The deposit shall cease to draw interest on the date it is returned or credited to the customers account.

(iv) Atmos Energy, West Texas Division shall waive any deposit requirement for residential service for an applicant who has been determined to be a victim of family violence as defined in Texas Family Code, Section 71.004, by a family violence center, by treating medical personnel, by law enforcement agency personnel, or by a designee of the Attorney General in the Crime Victim Services Division of the Office of the Attorney General. This determination shall be evidenced by the applicant's submission of a certification letter developed by the Texas Council on Family Violence and made available on its web site. (D) Atmos Energy, West Texas Division may require a deposit from commercial or industrial customer sufficient to reasonably protect it against the risk exposure, provided such a policy is applied in a uniform and nondiscriminatory manner. (E) Records of deposits.

(i) Atmos Energy, West Texas Division shall keep records to show:

- (1) the name and address of each depositor;
- (2) the amount and date of the deposit; and
- (3) each transaction concerning the deposit.

(ii) Atmos Energy, West Texas Division will issue a receipt of deposit to each applicant from whom a deposit is received and shall provide means whereby a depositor may establish claim if

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the receipt is lost.

(iii) A record of each unclaimed deposit will be maintained for at least four years, during which time Atmos Energy, West Texas Division will make a reasonable effort to return the deposit.

(F) Refund of deposit.

(i) If service is not connected or after disconnection of service, Atmos Energy, West Texas Division will promptly and automatically refund the customer's deposit plus accrued interest or the balance, if any, in excess of the unpaid bills for service furnished. The transfer of service from one premise to another within Atmos Energy, West Texas Division's service area will not be deemed a disconnection within the meaning of these rules, and no additional deposit may be demanded unless permitted by these rules.

(ii) When the customer has paid bills for 12 consecutive residential bills without having service disconnected for nonpayment of bill and without having more than two occasions in which a bill was delinquent and when the customer is not delinquent in the payment of the current bill, Atmos Energy, West Texas Division will promptly and automatically refund the deposit plus accrued interest to the customer in the form of cash or credit to a customer's account.

(G) Upon sale or transfer of utility or company. Atmos Energy, West Texas Division will comply with Railroad Commission regulations which provide that upon the sale or transfer of any public utility or operating units thereof, the seller shall file with the Commission under oath, in addition to other information, a list showing the names and addresses of all customers served by such utility or units thereof who have to their credit a deposit, the date such deposit was made, the amount thereof, and the unpaid interest thereon.

(H) Complaint by applicant or customer. Atmos Energy, West Texas Division will direct its personnel engaged in initial contact with customer or applicant for service seeking to establish or reestablish credit under the provisions of these rules to inform the customer, if dissatisfaction is expressed with the utility's decision, of the customer's right to file a complaint with the regulatory authority.

QS6-c Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

6. Billing

(A) Bills for gas service will be rendered monthly, unless otherwise authorized or unless service is rendered for a period less than a month. Bills will be rendered as promptly as possible following the reading meters.

(B) The customer's bill will show all the following information. The information will be arranged and displayed in such a manner as to allow the customer to compute his bill with the applicable rate schedule. The applicable rate schedule will be mailed to the customer on request of the customer.

(i) If the meter is read by Atmos Energy, West Texas Division, the date and reading of the meter at the beginning and end of the period for which rendered.

(ii) The number and kind of units billed.

(iii) The applicable rate schedule title or code.

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(iv) The total base bill.

(v) The total of any adjustments to the base bill and the amount of adjustments per billing unit.

(vi) The date by which the customer must pay the bill to get prompt payment discount.

(vii) The total amount due before and after any discount for prompt payment within a designated period.

(viii) A distinct marking to identify an estimated bill.

(C) Where there is a good reason for doing so, estimated bills may be submitted, provided that an actual meter reading is taken at least every six months, if possible. For the second consecutive month in which the meter reader is unable to gain access to the premises to read the meter on regular meter reading trips, or in months where meters are not read otherwise, Atmos Energy, West Texas Division will provide the customers with a postcard and request that the customer read the meter and return the card to Atmos Energy, West Texas Division if the meter is of a type that can be read by the customer without significant inconvenience or special tools or equipment. If such a postcard is not received by Atmos Energy, West Texas Division in time for billing, Atmos Energy, West Texas Division may estimate the meter reading and render the bill accordingly. (D) Disputed bills.

(i) In the event of a dispute between the customer and Atmos Energy, West Texas Division regarding the bill, Atmos Energy, West Texas Division will make such investigation as is required by the particular case and report the results to the customer. If the customer wishes to obtain the benefits of subsection

(ii) hereunder, notification of the dispute must be given to Atmos Energy, West Texas Division before the date the bill becomes delinquent. In the event the dispute is not resolved, Atmos Energy, West Texas Division will inform the customer of the complaint procedures of the appropriate regulatory authority.

(ii) Notwithstanding any other subsection of this section, the customer will not be required to pay the disputed portion of the bill which exceeds the amount of that customer's average usage for the billing period at current rates until the earlier of the following: (1) resolution of the dispute, (2) the expiration of the sixty day period beginning on the day the disputed bill is issued. For purposes of this section only, the customer's average usage for the billing period shall be the average of the customer's usage for the same billing period during the preceding two years. Where no previous usage history exists, the average usage shall be estimated on the basis of usage levels of similar customers and under similar conditions.

QS7-c Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

7. Meters

(A) Meter requirements.

(i) Use of meter. All gas sold by Atmos Energy, West Texas Division will be charged for by meter measurements, except where otherwise provided for by applicable law, regulation of the regulatory authority, or tariff.

(ii) Installation by utility. Unless otherwise authorized by the regulatory authority, Atmos

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Energy, West Texas Division will provide, install and continue to own and maintain all meters necessary for measurement of gas delivered to its residential and commercial customers.

(iii) Standard type. Atmos Energy, West Texas Division will not furnish, set up, or put in use any meter which is not reliable and of a standard type which meets generally accepted industry standards; provided, however, special meters not necessarily conforming to such standard types may be used for investigation, testing, or experimental purposes.

(iv) Access to premises and access to company owned meters and service lines. Atmos Energy, West Texas Division' representatives shall have the right at all reasonable hours to enter upon the premises and property of a customer to read a company owned meter, to remove, to inspect, or to make necessary repairs and adjustments to, or replacements of, service lines, meter loop, and any property of the utility located thereon, and for any other purpose connected with the utility's operation. The Atmos Energy, West Texas Division representative shall have the right at all time to enter upon the premises and property of the customer in emergencies pertaining to the company's service. All animals which might hinder the performance of such operations on the customer's property shall be kept away from such operations by the customer upon notice by Atmos Energy, West Texas Division' representatives of their intention to enter upon the customer's premises.

(B) Meter records. Atmos Energy, West Texas Division will keep the following records:

(i) Meter equipment records. Atmos Energy, West Texas Division will keep a record of all of its meters, showing the customer's address and the date of the last test.

(ii) Records of meter tests. All meter tests will be properly referenced to the meter record provided for therein. The record of each test made on request of a customer will show the identifying number and constants of the meter, the standard meter and other measuring devices used, the date and kind of test made, by whom made, the error (or percentage of accuracy) at each load tested, and sufficient data to permit verification of all calculations.

(iii) Meter units of service. In general, each meter will indicate clearly the units of service for which charge is made to the customer.

(iv) Meter tests on request of customer.

(I) Upon request of a customer, Atmos Energy, West Texas Division will make a test of the accuracy of the meter serving that customer. Atmos Energy, West Texas Division will advise the customer that they may be present at the time and place of the test and arrange a schedule to permit the customer or his authorized representative to witness the test if the customer so desires. If no such test has been performed within the previous four years for the same customer at the same location, the test is to be performed without charge. If such a test has been performed for the same customer at the same location within the previous four years, Atmos Energy, West Texas Division may charge a fee for the test not to exceed \$15 or such other fee for the testing of meters as may be set forth in the utility's tariff properly on file with the regulatory authority. The customer will be informed of the result of any test on a meter that serves him or her.

(II) Notwithstanding sub clause (I) of this clause, if the meter is found to be more than normally defective, to either the customer's or Atmos Energy, West Texas Division' disadvantage, any fee charged for the meter test will be refunded to the customer. More than nominally defective means a deviation of more than 2.0% from accurate registration for residential and commercial customers and 1% for industrial customers.

(V) Bill adjustments due to meter error.

(I) If any meter test reveals a meter to be more than nominally defective, Atmos Energy, West Texas Division must correct previous readings consistent with the inaccuracy found in the meter for the period of either:

(a) the last six months; or

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(b) the time since the last test of the meter, whichever is shorter. Any resulting under billings or over billings is to be corrected in subsequent bills, unless service is terminated in which event a monetary adjustments to be made. This requirement for a correction may be foregone by Atmos Energy, West Texas Division if the error is to the utility's disadvantage. (II) If a meter is found not to register for any period of time, Atmos Energy, West Texas Division may make a charge for units used but not metered for a period not to exceed three months previous to the time the meter is found not to be registering. The determination of amounts used but not metered is to be based on consumption during other like periods by the same customer at the same location, when available, and on consumption under similar conditions at the same location or of other similarly situated customers, when not available.

QS8-c Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743. The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

8. New Construction

(A) Standards of construction. Atmos Energy, West Texas Division will endeavor to construct, install, operate, and maintain its plant, structures, equipment, and lines in accordance with the provisions of such codes and standards as are generally accepted by the industry, as modified by rule or regulation of the regulatory authority or otherwise by law and in such manner to best accommodate the public and to prevent interference with service furnished by other public utilities insofar as practical.

(B) Line extension and construction charge policy. In the absence of a line extension policy specific to a city franchise agreement, the following policy shall apply. Atmos Energy, West Texas Division may require, on a consistent and non-discriminatory basis, pre-payment, reimbursement, or adequate security for all costs (including, but not limited to, materials, labor, allocated overhead, permit costs and right-of-way acquisition costs) of extending its existing pipeline system to serve a new customer to the extent that extension would exceed 75 feet. The applicable provisions of city franchise agreements, which set forth line extension and construction charge policies that differ from the above policy are on file with the applicable municipality and the Railroad Commission of Texas. Atmos Energy, West Texas Division reserves the sole discretion to designate the routes of all new extensions and the construction materials and manner of fabrication and installation. Atmos Energy, West Texas Division may, on a consistent and non-discriminatory basis, provide for refunds, credits or security releases based upon factors such as additional customers subsequently attaching, the level of sales experienced through the new facility, or other criteria chosen by Atmos Energy, West Texas Division. Atmos Energy, West Texas Division may apply similar cost responsibility and arrangements to a customer requesting an increase in the capacity of existing Atmos Energy, West Texas Division facilities to accommodate an increase in the customer's service requirements. In no event will contribution in aid of construction be required of any residential customer unless provided for in this extension policy.

(C) Response to request for service. Atmos Energy, West Texas Division will endeavor to serve each qualified applicant for residential or commercial service within its service area as rapidly as practical. As a general policy, those applications not involving line extensions or new facilities should be filled within seven working days. Those applications

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for individual residential service requiring line extensions should be filled within 90 days unless unavailability of materials or other causes beyond the control of Atmos Energy, West Texas Division result in unavoidable delays. In the event that residential service is delayed in excess of 90 days after an applicant has met credit requirements and made satisfactory arrangements for payment of any required construction charges, a report will be made to the regulatory authority listing the name of the applicant, location, and cause for delay. If such delays are due to causes which are reasonably beyond the control of Atmos Energy, West Texas Division, a delay in excess of 90 days will not constitute a refusal to serve.

QS9-c Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

9. Non-Liability

(A) Furnishing of Gas. The Company shall not be liable for any loss or damage caused by variation in gas pressure, defects in pipes, connections and appliances, escape or leakage of gas, sticking of valves or regulators, or for any other loss or damage not caused by the Company's negligence arising out of or incident to the furnishing of gas to any Consumer.

(B) After Point of Delivery. Company shall not be liable for any damage or injury resulting from gas or its use after such gas leaves the point of delivery other than damage caused by the fault of the Company in the manner of installation of the service lines, in the manner in which such service lines are repaired by the Company, and in the negligence of the Company in maintaining its meter loop. All other risks after the gas left the point of delivery shall be assumed by the Consumer, his agents, servants, employees, or other persons.

(C) Reasonable Diligence. The Company agrees to use reasonable diligence in rendering continuous gas service to all Consumers, but the Company does not guarantee such service and shall not be liable for damages resulting from any interruption to such service.

(D) Force Majeure. Company shall not be liable for any damage or loss caused by stoppage or curtailment of the gas supply pursuant to order of a governmental agency having jurisdiction over Company or Company's suppliers, or caused by an event of force majeure. The term force majeure as employed herein means acts of God; strikes, lockouts, or other industrial disturbances; acts of the public enemy; wars; blockades; insurrections; riots; epidemics; landslides; lightning; earthquakes; fires; storms; floods; washouts; arrests and restraints of the government, either federal or state, civil or military; civil disturbances; explosions; breakage or accident to machinery or lines of pipe; freezing of wells or lines of pipe; shortage of gas supply, whether resulting from inability or failure of a supplier to deliver gas; partial or entire failure of natural gas wells or gas supply; depletion of gas reserves; and any other causes, whether of the kind herein enumerated or otherwise.

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SERVICE CHARGES

RRC CHARGE NO.	CHARGE ID	CHARGE AMOUNT	SERVICE PROVIDED
285100	Cust Deposit - R		<p>5. APPLICANT DEPOSIT</p> <p>APPLICABLE TO: ENTIRE DIVISION</p> <p>EFFECTIVE DATE: Bills Rendered on and after 12/01/2011</p> <p>(C) Amount of deposit and interest for residential service.</p> <p>(i) The required deposit will not exceed an amount equivalent to 1/6 of the estimated annual billings. However, if actual use is at least twice the amount of the estimated billings, a new deposit requirement may be calculated and an additional deposit may be required within two days. If such additional deposit is not made, Atmos Energy, West Texas Division may disconnect service under the standard disconnection procedure for failure to comply with deposit requirements.</p> <p>In the absence of a billing history the default deposit amount is \$50.</p>
285100	Cust Deposit - R		<p>5. APPLICANT DEPOSIT</p> <p>APPLICABLE TO: ENTIRE DIVISION</p> <p>EFFECTIVE DATE: Bills Rendered on and after 12/01/2011</p> <p>(C) Amount of deposit</p> <p>(ii) The required deposit shall not exceed an amount equivalent to one-sixth of the estimated annual billings. If actual use is at least twice the amount of the estimated billings, a new deposit requirement may be calculated and an additional deposit may be required within two days. If such additional deposit is not made, the utility may disconnect service under the standard disconnection procedure for failure to comply with deposit requirements.</p> <p>In the absence of the billing history the default deposit amount is \$90.00</p>
285101	SVC CHARGE 10174		<p>Implementing Rates Pursuant to Settlement Agreement dated 09/14/12 in GUD 10174 for all areas of the West Texas Division approved 10/02/2012</p> <p>RATE SCHEDULE: OTHER SERVICE CHARGES</p>

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APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION
 EFFECTIVE DATE: Bills Rendered on and after
 10/01/2012

The service charges on this tariff will be applied in accordance with Atmos Energy's Quality of Service rules and Commission rule 7.45.

DURING BUSINESS HOURS:

These charges apply to services initiated between 8am and 5pm, Monday through Friday.
 Charge

	Amount
Turn On New Service With Meter Set	\$ 45.00
Turn On Service (shut-In test required)	\$ 37.00
Turn On Service (meter read only required)	\$ 21.00
Miscellaneous Service Charge Calls	\$ 10.00
Reconnect Delinquent Service or Service Temporarily Off at Customer's Request	\$ 47.00
Return Check Fee	\$ 25.00
Tampering Fee	\$ 150.00

AFTER BUSINESS HOURS:

These charges apply to services initiated between 5pm and 8am, Monday through Friday, and all day Saturday and Sunday.
 Charge

	Amount
Turn On New Service With Meter Set	\$ 67.50
Turn On Service (shut-In test required)	\$ 55.50
Turn On Service (meter read only required)	\$ 31.50
Miscellaneous Service Charge Calls	\$ 15.00
Reconnect Delinquent Service or Service Temporarily Off at Customer's Request	\$ 70.50
Tampering Fee	\$ 150.00

GAS SERVICES DIVISION
GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26743

DESCRIPTION: Distribution Sales STATUS: A
 EFFECTIVE DATE: 04/01/2014 ORIGINAL CONTRACT DATE: RECEIVED DATE: 02/07/2019
 GAS CONSUMED: N AMENDMENT DATE: 02/01/2019 OPERATOR NO:
 BILLS RENDERED: Y INACTIVE DATE:

RATE SCHEDULE

SCHEDULE ID DESCRIPTION
 LUB COM INC 2017GRIP
 Implementing Rates Pursuant to the Gas Reliability Infrastructure Program Interim Rate Adjustment Filing Effective 06/08/2018 for the Lubbock Service Area.
 RATE SCHEDULE:
 COMMERCIAL GAS SERVICE
 APPLICABLE TO:
 LUBBOCK SERVICE AREA - Inside City Limits (ICL)
 EFFECTIVE DATE:
 Bills Rendered on and after 06/08/2018
 Availability
 This schedule is applicable to Commercial customers, including hospitals and churches, for heating, cooking, refrigeration, water heating and other similar type uses. This schedule is not available for service to premises with an alternative supply of natural gas.
 Monthly Rate Charge
 Amount Customer Charge (1) \$ 31.25
 Interim Rate Adjustment (IRA) (2) \$ 22.18
 Total Customer Charge \$ 53.43
 Consumption Charge \$ 0.10640 per Ccf
 The West Texas Division Gas Cost Adjustment Rider applies to this schedule.
 The West Texas Division Weather Normalization Adjustment Rider applies to this schedule.
 The West Texas Division Rider TAX applies to this schedule.
 The West Texas Division Rider FF applies to this schedule.
 The West Texas Amarillo, Lubbock, Dalhart, and Channing Interim Rate Adjustment applies to this schedule.
 Miscellaneous Charges:
 Plus an amount for miscellaneous charges calculated in accordance with the applicable rider(s).
 Notes:
 (1) - Per the 2013 West Texas Statement of Intent Amarillo, Lubbock, Dalhart, and Channing Settlement Agreement. (2)- 2014 IRA - \$5.82; 2015 IRA - \$4.39; 2016 IRA - \$5.89; 2017 IRA - \$6.08.

GAS SERVICES DIVISION
 GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26743

RATE SCHEDULE

SCHEDULE ID DESCRIPTION

LUB CTY LST 2016GRIP

LUB CTY LST 2016 GRIP
 APPLICABLE TO: Incorporated cities within the Lubbock Texas Service Area

 CITY ORDINANCE INDEX LISTING FOR THE LUBBOCK SERVICE AREA

 Implementing rates pursuant to the provisions of 2013 SOI EFFECTIVE 04/01/2014 as approved by City Ordinances for cities listed in the City Ordinance Index Listing.

Lubbock Service Area: Lubbock 3/27/2014 206

Implementing rates pursuant to the 2016 Gas Reliability Infrastructure Program Interim Rate Adjustment filing through operation of law effective 04/26/2017 for the Lubbock Texas Service Area.

LUB INC SUR 2018TRA

RATE SCHEDULE: SURCHARGE 2018TRA APPLICABLE TO: LUBBOCK SERVICE AREA - Inside City Limits (ICL) EFFECTIVE DATE: Bills Rendered on and after 02/01/2019 Application Applicable to customer classes as authorized by the state or any governmental entity, a municipality, or a regulatory authority pursuant to any statute, ordinance, order, rule, contract, or agreement. Monthly Calculation Surcharges will be calculated in accordance with the applicable statute, ordinance, order, rule, contract, or agreement. The following negative surcharge as authorized by city regulators shall be credited to affected customer's bills in the form of a one-time monthly bill credit no later than the first billing cycle of February 2019 as follows: Rate Schedule Lubbock Surcharge Residential \$(4.22) Commercial \$(12.27) Industrial \$(155.31) Transportation \$(351.70) Public Authority \$(45.99)

PSF 2017

Customers' bills will be adjusted \$1.31 per bill for the 2017 Pipeline Safety Fee

PIPELINE SAFETY PROGRAM FEES - 2017
 Title 16 Economic Regulation Part 1 Railroad Commission Of Texas Chapter 8 Pipeline Safety Regulations Subchapter C Requirements For Natural Gas Pipelines Only Rule Section 8.201 Pipeline Safety Program Fees

a) Application of fees.
 Pursuant to Texas Utilities Code, Section 121.211, the Commission establishes a pipeline safety and regulatory program fee, to be assessed annually against operators of natural gas distribution pipelines and pipeline facilities and natural gas master metered pipelines and pipeline facilities subject to the Commission's jurisdiction under Texas Utilities Code, Title 3. The total amount of revenue estimated to be collected under this section does not exceed the amount the Commission estimates to be necessary to recover the costs of administering the pipeline safety and regulatory programs under Texas Utilities Code, Title 3, excluding costs that are fully funded by federal sources for any fiscal year.

(b) Natural gas distribution systems.

GAS SERVICES DIVISION
 GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26743

RATE SCHEDULE

SCHEDULE ID

DESCRIPTION

The Commission hereby assesses each operator of a natural gas distribution system an annual pipeline safety and regulatory program fee of \$1.00 for each service (service line) in service at the end of each calendar year as reported by each system operator on the U.S. Department of Transportation (DOT) Gas Distribution Annual Report, Form PHMSA F7100.1-1 due on March 15 of each year.

(1) Each operator of a natural gas distribution system shall calculate the annual pipeline safety and regulatory program total to be paid to the Commission by multiplying the \$1.00 fee by the number of services listed in Part B, Section 3, of Form PHMSA F7100.1-1, due on March 15 of each year.

(2) Each operator of a natural gas distribution system shall remit to the Commission on March 15 of each year the amount calculated under paragraph (1) of this subsection.

(3) Each operator of a natural gas distribution system shall recover, by a surcharge to its existing rates, the amount the operator paid to the Commission under paragraph (1) of this subsection.

The surcharge:

(A) shall be a flat rate, one-time surcharge;

(B) shall not be billed before the operator remits the pipeline safety and regulatory program fee to the Commission;

(C) shall be applied in the billing cycle or cycles immediately following the date on which the operator paid the Commission;

(D) shall not exceed \$1.00 per service or service line; and

(E) shall not be billed to a state agency, as that term is defined in Texas Utilities Code, Section 101.003.

(4) No later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers, each operator of a natural gas distribution system shall file with the Commission's Gas Services Division and the Pipeline Safety Division a report showing:

(A) the pipeline safety and regulatory program fee amount paid to the Commission;

(B) the unit rate and total amount of the surcharge billed to each customer;

(C) the date or dates on which the surcharge was billed to customers; and

(D) the total amount collected from customers from the surcharge.

(5) Each operator of a natural gas distribution system that is a utility subject to the jurisdiction of the Commission pursuant to Texas Utilities Code, Chapters 101 - 105, shall file a generally applicable tariff for its surcharge in conformance with the requirements of Section 7.315 of this title, relating to Filing of Tariffs.

(6) Amounts recovered from customers under this subsection by an investor-owned natural gas distribution system or a cooperatively owned natural gas distribution system shall not be included in the revenue or gross receipts of the system for the purpose of calculating municipal franchise fees or any tax imposed under Subchapter B, Chapter 182, Tax Code, or under Chapter 122, nor shall such amounts be subject to a sales and use tax imposed by Chapter 151, Tax Code, or Subtitle C, Title 3, Tax Code.

GAS SERVICES DIVISION
 GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26743

RATE SCHEDULE

SCHEDULE ID

DESCRIPTION

(c) Natural gas master meter systems.
 The Commission hereby assesses each natural gas master meter system an annual pipeline safety and regulatory program fee of \$100 per master meter system.

(1) Each operator of a natural gas master meter system shall remit to the Commission the annual pipeline safety and regulatory program fee of \$100 per master meter system no later than June 30 of each year.

(2) The Commission shall send an invoice to each affected natural gas master meter system operator no later than April 30 of each year as a courtesy reminder. The failure of a natural gas master meter system operator to receive an invoice shall not exempt the natural gas master meter system operator from its obligation to remit to the Commission the annual pipeline safety and regulatory program fee on June 30 each year.

(3) Each operator of a natural gas master meter system shall recover as a surcharge to its existing rates the amounts paid to the Commission under paragraph (1) of this subsection.

(4) No later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers, each natural gas master meter system operator shall file with the Commission's Gas Services Division and the Pipeline Safety Division a report showing:

(A) the pipeline safety and regulatory program fee amount paid to the Commission;
 (B) the unit rate and total amount of the surcharge billed to each customer;
 (C) the date or dates on which the surcharge was billed to customers; and
 (D) the total amount collected from customers from the surcharge.

(d) Late payment penalty.
 If the operator of a natural gas distribution system or a natural gas master meter system does not remit payment of the annual pipeline safety and regulatory program fee to the Commission within 30 days of the due date, the Commission shall assess a late payment penalty of 10 percent of the total assessment due under subsection (b) or (c) of this section, as applicable, and shall notify the operator of the total amount due to the Commission.

Source Note: The provisions of this Section 8.201 adopted to be effective September 8, 2003, 28 TexReg 7682; amended to be effective November 24, 2004, 29 TexReg 10733; amended to be effective May 15, 2005, 30 TexReg 2849; amended to be effective December 19, 2005, 30 TexReg 8428; amended to be effective April 18, 2007, 32 TexReg 2136; amended to be effective November 12, 2007, 32 TexReg 8121; amended to be effective September 21, 2009, 34 TexReg 6446; amended to be effective August 30, 2010, 35 TexReg 7743; amended to be effective November 14, 2011, 36 TexReg 7663 ; amended to be effective November 11, 2013, 38 TexReg 7947

Rider FF 7

This rider is for the franchise fee for each city which is based on the franchise agreement of each city RIDER: FF - FRANCHISE FEE ADJUSTMENT
 APPLICABLE TO: ALL AREAS INSIDE CITY LIMITS (ICL) IN THE WEST TEXAS DIVISION
 EFFECTIVE DATE: Bills Rendered on and after 01/01/2019 Application Applicable to Customers inside the corporate limits of an incorporated municipality that imposes

GAS SERVICES DIVISION
GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26743

RATE SCHEDULE

SCHEDULE ID

DESCRIPTION

a municipal franchise fee upon Company for the Gas Service provided to Customer. Franchise Fees to be assessed solely to customers within the municipal limits. This does not apply to Environs customers. Monthly Adjustment Company will adjust Customer's bill each month in an amount equal to the municipal franchise fees payable for the Gas Service provided to Customer by Company. Municipal franchise fees are determined by each municipality's franchise ordinance. Each municipality's franchise ordinance will specify the percentage and applicability of franchise fees. From time to time, Company will make further adjustments to Customer's bill to account for any over- or under-recovery of municipal franchise fees by Company.

City	Franchise fee	Abernathy	5%	Amarillo	5%
Amherst	3%	Anton	5%	Big Spring	3.5%
Bovina	5%	Brownfield	5%	Buffalo Springs	5%
Lake	5%	Canyon	4%	Channing	5%
Coahoma	3%	Crosbyton	5%	Dalhart	3%
Dimmitt	5%	Earth	5%	Edmonson	2%
Floydada	3%	Forsan	3%	Friona	5%
Fritch	5%	Hale Center	5%	Happy	3%
Hart	5%	Hereford	3%	Idalou	4%
Kress	3%	Lake Tanglewood	5%	Lamesa	4%
Levelland	5%	Littlefield	5%	Lockney	3%
Lorenzo	5%	Los Ybanez	0%	Lubbock	5%
Meadow	5%	Midland	5%	Muleshoe	5%
Nazareth	3%	New Deal	5%	New Home	3%
Odessa	5%	O'Donnell	3%	Olton	3%
Opdyke West	3%	Palisades	5%	Pampa	5%
Panhandle	5%	Petersburg	3%	Plainview	5%
Post	4%	Quitaque	3%	Ralls	4%
Ransom Canyon	3%	Ropesville	5%	Sanford	5%
Seagraves	5%	Seminole	4%	Shallowater	5%
Silverton	5%	Slaton	5%	Smyer	3%
Springlake	3%	Stanton	5%	Sudan	5%
Tahoka	5%	Timbercreek Canyon	5%	Tulia	5%
Turkey	3%	Vega	3%	Wellman	5%
Wilson	3%	Wolfforth	4%		

WTX GCA 10486

Implementing Tariff Revision pursuant to approval letter dated 11/23/2015 in GUD 10486 for all areas of the West Texas Division .

RATE SCHEDULE: WEST TEXAS DIVISION GAS COST ADJUSTMENT (GCA) RIDER

APPLICABLE TO: ALL SERVICE AREAS IN THE WEST TEXAS DIVISION

EFFECTIVE DATE: Bills Rendered on and after 11/23/2015

Application Gas bills issued under rate schedules to which this Rider applies will include adjustments to reflect decreases or increases in purchased gas costs or taxes. Accumulated Deferred Gas Costs shall also be adjusted for gas cost amounts which are uncollectible. Any such adjustments shall be filed with the appropriate regulatory authority before the beginning of the month in which the adjustment will be applied to bills. The amount of each adjustment shall be computed as follows:

Gas Cost Adjustment (GCA)

The GCA to be applied to each Ccf billed shall be computed as follows and rounded to the nearest \$0.01:

$$GCA = (G/S + CF)$$

GAS SERVICES DIVISION

GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26743

RATE SCHEDULESCHEDULE IDDESCRIPTION

Where:

1. G, in dollars, is the expected cost of gas for the expected sales billing units.
2. S, in Ccf as measured at local atmospheric pressure, is the expected sales billing units to be billed to customers in the respective section of the Company's West Texas Division.
3. CF, in \$/Ccf as measured at local atmospheric pressure, is a correction factor charge per Ccf to adjust for the cumulative monthly differences between the cost of gas purchased by the Company and the amount of gas cost billed the customer plus any gas cost which is uncollectible.

More specifically, CF shall be calculated as follows:

$$CF = (a/b) + (c/b)$$

a = over (under) collection dollar amount for the 12 month period ending September.

b = expected estimated sales volumes for the future 12 month period ending November.

c = net uncollectible gas cost, that is:

(uncollectible gas cost for the previous 12 months ended September) - (subsequently collected gas cost for the previous 12 months ended September)

Once a year, on a 12 months ended June basis, the Company shall review the percentage of lost and unaccounted for gas. If this percentage exceeds 5% of the amount metered in, the correcting account balance will be reduced so that the customer will effectively be charged a maximum of 5% for lost and unaccounted for gas and the Company will absorb the excess.

WTX TAX 10174

Implementing Rates Pursuant to Settlement Agreement dated 09/14/12 in GUD 10174 for all areas of the West Texas Division approved 10/02/2012

RIDER: TAX - TAX ADJUSTMENT

APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION

EFFECTIVE DATE: Bills Rendered on and after 10/01/2012

Application

Applicable to Customers taking service under Residential, Commercial, Industrial, Public Authority, and State Institution customers to the extent of state gross receipts taxes only.

Each monthly bill shall be adjusted for state gross receipts taxes imposed by Sections 182-021 - 182-025 of the Texas Tax Code.

GAS SERVICES DIVISION

GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26743

RATE SCHEDULESCHEDULE IDDESCRIPTION

Each monthly bill shall also be adjusted by an amount equivalent to the amount of all applicable taxes and any other governmental impositions, rentals, fees, or charges (except state, county, city, and special district ad valorem taxes and taxes on net income) levied, assessed, or imposed upon or allocated to Company with respect to the Gas Service provided to Customer by Company, and any associated facilities involved in the performance of such Gas Service. Each monthly bill shall also be adjusted by an amount equivalent to the proportionate part of any increase or decrease of any tax and any other governmental imposition, rental, fee, or charge (except state, county, city, and special district ad valorem taxes and taxes on net income) levied, assessed, or imposed subsequent to the effective date of this tariff, upon or allocated to Company's operations, by any new or amended law, ordinance, or contract.

CITY TAX RATE

Abernathy 0.01070
 Amarillo 0.01997
 Amherst 0.00000
 Anton 0.00581
 Big Spring 0.01997
 Bovina 0.00581
 Brownfield 0.01070
 Buffalo Springs Lake 0.00000
 Canyon 0.01997
 Channing 0.00000
 Coahoma 0.00000
 Crosbyton 0.00581
 Dalhart 0.01070
 Dimmitt 0.01070
 Earth 0.00581
 Edmonson 0.00000
 Floydada 0.01070
 Forsan 0.00000
 Friona 0.01070
 Fritch 0.00581
 Hale Center 0.00581
 Happy 0.00000
 Hart 0.00581
 Hereford 0.01997
 Idalou 0.00581
 Kress 0.00000
 Lake Tanglewood 0.00000
 Lamesa 0.01070
 Levelland 0.01997
 Littlefield 0.01070
 Lockney 0.00581
 Lorenzo 0.00581
 Los Ybanez 0.00000

GAS SERVICES DIVISION
 GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26743

RATE SCHEDULE

<u>SCHEDULE ID</u>	<u>DESCRIPTION</u>
	Lubbock 0.01997
	Meadow 0.00000
	Midland 0.01997
	Muleshoe 0.01070
	Nazareth 0.00000
	New Deal 0.00000
	New Home 0.00000
	Odessa 0.01997
	O`donnell 0.00000
	Olton 0.00581
	Opydke West 0.00000
	Palisades 0.00000
	Pampa 0.01997
	Panhandle 0.00581
	Petersburg 0.00581
	Plainview 0.01997
	Post 0.01070
	Quitaque 0.00000
	Ralls 0.00581
	Ranson Canyon 0.00581
	Ropesville 0.00000
	Sanford 0.00000
	Seagraves 0.00581
	Seminole 0.01070
	Shallowater 0.00581
	Silverton 0.00000
	Slaton 0.01070
	Smyer 0.00000
	Springlake 0.00000
	Stanton 0.00581
	Sudan 0.00000
	Tahoka 0.01070
	Timbercreek Canyon 0.00000
	Tulia 0.01070
	Turkey 0.00000
	Vega 0.00000
	Wellman 0.00000
	Wilson 0.00000
	Wolfforth 0.01070

WTX WNA 10174

Implementing Rates Pursuant to Settlement Agreement dated 09/14/12 in GUD 10174 for all areas of the West Texas Division approved 10/02/2012. Applies to unincorporated and incorporated customers.

RATE SCHEDULE: WEST TEXAS DIVISION WEATHER NORMALIZATION ADJUSTMENT (WNA) RIDER

APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26743

RATE SCHEDULE

SCHEDULE ID DESCRIPTION

EFFECTIVE DATE: Bills Rendered on and after 10/01/2012

Provisions for Adjustment

The base rate per Ccf (100,000 Btu) for gas service set forth in any Rate Schedules utilized in all cities in the West Texas Division or their environs for determining normalized winter period revenues shall be adjusted by an amount hereinafter described, which amount is referred to as the Weather Normalization Adjustment. The Weather Normalization Adjustment shall apply to all temperature sensitive residential, commercial, public authority, and state institution bills based on meters read during the revenue months of October through May.

Computation of Weather Normalization Adjustment

The Weather Normalization Adjustment Factor shall be computed to the nearest one-hundredth cent per Ccf by the following formula:

$$WNAF_i = R_i \times ((HSF_i (NDD-ADD)) / (BL_i + (HSF_i \times ADD)))$$

Where

i = any particular Rate Schedule or billing classification within any such particular Rate Schedule that contains more than one billing classification

WNAF_i = Weather Normalization Adjustment Factor for the ith rate schedule or classification expressed in cents per Ccf

R_i = base rate of temperature sensitive sales for the ith schedule or classification utilized

HSF_i = heat sensitive factor for the ith schedule or classification divided by the average bill count in that class

NDD_i = billing cycle normal heating degree days

ADD_i = billing cycle actual heating degree days

BL_i = base load sales for the ith schedule or Classification divided by the average bill count in that class

The Weather Normalization Adjustment for the jth customer in ith rate schedule is computed as:

$$WNA_i = WNAF_i \times q_{ij}$$

Where q_{ij} is the relevant sales quantity for the jth Customer in ith rate schedule

RATE ADJUSTMENT PROVISIONS

None

GAS SERVICES DIVISION
GSD - 1 TARIFF REPORT

RRC COID: 6931 **COMPANY NAME:** ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS **RRC TARIFF NO:** 26743

CUSTOMERS

<u>RRC CUSTOMER NO</u>	<u>CONFIDENTIAL?</u>	<u>BILLING UNIT</u>	<u>PGA CURRENT CHARGE</u>	<u>PGA EFFECTIVE DATE</u>
24146	N			
<u>CUSTOMER NAME</u>	Lubbock Incorporated			

REASONS FOR FILING

NEW?: N
RRC DOCKET NO: GUD 10174, 10486
CITY ORDINANCE NO: See Lubbock City List
AMENDMENT (EXPLAIN): Implementing Tax Act Credit
OTHER (EXPLAIN):

SERVICES

<u>TYPE OF SERVICE</u>	<u>SERVICE DESCRIPTION</u>
B	Commercial Sales
<u>OTHER TYPE DESCRIPTION</u>	

PREPARER - PERSON FILING

RRC NO: 959	ACTIVE FLAG: Y	INACTIVE DATE:
FIRST NAME: Philip	MIDDLE:	LAST NAME: Littlejohn
TITLE: VP Rates & Reg Affairs		
ADDRESS LINE 1: 6606 66th Street		
ADDRESS LINE 2:		
CITY: Lubbock	STATE: TX	ZIP: 79424 ZIP4:
AREA CODE: 806	PHONE NO: 798-4449	EXTENSION:

GAS SERVICES DIVISION
 GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26743

CURTAILMENT PLAN

PLAN ID	DESCRIPTION
AMA WD	<p>Declined 12/4/09 weather emergency rule was filed as a curtailment instead of a quality of service rule. Utility was advised to refile as QOS. (yrl)</p> <p>CITY OF AMARILLO RULES REGARDING SUSPENSION OF SERVICE DISCONNECT DURING WINTER Per Ordinance No. 6515 Dated February 13, 2001 Sec. 18-1-12.</p> <p>Applicability and scope This article applies to gas utilities, as defined in the V.T.C.A., Utilities Code Sections 101.003(7) and 121.001, and to owners, operators and managers of mobile home parks or apartment houses who purchase gas through a master meter for delivery to a dwelling unit in a mobile home park or apartment house within the jurisdiction of the City. For purposes of this article, all such gas utilities and owners, operators and managers of master meter systems shall be referred to as providers. Providers shall comply with the following service standards. (Ord. No. 6515, Section 1, 2-13-2001) Sec. 18-1-13.</p> <p>Disconnection prohibited. Except where there is a known dangerous condition or a use of natural gas service in a manner that is dangerous or unreasonably interferes with service to others, a provider shall not disconnect natural gas service to:</p> <p>(1) Any customer when the day's temperature in the City falls below forty (40) degrees Fahrenheit and the National Weather Service predicts that the temperature in the City will fall below that level during the next twenty-four (24) hours;</p> <p>(2) A delinquent residential customer for a billing period in which the provider receives a pledge, letter of intent, purchase order, or other notification from an energy assistance provider that it is forwarding sufficient payment to continue service; or</p> <p>(3) A delinquent residential customer on a day, or on a day immediately preceding a day, when personnel of the provider are not available for the purpose of receiving payment or making collections and reconnecting service. (Ord. No. 6515, Section 1, 2-13-2001) Sec. 18-1-14.</p> <p>Payment plans. Providers are encouraged to offer either a deferred payment plan for any delinquent bill of a residential customer rendered or past due as set forth in the appropriate Railroad Commission rules for providers with regard to deferred payment plans or a level or average payment plan to all customers. Any level or average payment plan shall use one (1) of the following methods:</p> <p>(1) A level payment plan shall allow residential customers to pay one-twelfth (1/12) of that customer's estimated annual consumption at the appropriate customer class each month, with provisions for annual adjustments as may be determined based on actual gas use.</p> <p>(2) An average payment plan shall allow residential customers to pay one-twelfth (1/12) of that customer current month consumption plus the previous eleven (11) months' consumption (or, for a new customer, an estimate) at the appropriate customer class rates each month, plus a portion of any unbilled balance.</p> <p>(3) If a customer does not fulfill the terms and obligations of a level or average payment</p>

RAILROAD COMMISSION OF TEXAS
 GAS SERVICES DIVISION
 GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26743

plan, a provider that is a gas utility shall have the right to disconnect service to that customer pursuant to applicable Railroad Commission rules, unless discontinuance is prohibited under any other applicable Railroad Commission rule.

(4) A provider that is a gas utility may require a deposit from all customers entering into level or average payment plans pursuant to the requirements of the Railroad Commission rules pertaining to applicant deposits. The gas utility shall pay interest on the deposit and may retain the deposit for the duration of the level or average payment plan. (Ord. No. 6515, Section 1, 2-13-2001) Sec. 18-1-15.

Notice.
 Within ten (10) days of the final passage of this article, providers shall give a copy of this article to: (1) Any known social service agency that distributes funds from the state Comprehensive Energy Assistance Program within Amarillo; (2) Any other social service agency of which the provider is aware that provides financial assistance to low-income customers in Amarillo; (3) Any customers who are owners, operators, or managers of master metered systems in Amarillo. (4) All other customers of the provider in the next feasible billing statement. (Ord. No. 6515, Section 1, 2-13-2001)

LINE EXTENSION POLICY

<u>POLICY ID</u>	<u>DESCRIPTION</u>
1221	<p>ATMOS ENERGY CORPORATION, WEST TEXAS DIVISION UNINCORPORATED AREAS LINE EXTENSION POLICY</p> <p>Atmos Energy may require, on a consistent and nondiscriminatory basis, pre-payment, reimbursement, or adequate security for all costs (including, but not limited to, materials, labor, allocated overhead, permit costs and right-of way acquisition costs) of extending its existing pipeline system to serve a new customer to the extent that extension would exceed 75 feet.</p>

GAS SERVICES DIVISION

GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26743

QUALITY OF SERVICE

<u>QUAL SERVICE ID</u>	<u>DESCRIPTION</u>
QS1-c	<p>Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.</p> <p>The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.</p> <p>1. Continuity of Service</p> <p>(A) Service Interruptions.</p> <p>(i) Atmos Energy, West Texas Division will make all reasonable efforts to prevent interruptions of service. When interruptions occur, Atmos Energy, West Texas Division will reestablish service within the shortest possible time consistent with prudent operating principles so that the smallest numbers of customers are affected.</p> <p>(ii) Atmos Energy, West Texas Division will make reasonable efforts to meet emergencies resulting from interruptions of service, and will issue instructions to its employees covering procedures to be followed in the event of an emergency in order to prevent or mitigate interruption or impairment of service.</p> <p>(iii) In the event of national emergency or local disaster resulting in disruption of normal service, Atmos Energy, West Texas Division may, in the public interest, interrupt service to other customers to provide necessary service to civil defense or other emergency service agencies on a temporary basis until normal service to these agencies can be restored.</p> <p>(iv) Curtailment of gas service will be done in accordance with the utility's curtailment program as authorized by the appropriate regulatory body. When notified by the utility, the customer will curtail gas service. In the event of any curtailment, utility personnel may physically turn off or restrict gas deliveries and only utility personnel will thereafter be permitted to restore gas service. The customer assumes any and all risk and will indemnify the utility against all damages, losses and expenses resulting from a curtailment of gas service under the utility's authorized curtailment program, except to the extent such damages, losses and expenses result from the gross negligence of the utility.</p> <p>(B) Record of interruption. Except for momentary interruptions which do not cause a major disruption of service, Atmos Energy, West Texas Division will keep a complete record of all interruptions, both emergency and scheduled. This record will show the cause of interruptions, date, time duration, location, approximate number of customers affected, and, in cases of emergency interruptions, the remedy and steps taken to prevent recurrence.</p> <p>(C) Report to Commission. Atmos Energy, West Texas Division will notify the Railroad Commission in writing within 48 hours of interruptions in service affecting the entire system or any major division thereof, lasting more than four hours. The notice will also state the cause of such interruptions. If any service interruption is otherwise reported to the Commission (for example, as curtailment report or safety report), such other report will be intended to be sufficient to comply with the terms of this paragraph.</p>
QS2-c	<p>Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.</p> <p>The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the</p>

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minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

2. Customer Relations

(A) Information to customers. Atmos Energy, West Texas Division will:

- (i) maintain a current set of maps showing the physical locations of its facilities. All distribution facilities will be labeled to indicate the size and any pertinent information which will accurately describe the utility's facilities. These maps, or such other maps as may be required by the regulatory authority, will be kept by Atmos Energy, West Texas Division in a central location and will be available for inspection by the regulatory authority during normal working hours. Each business office or service center will have available up-to-date maps, or records of its immediate area, with other such information as may be necessary to enable Atmos Energy, West Texas Division to advise applicants and others entitled to the information as to the facilities available for serving the locality;
- (ii) assist the customer or applicant in selecting the most economical rate schedule;
- (iii) in compliance with applicable law or regulations, notify customers affected by a change in rates or schedule or classification;
- (iv) post a notice in a conspicuous place in each business office of Atmos Energy, West Texas Division where applications for service are received informing the public that copies of the rate schedules and rules relating to the service of the utility as filed with the Commission are available for inspection;
- (v) upon request, inform its customers as to the method of reading meters;
- (vi) provide to new customers, at the time service is initiated or as an insert in the first billing, a pamphlet or information packet containing the following information, in English and Spanish:
 - (1) the customer's right to information concerning rates and services and the customer's right to inspect or obtain at reproduction cost a copy of the applicable tariffs and service rules;
 - (2) the customer's right to have his or her meter checked without charge under Section (7) of this Rule, if applicable;
 - (3) the time allowed to pay outstanding bills;
 - (4) grounds for termination of service;
 - (5) the steps Atmos Energy, West Texas Division must take before terminating service;
 - (6) how the Customer can resolve billing disputes with Atmos Energy, West Texas Division and how disputes and health emergencies may affect termination of service;
 - (7) information on alternative payment plans, if any, offered by Atmos Energy, West Texas Division;
 - (8) the steps necessary to have service reconnected after involuntary termination;
 - (9) the appropriate regulatory authority with whom to register a complaint and how to contact such authority;
 - (10) the hours, addresses, and telephone numbers of utility offices where bills may be paid and information may be obtained; and
 - (11) the customer's right to be instructed by Atmos Energy, West Texas Division how to read his or her meter.
- (vii) at least once each calendar year, notify each customer that information is available upon request, at no charge to the customer, concerning the items listed in paragraph (vi) (1-11) of this subsection. This notice may be accomplished by use of a billing insert or a printed statement upon the bill itself.

(B) Customer complaints. Upon complaint to Atmos Energy, West Texas Division by residential, commercial, public authority or industrial sales customers either at its office, by letter, or by telephone, Atmos Energy, West Texas Division will promptly make a suitable investigation

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and advise the complainant of the results thereof. Atmos Energy, West Texas Division will keep a record of all complaints which will show the name and address of the complainant, the date and nature of the complaint, and the adjustment or disposition thereof for a period of one year subsequent to the final disposition of the complaint.

(C) Utility response. Upon receipt of a complaint, either by letter or by telephone, from the regulatory authority on behalf of a customer, Atmos Energy, West Texas Division will promptly make a suitable investigation and advise the regulatory authority and complainant of the results thereof. An initial response will be made by the next working day. Unless additional reply time is granted by the regulatory authority, Atmos Energy, West Texas Division will make a final and complete response within 15 days. The Commission encourages all customer complaints to be made in writing to assist the regulatory authority in maintaining records of the quality of service of each utility; however, telephone communications will be acceptable.

(D) Deferred payment plan. If a deferred payment plan for delinquent residential accounts is offered, it will conform to the following guidelines:

(i) Every deferred payment plan entered into due to the customer's inability to pay the outstanding bill in full must provide that service will not be discontinued if the customer pays current bills and a reasonable amount of the outstanding bill and agrees to pay the balance in reasonable installments until the bill is paid.

(ii) For purposes of determining reasonableness under these rules, the following shall be considered: size of delinquent account; customer's ability to pay; customer's payment history; time that the debt has been outstanding; reasons why debt has been outstanding; and other relevant factors concerning the circumstances of the customer.

(iii) A deferred payment plan, if reduced to writing, offered by Atmos Energy, West Texas Division will state, immediately preceding the space provided for the customer's signature and in bold-face print at least two sizes larger than any other used, that: If you are not satisfied with this agreement, do not sign. If you are satisfied with this agreement, you give up your right to dispute the amount due under the agreement except for the utility's failure or refusal to comply with the terms of this agreement.

(iv) A deferred payment plan if offered at all, may include a one-time 5.0% penalty for late payment on the gross amount of the outstanding bill with no prompt payment discount allowed except in cases where the outstanding bill is unusually high as a result of the utility's error (such as an inaccurately estimated bill or an incorrectly read meter). A deferred payment plan will not include a finance charge.

(v) If a customer for utility service has not fulfilled terms of a deferred payment agreement or refuses to sign the same if it is reduced to writing, Atmos Energy, West Texas Division will have the right to disconnect pursuant to disconnection rules herein, and under such circumstances, it shall not be required to offer a subsequent negotiation of a deferred payment agreement prior to disconnection.

(vi) Any utility which institutes a deferred payment plan shall not refuse a customer participation in such a program on the basis of race, color, creed, sex, marital status, age, or any other form of discrimination prohibited by law.

(E) Delayed payment of bills by elderly persons to residential customers.

(i) Applicability. This subparagraph applies only to:

- (1) a utility that assesses late payment charges to residential customers and that suspends service before the 26th day after the date of the bill for which collection action is taken;
- (2) utility bills issued on or after August 30, 1993; and
- (3) an elderly person, as defined in clause (ii) of this subparagraph, who is a residential customer and who occupies the entire premises for which a delay is requested.

(ii) Definitions.

- (1) Elderly person - A person who is 60 years of age or older

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(2) Utility - A gas utility or municipally owned utility as defined in Texas Utilities Code, 101.003(7), 101.003(8), and 121.001 - 121.006.

(iii) An elderly person may request that the utility implement the delay for either the most recent utility bill or for the most recent utility bill and each subsequent utility bill.

(iv) On request of an elderly person, a utility shall delay without penalty the payment date of a bill for providing utility services to that person until the 25th day after the date on which the bill is issued.

(v) Atmos Energy, West Texas Division may require the requesting person to present reasonable proof that the person is 60 years of age or older.

(vi) Every utility shall notify its customers of this delayed payment option no less often than yearly. A utility may include this notice with other information provided pursuant to subparagraph (A) of this paragraph.

(F) Budget Billing - The Company offers an optional budget billing plan to moderate seasonal differences in customer bills. The details of the plan are published on the Company's website

QS3-c Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

3. Refusal of Service

(A) Compliance by applicant. Atmos Energy, West Texas Division may decline to serve an applicant for whom service is available from previously installed facilities until such applicant has complied with applicable state and municipal regulations and approved rules and regulations and tariff provisions of Atmos Energy, West Texas Division on file with the Commission governing the service applied for or for any of the following reasons:

(i) Applicant's facilities inadequate. If the applicant's installation, equipment or possible misuse of gas service is believed to be hazardous or of such character that satisfactory service cannot be given.

(ii) For indebtedness. If the applicant is indebted to any utility for the same kind of service as that applied for; provided, however, that in the event the indebtedness of the applicant for service is in dispute, the applicant shall be served upon complying with the applicable deposit requirement.

(iii) Refusal to make deposit. For refusal to make a deposit if applicant is required to make a deposit under these rules.

(B) Applicant's recourse. In the event that Atmos Energy, West Texas Division refuses to serve an applicant under the provisions of these rules, Atmos Energy, West Texas Division will inform the applicant of the basis of its refusal and that the applicant may file a complaint with the municipal regulatory authority or commission, whichever is appropriate.

(C) Insufficient grounds for refusal to serve. The following do not constitute sufficient cause for refusal of service to a present customer or applicant:

(i) Delinquency in payment for service by a previous occupant of the premises to be served.

(ii) Failure to pay for merchandise or charges for non-utility service purchased from Atmos West Texas.

(iii) Failure to pay a bill to correct previous under billing due to misapplication of rates more than six months prior to the date of application;

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- (iv) Violation of Atmos Energy, West Texas Division' rules pertaining to operating of nonstandard equipment or unauthorized attachments which interfere with the service of others unless the customer has first been notified and been afforded reasonable opportunity to comply with these rules. [Please see 4(D)(ii) below]
- (v) Failure to pay a bill of another customer as guarantor thereof unless the guaranty was made in writing to the utility as a condition precedent to service.
- (vi) Failure to pay the bill of another customer at the same address except where the change of customer identity is made to avoid or evade payment of a utility bill.

QS4-c Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

4. Discontinuance of Service

- (A) The due date of the bill for utility service will not be less than 15 days after issuance, or such other period of time as may be provided by order of the regulatory authority. A bill for utility service is delinquent if unpaid by the due date.
- (B) Atmos Energy, West Texas Division may offer an inducement for prompt payment of bills to residential and commercial customers by allowing a discount in the amount of five percent (or such other amount as allowed by the appropriate regulatory authority) for payment of bills within 10 days after their issuance. This provision shall not apply where it conflicts with existing orders or ordinances of the appropriate regulatory authority.
- (C) A customer's utility service may be disconnected if the bill has not been paid or a deferred payment plan pursuant to (2) (D) above has not been entered into within five working days after the bill has become delinquent and proper notice has been given. Proper notice consists of a deposit in the United States mail, postage prepaid, or hand delivery to the customer at least five working days prior to the stated date of disconnection, with the words Termination Notice or similar language prominently displayed on the notice. The notice will be provided in English and Spanish as necessary to adequately inform the customer, and will include the date of termination, the hours, address, and telephone number where payment may be made, and a statement that if a health or other emergency exists, Atmos Energy, West Texas Division may be contacted concerning the nature of the emergency and the relief available, if any, to meet such emergency.
- (D) Utility service may be disconnected for any of the following reasons:
 - (i) Failure to pay a delinquent account or failure to comply with the terms of a deferred payment plan for installment payment of a delinquent account.
 - (ii) Violation of Atmos Energy, West Texas Division' rules pertaining to the use of service or in a manner which interfered with the service of others or the operation of nonstandard equipment, if a reasonable attempt has been made to notify the customer and the customer is provided with a reasonable opportunity to remedy the situation.
 - (iii) Failure to comply with the deposit or guarantee arrangements required by paragraph (5) of this subsection.
 - (iv) Without notice where a known dangerous condition exists, for as long as the condition exists.
 - (v) Tampering with Atmos Energy, West Texas Division' meter or equipment or

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bypassing the same.

(E) Utility service may not be disconnected for any of the following reasons:

- (i) Delinquency in payment for service by a previous occupant of the premises.
- (ii) Failure to pay for merchandise or charges for non-utility service by Atmos Energy, West Texas Division.
- (iii) Failure to pay for a different type or class of utility service unless fee for such service is or could have been included on same bill.
- (iv) Failure to pay the account of another customer as guarantor thereof, unless the utility has in writing the guarantee as a condition precedent to service.
- (v) Failure to pay charges arising from an under billing occurring due to any misapplication of rates more than six months prior to the current billings.
- (vi) Failure to pay charges arising from an under billing due to any faulty metering, unless the meter has been tampered with or unless such under billing charges are due.
- (vii) Failure to pay an estimated bill other than a bill rendered pursuant to an approved meter reading plan, unless Atmos Energy, West Texas Division was unable to read the meter due to circumstances beyond its control.

(F) Unless a dangerous or potentially fraudulent condition exists, or unless the customer request disconnection, service will not be disconnected on a day, or on a day immediately preceding a day, when Atmos Energy, West Texas Division personnel are not available to the public for the purpose of making collections and reconnecting service.

(G) Atmos Energy, West Texas Division may not abandon a residential or commercial customer without written approval from the regulatory authority.

(H) Atmos Energy, West Texas Division will not discontinue service to a delinquent residential customer permanently residing in an individually metered dwelling unit when that customer established that discontinuance of service will result in some person residing at that residence becoming seriously ill if service is discontinued. Any customer seeking to avoid termination of service under this section must make a written request supported by a written statement from a licensed physician. Both the request and the statement must be received by Atmos Energy, West Texas Division not more than five working days after the date of delinquency of the bill. The prohibition against service termination provided by this section will last twenty days from the date of receipt by Atmos Energy, West Texas Division of the request and statement or such lesser period as may be agreed upon by Atmos Energy, West Texas Division and the customer. The customer who makes such request shall sign an installment agreement which provides for such service contingent upon timely payment for subsequent monthly billings.

(I) Suspension of Gas Utility Service Disconnection during an Extreme Weather Emergency

(A) Applicability and scope. This rule applies to gas utilities, as defined in Texas Utilities Code, Section101.003(7) and Section121.001, and to owners, operators, and managers of mobile home parks or apartment houses who purchase natural gas through a master meter for delivery to a dwelling unit in a mobile home park or apartment house, pursuant to Texas Utilities Code, Sections124.001- 124.002, within the jurisdiction of the Railroad Commission pursuant to Texas Utilities Code, Section102.001. For purposes of this section, all such gas utilities and owners, operators and managers of master meter systems shall be referred to as providers. Providers shall comply with the following service standards. A gas distribution utility shall file amended service rules incorporating these standards with the Railroad Commission in the manner prescribed by law. (B) Disconnection prohibited. Except where there is a known dangerous condition or a use of natural gas service in a manner that is dangerous or unreasonably interferes with service to others, a provider shall not disconnect natural gas service to:

- (1) a delinquent residential customer during an extreme weather emergency. An extreme weather

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emergency means a day when the previous day's highest temperature did not exceed 32 degrees Fahrenheit and the temperature is predicted to remain at or below that level for the next 24 hours according to the nearest National Weather Station for the county where the customer takes service.

(2) a delinquent residential customer for a billing period in which the provider receives a written pledge, letter of intent, purchase order, or other written notification from an energy assistance provider that it is forwarding sufficient payment to continue service; or

(3) a delinquent residential customer on a weekend day, unless personnel or agents of the provider are available for the purpose of receiving payment or making collections and reconnecting service.

(C) Payment plans. Providers shall defer collection of the full payment of bills that are due during an extreme weather emergency until after the emergency is over, and shall work with customers to establish a payment schedule for deferred bills as set forth in paragraph (2)(D) of Section 7.45 of this title, relating to Quality of Service.

(D) Notice. Beginning in the September or October billing periods utilities and owners, operators, or managers of master metered systems shall give notice as follows:

(1) Each utility shall provide a copy of this rule to the social services agencies that distribute funds from the Low Income Home Energy Assistance Program within the utility's service area.

(2) Each utility shall provide a copy of this rule to any other social service agency of which the provider is aware that provides financial assistance to low income customers in the utility's service area.

(3) Each utility shall provide a copy of this rule to all residential customers of the utility and customers who are owners, operators, or managers of master metered systems.

(4) Owners, operators, or managers of master metered systems shall provide a copy of this rule to all of their customers.

(E) In addition to the minimum standards specified in this section, providers may adopt additional or alternative requirements if the provider files a tariff with the Commission pursuant to Section 7.315 of this title (relating to Filing of Tariffs). The Commission shall review the tariff to ensure that at least the minimum standards of this section are met.

QS5-c Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

5. Applicant Deposit

(A) Establishment of credit for residential applicants. Atmos Energy, West Texas Division may require a residential applicant for service to satisfactorily establish credit but such establishment of credit shall not relieve the customer from complying with rules for prompt payment of bills. Subject to these rules, a residential applicant will not be required to pay a deposit:

(i) if the residential applicant has been a customer of any utility for the same kind of service within the last two years and is not delinquent in payment of any such utility service account and during the last 12 consecutive months of service did not have more than one occasion in which a bill for such utility service was paid after becoming

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delinquent and never had service disconnected for nonpayment.

(ii) if the residential applicant furnishes in writing a satisfactory guarantee to secure payment of bills for other service required; or

(iii) if the residential applicant furnishes in writing a satisfactory credit rating by appropriate means, including but not limited to the production of generally acceptable credit cards, letters of credit reference, the names of credit references which may be quickly and inexpensively contacted by Atmos Energy, West Texas Division, or ownership of substantial equity.

(B) Reestablishment of credit. Every applicant who has previously been a customer of Atmos Energy, West Texas Division and whose service has been discontinued for nonpayment of bills shall be required before service is rendered to pay all amounts owed to Atmos Energy, West Texas Division by the customer or execute a written deferred payment agreement, if offered, and reestablish credit as provided in subparagraph (A) of this part.

(C) Amount of deposit and interest for residential service, and exemption from deposit.

(i) The required deposit will not exceed an amount equivalent to 1/6 of the estimated annual billings. However, if actual use is at least twice the amount of the estimated billings, a new deposit requirement may be calculated and an additional deposit may be required within two days. If such additional deposit is not made, Atmos Energy, West Texas Division may disconnect service under the standard disconnection procedure for failure to comply with deposit requirements. In the absence of billing history, the default deposit amount is \$90.00.

(ii) All applicants for residential service who are 65 years of age or older will be considered as having established credit if such applicant does not have an outstanding account balance with Atmos Energy, West Texas Division or another utility for the same utility service which accrued within the last two years. No cash deposit shall be required of such applicant under these conditions.

(iii) Atmos Energy, West Texas Division will pay a minimum interest on such deposits according to the rate as established by law. If refund of deposit is made within 30 days of receipt of deposit, no interest payment is required. If the utility retains the deposit more than 30 days, payment of interest shall be made retroactive to the date of deposit.

(1) Payment of interest to the customer will be annually or at the time the deposit is returned or credited to the customer's account.

(2) The deposit shall cease to draw interest on the date it is returned or credited to the customers account.

(iv) Atmos Energy, West Texas Division shall waive any deposit requirement for residential service for an applicant who has been determined to be a victim of family violence as defined in Texas Family Code, Section 71.004, by a family violence center, by treating medical personnel, by law enforcement agency personnel, or by a designee of the Attorney General in the Crime Victim Services Division of the Office of the Attorney General. This determination shall be evidenced by the applicant's submission of a certification letter developed by the Texas Council on Family Violence and made available on its web site. (D) Atmos Energy, West Texas Division may require a deposit from commercial or industrial customer sufficient to reasonably protect it against the risk exposure, provided such a policy is applied in a uniform and nondiscriminatory manner. (E) Records of deposits.

(i) Atmos Energy, West Texas Division shall keep records to show:

- (1) the name and address of each depositor;
- (2) the amount and date of the deposit; and
- (3) each transaction concerning the deposit.

(ii) Atmos Energy, West Texas Division will issue a receipt of deposit to each applicant from whom a deposit is received and shall provide means whereby a depositor may establish claim if

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the receipt is lost.

(iii) A record of each unclaimed deposit will be maintained for at least four years, during which time Atmos Energy, West Texas Division will make a reasonable effort to return the deposit.

(F) Refund of deposit.

(i) If service is not connected or after disconnection of service, Atmos Energy, West Texas Division will promptly and automatically refund the customer's deposit plus accrued interest or the balance, if any, in excess of the unpaid bills for service furnished. The transfer of service from one premise to another within Atmos Energy, West Texas Division's service area will not be deemed a disconnection within the meaning of these rules, and no additional deposit may be demanded unless permitted by these rules.

(ii) When the customer has paid bills for 12 consecutive residential bills without having service disconnected for nonpayment of bill and without having more than two occasions in which a bill was delinquent and when the customer is not delinquent in the payment of the current bill, Atmos Energy, West Texas Division will promptly and automatically refund the deposit plus accrued interest to the customer in the form of cash or credit to a customer's account.

(G) Upon sale or transfer of utility or company. Atmos Energy, West Texas Division will comply with Railroad Commission regulations which provide that upon the sale or transfer of any public utility or operating units thereof, the seller shall file with the Commission under oath, in addition to other information, a list showing the names and addresses of all customers served by such utility or units thereof who have to their credit a deposit, the date such deposit was made, the amount thereof, and the unpaid interest thereon.

(H) Complaint by applicant or customer. Atmos Energy, West Texas Division will direct its personnel engaged in initial contact with customer or applicant for service seeking to establish or reestablish credit under the provisions of these rules to inform the customer, if dissatisfaction is expressed with the utility's decision, of the customer's right to file a complaint with the regulatory authority.

QS6-c Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

6. Billing

(A) Bills for gas service will be rendered monthly, unless otherwise authorized or unless service is rendered for a period less than a month. Bills will be rendered as promptly as possible following the reading meters.

(B) The customer's bill will show all the following information. The information will be arranged and displayed in such a manner as to allow the customer to compute his bill with the applicable rate schedule. The applicable rate schedule will be mailed to the customer on request of the customer.

(i) If the meter is read by Atmos Energy, West Texas Division, the date and reading of the meter at the beginning and end of the period for which rendered.

(ii) The number and kind of units billed.

(iii) The applicable rate schedule title or code.

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(iv) The total base bill.

(v) The total of any adjustments to the base bill and the amount of adjustments per billing unit.

(vi) The date by which the customer must pay the bill to get prompt payment discount.

(vii) The total amount due before and after any discount for prompt payment within a designated period.

(viii) A distinct marking to identify an estimated bill.

(C) Where there is a good reason for doing so, estimated bills may be submitted, provided that an actual meter reading is taken at least every six months, if possible. For the second consecutive month in which the meter reader is unable to gain access to the premises to read the meter on regular meter reading trips, or in months where meters are not read otherwise, Atmos Energy, West Texas Division will provide the customers with a postcard and request that the customer read the meter and return the card to Atmos Energy, West Texas Division if the meter is of a type that can be read by the customer without significant inconvenience or special tools or equipment. If such a postcard is not received by Atmos Energy, West Texas Division in time for billing, Atmos Energy, West Texas Division may estimate the meter reading and render the bill accordingly. (D) Disputed bills.

(i) In the event of a dispute between the customer and Atmos Energy, West Texas Division regarding the bill, Atmos Energy, West Texas Division will make such investigation as is required by the particular case and report the results to the customer. If the customer wishes to obtain the benefits of subsection

(ii) hereunder, notification of the dispute must be given to Atmos Energy, West Texas Division before the date the bill becomes delinquent. In the event the dispute is not resolved, Atmos Energy, West Texas Division will inform the customer of the complaint procedures of the appropriate regulatory authority.

(ii) Notwithstanding any other subsection of this section, the customer will not be required to pay the disputed portion of the bill which exceeds the amount of that customer's average usage for the billing period at current rates until the earlier of the following: (1) resolution of the dispute, (2) the expiration of the sixty day period beginning on the day the disputed bill is issued. For purposes of this section only, the customer's average usage for the billing period shall be the average of the customer's usage for the same billing period during the preceding two years. Where no previous usage history exists, the average usage shall be estimated on the basis of usage levels of similar customers and under similar conditions.

QS7-c Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

7. Meters

(A) Meter requirements.

(i) Use of meter. All gas sold by Atmos Energy, West Texas Division will be charged for by meter measurements, except where otherwise provided for by applicable law, regulation of the regulatory authority, or tariff.

(ii) Installation by utility. Unless otherwise authorized by the regulatory authority, Atmos

GAS SERVICES DIVISION

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Energy, West Texas Division will provide, install and continue to own and maintain all meters necessary for measurement of gas delivered to its residential and commercial customers.

(iii) Standard type. Atmos Energy, West Texas Division will not furnish, set up, or put in use any meter which is not reliable and of a standard type which meets generally accepted industry standards; provided, however, special meters not necessarily conforming to such standard types may be used for investigation, testing, or experimental purposes.

(iv) Access to premises and access to company owned meters and service lines. Atmos Energy, West Texas Division' representatives shall have the right at all reasonable hours to enter upon the premises and property of a customer to read a company owned meter, to remove, to inspect, or to make necessary repairs and adjustments to, or replacements of, service lines, meter loop, and any property of the utility located thereon, and for any other purpose connected with the utility's operation. The Atmos Energy, West Texas Division representative shall have the right at all time to enter upon the premises and property of the customer in emergencies pertaining to the company's service. All animals which might hinder the performance of such operations on the customer's property shall be kept away from such operations by the customer upon notice by Atmos Energy, West Texas Division' representatives of their intention to enter upon the customer's premises.

(B) Meter records. Atmos Energy, West Texas Division will keep the following records:

(i) Meter equipment records. Atmos Energy, West Texas Division will keep a record of all of its meters, showing the customer's address and the date of the last test.

(ii) Records of meter tests. All meter tests will be properly referenced to the meter record provided for therein. The record of each test made on request of a customer will show the identifying number and constants of the meter, the standard meter and other measuring devices used, the date and kind of test made, by whom made, the error (or percentage of accuracy) at each load tested, and sufficient data to permit verification of all calculations.

(iii) Meter units of service. In general, each meter will indicate clearly the units of service for which charge is made to the customer.

(iv) Meter tests on request of customer.

(I) Upon request of a customer, Atmos Energy, West Texas Division will make a test of the accuracy of the meter serving that customer. Atmos Energy, West Texas Division will advise the customer that they may be present at the time and place of the test and arrange a schedule to permit the customer or his authorized representative to witness the test if the customer so desires. If no such test has been performed within the previous four years for the same customer at the same location, the test is to be performed without charge. If such a test has been performed for the same customer at the same location within the previous four years, Atmos Energy, West Texas Division may charge a fee for the test not to exceed \$15 or such other fee for the testing of meters as may be set forth in the utility's tariff properly on file with the regulatory authority. The customer will be informed of the result of any test on a meter that serves him or her.

(II) Notwithstanding sub clause (I) of this clause, if the meter is found to be more than normally defective, to either the customer's or Atmos Energy, West Texas Division' disadvantage, any fee charged for the meter test will be refunded to the customer. More than nominally defective means a deviation of more than 2.0% from accurate registration for residential and commercial customers and 1% for industrial customers.

(V) Bill adjustments due to meter error.

(I) If any meter test reveals a meter to be more than nominally defective, Atmos Energy, West Texas Division must correct previous readings consistent with the inaccuracy found in the meter for the period of either:

(a) the last six months; or

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(b) the time since the last test of the meter, whichever is shorter. Any resulting under billings or over billings is to be corrected in subsequent bills, unless service is terminated in which event a monetary adjustments to be made. This requirement for a correction may be foregone by Atmos Energy, West Texas Division if the error is to the utility's disadvantage. (II) If a meter is found not to register for any period of time, Atmos Energy, West Texas Division may make a charge for units used but not metered for a period not to exceed three months previous to the time the meter is found not to be registering. The determination of amounts used but not metered is to be based on consumption during other like periods by the same customer at the same location, when available, and on consumption under similar conditions at the same location or of other similarly situated customers, when not available.

QS8-c Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743. The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

8. New Construction

(A) Standards of construction. Atmos Energy, West Texas Division will endeavor to construct, install, operate, and maintain its plant, structures, equipment, and lines in accordance with the provisions of such codes and standards as are generally accepted by the industry, as modified by rule or regulation of the regulatory authority or otherwise by law and in such manner to best accommodate the public and to prevent interference with service furnished by other public utilities insofar as practical.

(B) Line extension and construction charge policy. In the absence of a line extension policy specific to a city franchise agreement, the following policy shall apply. Atmos Energy, West Texas Division may require, on a consistent and non-discriminatory basis, pre-payment, reimbursement, or adequate security for all costs (including, but not limited to, materials, labor, allocated overhead, permit costs and right-of-way acquisition costs) of extending its existing pipeline system to serve a new customer to the extent that extension would exceed 75 feet. The applicable provisions of city franchise agreements, which set forth line extension and construction charge policies that differ from the above policy are on file with the applicable municipality and the Railroad Commission of Texas. Atmos Energy, West Texas Division reserves the sole discretion to designate the routes of all new extensions and the construction materials and manner of fabrication and installation. Atmos Energy, West Texas Division may, on a consistent and non-discriminatory basis, provide for refunds, credits or security releases based upon factors such as additional customers subsequently attaching, the level of sales experienced through the new facility, or other criteria chosen by Atmos Energy, West Texas Division. Atmos Energy, West Texas Division may apply similar cost responsibility and arrangements to a customer requesting an increase in the capacity of existing Atmos Energy, West Texas Division facilities to accommodate an increase in the customer's service requirements. In no event will contribution in aid of construction be required of any residential customer unless provided for in this extension policy.

(C) Response to request for service. Atmos Energy, West Texas Division will endeavor to serve each qualified applicant for residential or commercial service within its service area as rapidly as practical. As a general policy, those applications not involving line extensions or new facilities should be filled within seven working days. Those applications

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for individual residential service requiring line extensions should be filled within 90 days unless unavailability of materials or other causes beyond the control of Atmos Energy, West Texas Division result in unavoidable delays. In the event that residential service is delayed in excess of 90 days after an applicant has met credit requirements and made satisfactory arrangements for payment of any required construction charges, a report will be made to the regulatory authority listing the name of the applicant, location, and cause for delay. If such delays are due to causes which are reasonably beyond the control of Atmos Energy, West Texas Division, a delay in excess of 90 days will not constitute a refusal to serve.

QS9-c Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

9. Non-Liability

(A) Furnishing of Gas. The Company shall not be liable for any loss or damage caused by variation in gas pressure, defects in pipes, connections and appliances, escape or leakage of gas, sticking of valves or regulators, or for any other loss or damage not caused by the Company's negligence arising out of or incident to the furnishing of gas to any Consumer.

(B) After Point of Delivery. Company shall not be liable for any damage or injury resulting from gas or its use after such gas leaves the point of delivery other than damage caused by the fault of the Company in the manner of installation of the service lines, in the manner in which such service lines are repaired by the Company, and in the negligence of the Company in maintaining its meter loop. All other risks after the gas left the point of delivery shall be assumed by the Consumer, his agents, servants, employees, or other persons.

(C) Reasonable Diligence. The Company agrees to use reasonable diligence in rendering continuous gas service to all Consumers, but the Company does not guarantee such service and shall not be liable for damages resulting from any interruption to such service.

(D) Force Majeure. Company shall not be liable for any damage or loss caused by stoppage or curtailment of the gas supply pursuant to order of a governmental agency having jurisdiction over Company or Company's suppliers, or caused by an event of force majeure. The term force majeure as employed herein means acts of God; strikes, lockouts, or other industrial disturbances; acts of the public enemy; wars; blockades; insurrections; riots; epidemics; landslides; lightning; earthquakes; fires; storms; floods; washouts; arrests and restraints of the government, either federal or state, civil or military; civil disturbances; explosions; breakage or accident to machinery or lines of pipe; freezing of wells or lines of pipe; shortage of gas supply, whether resulting from inability or failure of a supplier to deliver gas; partial or entire failure of natural gas wells or gas supply; depletion of gas reserves; and any other causes, whether of the kind herein enumerated or otherwise.

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SERVICE CHARGES

RRC CHARGE NO.	CHARGE ID	CHARGE AMOUNT	SERVICE PROVIDED																														
285103	SVC CHARGE 10174		<p>Implementing Rates Pursuant to Settlement Agreement dated 09/14/12 in GUD 10174 for all areas of the West Texas Division approved 10/02/2012</p> <p>RATE SCHEDULE: OTHER SERVICE CHARGES APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION EFFECTIVE DATE: Bills Rendered on and after 10/01/2012</p> <p>The service charges on this tariff will be applied in accordance with Atmos Energy's Quality of Service rules and Commission rule 7.45.</p> <p>DURING BUSINESS HOURS: These charges apply to services initiated between 8am and 5pm, Monday through Friday.</p> <p>Charge</p> <table border="0"> <tr> <td></td> <td style="text-align: right;">Amount</td> </tr> <tr> <td>Turn On New Service With Meter Set</td> <td style="text-align: right;">\$ 45.00</td> </tr> <tr> <td>Turn On Service (shut-In test required)</td> <td style="text-align: right;">\$ 37.00</td> </tr> <tr> <td>Turn On Service (meter read only required)</td> <td style="text-align: right;">\$ 21.00</td> </tr> <tr> <td>Miscellaneous Service Charge Calls</td> <td style="text-align: right;">\$ 10.00</td> </tr> <tr> <td>Reconnect Delinquent Service or Service Temporarily Off at Customer's Request</td> <td style="text-align: right;">\$ 47.00</td> </tr> <tr> <td>Return Check Fee</td> <td style="text-align: right;">\$ 25.00</td> </tr> <tr> <td>Tampering Fee</td> <td style="text-align: right;">\$ 150.00</td> </tr> </table> <p>AFTER BUSINESS HOURS: These charges apply to services initiated between 5pm and 8am, Monday through Friday, and all day Saturday and Sunday.</p> <p>Charge</p> <table border="0"> <tr> <td></td> <td style="text-align: right;">Amount</td> </tr> <tr> <td>Turn On New Service With Meter Set</td> <td style="text-align: right;">\$ 67.50</td> </tr> <tr> <td>Turn On Service (shut-In test required)</td> <td style="text-align: right;">\$ 55.50</td> </tr> <tr> <td>Turn On Service (meter read only required)</td> <td style="text-align: right;">\$ 31.50</td> </tr> <tr> <td>Miscellaneous Service Charge Calls</td> <td style="text-align: right;">\$ 15.00</td> </tr> <tr> <td>Reconnect Delinquent Service or Service Temporarily Off at Customer's Request</td> <td style="text-align: right;">\$ 70.50</td> </tr> <tr> <td>Tampering Fee</td> <td></td> </tr> </table>		Amount	Turn On New Service With Meter Set	\$ 45.00	Turn On Service (shut-In test required)	\$ 37.00	Turn On Service (meter read only required)	\$ 21.00	Miscellaneous Service Charge Calls	\$ 10.00	Reconnect Delinquent Service or Service Temporarily Off at Customer's Request	\$ 47.00	Return Check Fee	\$ 25.00	Tampering Fee	\$ 150.00		Amount	Turn On New Service With Meter Set	\$ 67.50	Turn On Service (shut-In test required)	\$ 55.50	Turn On Service (meter read only required)	\$ 31.50	Miscellaneous Service Charge Calls	\$ 15.00	Reconnect Delinquent Service or Service Temporarily Off at Customer's Request	\$ 70.50	Tampering Fee	
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\$ 150.00

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DESCRIPTION: Distribution Sales STATUS: A
 EFFECTIVE DATE: 04/01/2014 ORIGINAL CONTRACT DATE: RECEIVED DATE: 02/07/2019
 GAS CONSUMED: N AMENDMENT DATE: 02/01/2019 OPERATOR NO:
 BILLS RENDERED: Y INACTIVE DATE:

RATE SCHEDULE

SCHEDULE ID	DESCRIPTION
LUB CTY LST 2016GRIP	<p>LUB CTY LST 2016 GRIP APPLICABLE TO: Incorporated cities within the Lubbock Texas Service Area CITY ORDINANCE INDEX LISTING FOR THE LUBBOCK SERVICE AREA Implementing rates pursuant to the provisions of 2013 SOI EFFECTIVE 04/01/2014 as approved by City Ordinances for cities listed in the City Ordinance Index Listing. Lubbock Service Area: Lubbock 3/27/2014 206 Implementing rates pursuant to the 2016 Gas Reliability Infrastructure Program Interim Rate Adjustment filing through operation of law effective 04/26/2017 for the Lubbock Texas Service Area.</p>
LUB INC SUR 2018TRA	<p>RATE SCHEDULE: SURCHARGE 2018TRA APPLICABLE TO: LUBBOCK SERVICE AREA - Inside City Limits (ICL) EFFECTIVE DATE: Bills Rendered on and after 02/01/2019 Application Applicable to customer classes as authorized by the state or any governmental entity, a municipality, or a regulatory authority pursuant to any statute, ordinance, order, rule, contract, or agreement. Monthly Calculation Surcharges will be calculated in accordance with the applicable statute, ordinance, order, rule, contract, or agreement. The following negative surcharge as authorized by city regulators shall be credited to affected customer's bills in the form of a one-time monthly bill credit no later than the first billing cycle of February 2019 as follows: Rate Schedule Lubbock Surcharge Residential \$(4.22) Commercial \$(12.27) Industrial \$(155.31) Transportation \$(351.70) Public Authority \$(45.99)</p>
LUB IND INC 2017GRIP	<p>Implementing Rates Pursuant to the Gas Reliability Infrastructure Program Interim Rate Adjustment Filing Effective 06/08/2018 for the Lubbock Service Area. RATE SCHEDULE: INDUSTRIAL GAS SERVICE APPLICABLE TO: LUBBOCK SERVICE AREA - Inside City Limits (ICL) EFFECTIVE DATE: Bills Rendered on and after 06/08/2018</p>

GAS SERVICES DIVISION
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RATE SCHEDULE

SCHEDULE ID

DESCRIPTION

Availability

This schedule is applicable to the sales to any industrial or commercial customer whose predominant use of natural gas is other than space heating, cooking, water heating or other similar type uses. Service under this schedule is available to eligible customers following execution of a contract specifying the maximum hourly load. This schedule is not available for service to premises with an alternative supply of natural gas.

Monthly Rate

Charge	Amount
Customer Charge (1)	\$ 284.25
Interim Rate Adjustment (IRA) (2)	\$ 287.81
Total Customer Charge	\$ 572.06

Consumption Charge \$ 0.08426 per Ccf

The West Texas Division Gas Cost Adjustment Rider applies to this schedule.
The West Texas Division Rider TAX applies to this schedule.
The West Texas Division Rider FF applies to this schedule.
The West Texas Division Amarillo, Lubbock, Dalhart, and Channing Interim Rate Adjustment applies to this schedule.

Miscellaneous Charges:

Plus an amount for miscellaneous charges calculated in accordance with the applicable rider(s).

Notes:

(1) - Per the 2013 West Texas Statement of Intent Amarillo, Lubbock, Dalhart, and Channing Settlement Agreement. (2) - 2014 IRA - \$69.93; 2015 IRA - \$53.39; 2016 IRA - \$78.06; 2017 IRA - \$86.43

PSF 2017

Customers' bills will be adjusted \$1.31 per bill for the 2017 Pipeline Safety Fee

PIPELINE SAFETY PROGRAM FEES - 2017

Title 16 Economic Regulation Part 1 Railroad Commission Of Texas Chapter 8 Pipeline Safety Regulations Subchapter C Requirements For Natural Gas Pipelines Only Rule Section 8.201 Pipeline Safety Program Fees

a) Application of fees.

Pursuant to Texas Utilities Code, Section 121.211, the Commission establishes a pipeline safety and regulatory program fee, to be assessed annually against operators of natural gas distribution pipelines and pipeline facilities and natural gas master metered pipelines and pipeline facilities subject to the Commission's jurisdiction under Texas Utilities Code, Title 3. The total amount of revenue estimated to be collected under this section does not exceed the amount the Commission estimates to be necessary to recover the costs of administering the pipeline safety and regulatory programs under Texas Utilities Code, Title 3, excluding costs that are fully funded by federal sources for any fiscal year.

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RATE SCHEDULE

SCHEDULE ID

DESCRIPTION

(b) Natural gas distribution systems.
 The Commission hereby assesses each operator of a natural gas distribution system an annual pipeline safety and regulatory program fee of \$1.00 for each service (service line) in service at the end of each calendar year as reported by each system operator on the U.S. Department of Transportation (DOT) Gas Distribution Annual Report, Form PHMSA F7100.1-1 due on March 15 of each year.

(1) Each operator of a natural gas distribution system shall calculate the annual pipeline safety and regulatory program total to be paid to the Commission by multiplying the \$1.00 fee by the number of services listed in Part B, Section 3, of Form PHMSA F7100.1-1, due on March 15 of each year.

(2) Each operator of a natural gas distribution system shall remit to the Commission on March 15 of each year the amount calculated under paragraph (1) of this subsection.

(3) Each operator of a natural gas distribution system shall recover, by a surcharge to its existing rates, the amount the operator paid to the Commission under paragraph (1) of this subsection.

The surcharge:

(A) shall be a flat rate, one-time surcharge;

(B) shall not be billed before the operator remits the pipeline safety and regulatory program fee to the Commission;

(C) shall be applied in the billing cycle or cycles immediately following the date on which the operator paid the Commission;

(D) shall not exceed \$1.00 per service or service line; and

(E) shall not be billed to a state agency, as that term is defined in Texas Utilities Code, Section 101.003.

(4) No later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers, each operator of a natural gas distribution system shall file with the Commission's Gas Services Division and the Pipeline Safety Division a report showing:

(A) the pipeline safety and regulatory program fee amount paid to the Commission;

(B) the unit rate and total amount of the surcharge billed to each customer;

(C) the date or dates on which the surcharge was billed to customers; and

(D) the total amount collected from customers from the surcharge.

(5) Each operator of a natural gas distribution system that is a utility subject to the jurisdiction of the Commission pursuant to Texas Utilities Code, Chapters 101 - 105, shall file a generally applicable tariff for its surcharge in conformance with the requirements of Section 7.315 of this title, relating to Filing of Tariffs.

(6) Amounts recovered from customers under this subsection by an investor-owned natural gas distribution system or a cooperatively owned natural gas distribution system shall not be included in the revenue or gross receipts of the system for the purpose of calculating municipal franchise fees or any tax imposed under Subchapter B, Chapter 182, Tax Code, or under Chapter 122, nor shall such amounts be subject to a sales and use tax imposed by Chapter 151, Tax Code, or Subtitle C, Title 3,

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RATE SCHEDULE

SCHEDULE ID

DESCRIPTION

Tax Code.

(c) Natural gas master meter systems.

The Commission hereby assesses each natural gas master meter system an annual pipeline safety and regulatory program fee of \$100 per master meter system.

(1) Each operator of a natural gas master meter system shall remit to the Commission the annual pipeline safety and regulatory program fee of \$100 per master meter system no later than June 30 of each year.

(2) The Commission shall send an invoice to each affected natural gas master meter system operator no later than April 30 of each year as a courtesy reminder. The failure of a natural gas master meter system operator to receive an invoice shall not exempt the natural gas master meter system operator from its obligation to remit to the Commission the annual pipeline safety and regulatory program fee on June 30 each year.

(3) Each operator of a natural gas master meter system shall recover as a surcharge to its existing rates the amounts paid to the Commission under paragraph (1) of this subsection.

(4) No later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers, each natural gas master meter system operator shall file with the Commission's Gas Services Division and the Pipeline Safety Division a report showing:

- (A) the pipeline safety and regulatory program fee amount paid to the Commission;
- (B) the unit rate and total amount of the surcharge billed to each customer;
- (C) the date or dates on which the surcharge was billed to customers; and
- (D) the total amount collected from customers from the surcharge.

(d) Late payment penalty.

If the operator of a natural gas distribution system or a natural gas master meter system does not remit payment of the annual pipeline safety and regulatory program fee to the Commission within 30 days of the due date, the Commission shall assess a late payment penalty of 10 percent of the total assessment due under subsection (b) or (c) of this section, as applicable, and shall notify the operator of the total amount due to the Commission.

Source Note: The provisions of this Section 8.201 adopted to be effective September 8, 2003, 28 TexReg 7682; amended to be effective November 24, 2004, 29 TexReg 10733; amended to be effective May 15, 2005, 30 TexReg 2849; amended to be effective December 19, 2005, 30 TexReg 8428; amended to be effective April 18, 2007, 32 TexReg 2136; amended to be effective November 12, 2007, 32 TexReg 8121; amended to be effective September 21, 2009, 34 TexReg 6446; amended to be effective August 30, 2010, 35 TexReg 7743; amended to be effective November 14, 2011, 36 TexReg 7663 ; amended to be effective November 11, 2013, 38 TexReg 7947

Rider FF 7

This rider is for the franchise fee for each city which is based on the franchise agreement of each city RIDER: FF - FRANCHISE FEE ADJUSTMENT
 APPLICABLE TO: ALL AREAS INSIDE CITY LIMITS (ICL) IN THE WEST TEXAS DIVISION

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RATE SCHEDULE

SCHEDULE ID

DESCRIPTION

EFFECTIVE DATE: Bills Rendered on and after 01/01/2019 Application Applicable to Customers inside the corporate limits of an incorporated municipality that imposes a municipal franchise fee upon Company for the Gas Service provided to Customer. Franchise Fees to be assessed solely to customers within the municipal limits. This does not apply to Environs customers. Monthly Adjustment Company will adjust Customer's bill each month in an amount equal to the municipal franchise fees payable for the Gas Service provided to Customer by Company. Municipal franchise fees are determined by each municipality's franchise ordinance. Each municipality's franchise ordinance will specify the percentage and applicability of franchise fees. From time to time, Company will make further adjustments to Customer's bill to account for any over- or under-recovery of municipal franchise fees by Company. City Franchise fee Abernathy 5% Amarillo 5% Amherst 3% Anton 5% Big Spring 3.5% Bovina 5% Brownfield 5% Buffalo Springs Lake 5% Canyon 4% Channing 5% Coahoma 3% Crosbyton 5% Dalhart 3% Dimmitt 5% Earth 5% Edmonson 2% Floydada 3% Forsan 3% Friona 5% Fritch 5% Hale Center 5% Happy 3% Hart 5% Hereford 3% Idalou 4% Kress 3% Lake Tanglewood 5% Lamesa 4% Levelland 5% Littlefield 5% Lockney 3% Lorenzo 5% Los Ybanez 0% Lubbock 5% Meadow 5% Midland 5% Muleshoe 5% Nazareth 3% New Deal 5% New Home 3% Odessa 5% O'Donnell 3% Olton 3% Opdyke West 3% Palisades 5% Pampa 5% Panhandle 5% Petersburg 3% Plainview 5% Post 4% Quitaque 3% Ralls 4% Ransom Canyon 3% Ropesville 5% Sanford 5% Seagraves 5% Seminole 4% Shallowater 5% Silverton 5% Slaton 5% Smyer 3% Springlake 3% Stanton 5% Sudan 5% Tahoka 5% Timbercreek Canyon 5% Tulia 5% Turkey 3% Vega 3% Wellman 5% Wilson 3% Wolfforth 4%

WTX GCA 10486

Implementing Tariff Revision pursuant to approval letter dated 11/23/2015 in GUD 10486 for all areas of the West Texas Division .

RATE SCHEDULE: WEST TEXAS DIVISION GAS COST ADJUSTMENT (GCA) RIDER

APPLICABLE TO: ALL SERVICE AREAS IN THE WEST TEXAS DIVISION

EFFECTIVE DATE: Bills Rendered on and after 11/23/2015

Application Gas bills issued under rate schedules to which this Rider applies will include adjustments to reflect decreases or increases in purchased gas costs or taxes. Accumulated Deferred Gas Costs shall also be adjusted for gas cost amounts which are uncollectible. Any such adjustments shall be filed with the appropriate regulatory authority before the beginning of the month in which the adjustment will be applied to bills. The amount of each adjustment shall be computed as follows:

Gas Cost Adjustment (GCA)

The GCA to be applied to each Ccf billed shall be computed as follows and rounded to the nearest \$0.01:

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RATE SCHEDULE

SCHEDULE ID

DESCRIPTION

GCA= (G/S + CF)

Where:

1. G, in dollars, is the expected cost of gas for the expected sales billing units.
2. S, in Ccf as measured at local atmospheric pressure, is the expected sales billing units to be billed to customers in the respective section of the Company's West Texas Division.
3. CF, in \$/Ccf as measured at local atmospheric pressure, is a correction factor charge per Ccf to adjust for the cumulative monthly differences between the cost of gas purchased by the Company and the amount of gas cost billed the customer plus any gas cost which is uncollectible.

More specifically, CF shall be calculated as follows:

CF = (a/b) + (c/b)

a = over (under) collection dollar amount for the 12 month period ending September.

b = expected estimated sales volumes for the future 12 month period ending November.

c = net uncollectible gas cost, that is:

(uncollectible gas cost for the previous 12 months ended September) - (subsequently collected gas cost for the previous 12 months ended September)

Once a year, on a 12 months ended June basis, the Company shall review the percentage of lost and unaccounted for gas. If this percentage exceeds 5% of the amount metered in, the correcting account balance will be reduced so that the customer will effectively be charged a maximum of 5% for lost and unaccounted for gas and the Company will absorb the excess.

WTX TAX 10174

Implementing Rates Pursuant to Settlement Agreement dated 09/14/12 in GUD 10174 for all areas of the West Texas Division approved 10/02/2012

RIDER: TAX - TAX ADJUSTMENT

APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION

EFFECTIVE DATE: Bills Rendered on and after 10/01/2012

Application

Applicable to Customers taking service under Residential, Commercial, Industrial, Public Authority, and State Institution customers to the extent of state gross receipts taxes only.

Each monthly bill shall be adjusted for state gross receipts taxes imposed by

GAS SERVICES DIVISION
 GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26744

RATE SCHEDULE

SCHEDULE ID

DESCRIPTION

Sections 182-021 - 182-025 of the Texas Tax Code.

Each monthly bill shall also be adjusted by an amount equivalent to the amount of all applicable taxes and any other governmental impositions, rentals, fees, or charges (except state, county, city, and special district ad valorem taxes and taxes on net income) levied, assessed, or imposed upon or allocated to Company with respect to the Gas Service provided to Customer by Company, and any associated facilities involved in the performance of such Gas Service. Each monthly bill shall also be adjusted by an amount equivalent to the proportionate part of any increase or decrease of any tax and any other governmental imposition, rental, fee, or charge (except state, county, city, and special district ad valorem taxes and taxes on net income) levied, assessed, or imposed subsequent to the effective date of this tariff, upon or allocated to Company's operations, by any new or amended law, ordinance, or contract.

- CITY TAX RATE
- Abernathy 0.01070
- Amarillo 0.01997
- Amherst 0.00000
- Anton 0.00581
- Big Spring 0.01997
- Bovina 0.00581
- Brownfield 0.01070
- Buffalo Springs Lake 0.00000
- Canyon 0.01997
- Channing 0.00000
- Coahoma 0.00000
- Crosbyton 0.00581
- Dalhart 0.01070
- Dimmitt 0.01070
- Earth 0.00581
- Edmonson 0.00000
- Floydada 0.01070
- Forsan 0.00000
- Friona 0.01070
- Fritch 0.00581
- Hale Center 0.00581
- Happy 0.00000
- Hart 0.00581
- Hereford 0.01997
- Idalou 0.00581
- Kress 0.00000
- Lake Tanglewood 0.00000
- Lamesa 0.01070
- Levelland 0.01997
- Littlefield 0.01070
- Lockney 0.00581

GAS SERVICES DIVISION

GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26744

RATE SCHEDULE

<u>SCHEDULE ID</u>	<u>DESCRIPTION</u>
	Lorenzo 0.00581
	Los Ybanez 0.00000
	Lubbock 0.01997
	Meadow 0.00000
	Midland 0.01997
	Muleshoe 0.01070
	Nazareth 0.00000
	New Deal 0.00000
	New Home 0.00000
	Odessa 0.01997
	O'donnell 0.00000
	Olton 0.00581
	Opydke West 0.00000
	Palisades 0.00000
	Pampa 0.01997
	Panhandle 0.00581
	Petersburg 0.00581
	Plainview 0.01997
	Post 0.01070
	Quitaque 0.00000
	Ralls 0.00581
	Ranson Canyon 0.00581
	Ropesville 0.00000
	Sanford 0.00000
	Seagraves 0.00581
	Seminole 0.01070
	Shallowater 0.00581
	Silverton 0.00000
	Slaton 0.01070
	Smyer 0.00000
	Springlake 0.00000
	Stanton 0.00581
	Sudan 0.00000
	Tahoka 0.01070
	Timbercreek Canyon 0.00000
	Tulia 0.01070
	Turkey 0.00000
	Vega 0.00000
	Wellman 0.00000
	Wilson 0.00000
	Wolfforth 0.01070

RATE ADJUSTMENT PROVISIONS

None

GAS SERVICES DIVISION
GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26744

CUSTOMERS

<u>RRC CUSTOMER NO</u>	<u>CONFIDENTIAL?</u>	<u>BILLING UNIT</u>	<u>PGA CURRENT CHARGE</u>	<u>PGA EFFECTIVE DATE</u>
24146	N			
<u>CUSTOMER NAME</u>	Lubbock Incorporated			

REASONS FOR FILING

NEW?: N
RRC DOCKET NO: GUD 10174, 10486
CITY ORDINANCE NO: See Lubbock City List
AMENDMENT (EXPLAIN): Implementing Tax Act Credit
OTHER (EXPLAIN):

SERVICES

<u>TYPE OF SERVICE</u>	<u>SERVICE DESCRIPTION</u>
C	Industrial Sales
<u>OTHER TYPE DESCRIPTION</u>	

PREPARER - PERSON FILING

RRC NO: 959	ACTIVE FLAG: Y	INACTIVE DATE:
FIRST NAME: Philip	MIDDLE:	LAST NAME: Littlejohn
TITLE: VP Rates & Reg Affairs		
ADDRESS LINE 1: 6606 66th Street		
ADDRESS LINE 2:		
CITY: Lubbock	STATE: TX	ZIP: 79424 ZIP4:
AREA CODE: 806	PHONE NO: 798-4449	EXTENSION:

CURTAILMENT PLAN

<u>PLAN ID</u>	<u>DESCRIPTION</u>

LINE EXTENSION POLICY

<u>POLICY ID</u>	<u>DESCRIPTION</u>

QUALITY OF SERVICE

<u>QUAL SERVICE ID</u>	<u>DESCRIPTION</u>

GAS SERVICES DIVISION
 GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26744

SERVICE CHARGES

RRC CHARGE NO.	CHARGE ID	CHARGE AMOUNT	SERVICE PROVIDED
285105	SVC CHARGE 10174		Implementing Rates Pursuant to Settlement Agreement dated 09/14/12 in GUD 10174 for all areas of the West Texas Division approved 10/02/2012 RATE SCHEDULE: OTHER SERVICE CHARGES APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION EFFECTIVE DATE: Bills Rendered on and after 10/01/2012 The service charges on this tariff will be applied in accordance with Atmos Energy's Quality of Service rules and Commission rule 7.45. DURING BUSINESS HOURS: These charges apply to services initiated between 8am and 5pm, Monday through Friday. Charge <div style="text-align: right;">Amount</div> Turn On New Service With Meter Set <div style="text-align: right;">\$ 45.00</div> Turn On Service (shut-In test required) <div style="text-align: right;">\$ 37.00</div> Turn On Service (meter read only required) <div style="text-align: right;">\$ 21.00</div> Miscellaneous Service Charge Calls <div style="text-align: right;">\$ 10.00</div> Reconnect Delinquent Service or Service Temporarily Off at Customer's Request \$ 47.00 Return Check Fee <div style="text-align: right;">\$ 25.00</div> Tampering Fee <div style="text-align: right;">\$ 150.00</div> AFTER BUSINESS HOURS: These charges apply to services initiated between 5pm and 8am, Monday through Friday, and all day Saturday and Sunday. Charge <div style="text-align: right;">Amount</div> Turn On New Service With Meter Set <div style="text-align: right;">\$ 67.50</div> Turn On Service (shut-In test required) <div style="text-align: right;">\$ 55.50</div> Turn On Service (meter read only required) <div style="text-align: right;">\$ 31.50</div> Miscellaneous Service Charge Calls <div style="text-align: right;">\$ 15.00</div> Reconnect Delinquent Service or Service Temporarily Off at Customer's Request \$ 70.50 Tampering Fee

GAS SERVICES DIVISION

GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26744

\$ 150.00

GAS SERVICES DIVISION
GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26745

DESCRIPTION: Distribution Sales STATUS: A
 EFFECTIVE DATE: 04/01/2014 ORIGINAL CONTRACT DATE: RECEIVED DATE: 02/07/2019
 GAS CONSUMED: N AMENDMENT DATE: 02/01/2019 OPERATOR NO:
 BILLS RENDERED: Y INACTIVE DATE:

RATE SCHEDULE

SCHEDULE ID DESCRIPTION

LUB CTY LST 2016GRIP

LUB CTY LST 2016 GRIP
 APPLICABLE TO: Incorporated cities within the Lubbock Texas Service Area

 CITY ORDINANCE INDEX LISTING FOR THE LUBBOCK SERVICE AREA

 Implementing rates pursuant to the provisions of 2013 SOI EFFECTIVE 04/01/2014 as approved by City Ordinances for cities listed in the City Ordinance Index Listing.

Lubbock Service Area: Lubbock 3/27/2014 206

Implementing rates pursuant to the 2016 Gas Reliability Infrastructure Program Interim Rate Adjustment filing through operation of law effective 04/26/2017 for the Lubbock Texas Service Area.

LUB INC SUR 2018TRA

RATE SCHEDULE: SURCHARGE 2018TRA APPLICABLE TO: LUBBOCK SERVICE AREA - Inside City Limits (ICL) EFFECTIVE DATE: Bills Rendered on and after 02/01/2019 Application Applicable to customer classes as authorized by the state or any governmental entity, a municipality, or a regulatory authority pursuant to any statute, ordinance, order, rule, contract, or agreement. Monthly Calculation Surcharges will be calculated in accordance with the applicable statute, ordinance, order, rule, contract, or agreement. The following negative surcharge as authorized by city regulators shall be credited to affected customer's bills in the form of a one-time monthly bill credit no later than the first billing cycle of February 2019 as follows: Rate Schedule Lubbock Surcharge Residential \$(4.22) Commercial \$(12.27) Industrial \$(155.31) Transportation \$(351.70) Public Authority \$(45.99)

LUB PAG INC 2017GRIP

Implementing Rates Pursuant to the Gas Reliability Infrastructure Program Interim Rate Adjustment Filing Effective 06/08/2018 for the Lubbock Service Area.

RATE SCHEDULE: PUBLIC AUTHORITY GAS SERVICE

APPLICABLE TO:
 LUBBOCK SERVICE AREA - Inside City Limits (ICL)
 EFFECTIVE DATE: Bills Rendered on and after 06/08/2018

Availability
 This schedule is applicable to general use by Public Authority type customers, including public schools, for heating, cooking, refrigeration, water heating and

RAILROAD COMMISSION OF TEXAS
 GAS SERVICES DIVISION
 GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26745

RATE SCHEDULE

SCHEDULE ID

DESCRIPTION

other similar type uses. This schedule is not available for service to premises with an alternative supply of natural gas.

Monthly Rate

Charge		Amount
Customer Charge (1)	\$	77.75
Interim Rate Adjustment (IRA) (2)	\$	64.54
Total Customer Charge	\$	142.29

Consumption Charge \$ 0.13740 per Ccf

The West Texas Division Gas Cost Adjustment Rider applies to this schedule.
 The West Texas Division Weather Normalization Adjustment Rider applies to this schedule.
 The West Texas Division Rider TAX applies to this schedule.
 The West Texas Division Rider FF applies to this schedule.
 The West Texas Amarillo, Lubbock, Dalhart, and Channing Interim Rate Adjustment applies to this schedule.

Miscellaneous Charges:
 Plus an amount for miscellaneous charges calculated in accordance with the applicable rider(s).

Notes:

(1) - Per the 2013 West Texas Statement of Intent Amarillo, Lubbock, Dalhart, and Channing Settlement Agreement. (2) - 2014 IRA - \$17.29; 2015 IRA - \$12.97; 2016 IRA - \$16.92; 2017 IRA - \$17.36.

PSF 2017

Customers' bills will be adjusted \$1.31 per bill for the 2017 Pipeline Safety Fee

PIPELINE SAFETY PROGRAM FEES - 2017

Title 16 Economic Regulation Part 1 Railroad Commission Of Texas Chapter 8 Pipeline Safety Regulations Subchapter C Requirements For Natural Gas Pipelines Only Rule Section 8.201 Pipeline Safety Program Fees

a) Application of fees.

Pursuant to Texas Utilities Code, Section 121.211, the Commission establishes a pipeline safety and regulatory program fee, to be assessed annually against operators of natural gas distribution pipelines and pipeline facilities and natural gas master metered pipelines and pipeline facilities subject to the Commission's jurisdiction under Texas Utilities Code, Title 3. The total amount of revenue estimated to be collected under this section does not exceed the amount the Commission estimates to be necessary to recover the costs of administering the pipeline safety and regulatory programs under Texas Utilities Code, Title 3, excluding costs that are fully funded by federal sources for any fiscal year.

(b) Natural gas distribution systems.

The Commission hereby assesses each operator of a natural gas distribution system

GAS SERVICES DIVISION
GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26745

RATE SCHEDULE

SCHEDULE ID

DESCRIPTION

an annual pipeline safety and regulatory program fee of \$1.00 for each service (service line) in service at the end of each calendar year as reported by each system operator on the U.S. Department of Transportation (DOT) Gas Distribution Annual Report, Form PHMSA F7100.1-1 due on March 15 of each year.

(1) Each operator of a natural gas distribution system shall calculate the annual pipeline safety and regulatory program total to be paid to the Commission by multiplying the \$1.00 fee by the number of services listed in Part B, Section 3, of Form PHMSA F7100.1-1, due on March 15 of each year.

(2) Each operator of a natural gas distribution system shall remit to the Commission on March 15 of each year the amount calculated under paragraph (1) of this subsection.

(3) Each operator of a natural gas distribution system shall recover, by a surcharge to its existing rates, the amount the operator paid to the Commission under paragraph (1) of this subsection.

The surcharge:

(A) shall be a flat rate, one-time surcharge;

(B) shall not be billed before the operator remits the pipeline safety and regulatory program fee to the Commission;

(C) shall be applied in the billing cycle or cycles immediately following the date on which the operator paid the Commission;

(D) shall not exceed \$1.00 per service or service line; and

(E) shall not be billed to a state agency, as that term is defined in Texas Utilities Code, Section 101.003.

(4) No later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers, each operator of a natural gas distribution system shall file with the Commission's Gas Services Division and the Pipeline Safety Division a report showing:

(A) the pipeline safety and regulatory program fee amount paid to the Commission;

(B) the unit rate and total amount of the surcharge billed to each customer;

(C) the date or dates on which the surcharge was billed to customers; and

(D) the total amount collected from customers from the surcharge.

(5) Each operator of a natural gas distribution system that is a utility subject to the jurisdiction of the Commission pursuant to Texas Utilities Code, Chapters 101 - 105, shall file a generally applicable tariff for its surcharge in conformance with the requirements of Section 7.315 of this title, relating to Filing of Tariffs.

(6) Amounts recovered from customers under this subsection by an investor-owned natural gas distribution system or a cooperatively owned natural gas distribution system shall not be included in the revenue or gross receipts of the system for the purpose of calculating municipal franchise fees or any tax imposed under Subchapter B, Chapter 182, Tax Code, or under Chapter 122, nor shall such amounts be subject to a sales and use tax imposed by Chapter 151, Tax Code, or Subtitle C, Title 3, Tax Code.

GAS SERVICES DIVISION

GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26745

RATE SCHEDULE

SCHEDULE ID

DESCRIPTION

(c) Natural gas master meter systems.

The Commission hereby assesses each natural gas master meter system an annual pipeline safety and regulatory program fee of \$100 per master meter system.

(1) Each operator of a natural gas master meter system shall remit to the Commission the annual pipeline safety and regulatory program fee of \$100 per master meter system no later than June 30 of each year.

(2) The Commission shall send an invoice to each affected natural gas master meter system operator no later than April 30 of each year as a courtesy reminder. The failure of a natural gas master meter system operator to receive an invoice shall not exempt the natural gas master meter system operator from its obligation to remit to the Commission the annual pipeline safety and regulatory program fee on June 30 each year.

(3) Each operator of a natural gas master meter system shall recover as a surcharge to its existing rates the amounts paid to the Commission under paragraph (1) of this subsection.

(4) No later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers, each natural gas master meter system operator shall file with the Commission's Gas Services Division and the Pipeline Safety Division a report showing:

- (A) the pipeline safety and regulatory program fee amount paid to the Commission;
- (B) the unit rate and total amount of the surcharge billed to each customer;
- (C) the date or dates on which the surcharge was billed to customers; and
- (D) the total amount collected from customers from the surcharge.

(d) Late payment penalty.

If the operator of a natural gas distribution system or a natural gas master meter system does not remit payment of the annual pipeline safety and regulatory program fee to the Commission within 30 days of the due date, the Commission shall assess a late payment penalty of 10 percent of the total assessment due under subsection (b) or (c) of this section, as applicable, and shall notify the operator of the total amount due to the Commission.

Source Note: The provisions of this Section 8.201 adopted to be effective September 8, 2003, 28 TexReg 7682; amended to be effective November 24, 2004, 29 TexReg 10733; amended to be effective May 15, 2005, 30 TexReg 2849; amended to be effective December 19, 2005, 30 TexReg 8428; amended to be effective April 18, 2007, 32 TexReg 2136; amended to be effective November 12, 2007, 32 TexReg 8121; amended to be effective September 21, 2009, 34 TexReg 6446; amended to be effective August 30, 2010, 35 TexReg 7743; amended to be effective November 14, 2011, 36 TexReg 7663 ; amended to be effective November 11, 2013, 38 TexReg 7947

Rider FF 7

This rider is for the franchise fee for each city which is based on the franchise agreement of each city
 RIDER: FF - FRANCHISE FEE ADJUSTMENT
 APPLICABLE TO: ALL AREAS INSIDE CITY LIMITS (ICL) IN THE WEST TEXAS DIVISION
 EFFECTIVE DATE: Bills Rendered on and after 01/01/2019 Application Applicable to Customers inside the corporate limits of an incorporated municipality that imposes

GAS SERVICES DIVISION
GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26745

RATE SCHEDULE

SCHEDULE ID

DESCRIPTION

a municipal franchise fee upon Company for the Gas Service provided to Customer. Franchise Fees to be assessed solely to customers within the municipal limits. This does not apply to Environs customers. Monthly Adjustment Company will adjust Customer's bill each month in an amount equal to the municipal franchise fees payable for the Gas Service provided to Customer by Company. Municipal franchise fees are determined by each municipality's franchise ordinance. Each municipality's franchise ordinance will specify the percentage and applicability of franchise fees. From time to time, Company will make further adjustments to Customer's bill to account for any over- or under-recovery of municipal franchise fees by Company.

City	Franchise fee	Abernathy	5%	Amarillo	5%
Amherst	3%	Anton	5%	Big Spring	3.5%
Bovina	5%	Brownfield	5%	Buffalo Springs	5%
Lake	5%	Canyon	4%	Channing	5%
Coahoma	3%	Crosbyton	5%	Dalhart	3%
Dimmitt	5%	Earth	5%	Edmonson	2%
Floydada	3%	Forsan	3%	Friona	5%
Fritch	5%	Hale Center	5%	Happy	3%
Hart	5%	Hereford	3%	Idalou	4%
Kress	3%	Lake Tanglewood	5%	Lamesa	4%
Levelland	5%	Littlefield	5%	Lockney	3%
Lorenzo	5%	Los Ybanez	0%	Lubbock	5%
Meadow	5%	Midland	5%	Muleshoe	5%
Nazareth	3%	New Deal	5%	New Home	3%
Odessa	5%	O'Donnell	3%	Olton	3%
Opdyke West	3%	Palisades	5%	Pampa	5%
Panhandle	5%	Petersburg	3%	Plainview	5%
Post	4%	Quitaque	3%	Ralls	4%
Ransom Canyon	3%	Ropesville	5%	Sanford	5%
Seagraves	5%	Seminole	4%	Shallowater	5%
Silverton	5%	Slaton	5%	Smyer	3%
Springlake	3%	Stanton	5%	Sudan	5%
Tahoka	5%	Timbercreek Canyon	5%	Tulia	5%
Turkey	3%	Vega	3%	Wellman	5%
Wilson	3%	Wolfforth	4%		

WTX GCA 10486

Implementing Tariff Revision pursuant to approval letter dated 11/23/2015 in GUD 10486 for all areas of the West Texas Division .

RATE SCHEDULE: WEST TEXAS DIVISION GAS COST ADJUSTMENT (GCA) RIDER

APPLICABLE TO: ALL SERVICE AREAS IN THE WEST TEXAS DIVISION

EFFECTIVE DATE: Bills Rendered on and after 11/23/2015

Application Gas bills issued under rate schedules to which this Rider applies will include adjustments to reflect decreases or increases in purchased gas costs or taxes. Accumulated Deferred Gas Costs shall also be adjusted for gas cost amounts which are uncollectible. Any such adjustments shall be filed with the appropriate regulatory authority before the beginning of the month in which the adjustment will be applied to bills. The amount of each adjustment shall be computed as follows:

Gas Cost Adjustment (GCA)

The GCA to be applied to each Ccf billed shall be computed as follows and rounded to the nearest \$0.01:

$$GCA = (G/S + CF)$$

GAS SERVICES DIVISION

GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26745

RATE SCHEDULESCHEDULE IDDESCRIPTION

Where:

1. G, in dollars, is the expected cost of gas for the expected sales billing units.
2. S, in Ccf as measured at local atmospheric pressure, is the expected sales billing units to be billed to customers in the respective section of the Company's West Texas Division.
3. CF, in \$/Ccf as measured at local atmospheric pressure, is a correction factor charge per Ccf to adjust for the cumulative monthly differences between the cost of gas purchased by the Company and the amount of gas cost billed the customer plus any gas cost which is uncollectible.

More specifically, CF shall be calculated as follows:

$$CF = (a/b) + (c/b)$$

a = over (under) collection dollar amount for the 12 month period ending September.

b = expected estimated sales volumes for the future 12 month period ending November.

c = net uncollectible gas cost, that is:

(uncollectible gas cost for the previous 12 months ended September) - (subsequently collected gas cost for the previous 12 months ended September)

Once a year, on a 12 months ended June basis, the Company shall review the percentage of lost and unaccounted for gas. If this percentage exceeds 5% of the amount metered in, the correcting account balance will be reduced so that the customer will effectively be charged a maximum of 5% for lost and unaccounted for gas and the Company will absorb the excess.

WTX TAX 10174

Implementing Rates Pursuant to Settlement Agreement dated 09/14/12 in GUD 10174 for all areas of the West Texas Division approved 10/02/2012

RIDER: TAX - TAX ADJUSTMENT

APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION

EFFECTIVE DATE: Bills Rendered on and after 10/01/2012

Application

Applicable to Customers taking service under Residential, Commercial, Industrial, Public Authority, and State Institution customers to the extent of state gross receipts taxes only.

Each monthly bill shall be adjusted for state gross receipts taxes imposed by Sections 182-021 - 182-025 of the Texas Tax Code.

GAS SERVICES DIVISION

GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26745

RATE SCHEDULESCHEDULE IDDESCRIPTION

Each monthly bill shall also be adjusted by an amount equivalent to the amount of all applicable taxes and any other governmental impositions, rentals, fees, or charges (except state, county, city, and special district ad valorem taxes and taxes on net income) levied, assessed, or imposed upon or allocated to Company with respect to the Gas Service provided to Customer by Company, and any associated facilities involved in the performance of such Gas Service. Each monthly bill shall also be adjusted by an amount equivalent to the proportionate part of any increase or decrease of any tax and any other governmental imposition, rental, fee, or charge (except state, county, city, and special district ad valorem taxes and taxes on net income) levied, assessed, or imposed subsequent to the effective date of this tariff, upon or allocated to Company's operations, by any new or amended law, ordinance, or contract.

CITY TAX RATE

Abernathy 0.01070
 Amarillo 0.01997
 Amherst 0.00000
 Anton 0.00581
 Big Spring 0.01997
 Bovina 0.00581
 Brownfield 0.01070
 Buffalo Springs Lake 0.00000
 Canyon 0.01997
 Channing 0.00000
 Coahoma 0.00000
 Crosbyton 0.00581
 Dalhart 0.01070
 Dimmitt 0.01070
 Earth 0.00581
 Edmonson 0.00000
 Floydada 0.01070
 Forsan 0.00000
 Friona 0.01070
 Fritch 0.00581
 Hale Center 0.00581
 Happy 0.00000
 Hart 0.00581
 Hereford 0.01997
 Idalou 0.00581
 Kress 0.00000
 Lake Tanglewood 0.00000
 Lamesa 0.01070
 Levelland 0.01997
 Littlefield 0.01070
 Lockney 0.00581
 Lorenzo 0.00581
 Los Ybanez 0.00000

GAS SERVICES DIVISION
 GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26745

RATE SCHEDULE

<u>SCHEDULE ID</u>	<u>DESCRIPTION</u>
	Lubbock 0.01997
	Meadow 0.00000
	Midland 0.01997
	Muleshoe 0.01070
	Nazareth 0.00000
	New Deal 0.00000
	New Home 0.00000
	Odessa 0.01997
	O`donnell 0.00000
	Olton 0.00581
	Opydke West 0.00000
	Palisades 0.00000
	Pampa 0.01997
	Panhandle 0.00581
	Petersburg 0.00581
	Plainview 0.01997
	Post 0.01070
	Quitaque 0.00000
	Ralls 0.00581
	Ranson Canyon 0.00581
	Ropesville 0.00000
	Sanford 0.00000
	Seagraves 0.00581
	Seminole 0.01070
	Shallowater 0.00581
	Silverton 0.00000
	Slaton 0.01070
	Smyer 0.00000
	Springlake 0.00000
	Stanton 0.00581
	Sudan 0.00000
	Tahoka 0.01070
	Timbercreek Canyon 0.00000
	Tulia 0.01070
	Turkey 0.00000
	Vega 0.00000
	Wellman 0.00000
	Wilson 0.00000
	Wolfforth 0.01070

WTX WNA 10174

Implementing Rates Pursuant to Settlement Agreement dated 09/14/12 in GUD 10174 for all areas of the West Texas Division approved 10/02/2012. Applies to unincorporated and incorporated customers.

RATE SCHEDULE: WEST TEXAS DIVISION WEATHER NORMALIZATION ADJUSTMENT (WNA) RIDER

APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26745

RATE SCHEDULE

SCHEDULE ID DESCRIPTION

EFFECTIVE DATE: Bills Rendered on and after 10/01/2012

Provisions for Adjustment

The base rate per Ccf (100,000 Btu) for gas service set forth in any Rate Schedules utilized in all cities in the West Texas Division or their environs for determining normalized winter period revenues shall be adjusted by an amount hereinafter described, which amount is referred to as the Weather Normalization Adjustment. The Weather Normalization Adjustment shall apply to all temperature sensitive residential, commercial, public authority, and state institution bills based on meters read during the revenue months of October through May.

Computation of Weather Normalization Adjustment

The Weather Normalization Adjustment Factor shall be computed to the nearest one-hundredth cent per Ccf by the following formula:

$$WNAF_i = R_i \times ((HSF_i (NDD-ADD)) / (BL_i + (HSF_i \times ADD)))$$

Where

i = any particular Rate Schedule or billing classification within any such particular Rate Schedule that contains more than one billing classification

WNAF_i = Weather Normalization Adjustment Factor for the ith rate schedule or classification expressed in cents per Ccf

R_i = base rate of temperature sensitive sales for the ith schedule or classification utilized

HSF_i = heat sensitive factor for the ith schedule or classification divided by the average bill count in that class

NDD_i = billing cycle normal heating degree days

ADD_i = billing cycle actual heating degree days

BL_i = base load sales for the ith schedule or Classification divided by the average bill count in that class

The Weather Normalization Adjustment for the jth customer in ith rate schedule is computed as:

$$WNA_i = WNAF_i \times q_{ij}$$

Where q_{ij} is the relevant sales quantity for the jth Customer in ith rate schedule

RATE ADJUSTMENT PROVISIONS

None

GAS SERVICES DIVISION
GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26745

CUSTOMERS

<u>RRC CUSTOMER NO</u>	<u>CONFIDENTIAL?</u>	<u>BILLING UNIT</u>	<u>PGA CURRENT CHARGE</u>	<u>PGA EFFECTIVE DATE</u>
24146	N			
<u>CUSTOMER NAME</u>	Lubbock Incorporated			

REASONS FOR FILING

NEW?: N
RRC DOCKET NO: GUD 10174, 10486
CITY ORDINANCE NO: See Lubbock City List
AMENDMENT (EXPLAIN): Implementing Tax Act Credit
OTHER (EXPLAIN):

SERVICES

<u>TYPE OF SERVICE</u>	<u>SERVICE DESCRIPTION</u>
D	Public Authority Sales
<u>OTHER TYPE DESCRIPTION</u>	

PREPARER - PERSON FILING

RRC NO: 959	ACTIVE FLAG: Y	INACTIVE DATE:
FIRST NAME: Philip	MIDDLE:	LAST NAME: Littlejohn
TITLE: VP Rates & Reg Affairs		
ADDRESS LINE 1: 6606 66th Street		
ADDRESS LINE 2:		
CITY: Lubbock	STATE: TX	ZIP: 79424 ZIP4:
AREA CODE: 806	PHONE NO: 798-4449	EXTENSION:

CURTAILMENT PLAN

<u>PLAN ID</u>	<u>DESCRIPTION</u>

LINE EXTENSION POLICY

<u>POLICY ID</u>	<u>DESCRIPTION</u>

QUALITY OF SERVICE

<u>QUAL SERVICE ID</u>	<u>DESCRIPTION</u>

GAS SERVICES DIVISION
GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26745

SERVICE CHARGES

RRC CHARGE NO.	CHARGE ID	CHARGE AMOUNT	SERVICE PROVIDED																														
285107	SVC CHARGE 10174		<p>Implementing Rates Pursuant to Settlement Agreement dated 09/14/12 in GUD 10174 for all areas of the West Texas Division approved 10/02/2012</p> <p>RATE SCHEDULE: OTHER SERVICE CHARGES APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION EFFECTIVE DATE: Bills Rendered on and after 10/01/2012</p> <p>The service charges on this tariff will be applied in accordance with Atmos Energy's Quality of Service rules and Commission rule 7.45.</p> <p>DURING BUSINESS HOURS: These charges apply to services initiated between 8am and 5pm, Monday through Friday.</p> <p>Charge</p> <table style="width: 100%; border: none;"> <tr> <td style="text-align: right;">Amount</td> <td></td> </tr> <tr> <td style="text-align: right;">Turn On New Service With Meter Set</td> <td>\$ 45.00</td> </tr> <tr> <td style="text-align: right;">Turn On Service (shut-In test required)</td> <td>\$ 37.00</td> </tr> <tr> <td style="text-align: right;">Turn On Service (meter read only required)</td> <td>\$ 21.00</td> </tr> <tr> <td style="text-align: right;">Miscellaneous Service Charge Calls</td> <td>\$ 10.00</td> </tr> <tr> <td style="text-align: right;">Reconnect Delinquent Service or Service Temporarily Off at Customer's Request</td> <td>\$ 47.00</td> </tr> <tr> <td style="text-align: right;">Return Check Fee</td> <td>\$ 25.00</td> </tr> <tr> <td style="text-align: right;">Tampering Fee</td> <td>\$ 150.00</td> </tr> </table> <p>AFTER BUSINESS HOURS: These charges apply to services initiated between 5pm and 8am, Monday through Friday, and all day Saturday and Sunday.</p> <p>Charge</p> <table style="width: 100%; border: none;"> <tr> <td style="text-align: right;">Amount</td> <td></td> </tr> <tr> <td style="text-align: right;">Turn On New Service With Meter Set</td> <td>\$ 67.50</td> </tr> <tr> <td style="text-align: right;">Turn On Service (shut-In test required)</td> <td>\$ 55.50</td> </tr> <tr> <td style="text-align: right;">Turn On Service (meter read only required)</td> <td>\$ 31.50</td> </tr> <tr> <td style="text-align: right;">Miscellaneous Service Charge Calls</td> <td>\$ 15.00</td> </tr> <tr> <td style="text-align: right;">Reconnect Delinquent Service or Service Temporarily Off at Customer's Request</td> <td>\$ 70.50</td> </tr> <tr> <td style="text-align: right;">Tampering Fee</td> <td></td> </tr> </table>	Amount		Turn On New Service With Meter Set	\$ 45.00	Turn On Service (shut-In test required)	\$ 37.00	Turn On Service (meter read only required)	\$ 21.00	Miscellaneous Service Charge Calls	\$ 10.00	Reconnect Delinquent Service or Service Temporarily Off at Customer's Request	\$ 47.00	Return Check Fee	\$ 25.00	Tampering Fee	\$ 150.00	Amount		Turn On New Service With Meter Set	\$ 67.50	Turn On Service (shut-In test required)	\$ 55.50	Turn On Service (meter read only required)	\$ 31.50	Miscellaneous Service Charge Calls	\$ 15.00	Reconnect Delinquent Service or Service Temporarily Off at Customer's Request	\$ 70.50	Tampering Fee	
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Tampering Fee																																	

GAS SERVICES DIVISION

GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26745

\$ 150.00

GAS SERVICES DIVISION

GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26746

DESCRIPTION: Distribution Sales STATUS: A
 EFFECTIVE DATE: 04/01/2014 ORIGINAL CONTRACT DATE: RECEIVED DATE: 02/07/2019
 GAS CONSUMED: N AMENDMENT DATE: 02/01/2019 OPERATOR NO:
 BILLS RENDERED: Y INACTIVE DATE:

RATE SCHEDULE

SCHEDULE ID	DESCRIPTION
PSF 2017	<p>Customers' bills will be adjusted \$1.31 per bill for the 2017 Pipeline Safety Fee</p> <p>PIPELINE SAFETY PROGRAM FEES - 2017 Title 16 Economic Regulation Part 1 Railroad Commission Of Texas Chapter 8 Pipeline Safety Regulations Subchapter C Requirements For Natural Gas Pipelines Only Rule Section 8.201 Pipeline Safety Program Fees</p> <p>a) Application of fees. Pursuant to Texas Utilities Code, Section 21.211, the Commission establishes a pipeline safety and regulatory program fee, to be assessed annually against operators of natural gas distribution pipelines and pipeline facilities and natural gas master metered pipelines and pipeline facilities subject to the Commission's jurisdiction under Texas Utilities Code, Title 3. The total amount of revenue estimated to be collected under this section does not exceed the amount the Commission estimates to be necessary to recover the costs of administering the pipeline safety and regulatory programs under Texas Utilities Code, Title 3, excluding costs that are fully funded by federal sources for any fiscal year.</p> <p>(b) Natural gas distribution systems. The Commission hereby assesses each operator of a natural gas distribution system an annual pipeline safety and regulatory program fee of \$1.00 for each service (service line) in service at the end of each calendar year as reported by each system operator on the U.S. Department of Transportation (DOT) Gas Distribution Annual Report, Form PHMSA F7100.1-1 due on March 15 of each year. (1) Each operator of a natural gas distribution system shall calculate the annual pipeline safety and regulatory program total to be paid to the Commission by multiplying the \$1.00 fee by the number of services listed in Part B, Section 3, of Form PHMSA F7100.1-1, due on March 15 of each year. (2) Each operator of a natural gas distribution system shall remit to the Commission on March 15 of each year the amount calculated under paragraph (1) of this subsection. (3) Each operator of a natural gas distribution system shall recover, by a surcharge to its existing rates, the amount the operator paid to the Commission under paragraph (1) of this subsection.</p> <p>The surcharge: (A) shall be a flat rate, one-time surcharge; (B) shall not be billed before the operator remits the pipeline safety and regulatory program fee to the Commission; (C) shall be applied in the billing cycle or cycles immediately following the date on which the operator paid the Commission; (D) shall not exceed \$1.00 per service or service line; and</p>

GAS SERVICES DIVISION

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(E) shall not be billed to a state agency, as that term is defined in Texas Utilities Code, Section101.003.

(4) No later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers, each operator of a natural gas distribution system shall file with the Commission's Gas Services Division and the Pipeline Safety Division a report showing:

- (A) the pipeline safety and regulatory program fee amount paid to the Commission;
- (B) the unit rate and total amount of the surcharge billed to each customer;
- (C) the date or dates on which the surcharge was billed to customers; and
- (D) the total amount collected from customers from the surcharge.

(5) Each operator of a natural gas distribution system that is a utility subject to the jurisdiction of the Commission pursuant to Texas Utilities Code, Chapters 101 - 105, shall file a generally applicable tariff for its surcharge in conformance with the requirements of Section7.315 of this title, relating to Filing of Tariffs.

(6) Amounts recovered from customers under this subsection by an investor-owned natural gas distribution system or a cooperatively owned natural gas distribution system shall not be included in the revenue or gross receipts of the system for the purpose of calculating municipal franchise fees or any tax imposed under Subchapter B, Chapter 182, Tax Code, or under Chapter 122, nor shall such amounts be subject to a sales and use tax imposed by Chapter 151, Tax Code, or Subtitle C, Title 3, Tax Code.

(c) Natural gas master meter systems.

The Commission hereby assesses each natural gas master meter system an annual pipeline safety and regulatory program fee of \$100 per master meter system.

(1) Each operator of a natural gas master meter system shall remit to the Commission the annual pipeline safety and regulatory program fee of \$100 per master meter system no later than June 30 of each year.

(2) The Commission shall send an invoice to each affected natural gas master meter system operator no later than April 30 of each year as a courtesy reminder. The failure of a natural gas master meter system operator to receive an invoice shall not exempt the natural gas master meter system operator from its obligation to remit to the Commission the annual pipeline safety and regulatory program fee on June 30 each year.

(3) Each operator of a natural gas master meter system shall recover as a surcharge to its existing rates the amounts paid to the Commission under paragraph (1) of this subsection.

(4) No later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers, each natural gas master meter system operator shall file with the Commission's Gas Services Division and the Pipeline Safety Division a report showing:

- (A) the pipeline safety and regulatory program fee amount paid to the Commission;
- (B) the unit rate and total amount of the surcharge billed to each customer;

GAS SERVICES DIVISION
 GSD - 1 TARIFF REPORT

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(C) the date or dates on which the surcharge was billed to customers; and
 (D) the total amount collected from customers from the surcharge.

(d) Late payment penalty.

If the operator of a natural gas distribution system or a natural gas master meter system does not remit payment of the annual pipeline safety and regulatory program fee to the Commission within 30 days of the due date, the Commission shall assess a late payment penalty of 10 percent of the total assessment due under subsection (b) or (c) of this section, as applicable, and shall notify the operator of the total amount due to the Commission.

Source Note: The provisions of this Section 8.201 adopted to be effective September 8, 2003, 28 TexReg 7682; amended to be effective November 24, 2004, 29 TexReg 10733; amended to be effective May 15, 2005, 30 TexReg 2849; amended to be effective December 19, 2005, 30 TexReg 8428; amended to be effective April 18, 2007, 32 TexReg 2136; amended to be effective November 12, 2007, 32 TexReg 8121; amended to be effective September 21, 2009, 34 TexReg 6446; amended to be effective August 30, 2010, 35 TexReg 7743; amended to be effective November 14, 2011, 36 TexReg 7663 ; amended to be effective November 11, 2013, 38 TexReg 7947

RRM WTC INC 2017

Rider RRM as approved by City Ordinances in the West Texas Cities Service Area
 RATE SCHEDULE: RRM - Rate Review Mechanism
 APPLICABLE TO: ALL INCORPORATED CUSTOMERS IN THE WEST TEXAS DIVISION EXCEPT CUSTOMERS IN THE CITIES OF AMARILLO, LUBBOCK, DALHART AND CHANNING.
 EFFECTIVE DATE: Bills Rendered on and after October 1, 2018

I. Applicability

Applicable to Residential, Commercial, Industrial, Public Authority, and Transportation tariff incorporated areas customers in the West Texas Division of Atmos Energy Corporation (Company) with the exception of those customers within the Cities of Amarillo, Lubbock, Dalhart, and Channing. This Rate Review Mechanism (RRM) provides for an annual adjustment to the Company's Residential, Commercial, Industrial, Public Authority, and Transportation Rate Schedules (Applicable Rate Schedules). Rate calculations and adjustments required by this tariff shall be determined on a System-Wide cost basis.

II. Definitions

Test Period is defined as the twelve months ending December 31st of each preceding calendar year. The Effective Date is the date that adjustments required by this tariff are applied to customer bills. The annual Effective Date is October 1. Unless otherwise noted in this tariff, the term Final Order refers to the final order issued by the Railroad Commission of Texas in GUD No.10174 and elements of GUD No. 10580 as specified in Section III below. The term System-Wide means all incorporated and unincorporated areas served by the Company within the West Texas Division. Review Period is defined as the period from the Filing Date until the

GAS SERVICES DIVISION
 GSD - 1 TARIFF REPORT

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Effective Date. The Filing Date is as early as practicable, but no later than April 1 of each year.

III. Calculation

The RRM shall calculate an annual, System-Wide cost of service (COS) that will be used to adjust applicable rate schedules prospectively as of the Effective Date. The Company may request recovery of its total cost of service but will include schedules showing the computation of any adjustments. The annual cost of service will be calculated according to the following formula:

$$COS = OM + DEP + RI + TAX + CD$$

Where:

OM = all reasonable and necessary operation and maintenance expenses from the Test Period adjusted for known and measurable items and prepared consistent with the rate making treatments approved in the Final Order. Incentive compensation (Management Incentive Plan, Variable Pay Plan and Long Term Incentive Plan) related to Atmos` Shared Services Unit will be applied consistent with treatment approved in GUD 10580. Additionally, O&M adjustments will be incorporated and applied as modified by a final order, not subject to appeal, issued by the Railroad Commission of Texas in subsequent rate cases involving the Atmos Mid-Tex or West Texas divisions. Known and measurable adjustments shall be limited to those changes that have occurred prior to the Filing Date. OM may be adjusted for atypical and non-recurring items. Shared Services allocation factors shall be recalculated each year based on the latest component factors used during the Test Period, but the methodology used will be that approved in the Final Order in GUD 10580.

DEP = depreciation expense calculated at depreciation rates approved by the Final Order. Additionally, if depreciation rates are approved in a subsequent final order, not subject to appeal, issued by the Railroad Commission of Texas for the West Texas division those rates would be applicable for subsequent RRM filings.

RI = return on prudently incurred investment calculated as the Company`s pretax return multiplied by rate base at Test Period end. Rate base is prepared consistent with the rate making treatments approved in the Final Order, and as in GUD 10580 as specifically related to capitalized incentive compensation (Management Incentive Plan, Variable Pay Plan and Long Term Incentive Plan) for Atmos` Shared Services Unit. However, no post Test Period adjustments will be permitted. Additionally, adjustments will be incorporated and applied as modified by a final order, not subject to appeal, issued by the Railroad Commission of Texas in subsequent rate cases involving the Atmos Mid-Tex or West Texas divisions. Pretax return is the Company`s weighted average cost of capital before income taxes. The Company`s weighted average cost of capital is calculated using the methodology from the Final Order including the Company`s actual capital structure and long term cost of debt as of the Test Period end (adjusted for any known and measurable changes

GAS SERVICES DIVISION
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that have occurred prior to the filing date) and the return on equity of 9.8%. However, in no event will the percentage of equity exceed 58%. Regulatory adjustments due to prior regulatory rate base adjustment disallowances will be maintained. Cash working capital will be calculated using the lead/lag days approved in the Final Order. With respect to pension and other postemployment benefits, the Company will record a regulatory asset or liability for these costs until the amounts are included in the next annual rate adjustment implemented under this tariff. Each year, the Company's filing under this Rider RRM will clearly state the level of pension and other postemployment benefits recovered in rates.

TAX = income tax and taxes other than income tax from the Test Period adjusted for known and measurable changes occurring after the Test Period and before the Filing Date, and prepared consistent with the rate making treatments approved in the Final Order. Atmos Energy shall comprehensively account for, including establishing a regulatory liability to account for, any statutory change in tax expense that is applicable to months during the Test Period calculation to ensure recovery of tax expense under new and old income tax rates.

CD = interest on customer deposits.

IV. Annual Rate Adjustment

The Company shall provide schedules and work papers supporting the Filing's revenue deficiency/sufficiency calculations using the methodology accepted in the Final Order. The result shall be reflected in the proposed new rates to be established for the effective period. The Revenue Requirement will be apportioned to customer classes consistent with class revenue distribution resulting from the settlement of the statement of intent filed October 18, 2013. For the Residential Class, 50% of the increase may be recovered in the customer charge. However, the increase to the Residential customer charge shall not exceed \$0.60 per month in the initial filing and \$0.70 per month in any subsequent year. The remainder of the Residential Class increase not collected in the customer charge will be recovered in the usage charge. For all other classes, the change in rates will be apportioned between the customer charge and the usage charge, consistent with the Final Order. Test Period billing determinants shall be adjusted and normalized according to the methodology utilized in the Final Order.

V. Filing

The Company shall file schedules annually with the regulatory authority having original jurisdiction over the Company's rates on or before the Filing Date that support the proposed rate adjustments. The schedules shall be in the same general format as the cost of service model and relied-upon files upon which the Final Order was based. A proof of rates and a copy of current and proposed tariffs shall also be included with the filing. The filing shall be made in electronic form where practical. The Company's filing shall conform to Minimum Filing Requirements (to be agreed upon by the parties), which will contain a minimum amount of information

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that will assist the regulatory authority in its review and analysis of the filing. The Company and regulatory authority will endeavor to hold a technical conference regarding the filing within twenty (20) calendar days after the Filing Date. A sworn statement shall be filed by an Officer of the Company affirming that the filed schedules are in compliance with the provisions of this Rate Review Mechanism and are true and correct to the best of his/her knowledge, information, and belief. No testimony shall be filed, but a brief narrative explanation shall be provided of any changes to corporate structure, accounting methodologies, allocation of common costs, or atypical or non-recurring items included in the filing.

VI. Evaluation Procedures The regulatory authority having original jurisdiction over the Company's rates shall review and render a decision on the Company's proposed rate adjustment prior to the Effective Date. The Company shall provide all supplemental information requested to ensure an opportunity for adequate review by the relevant regulatory authority. The Company shall not unilaterally impose any limits upon the provision of supplemental information and such information shall be provided within seven (7) working days of the original request. The regulatory authority may propose any adjustments it determines to be required to bring the proposed rate adjustment into compliance with the provisions of this tariff.

The regulatory authority may disallow any net plant investment that is not shown to be prudently incurred. Approval by the regulatory authority of net plant investment pursuant to the provisions of this tariff shall constitute a finding that such net plant investment was prudently incurred. Such finding of prudence shall not be subject to further review in a subsequent RRM or Statement of Intent filing.

During the Review Period, the Company and the regulatory authority will work collaboratively and seek agreement on the level of rate adjustments. If, at the end of the Review Period, the Company and the regulatory authority have not reached agreement, the regulatory authority shall take action to modify or deny the proposed rate adjustments. The Company shall have the right to appeal the regulatory authority's action to the Railroad Commission of Texas. Upon the filing of an appeal of the regulatory authority's order relating to an annual RRM filing with the Railroad Commission of Texas, the regulatory authority having original jurisdiction over the Company's rates shall not oppose the implementation of the Company's proposed rates subject to refund, nor will the regulatory authority advocate for the imposition of a third party surety bond by the Company. Any refund shall be limited to and determined based on the resolution of the disputed adjustment(s) in a final, non-appealable order issued in the appeal filed by the Company at the Railroad Commission of Texas.

In the event that the regulatory authority and Company agree to a rate adjustment(s) that is different from the adjustment(s) requested in the Company's filing, the Company shall file compliance tariffs consistent with the agreement. No action on the part of the regulatory authority shall be required to allow the rate adjustment(s) to become effective on October 1. To the extent that the regulatory authority does not take action on the Company's RRM filing by September

GAS SERVICES DIVISION

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RATE SCHEDULESCHEDULE IDDESCRIPTION

30, the rates proposed in the Company's filing shall be deemed approved effective October 1. Notwithstanding the preceding sentence, a regulatory authority may choose to take affirmative action to approve a rate adjustment under this tariff. In those instances where such approval cannot reasonably occur by September 30, the rates finally approved by the regulatory authority shall be deemed effective as of October 1.

To defray the cost, if any, of regulatory authorities conducting a review of the Company's annual RRM filing, the Company shall reimburse the regulatory authorities on a monthly basis for their reasonable expenses incurred upon submission of invoices for such review. Any reimbursement contemplated hereunder shall be deemed a reasonable and necessary operating expense of the Company in the year in which the reimbursement is made. A regulatory authority seeking reimbursement under this provision shall submit its request for reimbursement to the Company no later than December 1 of the year in which the RRM filing is made and the Company shall reimburse regulatory authorities in accordance with this provision on or before December 31 of the year the RRM filing is made.

To the extent possible, the provisions of the Final Order shall be applied by the regulatory authority in determining whether to approve or disapprove of Company's proposed rate adjustment.

This Rider RRM does not limit the legal rights and duties of a regulatory authority. Nothing herein shall abrogate the jurisdiction of the regulatory authority to initiate a rate proceeding at any time to review whether rates charged are just and reasonable. Similarly, the Company retains its right to utilize the provisions of Texas Utilities Code, Chapter 104, Subchapter C to request a change in rates. The provisions of this Rider RRM are implemented in harmony with the Gas Utility Regulatory Act (Texas Utilities Code, Chapters 101-105).

The annual rate adjustment process set forth in this tariff shall remain in effect during the pendency of any Statement of Intent rate filing.

VII. Reconsideration, Appeal and Unresolved Items

Orders issued pursuant to this mechanism are ratemaking orders and shall be subject to appeal under Sections 102.001(b) and 103.021, et seq., of the Texas Utilities Code (Vernon 2007).

VIII. Notice

Notice of each annual RRM filing shall be provided by including the notice, in conspicuous form, in the bill of each directly affected customer no later than forty-five (45) days after the Company makes its annual filing pursuant to this tariff. The notice to customers shall include the following information:

a) a description of the proposed revision of rates and schedules;

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- b) the effect the proposed revision of rates is expected to have on the rates applicable to each customer class and on an average bill for each affected customer;
- c) the service area or areas in which the proposed rates would apply;
- d) the date the annual RRM filing was made with the regulatory authority; and
- e) the Company's address, telephone number and website where information concerning the proposed rate adjustment can be obtained.

Rider FF 7

This rider is for the franchise fee for each city which is based on the franchise agreement of each city RIDER: FF - FRANCHISE FEE ADJUSTMENT
 APPLICABLE TO: ALL AREAS INSIDE CITY LIMITS (ICL) IN THE WEST TEXAS DIVISION
 EFFECTIVE DATE: Bills Rendered on and after 01/01/2019 Application Applicable to Customers inside the corporate limits of an incorporated municipality that imposes a municipal franchise fee upon Company for the Gas Service provided to Customer. Franchise Fees to be assessed solely to customers within the municipal limits. This does not apply to Environs customers. Monthly Adjustment Company will adjust Customer's bill each month in an amount equal to the municipal franchise fees payable for the Gas Service provided to Customer by Company. Municipal franchise fees are determined by each municipality's franchise ordinance. Each municipality's franchise ordinance will specify the percentage and applicability of franchise fees. From time to time, Company will make further adjustments to Customer's bill to account for any over- or under-recovery of municipal franchise fees by Company. City Franchise fee Abernathy 5% Amarillo 5% Amherst 3% Anton 5% Big Spring 3.5% Bovina 5% Brownfield 5% Buffalo Springs Lake 5% Canyon 4% Channing 5% Coahoma 3% Crosbyton 5% Dalhart 3% Dimmitt 5% Earth 5% Edmonson 2% Floydada 3% Forsan 3% Friona 5% Fritch 5% Hale Center 5% Happy 3% Hart 5% Hereford 3% Idalou 4% Kress 3% Lake Tanglewood 5% Lamesa 4% Levelland 5% Littlefield 5% Lockney 3% Lorenzo 5% Los Ybanez 0% Lubbock 5% Meadow 5% Midland 5% Muleshoe 5% Nazareth 3% New Deal 5% New Home 3% Odessa 5% O'Donnell 3% Olton 3% Opdyke West 3% Palisades 5% Pampa 5% Panhandle 5% Petersburg 3% Plainview 5% Post 4% Quitaque 3% Ralls 4% Ransom Canyon 3% Ropesville 5% Sanford 5% Seagraves 5% Seminole 4% Shallowater 5% Silverton 5% Slaton 5% Smyer 3% Springlake 3% Stanton 5% Sudan 5% Tahoka 5% Timbercreek Canyon 5% Tulia 5% Turkey 3% Vega 3% Wellman 5% Wilson 3% Wolfforth 4%

WTC INC SUR 2018TRA

RATE SCHEDULE: SURCHARGE 2018TRA APPLICABLE TO: WEST TEXAS CITIES SERVICE AREA -- Inside City Limits (ICL) EFFECTIVE DATE: Bills Rendered on and after 02/01/2019 Application Applicable to customer classes as authorized by the state or any governmental entity, a municipality, or a regulatory authority pursuant to any statute, ordinance, order, rule, contract, or agreement. Monthly Calculation Surcharges will be calculated in accordance with the applicable statute, ordinance, order, rule, contract, or agreement. The following negative surcharge as authorized by consent obtained by city regulators shall be credited to affected customer's bills in the form of a one-time monthly bill credit no later than the first billing cycle of February 2019 as follows: Rate Schedule West Texas Cities

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RATE SCHEDULE

SCHEDULE ID

DESCRIPTION

Surcharge Residential \$(3.55) Commercial \$(9.95) Industrial \$(52.24)
Transportation \$(169.54) Public Authority \$(29.06)

WTC RES INC RRM 2017

Implementing Rates Pursuant to Settlement Agreement Effective 10/01/2018 for the West Texas Cities Service Area. RATE SCHEDULE: RESIDENTIAL GAS SERVICE
APPLICABLE TO: WEST TEXAS CITIES SERVICE AREA - Inside City Limits (ICL)
EFFECTIVE DATE: Bills Rendered on and after 10/01/2018

Availability

This schedule is applicable to general use by Residential customers for heating, cooking, refrigeration, water heating and other similar type uses. This schedule is not available for service to premises with an alternative supply of natural gas.

Monthly Rate

Charge	Amount
Customer Charge	\$ 16.10
Consumption Charge	\$ 0.19875 per Ccf

The West Texas Division Gas Cost Adjustment Rider applies to this schedule.

The West Texas Division Weather Normalization Adjustment Rider applies to this schedule.

The West Texas Division Rider TAX applies to this schedule.

The West Texas Division Rider FF applies to this schedule.

The West Texas Division Rider RRM applies to this schedule.

Miscellaneous Charges: Plus an amount for miscellaneous charges calculated in accordance with the applicable rider(s).

WTX GCA 10486

Implementing Tariff Revision pursuant to approval letter dated 11/23/2015 in GUD 10486 for all areas of the West Texas Division .

RATE SCHEDULE: WEST TEXAS DIVISION GAS COST ADJUSTMENT (GCA) RIDER

APPLICABLE TO: ALL SERVICE AREAS IN THE WEST TEXAS DIVISION

EFFECTIVE DATE: Bills Rendered on and after 11/23/2015

Application Gas bills issued under rate schedules to which this Rider applies will include adjustments to reflect decreases or increases in purchased gas costs or

GAS SERVICES DIVISION
 GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26746

RATE SCHEDULE

SCHEDULE ID

DESCRIPTION

taxes. Accumulated Deferred Gas Costs shall also be adjusted for gas cost amounts which are uncollectible. Any such adjustments shall be filed with the appropriate regulatory authority before the beginning of the month in which the adjustment will be applied to bills. The amount of each adjustment shall be computed as follows:

Gas Cost Adjustment (GCA)

The GCA to be applied to each Ccf billed shall be computed as follows and rounded to the nearest \$0.01:

$$GCA = (G/S + CF)$$

Where:

1. G, in dollars, is the expected cost of gas for the expected sales billing units.
2. S, in Ccf as measured at local atmospheric pressure, is the expected sales billing units to be billed to customers in the respective section of the Company's West Texas Division.
3. CF, in \$/Ccf as measured at local atmospheric pressure, is a correction factor charge per Ccf to adjust for the cumulative monthly differences between the cost of gas purchased by the Company and the amount of gas cost billed the customer plus any gas cost which is uncollectible.

More specifically, CF shall be calculated as follows:

$$CF = (a/b) + (c/b)$$

a = over (under) collection dollar amount for the 12 month period ending September.

b = expected estimated sales volumes for the future 12 month period ending November.

c = net uncollectible gas cost, that is:

(uncollectible gas cost for the previous 12 months ended September) - (subsequently collected gas cost for the previous 12 months ended September)

Once a year, on a 12 months ended June basis, the Company shall review the percentage of lost and unaccounted for gas. If this percentage exceeds 5% of the amount metered in, the correcting account balance will be reduced so that the customer will effectively be charged a maximum of 5% for lost and unaccounted for gas and the Company will absorb the excess.

WTX TAX 10174

Implementing Rates Pursuant to Settlement Agreement dated 09/14/12 in GUD 10174 for all areas of the West Texas Division approved 10/02/2012

RIDER: TAX - TAX ADJUSTMENT

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RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26746

RATE SCHEDULE

SCHEDULE ID

DESCRIPTION

APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION

EFFECTIVE DATE: Bills Rendered on and after 10/01/2012

Application

Applicable to Customers taking service under Residential, Commercial, Industrial, Public Authority, and State Institution customers to the extent of state gross receipts taxes only.

Each monthly bill shall be adjusted for state gross receipts taxes imposed by Sections 182-021 - 182-025 of the Texas Tax Code.

Each monthly bill shall also be adjusted by an amount equivalent to the amount of all applicable taxes and any other governmental impositions, rentals, fees, or charges (except state, county, city, and special district ad valorem taxes and taxes on net income) levied, assessed, or imposed upon or allocated to Company with respect to the Gas Service provided to Customer by Company, and any associated facilities involved in the performance of such Gas Service. Each monthly bill shall also be adjusted by an amount equivalent to the proportionate part of any increase or decrease of any tax and any other governmental imposition, rental, fee, or charge (except state, county, city, and special district ad valorem taxes and taxes on net income) levied, assessed, or imposed subsequent to the effective date of this tariff, upon or allocated to Company's operations, by any new or amended law, ordinance, or contract.

CITY TAX RATE

- Abernathy 0.01070
- Amarillo 0.01997
- Amherst 0.00000
- Anton 0.00581
- Big Spring 0.01997
- Bovina 0.00581
- Brownfield 0.01070
- Buffalo Springs Lake 0.00000
- Canyon 0.01997
- Channing 0.00000
- Coahoma 0.00000
- Crosbyton 0.00581
- Dalhart 0.01070
- Dimmitt 0.01070
- Earth 0.00581
- Edmonson 0.00000
- Floydada 0.01070
- Forsan 0.00000
- Friona 0.01070
- Fritch 0.00581

GAS SERVICES DIVISION

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RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

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RATE SCHEDULE

<u>SCHEDULE ID</u>	<u>DESCRIPTION</u>
	Hale Center 0.00581
	Happy 0.00000
	Hart 0.00581
	Hereford 0.01997
	Idalou 0.00581
	Kress 0.00000
	Lake Tanglewood 0.00000
	Lamesa 0.01070
	Levelland 0.01997
	Littlefield 0.01070
	Lockney 0.00581
	Lorenzo 0.00581
	Los Ybanez 0.00000
	Lubbock 0.01997
	Meadow 0.00000
	Midland 0.01997
	Muleshoe 0.01070
	Nazareth 0.00000
	New Deal 0.00000
	New Home 0.00000
	Odessa 0.01997
	O`donnell 0.00000
	Olton 0.00581
	Opydke West 0.00000
	Palisades 0.00000
	Pampa 0.01997
	Panhandle 0.00581
	Petersburg 0.00581
	Plainview 0.01997
	Post 0.01070
	Quitaque 0.00000
	Ralls 0.00581
	Ranson Canyon 0.00581
	Ropesville 0.00000
	Sanford 0.00000
	Seagraves 0.00581
	Seminole 0.01070
	Shallowater 0.00581
	Silverton 0.00000
	Slaton 0.01070
	Smyer 0.00000
	Springlake 0.00000
	Stanton 0.00581
	Sudan 0.00000
	Tahoka 0.01070
	Timbercreek Canyon 0.00000
	Tulia 0.01070

RAILROAD COMMISSION OF TEXAS
 GAS SERVICES DIVISION
 GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26746

RATE SCHEDULE

<u>SCHEDULE ID</u>	<u>DESCRIPTION</u>
	Turkey 0.00000
	Vega 0.00000
	Wellman 0.00000
	Wilson 0.00000
	Wolfforth 0.01070

WTX WNA 10174

Implementing Rates Pursuant to Settlement Agreement dated 09/14/12 in GUD 10174 for all areas of the West Texas Division approved 10/02/2012. Applies to unincorporated and incorporated customers.

RATE SCHEDULE: WEST TEXAS DIVISION WEATHER NORMALIZATION ADJUSTMENT (WNA) RIDER

APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION

EFFECTIVE DATE: Bills Rendered on and after 10/01/2012

Provisions for Adjustment

The base rate per Ccf (100,000 Btu) for gas service set forth in any Rate Schedules utilized in all cities in the West Texas Division or their environs for determining normalized winter period revenues shall be adjusted by an amount hereinafter described, which amount is referred to as the Weather Normalization Adjustment. The Weather Normalization Adjustment shall apply to all temperature sensitive residential, commercial, public authority, and state institution bills based on meters read during the revenue months of October through May.

Computation of Weather Normalization Adjustment

The Weather Normalization Adjustment Factor shall be computed to the nearest one-hundredth cent per Ccf by the following formula:

$$WNAFi = Ri \times ((HSFi (NDD-ADD)) / (BLi + (HSF i \times ADD)))$$

Where

i = any particular Rate Schedule or billing classification within any such particular Rate Schedule that contains more than one billing classification

WNAFi = Weather Normalization Adjustment Factor for the ith rate schedule or classification expressed in cents per Ccf

Ri = base rate of temperature sensitive sales for the ith schedule or classification utilized

HSFi = heat sensitive factor for the ith schedule or classification divided by the average bill count in that class

NDDi = billing cycle normal heating degree days

ADDi = billing cycle actual heating degree days

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RATE SCHEDULE

SCHEDULE ID

DESCRIPTION

BLi = base load sales for the ith schedule or Classification divided by the average bill count in that class

The Weather Normalization Adjustment for the jth customer in ith rate schedule is computed as:

WNAi WNAFi x qii

Where qii is the relevant sales quantity for the jth Customer in ith rate schedule

WTX CTY LST 2017RRMb

APPLICABLE TO: Incorporated cities within the West Texas Service Area CITY ORDINANCE INDEX LISTING FOR THE WEST SERVICE AREA FOR RATES EFFECTIVE 10/01/2018 Implementing rates pursuant to the provisions of the 2017 RRM as approved by City Ordinances for cities listed in the City Ordinance Index Listing. City

Ordinance No.	Approval Date	Abernathy	091018A	9/10/2018
Amherst	U-09-2018	9/10/2018	Anton	2018-9
9/10/2018	Big Spring	012-2018	9/25/2018	Bovina
09182018-2	9/18/2018	Brownfield	N/A	9/13/2018
Springs	N/A	10/17/2018	Canyon	14-2018
9/10/2018	Coahoma	111	9/20/2018	Crosbyton
2018	9/18/2018	Dimmitt	092418	9/24/2018
	222	9/11/2018	Edmonson	52
9/4/2018	Floydada	18-5	9/18/2018	Forsan
091118	9/11/2018	Friona	18.09.10	9/10/2018
	18-11	9/18/2018	Hale Center	2018-0910
9/10/2018	Happy	09182018	9/18/2018	Hart
226	9/10/2018	Hereford	09.17.18	9/17/2018
	18-09-01	9/10/2018	Kress	091018
9/10/2018	Lamesa	R-18-18	9/18/2018	Levelland
	9/24/2018	Littlefield	2018-0828-1	8/28/2018
	09182018-01	9/18/2018	Lorenzo	L-09102018
	9/10/2018	Los		
Ybanez	00140	9/24/2018	Meadow	2018.0920
9/20/2018	Midland	2018-342	9/11/2018	Muleshoe
741-0918	9/10/2018	Nazareth	10.01.2018	10/1/2018
357	9/24/2018	New Home	108	9/28/2018
	2018R-89	9/25/2018	O'Donnell	288
9/11/2018	Olton	2018-004	9/10/2018	Opdyke West
	10/16/2018	Palisades	AT09112018	9/11/2018
R18-013	8/27/2018	Panhandle	2018-06	11/27/2018
Petersburg	09112018	9/11/2018	Plainview	18-3679
	9/25/2018	Post	410	9/11/2018
	91018	9/10/2018	Ralls	N/A
9/18/2018	Ransom Canyon	091818	9/18/2018	Ropesville
	9/27/2018	Sanford	N/A	N/A
09-17-R	9/17/2018	Seminole	555	9/10/2018
	09172018	9/17/2018	Silverton	09-B-2018
				9/10/2018
				Slaton

GAS SERVICES DIVISION
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RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26746

RATE SCHEDULE

<u>SCHEDULE ID</u>	<u>DESCRIPTION</u>
091018A	9/10/2018 Smyer 2018-08-30
8/30/2018 Springlake	N/A 9/13/2018 Stanton
1454	9/10/2018 Sudan N/A 9/11/2018
Tahoka	91018RA 9/10/2018 Tanglewood 2018-4
9/10/2018 Timbercreek	2018-5 9/13/2018 Tulia
2018-04	9/18/2018 Turkey 18-01 9/13/2018 Vega
	3-9/2018 9/11/2018 Wellman 180
9/13/2018 Wilson	209 10/10/2018 Wolfforth
272	9/4/2018

RATE ADJUSTMENT PROVISIONS

None

RAILROAD COMMISSION OF TEXAS
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GSD - 1 TARIFF REPORT

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TARIFF CODE: DS RRC TARIFF NO: 26746

CUSTOMERS

<u>RRC CUSTOMER NO</u>	<u>CONFIDENTIAL?</u>	<u>BILLING UNIT</u>	<u>PGA CURRENT CHARGE</u>	<u>PGA EFFECTIVE DATE</u>
24078	N			
<u>CUSTOMER NAME</u>	Abernathy WT Incorporated			
24082	N			
<u>CUSTOMER NAME</u>	Amherst WT Incorporated			
24084	N			
<u>CUSTOMER NAME</u>	Anton WT Incorporated			
24086	N			
<u>CUSTOMER NAME</u>	Big Spring WT Incorporated			
24088	N			
<u>CUSTOMER NAME</u>	Bovina WT Incorporated			
24090	N			
<u>CUSTOMER NAME</u>	Brownfield WT Incorporated			
24092	N			
<u>CUSTOMER NAME</u>	Buffalo Springs Lake WT Incorporated			
24094	N			
<u>CUSTOMER NAME</u>	Canyon WT Incorporated			
24098	N			
<u>CUSTOMER NAME</u>	Coahoma WT Incorporated			
24100	N			
<u>CUSTOMER NAME</u>	Crosbyton WT Incorporated			
24104	N			
<u>CUSTOMER NAME</u>	Dimmitt WT Incorporated			
24106	N			
<u>CUSTOMER NAME</u>	Earth WT Incorporated			
24108	N			
<u>CUSTOMER NAME</u>	Edmonson WT Incorporated			
24110	N			
<u>CUSTOMER NAME</u>	Floydada WT Incorporated			
24112	N			
<u>CUSTOMER NAME</u>	Forsan WT Incorporated			
24114	N			
<u>CUSTOMER NAME</u>	Friona WT Incorporated			
24116	N			
<u>CUSTOMER NAME</u>	Fritch Incorporated			

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CUSTOMERS				
<u>RRC CUSTOMER NO</u>	<u>CONFIDENTIAL?</u>	<u>BILLING UNIT</u>	<u>PGA CURRENT CHARGE</u>	<u>PGA EFFECTIVE DATE</u>
24119	N			
<u>CUSTOMER NAME</u>	Hale Center WT Incorporated			
24121	N			
<u>CUSTOMER NAME</u>	Happy WT Incorporated			
24123	N			
<u>CUSTOMER NAME</u>	Hart WT Incorporated			
24126	N			
<u>CUSTOMER NAME</u>	Hereford WT Incorporated			
24128	N			
<u>CUSTOMER NAME</u>	Idalou WT Incorporated			
24130	N			
<u>CUSTOMER NAME</u>	Kress WT Incorporated			
24132	N			
<u>CUSTOMER NAME</u>	Lake Tanglewood WT Incorporated			
24134	N			
<u>CUSTOMER NAME</u>	Lamesa WT Incorporated			
24136	N			
<u>CUSTOMER NAME</u>	Levelland WT Incorporated			
24138	N			
<u>CUSTOMER NAME</u>	Littlefield WT Incorporated			
24140	N			
<u>CUSTOMER NAME</u>	Lockney WT Incorporated			
24142	N			
<u>CUSTOMER NAME</u>	Lorenzo WT Incorporated			
24144	N			
<u>CUSTOMER NAME</u>	Los Ybanez WT Incorporated			
24148	N			
<u>CUSTOMER NAME</u>	Meadow WT Incorporated			
24150	N			
<u>CUSTOMER NAME</u>	Midland WT Incorporated			
24152	N			
<u>CUSTOMER NAME</u>	Muleshoe WT Incorporated			
24154	N			
<u>CUSTOMER NAME</u>	Nazareth WT Incorporated			

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CUSTOMERS

<u>RRC CUSTOMER NO</u>	<u>CONFIDENTIAL?</u>	<u>BILLING UNIT</u>	<u>PGA CURRENT CHARGE</u>	<u>PGA EFFECTIVE DATE</u>
24156	N			
<u>CUSTOMER NAME</u>	New Deal WT Incorporated			
24158	N			
<u>CUSTOMER NAME</u>	New Home WT Incorporated			
24160	N			
<u>CUSTOMER NAME</u>	O'Donnell WT Incorporated			
24162	N			
<u>CUSTOMER NAME</u>	Odessa WT Incorporated			
24164	N			
<u>CUSTOMER NAME</u>	Olton WT Incorporated			
24166	N			
<u>CUSTOMER NAME</u>	Opdyke West WT Incorporated			
24168	N			
<u>CUSTOMER NAME</u>	Palisades WT Incorporated			
24170	N			
<u>CUSTOMER NAME</u>	Pampa WT Incorporated			
24172	N			
<u>CUSTOMER NAME</u>	Panhandle WT Incorporated			
24174	N			
<u>CUSTOMER NAME</u>	Petersburg WT Incorporated			
24176	N			
<u>CUSTOMER NAME</u>	Plainview WT Incorporated			
24178	N			
<u>CUSTOMER NAME</u>	Post WT Incorporated			
24180	N			
<u>CUSTOMER NAME</u>	Quitaque WT Incorporated			
24182	N			
<u>CUSTOMER NAME</u>	Ralls WT Incorporated			
24184	N			
<u>CUSTOMER NAME</u>	Ransom Canyon WT Incorporated			
24186	N			
<u>CUSTOMER NAME</u>	Ropesville WT Incorporated			
24188	N			
<u>CUSTOMER NAME</u>	Sanford Incorporated			

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CUSTOMERS

<u>RRC CUSTOMER NO</u>	<u>CONFIDENTIAL?</u>	<u>BILLING UNIT</u>	<u>PGA CURRENT CHARGE</u>	<u>PGA EFFECTIVE DATE</u>
24190	N			
<u>CUSTOMER NAME</u>	Seagraves WT Incorporated			
24192	N			
<u>CUSTOMER NAME</u>	Seminole WT Incorporated			
24194	N			
<u>CUSTOMER NAME</u>	Shallowater WT Incorporated			
24196	N			
<u>CUSTOMER NAME</u>	Silverton WT Incorporated			
24198	N			
<u>CUSTOMER NAME</u>	Slaton WT Incorporated			
24200	N			
<u>CUSTOMER NAME</u>	Smyer WT Incorporated			
24203	N			
<u>CUSTOMER NAME</u>	Springlake WT Incorporated			
24205	N			
<u>CUSTOMER NAME</u>	Stanton WT Incorporated			
24207	N			
<u>CUSTOMER NAME</u>	Sudan WT Incorporated			
24209	N			
<u>CUSTOMER NAME</u>	Tahoka WT Incorporated			
24211	N			
<u>CUSTOMER NAME</u>	Timbercreek Canyon WT Incorporated			
24213	N			
<u>CUSTOMER NAME</u>	Tulia WT Incorporated			
24215	N			
<u>CUSTOMER NAME</u>	Turkey WT Incorporated			
24217	N			
<u>CUSTOMER NAME</u>	Vega WT Incorporated			
24220	N			
<u>CUSTOMER NAME</u>	Wellman WT Incorporated			
24223	N			
<u>CUSTOMER NAME</u>	Wilson WT Incorporated			
24225	N			
<u>CUSTOMER NAME</u>	Wolfforth WT Incorporated			

REASONS FOR FILING

RAILROAD COMMISSION OF TEXAS
 GAS SERVICES DIVISION
 GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26746

NEW?: N

RRC DOCKET NO: GUD 10174, 10486

CITY ORDINANCE NO: See West Texas City List (WTX CTY LST 2017RRMb)

AMENDMENT(EXPLAIN): Implementing Tax Act Credit

OTHER(EXPLAIN): Updated City List

SERVICES

<u>TYPE OF SERVICE</u>	<u>SERVICE DESCRIPTION</u>
A	Residential Sales
<u>OTHER TYPE DESCRIPTION</u>	

PREPARER - PERSON FILING

RRC NO: 959 ACTIVE FLAG: Y INACTIVE DATE:
FIRST NAME: Philip MIDDLE: LAST NAME: Littlejohn
TITLE: VP Rates & Reg Affairs
ADDRESS LINE 1: 6606 66th Street
ADDRESS LINE 2:
CITY: Lubbock STATE: TX ZIP: 79424 ZIP4:
AREA CODE: 806 PHONE NO: 798-4449 EXTENSION:

GAS SERVICES DIVISION

GSD - 1 TARIFF REPORT

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TARIFF CODE: DS	RRC TARIFF NO: 26746
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CURTAILMENT PLAN

<u>PLAN ID</u>	<u>DESCRIPTION</u>
AMA WD	<p>Declined 12/4/09 weather emergency rule was filed as a curtailment instead of a quality of service rule. Utility was advised to refile as QOS. (yrl)</p> <p>CITY OF AMARILLO RULES REGARDING SUSPENSION OF SERVICE DISCONNECT DURING WINTER Per Ordinance No. 6515 Dated February 13, 2001 Sec. 18-1-12.</p> <p>Applicability and scope This article applies to gas utilities, as defined in the V.T.C.A., Utilities Code Sections 101.003(7) and 121.001, and to owners, operators and managers of mobile home parks or apartment houses who purchase gas through a master meter for delivery to a dwelling unit in a mobile home park or apartment house within the jurisdiction of the City. For purposes of this article, all such gas utilities and owners, operators and managers of master meter systems shall be referred to as providers. Providers shall comply with the following service standards. (Ord. No. 6515, Section 1, 2-13-2001) Sec. 18-1-13.</p> <p>Disconnection prohibited. Except where there is a known dangerous condition or a use of natural gas service in a manner that is dangerous or unreasonably interferes with service to others, a provider shall not disconnect natural gas service to:</p> <p>(1) Any customer when the day's temperature in the City falls below forty (40) degrees Fahrenheit and the National Weather Service predicts that the temperature in the City will fall below that level during the next twenty-four (24) hours;</p> <p>(2) A delinquent residential customer for a billing period in which the provider receives a pledge, letter of intent, purchase order, or other notification from an energy assistance provider that it is forwarding sufficient payment to continue service; or</p> <p>(3) A delinquent residential customer on a day, or on a day immediately preceding a day, when personnel of the provider are not available for the purpose of receiving payment or making collections and reconnecting service. (Ord. No. 6515, Section 1, 2-13-2001) Sec. 18-1-14.</p> <p>Payment plans. Providers are encouraged to offer either a deferred payment plan for any delinquent bill of a residential customer rendered or past due as set forth in the appropriate Railroad Commission rules for providers with regard to deferred payment plans or a level or average payment plan to all customers. Any level or average payment plan shall use one (1) of the following methods:</p> <p>(1) A level payment plan shall allow residential customers to pay one-twelfth (1/12) of that customer's estimated annual consumption at the appropriate customer class each month, with provisions for annual adjustments as may be determined based on actual gas use.</p> <p>(2) An average payment plan shall allow residential customers to pay one-twelfth (1/12) of that customer current month consumption plus the previous eleven (11) months' consumption (or, for a new customer, an estimate) at the appropriate customer class rates each month, plus a portion of any unbilled balance.</p> <p>(3) If a customer does not fulfill the terms and obligations of a level or average payment</p>

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TARIFF CODE: DS RRC TARIFF NO: 26746

plan, a provider that is a gas utility shall have the right to disconnect service to that customer pursuant to applicable Railroad Commission rules, unless discontinuance is prohibited under any other applicable Railroad Commission rule.

(4) A provider that is a gas utility may require a deposit from all customers entering into level or average payment plans pursuant to the requirements of the Railroad Commission rules pertaining to applicant deposits. The gas utility shall pay interest on the deposit and may retain the deposit for the duration of the level or average payment plan. (Ord. No. 6515, Section 1, 2-13-2001) Sec. 18-1-15.

Notice.
 Within ten (10) days of the final passage of this article, providers shall give a copy of this article to: (1) Any known social service agency that distributes funds from the state Comprehensive Energy Assistance Program within Amarillo; (2) Any other social service agency of which the provider is aware that provides financial assistance to low-income customers in Amarillo; (3) Any customers who are owners, operators, or managers of master metered systems in Amarillo. (4) All other customers of the provider in the next feasible billing statement. (Ord. No. 6515, Section 1, 2-13-2001)

LINE EXTENSION POLICY

<u>POLICY ID</u>	<u>DESCRIPTION</u>
1221	<p>ATMOS ENERGY CORPORATION, WEST TEXAS DIVISION UNINCORPORATED AREAS LINE EXTENSION POLICY</p> <p>Atmos Energy may require, on a consistent and nondiscriminatory basis, pre-payment, reimbursement, or adequate security for all costs (including, but not limited to, materials, labor, allocated overhead, permit costs and right-of way acquisition costs) of extending its existing pipeline system to serve a new customer to the extent that extension would exceed 75 feet.</p>

GAS SERVICES DIVISION

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TARIFF CODE: DS RRC TARIFF NO: 26746

QUALITY OF SERVICE

QUAL SERVICE ID	DESCRIPTION
QS1-c	<p>Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.</p> <p>The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.</p> <p>1. Continuity of Service</p> <p>(A) Service Interruptions.</p> <p>(i) Atmos Energy, West Texas Division will make all reasonable efforts to prevent interruptions of service. When interruptions occur, Atmos Energy, West Texas Division will reestablish service within the shortest possible time consistent with prudent operating principles so that the smallest numbers of customers are affected.</p> <p>(ii) Atmos Energy, West Texas Division will make reasonable efforts to meet emergencies resulting from interruptions of service, and will issue instructions to its employees covering procedures to be followed in the event of an emergency in order to prevent or mitigate interruption or impairment of service.</p> <p>(iii) In the event of national emergency or local disaster resulting in disruption of normal service, Atmos Energy, West Texas Division may, in the public interest, interrupt service to other customers to provide necessary service to civil defense or other emergency service agencies on a temporary basis until normal service to these agencies can be restored.</p> <p>(iv) Curtailment of gas service will be done in accordance with the utility's curtailment program as authorized by the appropriate regulatory body. When notified by the utility, the customer will curtail gas service. In the event of any curtailment, utility personnel may physically turn off or restrict gas deliveries and only utility personnel will thereafter be permitted to restore gas service. The customer assumes any and all risk and will indemnify the utility against all damages, losses and expenses resulting from a curtailment of gas service under the utility's authorized curtailment program, except to the extent such damages, losses and expenses result from the gross negligence of the utility.</p> <p>(B) Record of interruption. Except for momentary interruptions which do not cause a major disruption of service, Atmos Energy, West Texas Division will keep a complete record of all interruptions, both emergency and scheduled. This record will show the cause of interruptions, date, time duration, location, approximate number of customers affected, and, in cases of emergency interruptions, the remedy and steps taken to prevent recurrence.</p> <p>(C) Report to Commission. Atmos Energy, West Texas Division will notify the Railroad Commission in writing within 48 hours of interruptions in service affecting the entire system or any major division thereof, lasting more than four hours. The notice will also state the cause of such interruptions. If any service interruption is otherwise reported to the Commission (for example, as curtailment report or safety report), such other report will be intended to be sufficient to comply with the terms of this paragraph.</p>
QS2-c	<p>Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.</p> <p>The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the</p>

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minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

2. Customer Relations

(A) Information to customers. Atmos Energy, West Texas Division will:

- (i) maintain a current set of maps showing the physical locations of its facilities. All distribution facilities will be labeled to indicate the size and any pertinent information which will accurately describe the utility's facilities. These maps, or such other maps as may be required by the regulatory authority, will be kept by Atmos Energy, West Texas Division in a central location and will be available for inspection by the regulatory authority during normal working hours. Each business office or service center will have available up-to-date maps, or records of its immediate area, with other such information as may be necessary to enable Atmos Energy, West Texas Division to advise applicants and others entitled to the information as to the facilities available for serving the locality;
- (ii) assist the customer or applicant in selecting the most economical rate schedule;
- (iii) in compliance with applicable law or regulations, notify customers affected by a change in rates or schedule or classification;
- (iv) post a notice in a conspicuous place in each business office of Atmos Energy, West Texas Division where applications for service are received informing the public that copies of the rate schedules and rules relating to the service of the utility as filed with the Commission are available for inspection;
- (v) upon request, inform its customers as to the method of reading meters;
- (vi) provide to new customers, at the time service is initiated or as an insert in the first billing, a pamphlet or information packet containing the following information, in English and Spanish:
 - (1) the customer's right to information concerning rates and services and the customer's right to inspect or obtain at reproduction cost a copy of the applicable tariffs and service rules;
 - (2) the customer's right to have his or her meter checked without charge under Section (7) of this Rule, if applicable;
 - (3) the time allowed to pay outstanding bills;
 - (4) grounds for termination of service;
 - (5) the steps Atmos Energy, West Texas Division must take before terminating service;
 - (6) how the Customer can resolve billing disputes with Atmos Energy, West Texas Division and how disputes and health emergencies may affect termination of service;
 - (7) information on alternative payment plans, if any, offered by Atmos Energy, West Texas Division;
 - (8) the steps necessary to have service reconnected after involuntary termination;
 - (9) the appropriate regulatory authority with whom to register a complaint and how to contact such authority;
 - (10) the hours, addresses, and telephone numbers of utility offices where bills may be paid and information may be obtained; and
 - (11) the customer's right to be instructed by Atmos Energy, West Texas Division how to read his or her meter.
- (vii) at least once each calendar year, notify each customer that information is available upon request, at no charge to the customer, concerning the items listed in paragraph (vi) (1-11) of this subsection. This notice may be accomplished by use of a billing insert or a printed statement upon the bill itself.

(B) Customer complaints. Upon complaint to Atmos Energy, West Texas Division by residential, commercial, public authority or industrial sales customers either at its office, by letter, or by telephone, Atmos Energy, West Texas Division will promptly make a suitable investigation

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and advise the complainant of the results thereof. Atmos Energy, West Texas Division will keep a record of all complaints which will show the name and address of the complainant, the date and nature of the complaint, and the adjustment or disposition thereof for a period of one year subsequent to the final disposition of the complaint.

(C) Utility response. Upon receipt of a complaint, either by letter or by telephone, from the regulatory authority on behalf of a customer, Atmos Energy, West Texas Division will promptly make a suitable investigation and advise the regulatory authority and complainant of the results thereof. An initial response will be made by the next working day. Unless additional reply time is granted by the regulatory authority, Atmos Energy, West Texas Division will make a final and complete response within 15 days. The Commission encourages all customer complaints to be made in writing to assist the regulatory authority in maintaining records of the quality of service of each utility; however, telephone communications will be acceptable.

(D) Deferred payment plan. If a deferred payment plan for delinquent residential accounts is offered, it will conform to the following guidelines:

(i) Every deferred payment plan entered into due to the customer's inability to pay the outstanding bill in full must provide that service will not be discontinued if the customer pays current bills and a reasonable amount of the outstanding bill and agrees to pay the balance in reasonable installments until the bill is paid.

(ii) For purposes of determining reasonableness under these rules, the following shall be considered: size of delinquent account; customer's ability to pay; customer's payment history; time that the debt has been outstanding; reasons why debt has been outstanding; and other relevant factors concerning the circumstances of the customer.

(iii) A deferred payment plan, if reduced to writing, offered by Atmos Energy, West Texas Division will state, immediately preceding the space provided for the customer's signature and in bold-face print at least two sizes larger than any other used, that: If you are not satisfied with this agreement, do not sign. If you are satisfied with this agreement, you give up your right to dispute the amount due under the agreement except for the utility's failure or refusal to comply with the terms of this agreement.

(iv) A deferred payment plan if offered at all, may include a one-time 5.0% penalty for late payment on the gross amount of the outstanding bill with no prompt payment discount allowed except in cases where the outstanding bill is unusually high as a result of the utility's error (such as an inaccurately estimated bill or an incorrectly read meter). A deferred payment plan will not include a finance charge.

(v) If a customer for utility service has not fulfilled terms of a deferred payment agreement or refuses to sign the same if it is reduced to writing, Atmos Energy, West Texas Division will have the right to disconnect pursuant to disconnection rules herein, and under such circumstances, it shall not be required to offer a subsequent negotiation of a deferred payment agreement prior to disconnection.

(vi) Any utility which institutes a deferred payment plan shall not refuse a customer participation in such a program on the basis of race, color, creed, sex, marital status, age, or any other form of discrimination prohibited by law.

(E) Delayed payment of bills by elderly persons to residential customers.

(i) Applicability. This subparagraph applies only to:

- (1) a utility that assesses late payment charges to residential customers and that suspends service before the 26th day after the date of the bill for which collection action is taken;
- (2) utility bills issued on or after August 30, 1993; and
- (3) an elderly person, as defined in clause (ii) of this subparagraph, who is a residential customer and who occupies the entire premises for which a delay is requested.

(ii) Definitions.

- (1) Elderly person - A person who is 60 years of age or older

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(2) Utility - A gas utility or municipally owned utility as defined in Texas Utilities Code, 101.003(7), 101.003(8), and 121.001 - 121.006.

(iii) An elderly person may request that the utility implement the delay for either the most recent utility bill or for the most recent utility bill and each subsequent utility bill.

(iv) On request of an elderly person, a utility shall delay without penalty the payment date of a bill for providing utility services to that person until the 25th day after the date on which the bill is issued.

(v) Atmos Energy, West Texas Division may require the requesting person to present reasonable proof that the person is 60 years of age or older.

(vi) Every utility shall notify its customers of this delayed payment option no less often than yearly. A utility may include this notice with other information provided pursuant to subparagraph (A) of this paragraph.

(F) Budget Billing - The Company offers an optional budget billing plan to moderate seasonal differences in customer bills. The details of the plan are published on the Company's website

QS3-c Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

3. Refusal of Service

(A) Compliance by applicant. Atmos Energy, West Texas Division may decline to serve an applicant for whom service is available from previously installed facilities until such applicant has complied with applicable state and municipal regulations and approved rules and regulations and tariff provisions of Atmos Energy, West Texas Division on file with the Commission governing the service applied for or for any of the following reasons:

(i) Applicant's facilities inadequate. If the applicant's installation, equipment or possible misuse of gas service is believed to be hazardous or of such character that satisfactory service cannot be given.

(ii) For indebtedness. If the applicant is indebted to any utility for the same kind of service as that applied for; provided, however, that in the event the indebtedness of the applicant for service is in dispute, the applicant shall be served upon complying with the applicable deposit requirement.

(iii) Refusal to make deposit. For refusal to make a deposit if applicant is required to make a deposit under these rules.

(B) Applicant's recourse. In the event that Atmos Energy, West Texas Division refuses to serve an applicant under the provisions of these rules, Atmos Energy, West Texas Division will inform the applicant of the basis of its refusal and that the applicant may file a complaint with the municipal regulatory authority or commission, whichever is appropriate.

(C) Insufficient grounds for refusal to serve. The following do not constitute sufficient cause for refusal of service to a present customer or applicant:

(i) Delinquency in payment for service by a previous occupant of the premises to be served.

(ii) Failure to pay for merchandise or charges for non-utility service purchased from Atmos West Texas.

(iii) Failure to pay a bill to correct previous under billing due to misapplication of rates more than six months prior to the date of application;

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- (iv) Violation of Atmos Energy, West Texas Division' rules pertaining to operating of nonstandard equipment or unauthorized attachments which interfere with the service of others unless the customer has first been notified and been afforded reasonable opportunity to comply with these rules. [Please see 4(D)(ii) below]
- (v) Failure to pay a bill of another customer as guarantor thereof unless the guaranty was made in writing to the utility as a condition precedent to service.
- (vi) Failure to pay the bill of another customer at the same address except where the change of customer identity is made to avoid or evade payment of a utility bill.

QS4-c Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

4. Discontinuance of Service

- (A) The due date of the bill for utility service will not be less than 15 days after issuance, or such other period of time as may be provided by order of the regulatory authority. A bill for utility service is delinquent if unpaid by the due date.
- (B) Atmos Energy, West Texas Division may offer an inducement for prompt payment of bills to residential and commercial customers by allowing a discount in the amount of five percent (or such other amount as allowed by the appropriate regulatory authority) for payment of bills within 10 days after their issuance. This provision shall not apply where it conflicts with existing orders or ordinances of the appropriate regulatory authority.
- (C) A customer's utility service may be disconnected if the bill has not been paid or a deferred payment plan pursuant to (2) (D) above has not been entered into within five working days after the bill has become delinquent and proper notice has been given. Proper notice consists of a deposit in the United States mail, postage prepaid, or hand delivery to the customer at least five working days prior to the stated date of disconnection, with the words Termination Notice or similar language prominently displayed on the notice. The notice will be provided in English and Spanish as necessary to adequately inform the customer, and will include the date of termination, the hours, address, and telephone number where payment may be made, and a statement that if a health or other emergency exists, Atmos Energy, West Texas Division may be contacted concerning the nature of the emergency and the relief available, if any, to meet such emergency.
- (D) Utility service may be disconnected for any of the following reasons:
 - (i) Failure to pay a delinquent account or failure to comply with the terms of a deferred payment plan for installment payment of a delinquent account.
 - (ii) Violation of Atmos Energy, West Texas Division' rules pertaining to the use of service or in a manner which interfered with the service of others or the operation of nonstandard equipment, if a reasonable attempt has been made to notify the customer and the customer is provided with a reasonable opportunity to remedy the situation.
 - (iii) Failure to comply with the deposit or guarantee arrangements required by paragraph (5) of this subsection.
 - (iv) Without notice where a known dangerous condition exists, for as long as the condition exists.
 - (v) Tampering with Atmos Energy, West Texas Division' meter or equipment or

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bypassing the same.

(E) Utility service may not be disconnected for any of the following reasons:

- (i) Delinquency in payment for service by a previous occupant of the premises.
- (ii) Failure to pay for merchandise or charges for non-utility service by Atmos Energy, West Texas Division.
- (iii) Failure to pay for a different type or class of utility service unless fee for such service is or could have been included on same bill.
- (iv) Failure to pay the account of another customer as guarantor thereof, unless the utility has in writing the guarantee as a condition precedent to service.
- (v) Failure to pay charges arising from an under billing occurring due to any misapplication of rates more than six months prior to the current billings.
- (vi) Failure to pay charges arising from an under billing due to any faulty metering, unless the meter has been tampered with or unless such under billing charges are due.
- (vii) Failure to pay an estimated bill other than a bill rendered pursuant to an approved meter reading plan, unless Atmos Energy, West Texas Division was unable to read the meter due to circumstances beyond its control.

(F) Unless a dangerous or potentially fraudulent condition exists, or unless the customer request disconnection, service will not be disconnected on a day, or on a day immediately preceding a day, when Atmos Energy, West Texas Division personnel are not available to the public for the purpose of making collections and reconnecting service.

(G) Atmos Energy, West Texas Division may not abandon a residential or commercial customer without written approval from the regulatory authority.

(H) Atmos Energy, West Texas Division will not discontinue service to a delinquent residential customer permanently residing in an individually metered dwelling unit when that customer established that discontinuance of service will result in some person residing at that residence becoming seriously ill if service is discontinued. Any customer seeking to avoid termination of service under this section must make a written request supported by a written statement from a licensed physician. Both the request and the statement must be received by Atmos Energy, West Texas Division not more than five working days after the date of delinquency of the bill. The prohibition against service termination provided by this section will last twenty days from the date of receipt by Atmos Energy, West Texas Division of the request and statement or such lesser period as may be agreed upon by Atmos Energy, West Texas Division and the customer. The customer who makes such request shall sign an installment agreement which provides for such service contingent upon timely payment for subsequent monthly billings.

(I) Suspension of Gas Utility Service Disconnection during an Extreme Weather Emergency

(A) Applicability and scope. This rule applies to gas utilities, as defined in Texas Utilities Code, Section101.003(7) and Section121.001, and to owners, operators, and managers of mobile home parks or apartment houses who purchase natural gas through a master meter for delivery to a dwelling unit in a mobile home park or apartment house, pursuant to Texas Utilities Code, Sections124.001- 124.002, within the jurisdiction of the Railroad Commission pursuant to Texas Utilities Code, Section102.001. For purposes of this section, all such gas utilities and owners, operators and managers of master meter systems shall be referred to as providers. Providers shall comply with the following service standards. A gas distribution utility shall file amended service rules incorporating these standards with the Railroad Commission in the manner prescribed by law. (B) Disconnection prohibited. Except where there is a known dangerous condition or a use of natural gas service in a manner that is dangerous or unreasonably interferes with service to others, a provider shall not disconnect natural gas service to:

- (1) a delinquent residential customer during an extreme weather emergency. An extreme weather

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emergency means a day when the previous day's highest temperature did not exceed 32 degrees Fahrenheit and the temperature is predicted to remain at or below that level for the next 24 hours according to the nearest National Weather Station for the county where the customer takes service.

(2) a delinquent residential customer for a billing period in which the provider receives a written pledge, letter of intent, purchase order, or other written notification from an energy assistance provider that it is forwarding sufficient payment to continue service; or

(3) a delinquent residential customer on a weekend day, unless personnel or agents of the provider are available for the purpose of receiving payment or making collections and reconnecting service.

(C) Payment plans. Providers shall defer collection of the full payment of bills that are due during an extreme weather emergency until after the emergency is over, and shall work with customers to establish a payment schedule for deferred bills as set forth in paragraph (2)(D) of Section 7.45 of this title, relating to Quality of Service.

(D) Notice. Beginning in the September or October billing periods utilities and owners, operators, or managers of master metered systems shall give notice as follows:

(1) Each utility shall provide a copy of this rule to the social services agencies that distribute funds from the Low Income Home Energy Assistance Program within the utility's service area.

(2) Each utility shall provide a copy of this rule to any other social service agency of which the provider is aware that provides financial assistance to low income customers in the utility's service area.

(3) Each utility shall provide a copy of this rule to all residential customers of the utility and customers who are owners, operators, or managers of master metered systems.

(4) Owners, operators, or managers of master metered systems shall provide a copy of this rule to all of their customers.

(E) In addition to the minimum standards specified in this section, providers may adopt additional or alternative requirements if the provider files a tariff with the Commission pursuant to Section 7.315 of this title (relating to Filing of Tariffs). The Commission shall review the tariff to ensure that at least the minimum standards of this section are met.

QS5-c Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

5. Applicant Deposit

(A) Establishment of credit for residential applicants. Atmos Energy, West Texas Division may require a residential applicant for service to satisfactorily establish credit but such establishment of credit shall not relieve the customer from complying with rules for prompt payment of bills. Subject to these rules, a residential applicant will not be required to pay a deposit:

(i) if the residential applicant has been a customer of any utility for the same kind of service within the last two years and is not delinquent in payment of any such utility service account and during the last 12 consecutive months of service did not have more than one occasion in which a bill for such utility service was paid after becoming

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delinquent and never had service disconnected for nonpayment.

(ii) if the residential applicant furnishes in writing a satisfactory guarantee to secure payment of bills for other service required; or

(iii) if the residential applicant furnishes in writing a satisfactory credit rating by appropriate means, including but not limited to the production of generally acceptable credit cards, letters of credit reference, the names of credit references which may be quickly and inexpensively contacted by Atmos Energy, West Texas Division, or ownership of substantial equity.

(B) Reestablishment of credit. Every applicant who has previously been a customer of Atmos Energy, West Texas Division and whose service has been discontinued for nonpayment of bills shall be required before service is rendered to pay all amounts owed to Atmos Energy, West Texas Division by the customer or execute a written deferred payment agreement, if offered, and reestablish credit as provided in subparagraph (A) of this part.

(C) Amount of deposit and interest for residential service, and exemption from deposit.

(i) The required deposit will not exceed an amount equivalent to 1/6 of the estimated annual billings. However, if actual use is at least twice the amount of the estimated billings, a new deposit requirement may be calculated and an additional deposit may be required within two days. If such additional deposit is not made, Atmos Energy, West Texas Division may disconnect service under the standard disconnection procedure for failure to comply with deposit requirements. In the absence of billing history, the default deposit amount is \$90.00.

(ii) All applicants for residential service who are 65 years of age or older will be considered as having established credit if such applicant does not have an outstanding account balance with Atmos Energy, West Texas Division or another utility for the same utility service which accrued within the last two years. No cash deposit shall be required of such applicant under these conditions.

(iii) Atmos Energy, West Texas Division will pay a minimum interest on such deposits according to the rate as established by law. If refund of deposit is made within 30 days of receipt of deposit, no interest payment is required. If the utility retains the deposit more than 30 days, payment of interest shall be made retroactive to the date of deposit.

(1) Payment of interest to the customer will be annually or at the time the deposit is returned or credited to the customer's account.

(2) The deposit shall cease to draw interest on the date it is returned or credited to the customers account.

(iv) Atmos Energy, West Texas Division shall waive any deposit requirement for residential service for an applicant who has been determined to be a victim of family violence as defined in Texas Family Code, Section 71.004, by a family violence center, by treating medical personnel, by law enforcement agency personnel, or by a designee of the Attorney General in the Crime Victim Services Division of the Office of the Attorney General. This determination shall be evidenced by the applicant's submission of a certification letter developed by the Texas Council on Family Violence and made available on its web site. (D) Atmos Energy, West Texas Division may require a deposit from commercial or industrial customer sufficient to reasonably protect it against the risk exposure, provided such a policy is applied in a uniform and nondiscriminatory manner. (E) Records of deposits.

(i) Atmos Energy, West Texas Division shall keep records to show:

- (1) the name and address of each depositor;
- (2) the amount and date of the deposit; and
- (3) each transaction concerning the deposit.

(ii) Atmos Energy, West Texas Division will issue a receipt of deposit to each applicant from whom a deposit is received and shall provide means whereby a depositor may establish claim if

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the receipt is lost.

(iii) A record of each unclaimed deposit will be maintained for at least four years, during which time Atmos Energy, West Texas Division will make a reasonable effort to return the deposit.

(F) Refund of deposit.

(i) If service is not connected or after disconnection of service, Atmos Energy, West Texas Division will promptly and automatically refund the customer's deposit plus accrued interest or the balance, if any, in excess of the unpaid bills for service furnished. The transfer of service from one premise to another within Atmos Energy, West Texas Division's service area will not be deemed a disconnection within the meaning of these rules, and no additional deposit may be demanded unless permitted by these rules.

(ii) When the customer has paid bills for 12 consecutive residential bills without having service disconnected for nonpayment of bill and without having more than two occasions in which a bill was delinquent and when the customer is not delinquent in the payment of the current bill, Atmos Energy, West Texas Division will promptly and automatically refund the deposit plus accrued interest to the customer in the form of cash or credit to a customer's account.

(G) Upon sale or transfer of utility or company. Atmos Energy, West Texas Division will comply with Railroad Commission regulations which provide that upon the sale or transfer of any public utility or operating units thereof, the seller shall file with the Commission under oath, in addition to other information, a list showing the names and addresses of all customers served by such utility or units thereof who have to their credit a deposit, the date such deposit was made, the amount thereof, and the unpaid interest thereon.

(H) Complaint by applicant or customer. Atmos Energy, West Texas Division will direct its personnel engaged in initial contact with customer or applicant for service seeking to establish or reestablish credit under the provisions of these rules to inform the customer, if dissatisfaction is expressed with the utility's decision, of the customer's right to file a complaint with the regulatory authority.

QS6-c Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

6. Billing

(A) Bills for gas service will be rendered monthly, unless otherwise authorized or unless service is rendered for a period less than a month. Bills will be rendered as promptly as possible following the reading meters.

(B) The customer's bill will show all the following information. The information will be arranged and displayed in such a manner as to allow the customer to compute his bill with the applicable rate schedule. The applicable rate schedule will be mailed to the customer on request of the customer.

(i) If the meter is read by Atmos Energy, West Texas Division, the date and reading of the meter at the beginning and end of the period for which rendered.

(ii) The number and kind of units billed.

(iii) The applicable rate schedule title or code.

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- (iv) The total base bill.
- (v) The total of any adjustments to the base bill and the amount of adjustments per billing unit.
- (vi) The date by which the customer must pay the bill to get prompt payment discount.
- (vii) The total amount due before and after any discount for prompt payment within a designated period.
- (viii) A distinct marking to identify an estimated bill.
- (C) Where there is a good reason for doing so, estimated bills may be submitted, provided that an actual meter reading is taken at least every six months, if possible. For the second consecutive month in which the meter reader is unable to gain access to the premises to read the meter on regular meter reading trips, or in months where meters are not read otherwise, Atmos Energy, West Texas Division will provide the customers with a postcard and request that the customer read the meter and return the card to Atmos Energy, West Texas Division if the meter is of a type that can be read by the customer without significant inconvenience or special tools or equipment. If such a postcard is not received by Atmos Energy, West Texas Division in time for billing, Atmos Energy, West Texas Division may estimate the meter reading and render the bill accordingly. (D) Disputed bills.
- (i) In the event of a dispute between the customer and Atmos Energy, West Texas Division regarding the bill, Atmos Energy, West Texas Division will make such investigation as is required by the particular case and report the results to the customer. If the customer wishes to obtain the benefits of subsection
- (ii) hereunder, notification of the dispute must be given to Atmos Energy, West Texas Division before the date the bill becomes delinquent. In the event the dispute is not resolved, Atmos Energy, West Texas Division will inform the customer of the complaint procedures of the appropriate regulatory authority.
- (ii) Notwithstanding any other subsection of this section, the customer will not be required to pay the disputed portion of the bill which exceeds the amount of that customer's average usage for the billing period at current rates until the earlier of the following:
 - (1) resolution of the dispute, (2) the expiration of the sixty day period beginning on the day the disputed bill is issued. For purposes of this section only, the customer's average usage for the billing period shall be the average of the customer's usage for the same billing period during the preceding two years. Where no previous usage history exists, the average usage shall be estimated on the basis of usage levels of similar customers and under similar conditions.

QS7-c Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

7. Meters

(A) Meter requirements.

- (i) Use of meter. All gas sold by Atmos Energy, West Texas Division will be charged for by meter measurements, except where otherwise provided for by applicable law, regulation of the regulatory authority, or tariff.
- (ii) Installation by utility. Unless otherwise authorized by the regulatory authority, Atmos

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Energy, West Texas Division will provide, install and continue to own and maintain all meters necessary for measurement of gas delivered to its residential and commercial customers.

(iii) Standard type. Atmos Energy, West Texas Division will not furnish, set up, or put in use any meter which is not reliable and of a standard type which meets generally accepted industry standards; provided, however, special meters not necessarily conforming to such standard types may be used for investigation, testing, or experimental purposes.

(iv) Access to premises and access to company owned meters and service lines. Atmos Energy, West Texas Division' representatives shall have the right at all reasonable hours to enter upon the premises and property of a customer to read a company owned meter, to remove, to inspect, or to make necessary repairs and adjustments to, or replacements of, service lines, meter loop, and any property of the utility located thereon, and for any other purpose connected with the utility's operation. The Atmos Energy, West Texas Division representative shall have the right at all time to enter upon the premises and property of the customer in emergencies pertaining to the company's service. All animals which might hinder the performance of such operations on the customer's property shall be kept away from such operations by the customer upon notice by Atmos Energy, West Texas Division' representatives of their intention to enter upon the customer's premises.

(B) Meter records. Atmos Energy, West Texas Division will keep the following records:

(i) Meter equipment records. Atmos Energy, West Texas Division will keep a record of all of its meters, showing the customer's address and the date of the last test.

(ii) Records of meter tests. All meter tests will be properly referenced to the meter record provided for therein. The record of each test made on request of a customer will show the identifying number and constants of the meter, the standard meter and other measuring devices used, the date and kind of test made, by whom made, the error (or percentage of accuracy) at each load tested, and sufficient data to permit verification of all calculations.

(iii) Meter units of service. In general, each meter will indicate clearly the units of service for which charge is made to the customer.

(iv) Meter tests on request of customer.

(I) Upon request of a customer, Atmos Energy, West Texas Division will make a test of the accuracy of the meter serving that customer. Atmos Energy, West Texas Division will advise the customer that they may be present at the time and place of the test and arrange a schedule to permit the customer or his authorized representative to witness the test if the customer so desires. If no such test has been performed within the previous four years for the same customer at the same location, the test is to be performed without charge. If such a test has been performed for the same customer at the same location within the previous four years, Atmos Energy, West Texas Division may charge a fee for the test not to exceed \$15 or such other fee for the testing of meters as may be set forth in the utility's tariff properly on file with the regulatory authority. The customer will be informed of the result of any test on a meter that serves him or her.

(II) Notwithstanding sub clause (I) of this clause, if the meter is found to be more than normally defective, to either the customer's or Atmos Energy, West Texas Division' disadvantage, any fee charged for the meter test will be refunded to the customer. More than nominally defective means a deviation of more than 2.0% from accurate registration for residential and commercial customers and 1% for industrial customers.

(V) Bill adjustments due to meter error.

(I) If any meter test reveals a meter to be more than nominally defective, Atmos Energy, West Texas Division must correct previous readings consistent with the inaccuracy found in the meter for the period of either:

(a) the last six months; or

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(b) the time since the last test of the meter, whichever is shorter. Any resulting under billings or over billings is to be corrected in subsequent bills, unless service is terminated in which event a monetary adjustments to be made. This requirement for a correction may be foregone by Atmos Energy, West Texas Division if the error is to the utility's disadvantage. (II) If a meter is found not to register for any period of time, Atmos Energy, West Texas Division may make a charge for units used but not metered for a period not to exceed three months previous to the time the meter is found not to be registering. The determination of amounts used but not metered is to be based on consumption during other like periods by the same customer at the same location, when available, and on consumption under similar conditions at the same location or of other similarly situated customers, when not available.

QS8-c Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743. The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

8. New Construction

(A) Standards of construction. Atmos Energy, West Texas Division will endeavor to construct, install, operate, and maintain its plant, structures, equipment, and lines in accordance with the provisions of such codes and standards as are generally accepted by the industry, as modified by rule or regulation of the regulatory authority or otherwise by law and in such manner to best accommodate the public and to prevent interference with service furnished by other public utilities insofar as practical.

(B) Line extension and construction charge policy. In the absence of a line extension policy specific to a city franchise agreement, the following policy shall apply. Atmos Energy, West Texas Division may require, on a consistent and non-discriminatory basis, pre-payment, reimbursement, or adequate security for all costs (including, but not limited to, materials, labor, allocated overhead, permit costs and right-of-way acquisition costs) of extending its existing pipeline system to serve a new customer to the extent that extension would exceed 75 feet. The applicable provisions of city franchise agreements, which set forth line extension and construction charge policies that differ from the above policy are on file with the applicable municipality and the Railroad Commission of Texas. Atmos Energy, West Texas Division reserves the sole discretion to designate the routes of all new extensions and the construction materials and manner of fabrication and installation. Atmos Energy, West Texas Division may, on a consistent and non-discriminatory basis, provide for refunds, credits or security releases based upon factors such as additional customers subsequently attaching, the level of sales experienced through the new facility, or other criteria chosen by Atmos Energy, West Texas Division. Atmos Energy, West Texas Division may apply similar cost responsibility and arrangements to a customer requesting an increase in the capacity of existing Atmos Energy, West Texas Division facilities to accommodate an increase in the customer's service requirements. In no event will contribution in aid of construction be required of any residential customer unless provided for in this extension policy.

(C) Response to request for service. Atmos Energy, West Texas Division will endeavor to serve each qualified applicant for residential or commercial service within its service area as rapidly as practical. As a general policy, those applications not involving line extensions or new facilities should be filled within seven working days. Those applications

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for individual residential service requiring line extensions should be filled within 90 days unless unavailability of materials or other causes beyond the control of Atmos Energy, West Texas Division result in unavoidable delays. In the event that residential service is delayed in excess of 90 days after an applicant has met credit requirements and made satisfactory arrangements for payment of any required construction charges, a report will be made to the regulatory authority listing the name of the applicant, location, and cause for delay. If such delays are due to causes which are reasonably beyond the control of Atmos Energy, West Texas Division, a delay in excess of 90 days will not constitute a refusal to serve.

QS9-c Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

9. Non-Liability

(A) Furnishing of Gas. The Company shall not be liable for any loss or damage caused by variation in gas pressure, defects in pipes, connections and appliances, escape or leakage of gas, sticking of valves or regulators, or for any other loss or damage not caused by the Company's negligence arising out of or incident to the furnishing of gas to any Consumer.

(B) After Point of Delivery. Company shall not be liable for any damage or injury resulting from gas or its use after such gas leaves the point of delivery other than damage caused by the fault of the Company in the manner of installation of the service lines, in the manner in which such service lines are repaired by the Company, and in the negligence of the Company in maintaining its meter loop. All other risks after the gas left the point of delivery shall be assumed by the Consumer, his agents, servants, employees, or other persons.

(C) Reasonable Diligence. The Company agrees to use reasonable diligence in rendering continuous gas service to all Consumers, but the Company does not guarantee such service and shall not be liable for damages resulting from any interruption to such service.

(D) Force Majeure. Company shall not be liable for any damage or loss caused by stoppage or curtailment of the gas supply pursuant to order of a governmental agency having jurisdiction over Company or Company's suppliers, or caused by an event of force majeure. The term force majeure as employed herein means acts of God; strikes, lockouts, or other industrial disturbances; acts of the public enemy; wars; blockades; insurrections; riots; epidemics; landslides; lightning; earthquakes; fires; storms; floods; washouts; arrests and restraints of the government, either federal or state, civil or military; civil disturbances; explosions; breakage or accident to machinery or lines of pipe; freezing of wells or lines of pipe; shortage of gas supply, whether resulting from inability or failure of a supplier to deliver gas; partial or entire failure of natural gas wells or gas supply; depletion of gas reserves; and any other causes, whether of the kind herein enumerated or otherwise.

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SERVICE CHARGES

<u>RRC CHARGE NO.</u>	<u>CHARGE ID</u>	<u>CHARGE AMOUNT</u>	<u>SERVICE PROVIDED</u>
285109	Cust Deposit - R		<p>5. APPLICANT DEPOSIT</p> <p>APPLICABLE TO: ENTIRE DIVISION</p> <p>EFFECTIVE DATE: Bills Rendered on and after 12/01/2011</p> <p>(C) Amount of deposit and interest for residential service.</p> <p>(i) The required deposit will not exceed an amount equivalent to 1/6 of the estimated annual billings. However, if actual use is at least twice the amount of the estimated billings, a new deposit requirement may be calculated and an additional deposit may be required within two days. If such additional deposit is not made, Atmos Energy, West Texas Division may disconnect service under the standard disconnection procedure for failure to comply with deposit requirements.</p> <p>In the absence of a billing history the default deposit amount is \$50.</p>
285109	Cust Deposit - R		<p>5. APPLICANT DEPOSIT</p> <p>APPLICABLE TO: ENTIRE DIVISION</p> <p>EFFECTIVE DATE: Bills Rendered on and after 12/01/2011</p> <p>(C) Amount of deposit</p> <p>(ii) The required deposit shall not exceed an amount equivalent to one-sixth of the estimated annual billings. If actual use is at least twice the amount of the estimated billings, a new deposit requirement may be calculated and an additional deposit may be required within two days. If such additional deposit is not made, the utility may disconnect service under the standard disconnection procedure for failure to comply with deposit requirements.</p> <p>In the absence of the billing history the default deposit amount is \$90.00</p>
285110	SVC CHARGE 10174		<p>Implementing Rates Pursuant to Settlement Agreement dated 09/14/12 in GUD 10174 for all areas of the West Texas Division approved 10/02/2012</p> <p>RATE SCHEDULE: OTHER SERVICE CHARGES</p>

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APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION
 EFFECTIVE DATE: Bills Rendered on and after
 10/01/2012

The service charges on this tariff will be applied in accordance with Atmos Energy's Quality of Service rules and Commission rule 7.45.

DURING BUSINESS HOURS:

These charges apply to services initiated between 8am and 5pm, Monday through Friday.
 Charge

	Amount
Turn On New Service With Meter Set	\$ 45.00
Turn On Service (shut-In test required)	\$ 37.00
Turn On Service (meter read only required)	\$ 21.00
Miscellaneous Service Charge Calls	\$ 10.00
Reconnect Delinquent Service or Service Temporarily Off at Customer's Request	\$ 47.00
Return Check Fee	\$ 25.00
Tampering Fee	\$ 150.00

AFTER BUSINESS HOURS:

These charges apply to services initiated between 5pm and 8am, Monday through Friday, and all day Saturday and Sunday.
 Charge

	Amount
Turn On New Service With Meter Set	\$ 67.50
Turn On Service (shut-In test required)	\$ 55.50
Turn On Service (meter read only required)	\$ 31.50
Miscellaneous Service Charge Calls	\$ 15.00
Reconnect Delinquent Service or Service Temporarily Off at Customer's Request	\$ 70.50
Tampering Fee	\$ 150.00

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DESCRIPTION: Distribution Sales STATUS: A
 EFFECTIVE DATE: 04/01/2014 ORIGINAL CONTRACT DATE: RECEIVED DATE: 02/07/2019
 GAS CONSUMED: N AMENDMENT DATE: 02/01/2019 OPERATOR NO:
 BILLS RENDERED: Y INACTIVE DATE:

RATE SCHEDULE

SCHEDULE ID	DESCRIPTION
PSF 2017	<p>Customers' bills will be adjusted \$1.31 per bill for the 2017 Pipeline Safety Fee</p> <p>PIPELINE SAFETY PROGRAM FEES - 2017 Title 16 Economic Regulation Part 1 Railroad Commission Of Texas Chapter 8 Pipeline Safety Regulations Subchapter C Requirements For Natural Gas Pipelines Only Rule Section 8.201 Pipeline Safety Program Fees</p> <p>a) Application of fees. Pursuant to Texas Utilities Code, Section 21.211, the Commission establishes a pipeline safety and regulatory program fee, to be assessed annually against operators of natural gas distribution pipelines and pipeline facilities and natural gas master metered pipelines and pipeline facilities subject to the Commission's jurisdiction under Texas Utilities Code, Title 3. The total amount of revenue estimated to be collected under this section does not exceed the amount the Commission estimates to be necessary to recover the costs of administering the pipeline safety and regulatory programs under Texas Utilities Code, Title 3, excluding costs that are fully funded by federal sources for any fiscal year.</p> <p>(b) Natural gas distribution systems. The Commission hereby assesses each operator of a natural gas distribution system an annual pipeline safety and regulatory program fee of \$1.00 for each service (service line) in service at the end of each calendar year as reported by each system operator on the U.S. Department of Transportation (DOT) Gas Distribution Annual Report, Form PHMSA F7100.1-1 due on March 15 of each year. (1) Each operator of a natural gas distribution system shall calculate the annual pipeline safety and regulatory program total to be paid to the Commission by multiplying the \$1.00 fee by the number of services listed in Part B, Section 3, of Form PHMSA F7100.1-1, due on March 15 of each year. (2) Each operator of a natural gas distribution system shall remit to the Commission on March 15 of each year the amount calculated under paragraph (1) of this subsection. (3) Each operator of a natural gas distribution system shall recover, by a surcharge to its existing rates, the amount the operator paid to the Commission under paragraph (1) of this subsection.</p> <p>The surcharge: (A) shall be a flat rate, one-time surcharge; (B) shall not be billed before the operator remits the pipeline safety and regulatory program fee to the Commission; (C) shall be applied in the billing cycle or cycles immediately following the date on which the operator paid the Commission; (D) shall not exceed \$1.00 per service or service line; and</p>

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(E) shall not be billed to a state agency, as that term is defined in Texas Utilities Code, Section 101.003.

(4) No later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers, each operator of a natural gas distribution system shall file with the Commission's Gas Services Division and the Pipeline Safety Division a report showing:

- (A) the pipeline safety and regulatory program fee amount paid to the Commission;
- (B) the unit rate and total amount of the surcharge billed to each customer;
- (C) the date or dates on which the surcharge was billed to customers; and
- (D) the total amount collected from customers from the surcharge.

(5) Each operator of a natural gas distribution system that is a utility subject to the jurisdiction of the Commission pursuant to Texas Utilities Code, Chapters 101 - 105, shall file a generally applicable tariff for its surcharge in conformance with the requirements of Section 7.315 of this title, relating to Filing of Tariffs.

(6) Amounts recovered from customers under this subsection by an investor-owned natural gas distribution system or a cooperatively owned natural gas distribution system shall not be included in the revenue or gross receipts of the system for the purpose of calculating municipal franchise fees or any tax imposed under Subchapter B, Chapter 182, Tax Code, or under Chapter 122, nor shall such amounts be subject to a sales and use tax imposed by Chapter 151, Tax Code, or Subtitle C, Title 3, Tax Code.

(c) Natural gas master meter systems.

The Commission hereby assesses each natural gas master meter system an annual pipeline safety and regulatory program fee of \$100 per master meter system.

(1) Each operator of a natural gas master meter system shall remit to the Commission the annual pipeline safety and regulatory program fee of \$100 per master meter system no later than June 30 of each year.

(2) The Commission shall send an invoice to each affected natural gas master meter system operator no later than April 30 of each year as a courtesy reminder. The failure of a natural gas master meter system operator to receive an invoice shall not exempt the natural gas master meter system operator from its obligation to remit to the Commission the annual pipeline safety and regulatory program fee on June 30 each year.

(3) Each operator of a natural gas master meter system shall recover as a surcharge to its existing rates the amounts paid to the Commission under paragraph (1) of this subsection.

(4) No later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers, each natural gas master meter system operator shall file with the Commission's Gas Services Division and the Pipeline Safety Division a report showing:

- (A) the pipeline safety and regulatory program fee amount paid to the Commission;
- (B) the unit rate and total amount of the surcharge billed to each customer;

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(C) the date or dates on which the surcharge was billed to customers; and
 (D) the total amount collected from customers from the surcharge.

(d) Late payment penalty.

If the operator of a natural gas distribution system or a natural gas master meter system does not remit payment of the annual pipeline safety and regulatory program fee to the Commission within 30 days of the due date, the Commission shall assess a late payment penalty of 10 percent of the total assessment due under subsection (b) or (c) of this section, as applicable, and shall notify the operator of the total amount due to the Commission.

Source Note: The provisions of this Section 8.201 adopted to be effective September 8, 2003, 28 TexReg 7682; amended to be effective November 24, 2004, 29 TexReg 10733; amended to be effective May 15, 2005, 30 TexReg 2849; amended to be effective December 19, 2005, 30 TexReg 8428; amended to be effective April 18, 2007, 32 TexReg 2136; amended to be effective November 12, 2007, 32 TexReg 8121; amended to be effective September 21, 2009, 34 TexReg 6446; amended to be effective August 30, 2010, 35 TexReg 7743; amended to be effective November 14, 2011, 36 TexReg 7663 ; amended to be effective November 11, 2013, 38 TexReg 7947

RRM WTC INC 2017

Rider RRM as approved by City Ordinances in the West Texas Cities Service Area
 RATE SCHEDULE: RRM - Rate Review Mechanism
 APPLICABLE TO: ALL INCORPORATED CUSTOMERS IN THE WEST TEXAS DIVISION EXCEPT CUSTOMERS IN THE CITIES OF AMARILLO, LUBBOCK, DALHART AND CHANNING.
 EFFECTIVE DATE: Bills Rendered on and after October 1, 2018

I. Applicability

Applicable to Residential, Commercial, Industrial, Public Authority, and Transportation tariff incorporated areas customers in the West Texas Division of Atmos Energy Corporation (Company) with the exception of those customers within the Cities of Amarillo, Lubbock, Dalhart, and Channing. This Rate Review Mechanism (RRM) provides for an annual adjustment to the Company's Residential, Commercial, Industrial, Public Authority, and Transportation Rate Schedules (Applicable Rate Schedules). Rate calculations and adjustments required by this tariff shall be determined on a System-Wide cost basis.

II. Definitions

Test Period is defined as the twelve months ending December 31st of each preceding calendar year. The Effective Date is the date that adjustments required by this tariff are applied to customer bills. The annual Effective Date is October 1. Unless otherwise noted in this tariff, the term Final Order refers to the final order issued by the Railroad Commission of Texas in GUD No.10174 and elements of GUD No. 10580 as specified in Section III below. The term System-Wide means all incorporated and unincorporated areas served by the Company within the West Texas Division. Review Period is defined as the period from the Filing Date until the

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Effective Date. The Filing Date is as early as practicable, but no later than April 1 of each year.

III. Calculation

The RRM shall calculate an annual, System-Wide cost of service (COS) that will be used to adjust applicable rate schedules prospectively as of the Effective Date. The Company may request recovery of its total cost of service but will include schedules showing the computation of any adjustments. The annual cost of service will be calculated according to the following formula:

$$COS = OM + DEP + RI + TAX + CD$$

Where:

OM = all reasonable and necessary operation and maintenance expenses from the Test Period adjusted for known and measurable items and prepared consistent with the rate making treatments approved in the Final Order. Incentive compensation (Management Incentive Plan, Variable Pay Plan and Long Term Incentive Plan) related to Atmos` Shared Services Unit will be applied consistent with treatment approved in GUD 10580. Additionally, O&M adjustments will be incorporated and applied as modified by a final order, not subject to appeal, issued by the Railroad Commission of Texas in subsequent rate cases involving the Atmos Mid-Tex or West Texas divisions. Known and measurable adjustments shall be limited to those changes that have occurred prior to the Filing Date. OM may be adjusted for atypical and non-recurring items. Shared Services allocation factors shall be recalculated each year based on the latest component factors used during the Test Period, but the methodology used will be that approved in the Final Order in GUD 10580.

DEP = depreciation expense calculated at depreciation rates approved by the Final Order. Additionally, if depreciation rates are approved in a subsequent final order, not subject to appeal, issued by the Railroad Commission of Texas for the West Texas division those rates would be applicable for subsequent RRM filings.

RI = return on prudently incurred investment calculated as the Company`s pretax return multiplied by rate base at Test Period end. Rate base is prepared consistent with the rate making treatments approved in the Final Order, and as in GUD 10580 as specifically related to capitalized incentive compensation (Management Incentive Plan, Variable Pay Plan and Long Term Incentive Plan) for Atmos` Shared Services Unit. However, no post Test Period adjustments will be permitted. Additionally, adjustments will be incorporated and applied as modified by a final order, not subject to appeal, issued by the Railroad Commission of Texas in subsequent rate cases involving the Atmos Mid-Tex or West Texas divisions. Pretax return is the Company`s weighted average cost of capital before income taxes. The Company`s weighted average cost of capital is calculated using the methodology from the Final Order including the Company`s actual capital structure and long term cost of debt as of the Test Period end (adjusted for any known and measurable changes

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that have occurred prior to the filing date) and the return on equity of 9.8%. However, in no event will the percentage of equity exceed 58%. Regulatory adjustments due to prior regulatory rate base adjustment disallowances will be maintained. Cash working capital will be calculated using the lead/lag days approved in the Final Order. With respect to pension and other postemployment benefits, the Company will record a regulatory asset or liability for these costs until the amounts are included in the next annual rate adjustment implemented under this tariff. Each year, the Company's filing under this Rider RRM will clearly state the level of pension and other postemployment benefits recovered in rates.

TAX = income tax and taxes other than income tax from the Test Period adjusted for known and measurable changes occurring after the Test Period and before the Filing Date, and prepared consistent with the rate making treatments approved in the Final Order. Atmos Energy shall comprehensively account for, including establishing a regulatory liability to account for, any statutory change in tax expense that is applicable to months during the Test Period calculation to ensure recovery of tax expense under new and old income tax rates.

CD = interest on customer deposits.

IV. Annual Rate Adjustment

The Company shall provide schedules and work papers supporting the Filing's revenue deficiency/sufficiency calculations using the methodology accepted in the Final Order. The result shall be reflected in the proposed new rates to be established for the effective period. The Revenue Requirement will be apportioned to customer classes consistent with class revenue distribution resulting from the settlement of the statement of intent filed October 18, 2013. For the Residential Class, 50% of the increase may be recovered in the customer charge. However, the increase to the Residential customer charge shall not exceed \$0.60 per month in the initial filing and \$0.70 per month in any subsequent year. The remainder of the Residential Class increase not collected in the customer charge will be recovered in the usage charge. For all other classes, the change in rates will be apportioned between the customer charge and the usage charge, consistent with the Final Order. Test Period billing determinants shall be adjusted and normalized according to the methodology utilized in the Final Order.

V. Filing

The Company shall file schedules annually with the regulatory authority having original jurisdiction over the Company's rates on or before the Filing Date that support the proposed rate adjustments. The schedules shall be in the same general format as the cost of service model and relied-upon files upon which the Final Order was based. A proof of rates and a copy of current and proposed tariffs shall also be included with the filing. The filing shall be made in electronic form where practical. The Company's filing shall conform to Minimum Filing Requirements (to be agreed upon by the parties), which will contain a minimum amount of information

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that will assist the regulatory authority in its review and analysis of the filing.

The Company and regulatory authority will endeavor to hold a technical conference regarding the filing within twenty (20) calendar days after the Filing Date. A sworn statement shall be filed by an Officer of the Company affirming that the filed schedules are in compliance with the provisions of this Rate Review Mechanism and are true and correct to the best of his/her knowledge, information, and belief.

No testimony shall be filed, but a brief narrative explanation shall be provided of any changes to corporate structure, accounting methodologies, allocation of common costs, or atypical or non-recurring items included in the filing.

VI. Evaluation Procedures The regulatory authority having original jurisdiction over the Company's rates shall review and render a decision on the Company's proposed rate adjustment prior to the Effective Date. The Company shall provide all supplemental information requested to ensure an opportunity for adequate review by the relevant regulatory authority. The Company shall not unilaterally impose any limits upon the provision of supplemental information and such information shall be provided within seven (7) working days of the original request. The regulatory authority may propose any adjustments it determines to be required to bring the proposed rate adjustment into compliance with the provisions of this tariff.

The regulatory authority may disallow any net plant investment that is not shown to be prudently incurred. Approval by the regulatory authority of net plant investment pursuant to the provisions of this tariff shall constitute a finding that such net plant investment was prudently incurred. Such finding of prudence shall not be subject to further review in a subsequent RRM or Statement of Intent filing.

During the Review Period, the Company and the regulatory authority will work collaboratively and seek agreement on the level of rate adjustments. If, at the end of the Review Period, the Company and the regulatory authority have not reached agreement, the regulatory authority shall take action to modify or deny the proposed rate adjustments. The Company shall have the right to appeal the regulatory authority's action to the Railroad Commission of Texas. Upon the filing of an appeal of the regulatory authority's order relating to an annual RRM filing with the Railroad Commission of Texas, the regulatory authority having original jurisdiction over the Company's rates shall not oppose the implementation of the Company's proposed rates subject to refund, nor will the regulatory authority advocate for the imposition of a third party surety bond by the Company. Any refund shall be limited to and determined based on the resolution of the disputed adjustment(s) in a final, non-appealable order issued in the appeal filed by the Company at the Railroad Commission of Texas.

In the event that the regulatory authority and Company agree to a rate adjustment(s) that is different from the adjustment(s) requested in the Company's filing, the Company shall file compliance tariffs consistent with the agreement. No action on the part of the regulatory authority shall be required to allow the rate adjustment(s) to become effective on October 1. To the extent that the regulatory authority does not take action on the Company's RRM filing by September

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30, the rates proposed in the Company`s filing shall be deemed approved effective October 1. Notwithstanding the preceding sentence, a regulatory authority may choose to take affirmative action to approve a rate adjustment under this tariff. In those instances where such approval cannot reasonably occur by September 30, the rates finally approved by the regulatory authority shall be deemed effective as of October 1.

To defray the cost, if any, of regulatory authorities conducting a review of the Company`s annual RRM filing, the Company shall reimburse the regulatory authorities on a monthly basis for their reasonable expenses incurred upon submission of invoices for such review. Any reimbursement contemplated hereunder shall be deemed a reasonable and necessary operating expense of the Company in the year in which the reimbursement is made. A regulatory authority seeking reimbursement under this provision shall submit its request for reimbursement to the Company no later than December 1 of the year in which the RRM filing is made and the Company shall reimburse regulatory authorities in accordance with this provision on or before December 31 of the year the RRM filing is made.

To the extent possible, the provisions of the Final Order shall be applied by the regulatory authority in determining whether to approve or disapprove of Company`s proposed rate adjustment.

This Rider RRM does not limit the legal rights and duties of a regulatory authority. Nothing herein shall abrogate the jurisdiction of the regulatory authority to initiate a rate proceeding at any time to review whether rates charged are just and reasonable. Similarly, the Company retains its right to utilize the provisions of Texas Utilities Code, Chapter 104, Subchapter C to request a change in rates. The provisions of this Rider RRM are implemented in harmony with the Gas Utility Regulatory Act (Texas Utilities Code, Chapters 101-105).

The annual rate adjustment process set forth in this tariff shall remain in effect during the pendency of any Statement of Intent rate filing.

VII. Reconsideration, Appeal and Unresolved Items

Orders issued pursuant to this mechanism are ratemaking orders and shall be subject to appeal under Sections 102.001(b) and 103.021, et seq., of the Texas Utilities Code (Vernon 2007).

VIII. Notice

Notice of each annual RRM filing shall be provided by including the notice, in conspicuous form, in the bill of each directly affected customer no later than forty-five (45) days after the Company makes its annual filing pursuant to this tariff. The notice to customers shall include the following information:

- a) a description of the proposed revision of rates and schedules;

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b) the effect the proposed revision of rates is expected to have on the rates applicable to each customer class and on an average bill for each affected customer;
c) the service area or areas in which the proposed rates would apply;
d) the date the annual RRM filing was made with the regulatory authority; and
e) the Company's address, telephone number and website where information concerning the proposed rate adjustment can be obtained.

Rider FF 7

This rider is for the franchise fee for each city which is based on the franchise agreement of each city RIDER: FF - FRANCHISE FEE ADJUSTMENT
APPLICABLE TO: ALL AREAS INSIDE CITY LIMITS (ICL) IN THE WEST TEXAS DIVISION
EFFECTIVE DATE: Bills Rendered on and after 01/01/2019 Application Applicable to Customers inside the corporate limits of an incorporated municipality that imposes a municipal franchise fee upon Company for the Gas Service provided to Customer. Franchise Fees to be assessed solely to customers within the municipal limits. This does not apply to Environs customers. Monthly Adjustment Company will adjust Customer's bill each month in an amount equal to the municipal franchise fees payable for the Gas Service provided to Customer by Company. Municipal franchise fees are determined by each municipality's franchise ordinance. Each municipality's franchise ordinance will specify the percentage and applicability of franchise fees. From time to time, Company will make further adjustments to Customer's bill to account for any over- or under-recovery of municipal franchise fees by Company. City Franchise fee Abernathy 5% Amarillo 5% Amherst 3% Anton 5% Big Spring 3.5% Bovina 5% Brownfield 5% Buffalo Springs Lake 5% Canyon 4% Channing 5% Coahoma 3% Crosbyton 5% Dalhart 3% Dimmitt 5% Earth 5% Edmonson 2% Floydada 3% Forsan 3% Friona 5% Fritch 5% Hale Center 5% Happy 3% Hart 5% Hereford 3% Idalou 4% Kress 3% Lake Tanglewood 5% Lamesa 4% Levelland 5% Littlefield 5% Lockney 3% Lorenzo 5% Los Ybanez 0% Lubbock 5% Meadow 5% Midland 5% Muleshoe 5% Nazareth 3% New Deal 5% New Home 3% Odessa 5% O'Donnell 3% Olton 3% Opdyke West 3% Palisades 5% Pampa 5% Panhandle 5% Petersburg 3% Plainview 5% Post 4% Quitaque 3% Ralls 4% Ransom Canyon 3% Ropesville 5% Sanford 5% Seagraves 5% Seminole 4% Shallowater 5% Silverton 5% Slaton 5% Smyer 3% Springlake 3% Stanton 5% Sudan 5% Tahoka 5% Timbercreek Canyon 5% Tulia 5% Turkey 3% Vega 3% Wellman 5% Wilson 3% Wolfforth 4%

WTC COM INC RRM 2017

Implementing Rates Pursuant to Settlement Agreement Effective 10/01/2018 for the West Texas Cities Service Area. RATE SCHEDULE: COMMERCIAL GAS SERVICE
APPLICABLE TO: WEST TEXAS CITIES SERVICE AREA - Inside City Limits (ICL)
EFFECTIVE DATE: Bills Rendered on and after 10/01/2018

Availability

This schedule is applicable to Commercial customers, including hospitals and churches, for heating, cooking, refrigeration, water heating and other similar type uses. This schedule is not available for service to premises with an alternative

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RATE SCHEDULE

<u>SCHEDULE ID</u>	<u>DESCRIPTION</u>
	supply of natural gas.
	Monthly Rate
	Charge Amount
	Customer Charge \$ 43.25
	Consumption Charge \$ 0.13423 per Ccf

The West Texas Division Gas Cost Adjustment Rider applies to this schedule.

The West Texas Division Weather Normalization Adjustment Rider applies to this schedule.

The West Texas Division Rider TAX applies to this schedule.

The West Texas Division Rider FF applies to this schedule.

The West Texas Division Rider RRM applies to this schedule.

Miscellaneous Charges: Plus an amount for miscellaneous charges calculated in accordance with the applicable rider(s).

WTC INC SUR 2018TRA

RATE SCHEDULE: SURCHARGE 2018TRA APPLICABLE TO: WEST TEXAS CITIES SERVICE AREA - Inside City Limits (ICL) EFFECTIVE DATE: Bills Rendered on and after 02/01/2019
Application Applicable to customer classes as authorized by the state or any governmental entity, a municipality, or a regulatory authority pursuant to any statute, ordinance, order, rule, contract, or agreement. Monthly Calculation Surcharges will be calculated in accordance with the applicable statute, ordinance, order, rule, contract, or agreement. The following negative surcharge as authorized by consent obtained by city regulators shall be credited to affected customer's bills in the form of a one-time monthly bill credit no later than the first billing cycle of February 2019 as follows: Rate Schedule West Texas Cities Surcharge Residential \$(3.55) Commercial \$(9.95) Industrial \$(52.24) Transportation \$(169.54) Public Authority \$(29.06)

WTX CTY LST 2017RRMb

APPLICABLE TO: Incorporated cities within the West Texas Service Area CITY ORDINANCE INDEX LISTING FOR THE WEST SERVICE AREA FOR RATES EFFECTIVE 10/01/2018 Implementing rates pursuant to the provisions of the 2017 RRM as approved by City Ordinances for cities listed in the City Ordinance Index Listing. City

Ordinance No.	Approval Date	Abernathy	091018A	9/10/2018
Amherst	U-09-2018	9/10/2018	Anton	2018-9
9/10/2018	Big Spring	012-2018	9/25/2018	Bovina
09182018-2	9/18/2018	Brownfield	N/A	9/13/2018
Springs	N/A	10/17/2018	Canyon	14-2018
9/10/2018	Coahoma	111	9/20/2018	Crosbyton
2018	9/18/2018	Dimmitt	092418	9/24/2018
				Earth

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222	9/11/2018	Edmonson	52
9/4/2018 Floydada	18-5	9/18/2018 Forsan	
091118	9/11/2018 Friona	18.09.10	9/10/2018 Fritch
	18-11	9/18/2018 Hale Center	2018-0910
9/10/2018 Happy		09182018	9/18/2018 Hart
226	9/10/2018 Hereford	09.17.18	9/17/2018 Idalou
	18-09-01	9/10/2018 Kress	091018
9/10/2018 Lamesa		R-18-18	9/18/2018 Levelland 1034
	9/24/2018 Littlefield	2018-0828-1	8/28/2018 Lockney
	09182018-01	9/18/2018 Lorenzo	L-09102018 9/10/2018 Los
Ybanez	00140	9/24/2018 Meadow	2018.0920
9/20/2018 Midland		2018-342	9/11/2018 Muleshoe R-
741-0918	9/10/2018 Nazareth	10.01.2018	10/1/2018 New Deal
357	9/24/2018 New Home	108	9/28/2018 Odessa
	2018R-89	9/25/2018 O'Donnell	288
9/11/2018 Olton		2018-004	9/10/2018 Opdyke West 10-16
	10/16/2018 Palisades	AT09112018	9/11/2018 Pampa
R18-013	8/27/2018 Panhandle	2018-06	11/27/2018
Petersburg	09112018	9/11/2018 Plainview	18-3679
	9/25/2018 Post	410	9/11/2018 Quitaque
	91018	9/10/2018 Ralls	N/A
9/18/2018 Ransom Canyon	091818	9/18/2018 Ropesville	N/A
	9/27/2018 Sanford	N/A	N/A Seagraves 18-
09-17-R	9/17/2018 Seminole	555	9/10/2018 Shallowater
	09172018	9/17/2018 Silverton	09-B-2018 9/10/2018 Slaton
	091018A	9/10/2018 Smyer	2018-08-30
8/30/2018 Springlake		N/A	9/13/2018 Stanton
1454	9/10/2018 Sudan	N/A	9/11/2018
Tahoka	91018RA	9/10/2018 Tanglewood	2018-4
9/10/2018 Timbercreek		2018-5	9/13/2018 Tulia
	2018-04	9/18/2018 Turkey	18-01 9/13/2018 Vega
	3-9/2018	9/11/2018 Wellman	180
9/13/2018 Wilson		209	10/10/2018 Wolfforth
	272	9/4/2018	

WTX GCA 10486

Implementing Tariff Revision pursuant to approval letter dated 11/23/2015 in GUD 10486 for all areas of the West Texas Division .

RATE SCHEDULE: WEST TEXAS DIVISION GAS COST ADJUSTMENT (GCA) RIDER

APPLICABLE TO: ALL SERVICE AREAS IN THE WEST TEXAS DIVISION

EFFECTIVE DATE: Bills Rendered on and after 11/23/2015

Application Gas bills issued under rate schedules to which this Rider applies will include adjustments to reflect decreases or increases in purchased gas costs or taxes. Accumulated Deferred Gas Costs shall also be adjusted for gas cost amounts

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DESCRIPTION

which are uncollectible. Any such adjustments shall be filed with the appropriate regulatory authority before the beginning of the month in which the adjustment will be applied to bills. The amount of each adjustment shall be computed as follows:

Gas Cost Adjustment (GCA)

The GCA to be applied to each Ccf billed shall be computed as follows and rounded to the nearest \$0.01:

$$GCA = (G/S + CF)$$

Where:

1. G, in dollars, is the expected cost of gas for the expected sales billing units.
2. S, in Ccf as measured at local atmospheric pressure, is the expected sales billing units to be billed to customers in the respective section of the Company's West Texas Division.
3. CF, in \$/Ccf as measured at local atmospheric pressure, is a correction factor charge per Ccf to adjust for the cumulative monthly differences between the cost of gas purchased by the Company and the amount of gas cost billed the customer plus any gas cost which is uncollectible.

More specifically, CF shall be calculated as follows:

$$CF = (a/b) + (c/b)$$

a = over (under) collection dollar amount for the 12 month period ending September.

b = expected estimated sales volumes for the future 12 month period ending November.

c = net uncollectible gas cost, that is:

(uncollectible gas cost for the previous 12 months ended September) - (subsequently collected gas cost for the previous 12 months ended September)

Once a year, on a 12 months ended June basis, the Company shall review the percentage of lost and unaccounted for gas. If this percentage exceeds 5% of the amount metered in, the correcting account balance will be reduced so that the customer will effectively be charged a maximum of 5% for lost and unaccounted for gas and the Company will absorb the excess.

WTX TAX 10174

Implementing Rates Pursuant to Settlement Agreement dated 09/14/12 in GUD 10174 for all areas of the West Texas Division approved 10/02/2012

RIDER: TAX - TAX ADJUSTMENT

APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION

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EFFECTIVE DATE: Bills Rendered on and after 10/01/2012

Application

Applicable to Customers taking service under Residential, Commercial, Industrial, Public Authority, and State Institution customers to the extent of state gross receipts taxes only.

Each monthly bill shall be adjusted for state gross receipts taxes imposed by Sections 182-021 - 182-025 of the Texas Tax Code.

Each monthly bill shall also be adjusted by an amount equivalent to the amount of all applicable taxes and any other governmental impositions, rentals, fees, or charges (except state, county, city, and special district ad valorem taxes and taxes on net income) levied, assessed, or imposed upon or allocated to Company with respect to the Gas Service provided to Customer by Company, and any associated facilities involved in the performance of such Gas Service. Each monthly bill shall also be adjusted by an amount equivalent to the proportionate part of any increase or decrease of any tax and any other governmental imposition, rental, fee, or charge (except state, county, city, and special district ad valorem taxes and taxes on net income) levied, assessed, or imposed subsequent to the effective date of this tariff, upon or allocated to Company's operations, by any new or amended law, ordinance, or contract.

CITY TAX RATE

- Abernathy 0.01070
- Amarillo 0.01997
- Amherst 0.00000
- Anton 0.00581
- Big Spring 0.01997
- Bovina 0.00581
- Brownfield 0.01070
- Buffalo Springs Lake 0.00000
- Canyon 0.01997
- Channing 0.00000
- Coahoma 0.00000
- Crosbyton 0.00581
- Dalhart 0.01070
- Dimmitt 0.01070
- Earth 0.00581
- Edmonson 0.00000
- Floydada 0.01070
- Forsan 0.00000
- Friona 0.01070
- Fritch 0.00581
- Hale Center 0.00581
- Happy 0.00000

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RATE SCHEDULE

<u>SCHEDULE ID</u>	<u>DESCRIPTION</u>
	Hart 0.00581
	Hereford 0.01997
	Idalou 0.00581
	Kress 0.00000
	Lake Tanglewood 0.00000
	Lamesa 0.01070
	Levelland 0.01997
	Littlefield 0.01070
	Lockney 0.00581
	Lorenzo 0.00581
	Los Ybanez 0.00000
	Lubbock 0.01997
	Meadow 0.00000
	Midland 0.01997
	Muleshoe 0.01070
	Nazareth 0.00000
	New Deal 0.00000
	New Home 0.00000
	Odessa 0.01997
	O'donnell 0.00000
	Olton 0.00581
	Opydke West 0.00000
	Palisades 0.00000
	Pampa 0.01997
	Panhandle 0.00581
	Petersburg 0.00581
	Plainview 0.01997
	Post 0.01070
	Quitaque 0.00000
	Ralls 0.00581
	Ranson Canyon 0.00581
	Ropesville 0.00000
	Sanford 0.00000
	Seagraves 0.00581
	Seminole 0.01070
	Shallowater 0.00581
	Silverton 0.00000
	Slaton 0.01070
	Smyer 0.00000
	Springlake 0.00000
	Stanton 0.00581
	Sudan 0.00000
	Tahoka 0.01070
	Timbercreek Canyon 0.00000
	Tulia 0.01070
	Turkey 0.00000
	Vega 0.00000

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RATE SCHEDULE

<u>SCHEDULE ID</u>	<u>DESCRIPTION</u>
--------------------	--------------------

	Wellman 0.00000
	Wilson 0.00000
	Wolfforth 0.01070

WTX WNA 10174

Implementing Rates Pursuant to Settlement Agreement dated 09/14/12 in GUD 10174 for all areas of the West Texas Division approved 10/02/2012. Applies to unincorporated and incorporated customers.

RATE SCHEDULE: WEST TEXAS DIVISION WEATHER NORMALIZATION ADJUSTMENT (WNA) RIDER

APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION

EFFECTIVE DATE: Bills Rendered on and after 10/01/2012

Provisions for Adjustment

The base rate per Ccf (100,000 Btu) for gas service set forth in any Rate Schedules utilized in all cities in the West Texas Division or their environs for determining normalized winter period revenues shall be adjusted by an amount hereinafter described, which amount is referred to as the Weather Normalization Adjustment. The Weather Normalization Adjustment shall apply to all temperature sensitive residential, commercial, public authority, and state institution bills based on meters read during the revenue months of October through May.

Computation of Weather Normalization Adjustment

The Weather Normalization Adjustment Factor shall be computed to the nearest one-hundredth cent per Ccf by the following formula:

$$WNAFi = Ri \times ((HSFi (NDD-ADD)) / (BLi + (HSF i \times ADD)))$$

Where

i = any particular Rate Schedule or billing classification within any such particular Rate Schedule that contains more than one billing classification

WNAFi = Weather Normalization Adjustment Factor for the ith rate schedule or classification expressed in cents per Ccf

Ri = base rate of temperature sensitive sales for the ith schedule or classification utilized

HSFi = heat sensitive factor for the ith schedule or classification divided by the average bill count in that class

NDDi = billing cycle normal heating degree days

ADDi = billing cycle actual heating degree days

BLi = base load sales for the ith schedule or Classification divided by the average bill count in that class

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DESCRIPTION

The Weather Normalization Adjustment for the jth customer in ith rate schedule is computed as:

$$WNAi \quad WNAFi \times qii$$

Where qii is the relevant sales quantity for the jth Customer in ith rate schedule

RATE ADJUSTMENT PROVISIONS

None

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CUSTOMERS				
<u>RRC CUSTOMER NO</u>	<u>CONFIDENTIAL?</u>	<u>BILLING UNIT</u>	<u>PGA CURRENT CHARGE</u>	<u>PGA EFFECTIVE DATE</u>
24078	N			
<u>CUSTOMER NAME</u>	Abernathy WT Incorporated			
24082	N			
<u>CUSTOMER NAME</u>	Amherst WT Incorporated			
24084	N			
<u>CUSTOMER NAME</u>	Anton WT Incorporated			
24086	N			
<u>CUSTOMER NAME</u>	Big Spring WT Incorporated			
24088	N			
<u>CUSTOMER NAME</u>	Bovina WT Incorporated			
24090	N			
<u>CUSTOMER NAME</u>	Brownfield WT Incorporated			
24092	N			
<u>CUSTOMER NAME</u>	Buffalo Springs Lake WT Incorporated			
24094	N			
<u>CUSTOMER NAME</u>	Canyon WT Incorporated			
24098	N			
<u>CUSTOMER NAME</u>	Coahoma WT Incorporated			
24100	N			
<u>CUSTOMER NAME</u>	Crosbyton WT Incorporated			
24104	N			
<u>CUSTOMER NAME</u>	Dimmitt WT Incorporated			
24106	N			
<u>CUSTOMER NAME</u>	Earth WT Incorporated			
24108	N			
<u>CUSTOMER NAME</u>	Edmonson WT Incorporated			
24110	N			
<u>CUSTOMER NAME</u>	Floydada WT Incorporated			
24112	N			
<u>CUSTOMER NAME</u>	Forsan WT Incorporated			
24114	N			
<u>CUSTOMER NAME</u>	Friona WT Incorporated			
24116	N			
<u>CUSTOMER NAME</u>	Fritch Incorporated			

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CUSTOMERS				
<u>RRC CUSTOMER NO</u>	<u>CONFIDENTIAL?</u>	<u>BILLING UNIT</u>	<u>PGA CURRENT CHARGE</u>	<u>PGA EFFECTIVE DATE</u>
24119	N			
<u>CUSTOMER NAME</u>	Hale Center WT Incorporated			
24121	N			
<u>CUSTOMER NAME</u>	Happy WT Incorporated			
24123	N			
<u>CUSTOMER NAME</u>	Hart WT Incorporated			
24126	N			
<u>CUSTOMER NAME</u>	Hereford WT Incorporated			
24128	N			
<u>CUSTOMER NAME</u>	Idalou WT Incorporated			
24130	N			
<u>CUSTOMER NAME</u>	Kress WT Incorporated			
24132	N			
<u>CUSTOMER NAME</u>	Lake Tanglewood WT Incorporated			
24134	N			
<u>CUSTOMER NAME</u>	Lamesa WT Incorporated			
24136	N			
<u>CUSTOMER NAME</u>	Levelland WT Incorporated			
24138	N			
<u>CUSTOMER NAME</u>	Littlefield WT Incorporated			
24140	N			
<u>CUSTOMER NAME</u>	Lockney WT Incorporated			
24142	N			
<u>CUSTOMER NAME</u>	Lorenzo WT Incorporated			
24144	N			
<u>CUSTOMER NAME</u>	Los Ybanez WT Incorporated			
24148	N			
<u>CUSTOMER NAME</u>	Meadow WT Incorporated			
24150	N			
<u>CUSTOMER NAME</u>	Midland WT Incorporated			
24152	N			
<u>CUSTOMER NAME</u>	Muleshoe WT Incorporated			
24154	N			
<u>CUSTOMER NAME</u>	Nazareth WT Incorporated			

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CUSTOMERS

<u>RRC CUSTOMER NO</u>	<u>CONFIDENTIAL?</u>	<u>BILLING UNIT</u>	<u>PGA CURRENT CHARGE</u>	<u>PGA EFFECTIVE DATE</u>
24156	N			
<u>CUSTOMER NAME</u>	New Deal WT Incorporated			
24158	N			
<u>CUSTOMER NAME</u>	New Home WT Incorporated			
24160	N			
<u>CUSTOMER NAME</u>	O'Donnell WT Incorporated			
24162	N			
<u>CUSTOMER NAME</u>	Odessa WT Incorporated			
24164	N			
<u>CUSTOMER NAME</u>	Olton WT Incorporated			
24166	N			
<u>CUSTOMER NAME</u>	Opdyke West WT Incorporated			
24168	N			
<u>CUSTOMER NAME</u>	Palisades WT Incorporated			
24170	N			
<u>CUSTOMER NAME</u>	Pampa WT Incorporated			
24172	N			
<u>CUSTOMER NAME</u>	Panhandle WT Incorporated			
24174	N			
<u>CUSTOMER NAME</u>	Petersburg WT Incorporated			
24176	N			
<u>CUSTOMER NAME</u>	Plainview WT Incorporated			
24178	N			
<u>CUSTOMER NAME</u>	Post WT Incorporated			
24180	N			
<u>CUSTOMER NAME</u>	Quitaque WT Incorporated			
24182	N			
<u>CUSTOMER NAME</u>	Ralls WT Incorporated			
24184	N			
<u>CUSTOMER NAME</u>	Ransom Canyon WT Incorporated			
24188	N			
<u>CUSTOMER NAME</u>	Sanford Incorporated			
24190	N			
<u>CUSTOMER NAME</u>	Seagraves WT Incorporated			

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CUSTOMERS

<u>RRC CUSTOMER NO</u>	<u>CONFIDENTIAL?</u>	<u>BILLING UNIT</u>	<u>PGA CURRENT CHARGE</u>	<u>PGA EFFECTIVE DATE</u>
24192	N			
<u>CUSTOMER NAME</u>	Seminole WT Incorporated			
24194	N			
<u>CUSTOMER NAME</u>	Shallowater WT Incorporated			
24196	N			
<u>CUSTOMER NAME</u>	Silverton WT Incorporated			
24198	N			
<u>CUSTOMER NAME</u>	Slaton WT Incorporated			
24200	N			
<u>CUSTOMER NAME</u>	Smyer WT Incorporated			
24203	N			
<u>CUSTOMER NAME</u>	Springlake WT Incorporated			
24205	N			
<u>CUSTOMER NAME</u>	Stanton WT Incorporated			
24207	N			
<u>CUSTOMER NAME</u>	Sudan WT Incorporated			
24209	N			
<u>CUSTOMER NAME</u>	Tahoka WT Incorporated			
24211	N			
<u>CUSTOMER NAME</u>	Timbercreek Canyon WT Incorporated			
24213	N			
<u>CUSTOMER NAME</u>	Tulia WT Incorporated			
24215	N			
<u>CUSTOMER NAME</u>	Turkey WT Incorporated			
24217	N			
<u>CUSTOMER NAME</u>	Vega WT Incorporated			
24220	N			
<u>CUSTOMER NAME</u>	Wellman WT Incorporated			
24223	N			
<u>CUSTOMER NAME</u>	Wilson WT Incorporated			
24225	N			
<u>CUSTOMER NAME</u>	Wolfforth WT Incorporated			
24186	N			
<u>CUSTOMER NAME</u>	Ropesville WT Incorporated			

REASONS FOR FILING

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NEW?: N

RRC DOCKET NO: GUD 10174, 10486

CITY ORDINANCE NO: See West Texas City List (WTX CTY LST 2017RRMb)

AMENDMENT(EXPLAIN): Implementing Tax Act Credit

OTHER(EXPLAIN): Updated City List

SERVICES

<u>TYPE OF SERVICE</u>	<u>SERVICE DESCRIPTION</u>
B	Commercial Sales
<u>OTHER TYPE DESCRIPTION</u>	

PREPARER - PERSON FILING

RRC NO: 959 ACTIVE FLAG: Y INACTIVE DATE:
FIRST NAME: Philip MIDDLE: LAST NAME: Littlejohn
TITLE: VP Rates & Reg Affairs
ADDRESS LINE 1: 6606 66th Street
ADDRESS LINE 2:
CITY: Lubbock STATE: TX ZIP: 79424 ZIP4:
AREA CODE: 806 PHONE NO: 798-4449 EXTENSION:

GAS SERVICES DIVISION
 GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26747

CURTAILMENT PLAN

PLAN ID	DESCRIPTION
AMA WD	<p>Declined 12/4/09 weather emergency rule was filed as a curtailment instead of a quality of service rule. Utility was advised to refile as QOS. (yrl)</p> <p>CITY OF AMARILLO RULES REGARDING SUSPENSION OF SERVICE DISCONNECT DURING WINTER Per Ordinance No. 6515 Dated February 13, 2001 Sec. 18-1-12.</p> <p>Applicability and scope This article applies to gas utilities, as defined in the V.T.C.A., Utilities Code Sections 101.003(7) and 121.001, and to owners, operators and managers of mobile home parks or apartment houses who purchase gas through a master meter for delivery to a dwelling unit in a mobile home park or apartment house within the jurisdiction of the City. For purposes of this article, all such gas utilities and owners, operators and managers of master meter systems shall be referred to as providers. Providers shall comply with the following service standards. (Ord. No. 6515, Section 1, 2-13-2001) Sec. 18-1-13.</p> <p>Disconnection prohibited. Except where there is a known dangerous condition or a use of natural gas service in a manner that is dangerous or unreasonably interferes with service to others, a provider shall not disconnect natural gas service to:</p> <p>(1) Any customer when the day's temperature in the City falls below forty (40) degrees Fahrenheit and the National Weather Service predicts that the temperature in the City will fall below that level during the next twenty-four (24) hours;</p> <p>(2) A delinquent residential customer for a billing period in which the provider receives a pledge, letter of intent, purchase order, or other notification from an energy assistance provider that it is forwarding sufficient payment to continue service; or</p> <p>(3) A delinquent residential customer on a day, or on a day immediately preceding a day, when personnel of the provider are not available for the purpose of receiving payment or making collections and reconnecting service. (Ord. No. 6515, Section 1, 2-13-2001) Sec. 18-1-14.</p> <p>Payment plans. Providers are encouraged to offer either a deferred payment plan for any delinquent bill of a residential customer rendered or past due as set forth in the appropriate Railroad Commission rules for providers with regard to deferred payment plans or a level or average payment plan to all customers. Any level or average payment plan shall use one (1) of the following methods:</p> <p>(1) A level payment plan shall allow residential customers to pay one-twelfth (1/12) of that customer's estimated annual consumption at the appropriate customer class each month, with provisions for annual adjustments as may be determined based on actual gas use.</p> <p>(2) An average payment plan shall allow residential customers to pay one-twelfth (1/12) of that customer current month consumption plus the previous eleven (11) months' consumption (or, for a new customer, an estimate) at the appropriate customer class rates each month, plus a portion of any unbilled balance.</p> <p>(3) If a customer does not fulfill the terms and obligations of a level or average payment</p>

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plan, a provider that is a gas utility shall have the right to disconnect service to that customer pursuant to applicable Railroad Commission rules, unless discontinuance is prohibited under any other applicable Railroad Commission rule.

(4) A provider that is a gas utility may require a deposit from all customers entering into level or average payment plans pursuant to the requirements of the Railroad Commission rules pertaining to applicant deposits. The gas utility shall pay interest on the deposit and may retain the deposit for the duration of the level or average payment plan. (Ord. No. 6515, Section 1, 2-13-2001) Sec. 18-1-15.

Notice.

Within ten (10) days of the final passage of this article, providers shall give a copy of this article to: (1) Any known social service agency that distributes funds from the state Comprehensive Energy Assistance Program within Amarillo; (2) Any other social service agency of which the provider is aware that provides financial assistance to low-income customers in Amarillo; (3) Any customers who are owners, operators, or managers of master metered systems in Amarillo. (4) All other customers of the provider in the next feasible billing statement. (Ord. No. 6515, Section 1, 2-13-2001)

LINE EXTENSION POLICY

<u>POLICY ID</u>	<u>DESCRIPTION</u>
1221	<p>ATMOS ENERGY CORPORATION, WEST TEXAS DIVISION UNINCORPORATED AREAS LINE EXTENSION POLICY</p> <p>Atmos Energy may require, on a consistent and nondiscriminatory basis, pre-payment, reimbursement, or adequate security for all costs (including, but not limited to, materials, labor, allocated overhead, permit costs and right-of way acquisition costs) of extending its existing pipeline system to serve a new customer to the extent that extension would exceed 75 feet.</p>

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QUALITY OF SERVICE

<u>QUAL_SERVICE ID</u>	<u>DESCRIPTION</u>
QS2-c	<p>Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.</p> <p>The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.</p> <p>2. Customer Relations</p> <p>(A) Information to customers. Atmos Energy, West Texas Division will:</p> <p>(i) maintain a current set of maps showing the physical locations of its facilities. All distribution facilities will be labeled to indicate the size and any pertinent information which will accurately describe the utility's facilities. These maps, or such other maps as may be required by the regulatory authority, will be kept by Atmos Energy, West Texas Division in a central location and will be available for inspection by the regulatory authority during normal working hours. Each business office or service center will have available up-to-date maps, or records of its immediate area, with other such information as may be necessary to enable Atmos Energy, West Texas Division to advise applicants and others entitled to the information as to the facilities available for serving the locality;</p> <p>(ii) assist the customer or applicant in selecting the most economical rate schedule;</p> <p>(iii) in compliance with applicable law or regulations, notify customers affected by a change in rates or schedule or classification;</p> <p>(iv) post a notice in a conspicuous place in each business office of Atmos Energy, West Texas Division where applications for service are received informing the public that copies of the rate schedules and rules relating to the service of the utility as filed with the Commission are available for inspection;</p> <p>(v) upon request, inform its customers as to the method of reading meters;</p> <p>(vi) provide to new customers, at the time service is initiated or as an insert in the first billing, a pamphlet or information packet containing the following information, in English and Spanish:</p> <p>(1) the customer's right to information concerning rates and services and the customer's right to inspect or obtain at reproduction cost a copy of the applicable tariffs and service rules;</p> <p>(2) the customer's right to have his or her meter checked without charge under Section (7) of this Rule, if applicable;</p> <p>(3) the time allowed to pay outstanding bills;</p> <p>4) grounds for termination of service;</p> <p>(5) the steps Atmos Energy, West Texas Division must take before terminating service;</p> <p>(6) how the Customer can resolve billing disputes with Atmos Energy, West Texas Division and how disputes and health emergencies may affect termination of service;</p> <p>(7) information on alternative payment plans, if any, offered by Atmos Energy, West Texas Division;</p> <p>(8) the steps necessary to have service reconnected after involuntary termination;</p> <p>(9) the appropriate regulatory authority with whom to register a complaint and how to contact such authority;</p> <p>(10) the hours, addresses, and telephone numbers of utility offices where bills may be paid and information may be obtained; and</p> <p>(11) the customer's right to be instructed by Atmos Energy, West Texas Division how to read his or her meter.</p>

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(vii) at least once each calendar year, notify each customer that information is available upon request, at no charge to the customer, concerning the items listed in paragraph (vi) (1-11) of this subsection. This notice may be accomplished by use of a billing insert or a printed statement upon the bill itself.

(B) Customer complaints. Upon complaint to Atmos Energy, West Texas Division by residential, commercial, public authority or industrial sales customers either at its office, by letter, or by telephone, Atmos Energy, West Texas Division will promptly make a suitable investigation and advise the complainant of the results thereof. Atmos Energy, West Texas Division will keep a record of all complaints which will show the name and address of the complainant, the date and nature of the complaint, and the adjustment or disposition thereof for a period of one year subsequent to the final disposition of the complaint.

(C) Utility response. Upon receipt of a complaint, either by letter or by telephone, from the regulatory authority on behalf of a customer, Atmos Energy, West Texas Division will promptly make a suitable investigation and advise the regulatory authority and complainant of the results thereof. An initial response will be made by the next working day. Unless additional reply time is granted by the regulatory authority, Atmos Energy, West Texas Division will make a final and complete response within 15 days. The Commission encourages all customer complaints to be made in writing to assist the regulatory authority in maintaining records of the quality of service of each utility; however, telephone communications will be acceptable.

(D) Deferred payment plan. If a deferred payment plan for delinquent residential accounts is offered, it will conform to the following guidelines:

(i) Every deferred payment plan entered into due to the customer's inability to pay the outstanding bill in full must provide that service will not be discontinued if the customer pays current bills and a reasonable amount of the outstanding bill and agrees to pay the balance in reasonable installments until the bill is paid.

(ii) For purposes of determining reasonableness under these rules, the following shall be considered: size of delinquent account; customer's ability to pay; customer's payment history; time that the debt has been outstanding; reasons why debt has been outstanding; and other relevant factors concerning the circumstances of the customer.

(iii) A deferred payment plan, if reduced to writing, offered by Atmos Energy, West Texas Division will state, immediately preceding the space provided for the customer's signature and in bold-face print at least two sizes larger than any other used, that: If you are not satisfied with this agreement, do not sign. If you are satisfied with this agreement, you give up your right to dispute the amount due under the agreement except for the utility's failure or refusal to comply with the terms of this agreement.

(iv) A deferred payment plan if offered at all, may include a one-time 5.0% penalty for late payment on the gross amount of the outstanding bill with no prompt payment discount allowed except in cases where the outstanding bill is unusually high as a result of the utility's error (such as an inaccurately estimated bill or an incorrectly read meter). A deferred payment plan will not include a finance charge.

(v) If a customer for utility service has not fulfilled terms of a deferred payment agreement or refuses to sign the same if it is reduced to writing, Atmos Energy, West Texas Division will have the right to disconnect pursuant to disconnection rules herein, and under such circumstances, it shall not be required to offer a subsequent negotiation of a deferred payment agreement prior to disconnection.

(vi) Any utility which institutes a deferred payment plan shall not refuse a customer participation in such a program on the basis of race, color, creed, sex, marital status, age, or any other form of discrimination prohibited by law.

(E) Delayed payment of bills by elderly persons to residential customers.

(i) Applicability. This subparagraph applies only to:

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(I) a utility that assesses late payment charges to residential customers and that suspends service before the 26th day after the date of the bill for which collection action is taken;

(2) utility bills issued on or after August 30, 1993; and

(3) an elderly person, as defined in clause (ii) of this subparagraph, who is a residential customer and who occupies the entire premises for which a delay is requested.

(ii) Definitions.

(1) Elderly person - A person who is 60 years of age or older

(2) Utility - A gas utility or municipally owned utility as defined in Texas Utilities Code, 101.003(7), 101.003(8), and 121.001 - 121.006.

(iii) An elderly person may request that the utility implement the delay for either the most recent utility bill or for the most recent utility bill and each subsequent utility bill.

(iv) On request of an elderly person, a utility shall delay without penalty the payment date of a bill for providing utility services to that person until the 25th day after the date on which the bill is issued.

(v) Atmos Energy, West Texas Division may require the requesting person to present reasonable proof that the person is 60 years of age or older.

(vi) Every utility shall notify its customers of this delayed payment option no less often than yearly. A utility may include this notice with other information provided pursuant to subparagraph (A) of this paragraph.

(F) Budget Billing - The Company offers an optional budget billing plan to moderate seasonal differences in customer bills. The details of the plan are published on the Company's website

QS3-c Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

3. Refusal of Service

(A) Compliance by applicant. Atmos Energy, West Texas Division may decline to serve an applicant for whom service is available from previously installed facilities until such applicant has complied with applicable state and municipal regulations and approved rules and regulations and tariff provisions of Atmos Energy, West Texas Division on file with the Commission governing the service applied for or for any of the following reasons:

(i) Applicant's facilities inadequate. If the applicant's installation, equipment or possible misuse of gas service is believed to be hazardous or of such character that satisfactory service cannot be given.

(ii) For indebtedness. If the applicant is indebted to any utility for the same kind of service as that applied for; provided, however, that in the event the indebtedness of the applicant for service is in dispute, the applicant shall be served upon complying with the applicable deposit requirement.

(iii) Refusal to make deposit. For refusal to make a deposit if applicant is required to make a deposit under these rules.

(B) Applicant's recourse. In the event that Atmos Energy, West Texas Division refuses to serve an applicant under the provisions of these rules, Atmos Energy, West Texas Division will inform the applicant of the basis of its refusal and that the applicant may file a complaint with the municipal regulatory authority or commission, whichever is appropriate.

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- (C) Insufficient grounds for refusal to serve. The following do not constitute sufficient cause for refusal of service to a present customer or applicant:
- (i) Delinquency in payment for service by a previous occupant of the premises to be served.
 - (ii) Failure to pay for merchandise or charges for non-utility service purchased from Atmos West Texas.
 - (iii) Failure to pay a bill to correct previous under billing due to misapplication of rates more than six months prior to the date of application;
 - (iv) Violation of Atmos Energy, West Texas Division' rules pertaining to operating of nonstandard equipment or unauthorized attachments which interfere with the service of others unless the customer has first been notified and been afforded reasonable opportunity to comply with these rules. [Please see 4(D)(ii) below]
 - (v) Failure to pay a bill of another customer as guarantor thereof unless the guaranty was made in writing to the utility as a condition precedent to service.
 - (vi) Failure to pay the bill of another customer at the same address except where the change of customer identity is made to avoid or evade payment of a utility bill.

QS1-c Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

1. Continuity of Service

(A) Service Interruptions.

- (i) Atmos Energy, West Texas Division will make all reasonable efforts to prevent interruptions of service. When interruptions occur, Atmos Energy, West Texas Division will reestablish service within the shortest possible time consistent with prudent operating principles so that the smallest numbers of customers are affected.
- (ii) Atmos Energy, West Texas Division will make reasonable efforts to meet emergencies resulting from interruptions of service, and will issue instructions to its employees covering procedures to be followed in the event of an emergency in order to prevent or mitigate interruption or impairment of service.
- (iii) In the event of national emergency or local disaster resulting in disruption of normal service, Atmos Energy, West Texas Division may, in the public interest, interrupt service to other customers to provide necessary service to civil defense or other emergency service agencies on a temporary basis until normal service to these agencies can be restored.
- (iv) Curtailment of gas service will be done in accordance with the utility's curtailment program as authorized by the appropriate regulatory body. When notified by the utility, the customer will curtail gas service. In the event of any curtailment, utility personnel may physically turn off or restrict gas deliveries and only utility personnel will thereafter be permitted to restore gas service. The customer assumes any and all risk and will indemnify the utility against all damages, losses and expenses resulting from a curtailment of gas service under the utility's authorized curtailment program, except to the extent such damages, losses and expenses result from the gross negligence of the utility.

(B) Record of interruption. Except for momentary interruptions which do not cause a major disruption of service, Atmos Energy, West Texas Division will keep a complete record of all interruptions, both emergency and scheduled. This record will show the cause of

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interruptions, date, time duration, location, approximate number of customers affected, and, in cases of emergency interruptions, the remedy and steps taken to prevent recurrence.
(C) Report to Commission. Atmos Energy, West Texas Division will notify the Railroad Commission in writing within 48 hours of interruptions in service affecting the entire system or any major division thereof, lasting more than four hours. The notice will also state the cause of such interruptions. If any service interruption is otherwise reported to the Commission (for example, as curtailment report or safety report), such other report will be intended to be sufficient to comply with the terms of this paragraph.

QS4-c Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

4. Discontinuance of Service

(A) The due date of the bill for utility service will not be less than 15 days after issuance, or such other period of time as may be provided by order of the regulatory authority. A bill for utility service is delinquent if unpaid by the due date.

(B) Atmos Energy, West Texas Division may offer an inducement for prompt payment of bills to residential and commercial customers by allowing a discount in the amount of five percent (or such other amount as allowed by the appropriate regulatory authority) for payment of bills within 10 days after their issuance. This provision shall not apply where it conflicts with existing orders or ordinances of the appropriate regulatory authority.

(C) A customer's utility service may be disconnected if the bill has not been paid or a deferred payment plan pursuant to (2) (D) above has not been entered into within five working days after the bill has become delinquent and proper notice has been given. Proper notice consists of a deposit in the United States mail, postage prepaid, or hand delivery to the customer at least five working days prior to the stated date of disconnection, with the words Termination Notice or similar language prominently displayed on the notice. The notice will be provided in English and Spanish as necessary to adequately inform the customer, and will include the date of termination, the hours, address, and telephone number where payment may be made, and a statement that if a health or other emergency exists, Atmos Energy, West Texas Division may be contacted concerning the nature of the emergency and the relief available, if any, to meet such emergency.

(D) Utility service may be disconnected for any of the following reasons:

(i) Failure to pay a delinquent account or failure to comply with the terms of a deferred payment plan for installment payment of a delinquent account.

(ii) Violation of Atmos Energy, West Texas Division' rules pertaining to the use of service or in a manner which interfered with the service of others or the operation of nonstandard equipment, if a reasonable attempt has been made to notify the customer and the customer is provided with a reasonable opportunity to remedy the situation.

(iii) Failure to comply with the deposit or guarantee arrangements required by paragraph (5) of this subsection.

(iv) Without notice where a known dangerous condition exists, for as long as the condition exists.

(v) Tampering with Atmos Energy, West Texas Division' meter or equipment or

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bypassing the same.

(E) Utility service may not be disconnected for any of the following reasons:

- (i) Delinquency in payment for service by a previous occupant of the premises.
- (ii) Failure to pay for merchandise or charges for non-utility service by Atmos Energy, West Texas Division.
- (iii) Failure to pay for a different type or class of utility service unless fee for such service is or could have been included on same bill.
- (iv) Failure to pay the account of another customer as guarantor thereof, unless the utility has in writing the guarantee as a condition precedent to service.
- (v) Failure to pay charges arising from an under billing occurring due to any misapplication of rates more than six months prior to the current billings.
- (vi) Failure to pay charges arising from an under billing due to any faulty metering, unless the meter has been tampered with or unless such under billing charges are due.
- (vii) Failure to pay an estimated bill other than a bill rendered pursuant to an approved meter reading plan, unless Atmos Energy, West Texas Division was unable to read the meter due to circumstances beyond its control.

(F) Unless a dangerous or potentially fraudulent condition exists, or unless the customer request disconnection, service will not be disconnected on a day, or on a day immediately preceding a day, when Atmos Energy, West Texas Division personnel are not available to the public for the purpose of making collections and reconnecting service.

(G) Atmos Energy, West Texas Division may not abandon a residential or commercial customer without written approval from the regulatory authority.

(H) Atmos Energy, West Texas Division will not discontinue service to a delinquent residential customer permanently residing in an individually metered dwelling unit when that customer established that discontinuance of service will result in some person residing at that residence becoming seriously ill if service is discontinued. Any customer seeking to avoid termination of service under this section must make a written request supported by a written statement from a licensed physician. Both the request and the statement must be received by Atmos Energy, West Texas Division not more than five working days after the date of delinquency of the bill. The prohibition against service termination provided by this section will last twenty days from the date of receipt by Atmos Energy, West Texas Division of the request and statement or such lesser period as may be agreed upon by Atmos Energy, West Texas Division and the customer. The customer who makes such request shall sign an installment agreement which provides for such service contingent upon timely payment for subsequent monthly billings.

(I) Suspension of Gas Utility Service Disconnection during an Extreme Weather Emergency

(A) Applicability and scope. This rule applies to gas utilities, as defined in Texas Utilities Code, Section101.003(7) and Section121.001, and to owners, operators, and managers of mobile home parks or apartment houses who purchase natural gas through a master meter for delivery to a dwelling unit in a mobile home park or apartment house, pursuant to Texas Utilities Code, Sections124.001- 124.002, within the jurisdiction of the Railroad Commission pursuant to Texas Utilities Code, Section102.001. For purposes of this section, all such gas utilities and owners, operators and managers of master meter systems shall be referred to as providers.

Providers shall comply with the following service standards. A gas distribution utility shall file amended service rules incorporating these standards with the Railroad Commission in the manner prescribed by law. (B) Disconnection prohibited. Except where there is a known dangerous condition or a use of natural gas service in a manner that is dangerous or unreasonably interferes with service to others, a provider shall not disconnect natural gas service to:

- (1) a delinquent residential customer during an extreme weather emergency. An extreme weather

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emergency means a day when the previous day's highest temperature did not exceed 32 degrees Fahrenheit and the temperature is predicted to remain at or below that level for the next 24 hours according to the nearest National Weather Station for the county where the customer takes service.

(2) a delinquent residential customer for a billing period in which the provider receives a written pledge, letter of intent, purchase order, or other written notification from an energy assistance provider that it is forwarding sufficient payment to continue service; or

(3) a delinquent residential customer on a weekend day, unless personnel or agents of the provider are available for the purpose of receiving payment or making collections and reconnecting service.

(C) Payment plans. Providers shall defer collection of the full payment of bills that are due during an extreme weather emergency until after the emergency is over, and shall work with customers to establish a payment schedule for deferred bills as set forth in paragraph (2)(D) of Section 7.45 of this title, relating to Quality of Service.

(D) Notice. Beginning in the September or October billing periods utilities and owners, operators, or managers of master metered systems shall give notice as follows:

(1) Each utility shall provide a copy of this rule to the social services agencies that distribute funds from the Low Income Home Energy Assistance Program within the utility's service area.

(2) Each utility shall provide a copy of this rule to any other social service agency of which the provider is aware that provides financial assistance to low income customers in the utility's service area.

(3) Each utility shall provide a copy of this rule to all residential customers of the utility and customers who are owners, operators, or managers of master metered systems.

(4) Owners, operators, or managers of master metered systems shall provide a copy of this rule to all of their customers.

(E) In addition to the minimum standards specified in this section, providers may adopt additional or alternative requirements if the provider files a tariff with the Commission pursuant to Section 7.315 of this title (relating to Filing of Tariffs). The Commission shall review the tariff to ensure that at least the minimum standards of this section are met.

QS5-c Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

5. Applicant Deposit

(A) Establishment of credit for residential applicants. Atmos Energy, West Texas Division may require a residential applicant for service to satisfactorily establish credit but such establishment of credit shall not relieve the customer from complying with rules for prompt payment of bills. Subject to these rules, a residential applicant will not be required to pay a deposit:

(i) if the residential applicant has been a customer of any utility for the same kind of service within the last two years and is not delinquent in payment of any such utility service account and during the last 12 consecutive months of service did not have more than one occasion in which a bill for such utility service was paid after becoming

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delinquent and never had service disconnected for nonpayment.

(ii) if the residential applicant furnishes in writing a satisfactory guarantee to secure payment of bills for other service required; or

(iii) if the residential applicant furnishes in writing a satisfactory credit rating by appropriate means, including but not limited to the production of generally acceptable credit cards, letters of credit reference, the names of credit references which may be quickly and inexpensively contacted by Atmos Energy, West Texas Division, or ownership of substantial equity.

(B) Reestablishment of credit. Every applicant who has previously been a customer of Atmos Energy, West Texas Division and whose service has been discontinued for nonpayment of bills shall be required before service is rendered to pay all amounts owed to Atmos Energy, West Texas Division by the customer or execute a written deferred payment agreement, if offered, and reestablish credit as provided in subparagraph (A) of this part.

(C) Amount of deposit and interest for residential service, and exemption from deposit.

(i) The required deposit will not exceed an amount equivalent to 1/6 of the estimated annual billings. However, if actual use is at least twice the amount of the estimated billings, a new deposit requirement may be calculated and an additional deposit may be required within two days. If such additional deposit is not made, Atmos Energy, West Texas Division may disconnect service under the standard disconnection procedure for failure to comply with deposit requirements. In the absence of billing history, the default deposit amount is \$90.00.

(ii) All applicants for residential service who are 65 years of age or older will be considered as having established credit if such applicant does not have an outstanding account balance with Atmos Energy, West Texas Division or another utility for the same utility service which accrued within the last two years. No cash deposit shall be required of such applicant under these conditions.

(iii) Atmos Energy, West Texas Division will pay a minimum interest on such deposits according to the rate as established by law. If refund of deposit is made within 30 days of receipt of deposit, no interest payment is required. If the utility retains the deposit more than 30 days, payment of interest shall be made retroactive to the date of deposit.

(1) Payment of interest to the customer will be annually or at the time the deposit is returned or credited to the customer's account.

(2) The deposit shall cease to draw interest on the date it is returned or credited to the customers account.

(iv) Atmos Energy, West Texas Division shall waive any deposit requirement for residential service for an applicant who has been determined to be a victim of family violence as defined in Texas Family Code, Section 71.004, by a family violence center, by treating medical personnel, by law enforcement agency personnel, or by a designee of the Attorney General in the Crime Victim Services Division of the Office of the Attorney General. This determination shall be evidenced by the applicant's submission of a certification letter developed by the Texas Council on Family Violence and made available on its web site. (D) Atmos Energy, West Texas Division may require a deposit from commercial or industrial customer sufficient to reasonably protect it against the risk exposure, provided such a policy is applied in a uniform and nondiscriminatory manner. (E) Records of deposits.

(i) Atmos Energy, West Texas Division shall keep records to show:

- (1) the name and address of each depositor;
- (2) the amount and date of the deposit; and
- (3) each transaction concerning the deposit.

(ii) Atmos Energy, West Texas Division will issue a receipt of deposit to each applicant from whom a deposit is received and shall provide means whereby a depositor may establish claim if

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the receipt is lost.

(iii) A record of each unclaimed deposit will be maintained for at least four years, during which time Atmos Energy, West Texas Division will make a reasonable effort to return the deposit.

(F) Refund of deposit.

(i) If service is not connected or after disconnection of service, Atmos Energy, West Texas Division will promptly and automatically refund the customer's deposit plus accrued interest or the balance, if any, in excess of the unpaid bills for service furnished. The transfer of service from one premise to another within Atmos Energy, West Texas Division's service area will not be deemed a disconnection within the meaning of these rules, and no additional deposit may be demanded unless permitted by these rules.

(ii) When the customer has paid bills for 12 consecutive residential bills without having service disconnected for nonpayment of bill and without having more than two occasions in which a bill was delinquent and when the customer is not delinquent in the payment of the current bill, Atmos Energy, West Texas Division will promptly and automatically refund the deposit plus accrued interest to the customer in the form of cash or credit to a customer's account.

(G) Upon sale or transfer of utility or company. Atmos Energy, West Texas Division will comply with Railroad Commission regulations which provide that upon the sale or transfer of any public utility or operating units thereof, the seller shall file with the Commission under oath, in addition to other information, a list showing the names and addresses of all customers served by such utility or units thereof who have to their credit a deposit, the date such deposit was made, the amount thereof, and the unpaid interest thereon.

(H) Complaint by applicant or customer. Atmos Energy, West Texas Division will direct its personnel engaged in initial contact with customer or applicant for service seeking to establish or reestablish credit under the provisions of these rules to inform the customer, if dissatisfaction is expressed with the utility's decision, of the customer's right to file a complaint with the regulatory authority.

QS6-c Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

6. Billing

(A) Bills for gas service will be rendered monthly, unless otherwise authorized or unless service is rendered for a period less than a month. Bills will be rendered as promptly as possible following the reading meters.

(B) The customer's bill will show all the following information. The information will be arranged and displayed in such a manner as to allow the customer to compute his bill with the applicable rate schedule. The applicable rate schedule will be mailed to the customer on request of the customer.

(i) If the meter is read by Atmos Energy, West Texas Division, the date and reading of the meter at the beginning and end of the period for which rendered.

(ii) The number and kind of units billed.

(iii) The applicable rate schedule title or code.

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(iv) The total base bill.

(v) The total of any adjustments to the base bill and the amount of adjustments per billing unit.

(vi) The date by which the customer must pay the bill to get prompt payment discount.

(vii) The total amount due before and after any discount for prompt payment within a designated period.

(viii) A distinct marking to identify an estimated bill.

(C) Where there is a good reason for doing so, estimated bills may be submitted, provided that an actual meter reading is taken at least every six months, if possible. For the second consecutive month in which the meter reader is unable to gain access to the premises to read the meter on regular meter reading trips, or in months where meters are not read otherwise, Atmos Energy, West Texas Division will provide the customers with a postcard and request that the customer read the meter and return the card to Atmos Energy, West Texas Division if the meter is of a type that can be read by the customer without significant inconvenience or special tools or equipment. If such a postcard is not received by Atmos Energy, West Texas Division in time for billing, Atmos Energy, West Texas Division may estimate the meter reading and render the bill accordingly. (D) Disputed bills.

(i) In the event of a dispute between the customer and Atmos Energy, West Texas Division regarding the bill, Atmos Energy, West Texas Division will make such investigation as is required by the particular case and report the results to the customer. If the customer wishes to obtain the benefits of subsection

(ii) hereunder, notification of the dispute must be given to Atmos Energy, West Texas Division before the date the bill becomes delinquent. In the event the dispute is not resolved, Atmos Energy, West Texas Division will inform the customer of the complaint procedures of the appropriate regulatory authority.

(ii) Notwithstanding any other subsection of this section, the customer will not be required to pay the disputed portion of the bill which exceeds the amount of that customer's average usage for the billing period at current rates until the earlier of the following: (1) resolution of the dispute, (2) the expiration of the sixty day period beginning on the day the disputed bill is issued. For purposes of this section only, the customer's average usage for the billing period shall be the average of the customer's usage for the same billing period during the preceding two years. Where no previous usage history exists, the average usage shall be estimated on the basis of usage levels of similar customers and under similar conditions.

QS7-c Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

7. Meters

(A) Meter requirements.

(i) Use of meter. All gas sold by Atmos Energy, West Texas Division will be charged for by meter measurements, except where otherwise provided for by applicable law, regulation of the regulatory authority, or tariff.

(ii) Installation by utility. Unless otherwise authorized by the regulatory authority, Atmos

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Energy, West Texas Division will provide, install and continue to own and maintain all meters necessary for measurement of gas delivered to its residential and commercial customers.

(iii) Standard type. Atmos Energy, West Texas Division will not furnish, set up, or put in use any meter which is not reliable and of a standard type which meets generally accepted industry standards; provided, however, special meters not necessarily conforming to such standard types may be used for investigation, testing, or experimental purposes.

(iv) Access to premises and access to company owned meters and service lines. Atmos Energy, West Texas Division' representatives shall have the right at all reasonable hours to enter upon the premises and property of a customer to read a company owned meter, to remove, to inspect, or to make necessary repairs and adjustments to, or replacements of, service lines, meter loop, and any property of the utility located thereon, and for any other purpose connected with the utility's operation. The Atmos Energy, West Texas Division representative shall have the right at all time to enter upon the premises and property of the customer in emergencies pertaining to the company's service. All animals which might hinder the performance of such operations on the customer's property shall be kept away from such operations by the customer upon notice by Atmos Energy, West Texas Division' representatives of their intention to enter upon the customer's premises.

(B) Meter records. Atmos Energy, West Texas Division will keep the following records:

(i) Meter equipment records. Atmos Energy, West Texas Division will keep a record of all of its meters, showing the customer's address and the date of the last test.

(ii) Records of meter tests. All meter tests will be properly referenced to the meter record provided for therein. The record of each test made on request of a customer will show the identifying number and constants of the meter, the standard meter and other measuring devices used, the date and kind of test made, by whom made, the error (or percentage of accuracy) at each load tested, and sufficient data to permit verification of all calculations.

(iii) Meter units of service. In general, each meter will indicate clearly the units of service for which charge is made to the customer.

(iv) Meter tests on request of customer.

(I) Upon request of a customer, Atmos Energy, West Texas Division will make a test of the accuracy of the meter serving that customer. Atmos Energy, West Texas Division will advise the customer that they may be present at the time and place of the test and arrange a schedule to permit the customer or his authorized representative to witness the test if the customer so desires. If no such test has been performed within the previous four years for the same customer at the same location, the test is to be performed without charge. If such a test has been performed for the same customer at the same location within the previous four years, Atmos Energy, West Texas Division may charge a fee for the test not to exceed \$15 or such other fee for the testing of meters as may be set forth in the utility's tariff properly on file with the regulatory authority. The customer will be informed of the result of any test on a meter that serves him or her.

(II) Notwithstanding sub clause (I) of this clause, if the meter is found to be more than normally defective, to either the customer's or Atmos Energy, West Texas Division' disadvantage, any fee charged for the meter test will be refunded to the customer. More than nominally defective means a deviation of more than 2.0% from accurate registration for residential and commercial customers and 1% for industrial customers.

(V) Bill adjustments due to meter error.

(I) If any meter test reveals a meter to be more than nominally defective, Atmos Energy, West Texas Division must correct previous readings consistent with the inaccuracy found in the meter for the period of either:

(a) the last six months; or

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(b) the time since the last test of the meter, whichever is shorter. Any resulting under billings or over billings is to be corrected in subsequent bills, unless service is terminated in which event a monetary adjustments to be made. This requirement for a correction may be foregone by Atmos Energy, West Texas Division if the error is to the utility's disadvantage. (II) If a meter is found not to register for any period of time, Atmos Energy, West Texas Division may make a charge for units used but not metered for a period not to exceed three months previous to the time the meter is found not to be registering. The determination of amounts used but not metered is to be based on consumption during other like periods by the same customer at the same location, when available, and on consumption under similar conditions at the same location or of other similarly situated customers, when not available.

QS8-c Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743. The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

8. New Construction

(A) Standards of construction. Atmos Energy, West Texas Division will endeavor to construct, install, operate, and maintain its plant, structures, equipment, and lines in accordance with the provisions of such codes and standards as are generally accepted by the industry, as modified by rule or regulation of the regulatory authority or otherwise by law and in such manner to best accommodate the public and to prevent interference with service furnished by other public utilities insofar as practical.

(B) Line extension and construction charge policy. In the absence of a line extension policy specific to a city franchise agreement, the following policy shall apply. Atmos Energy, West Texas Division may require, on a consistent and non-discriminatory basis, pre-payment, reimbursement, or adequate security for all costs (including, but not limited to, materials, labor, allocated overhead, permit costs and right-of-way acquisition costs) of extending its existing pipeline system to serve a new customer to the extent that extension would exceed 75 feet. The applicable provisions of city franchise agreements, which set forth line extension and construction charge policies that differ from the above policy are on file with the applicable municipality and the Railroad Commission of Texas. Atmos Energy, West Texas Division reserves the sole discretion to designate the routes of all new extensions and the construction materials and manner of fabrication and installation. Atmos Energy, West Texas Division may, on a consistent and non-discriminatory basis, provide for refunds, credits or security releases based upon factors such as additional customers subsequently attaching, the level of sales experienced through the new facility, or other criteria chosen by Atmos Energy, West Texas Division. Atmos Energy, West Texas Division may apply similar cost responsibility and arrangements to a customer requesting an increase in the capacity of existing Atmos Energy, West Texas Division facilities to accommodate an increase in the customer's service requirements. In no event will contribution in aid of construction be required of any residential customer unless provided for in this extension policy.

(C) Response to request for service. Atmos Energy, West Texas Division will endeavor to serve each qualified applicant for residential or commercial service within its service area as rapidly as practical. As a general policy, those applications not involving line extensions or new facilities should be filled within seven working days. Those applications

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for individual residential service requiring line extensions should be filled within 90 days unless unavailability of materials or other causes beyond the control of Atmos Energy, West Texas Division result in unavoidable delays. In the event that residential service is delayed in excess of 90 days after an applicant has met credit requirements and made satisfactory arrangements for payment of any required construction charges, a report will be made to the regulatory authority listing the name of the applicant, location, and cause for delay. If such delays are due to causes which are reasonably beyond the control of Atmos Energy, West Texas Division, a delay in excess of 90 days will not constitute a refusal to serve.

QS9-c Atmos Energy Corporation, West Texas Division Quality of Service Rules effective 12/11/2018 pursuant to GUD 10743.

The following minimum service standards are applicable to residential, commercial, public authority and industrial sales customers residing in the unincorporated areas of Atmos Energy Corporation, West Texas Division's (Atmos Energy, West Texas Division) service territory. These minimum service standards are applicable to residential, commercial, public authority and industrial customers residing in the incorporated areas only to the extent that the minimum service standards do not conflict with standards lawfully established by a particular municipality for Atmos Energy, West Texas Division.

9. Non-Liability

(A) Furnishing of Gas. The Company shall not be liable for any loss or damage caused by variation in gas pressure, defects in pipes, connections and appliances, escape or leakage of gas, sticking of valves or regulators, or for any other loss or damage not caused by the Company's negligence arising out of or incident to the furnishing of gas to any Consumer.

(B) After Point of Delivery. Company shall not be liable for any damage or injury resulting from gas or its use after such gas leaves the point of delivery other than damage caused by the fault of the Company in the manner of installation of the service lines, in the manner in which such service lines are repaired by the Company, and in the negligence of the Company in maintaining its meter loop. All other risks after the gas left the point of delivery shall be assumed by the Consumer, his agents, servants, employees, or other persons.

(C) Reasonable Diligence. The Company agrees to use reasonable diligence in rendering continuous gas service to all Consumers, but the Company does not guarantee such service and shall not be liable for damages resulting from any interruption to such service.

(D) Force Majeure. Company shall not be liable for any damage or loss caused by stoppage or curtailment of the gas supply pursuant to order of a governmental agency having jurisdiction over Company or Company's suppliers, or caused by an event of force majeure. The term force majeure as employed herein means acts of God; strikes, lockouts, or other industrial disturbances; acts of the public enemy; wars; blockades; insurrections; riots; epidemics; landslides; lightning; earthquakes; fires; storms; floods; washouts; arrests and restraints of the government, either federal or state, civil or military; civil disturbances; explosions; breakage or accident to machinery or lines of pipe; freezing of wells or lines of pipe; shortage of gas supply, whether resulting from inability or failure of a supplier to deliver gas; partial or entire failure of natural gas wells or gas supply; depletion of gas reserves; and any other causes, whether of the kind herein enumerated or otherwise.

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SERVICE CHARGES

RRC CHARGE NO.	CHARGE ID	CHARGE AMOUNT	SERVICE PROVIDED
285112	SVC CHARGE 10174		Implementing Rates Pursuant to Settlement Agreement dated 09/14/12 in GUD 10174 for all areas of the West Texas Division approved 10/02/2012 RATE SCHEDULE: OTHER SERVICE CHARGES APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION EFFECTIVE DATE: Bills Rendered on and after 10/01/2012 The service charges on this tariff will be applied in accordance with Atmos Energy's Quality of Service rules and Commission rule 7.45. DURING BUSINESS HOURS: These charges apply to services initiated between 8am and 5pm, Monday through Friday. Charge <div style="text-align: right;">Amount</div> Turn On New Service With Meter Set <div style="text-align: right;">\$ 45.00</div> Turn On Service (shut-In test required) <div style="text-align: right;">\$ 37.00</div> Turn On Service (meter read only required) <div style="text-align: right;">\$ 21.00</div> Miscellaneous Service Charge Calls <div style="text-align: right;">\$ 10.00</div> Reconnect Delinquent Service or Service Temporarily Off at Customer's Request \$ 47.00 Return Check Fee <div style="text-align: right;">\$ 25.00</div> Tampering Fee <div style="text-align: right;">\$ 150.00</div> AFTER BUSINESS HOURS: These charges apply to services initiated between 5pm and 8am, Monday through Friday, and all day Saturday and Sunday. Charge <div style="text-align: right;">Amount</div> Turn On New Service With Meter Set <div style="text-align: right;">\$ 67.50</div> Turn On Service (shut-In test required) <div style="text-align: right;">\$ 55.50</div> Turn On Service (meter read only required) <div style="text-align: right;">\$ 31.50</div> Miscellaneous Service Charge Calls <div style="text-align: right;">\$ 15.00</div> Reconnect Delinquent Service or Service Temporarily Off at Customer's Request \$ 70.50 Tampering Fee

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\$ 150.00

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DESCRIPTION: Distribution Sales STATUS: A
EFFECTIVE DATE: 04/01/2014 ORIGINAL CONTRACT DATE: RECEIVED DATE: 02/07/2019
GAS CONSUMED: N AMENDMENT DATE: 02/01/2019 OPERATOR NO:
BILLS RENDERED: Y INACTIVE DATE:

RATE SCHEDULE

SCHEDULE ID DESCRIPTION
PSF 2017

Customers' bills will be adjusted \$1.31 per bill for the 2017 Pipeline Safety Fee

PIPELINE SAFETY PROGRAM FEES - 2017

Title 16 Economic Regulation Part 1 Railroad Commission Of Texas Chapter 8 Pipeline Safety Regulations Subchapter C Requirements For Natural Gas Pipelines Only Rule Section 8.201 Pipeline Safety Program Fees

a) Application of fees.

Pursuant to Texas Utilities Code, Section 21.211, the Commission establishes a pipeline safety and regulatory program fee, to be assessed annually against operators of natural gas distribution pipelines and pipeline facilities and natural gas master metered pipelines and pipeline facilities subject to the Commission's jurisdiction under Texas Utilities Code, Title 3. The total amount of revenue estimated to be collected under this section does not exceed the amount the Commission estimates to be necessary to recover the costs of administering the pipeline safety and regulatory programs under Texas Utilities Code, Title 3, excluding costs that are fully funded by federal sources for any fiscal year.

(b) Natural gas distribution systems.

The Commission hereby assesses each operator of a natural gas distribution system an annual pipeline safety and regulatory program fee of \$1.00 for each service (service line) in service at the end of each calendar year as reported by each system operator on the U.S. Department of Transportation (DOT) Gas Distribution Annual Report, Form PHMSA F7100.1-1 due on March 15 of each year.

(1) Each operator of a natural gas distribution system shall calculate the annual pipeline safety and regulatory program total to be paid to the Commission by multiplying the \$1.00 fee by the number of services listed in Part B, Section 3, of Form PHMSA F7100.1-1, due on March 15 of each year.

(2) Each operator of a natural gas distribution system shall remit to the Commission on March 15 of each year the amount calculated under paragraph (1) of this subsection.

(3) Each operator of a natural gas distribution system shall recover, by a surcharge to its existing rates, the amount the operator paid to the Commission under paragraph (1) of this subsection.

The surcharge:

- (A) shall be a flat rate, one-time surcharge;
- (B) shall not be billed before the operator remits the pipeline safety and regulatory program fee to the Commission;
- (C) shall be applied in the billing cycle or cycles immediately following the date on which the operator paid the Commission;
- (D) shall not exceed \$1.00 per service or service line; and

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(E) shall not be billed to a state agency, as that term is defined in Texas Utilities Code, Section 101.003.

(4) No later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers, each operator of a natural gas distribution system shall file with the Commission's Gas Services Division and the Pipeline Safety Division a report showing:

- (A) the pipeline safety and regulatory program fee amount paid to the Commission;
- (B) the unit rate and total amount of the surcharge billed to each customer;
- (C) the date or dates on which the surcharge was billed to customers; and
- (D) the total amount collected from customers from the surcharge.

(5) Each operator of a natural gas distribution system that is a utility subject to the jurisdiction of the Commission pursuant to Texas Utilities Code, Chapters 101 - 105, shall file a generally applicable tariff for its surcharge in conformance with the requirements of Section 7.315 of this title, relating to Filing of Tariffs.

(6) Amounts recovered from customers under this subsection by an investor-owned natural gas distribution system or a cooperatively owned natural gas distribution system shall not be included in the revenue or gross receipts of the system for the purpose of calculating municipal franchise fees or any tax imposed under Subchapter B, Chapter 182, Tax Code, or under Chapter 122, nor shall such amounts be subject to a sales and use tax imposed by Chapter 151, Tax Code, or Subtitle C, Title 3, Tax Code.

(c) Natural gas master meter systems.

The Commission hereby assesses each natural gas master meter system an annual pipeline safety and regulatory program fee of \$100 per master meter system.

(1) Each operator of a natural gas master meter system shall remit to the Commission the annual pipeline safety and regulatory program fee of \$100 per master meter system no later than June 30 of each year.

(2) The Commission shall send an invoice to each affected natural gas master meter system operator no later than April 30 of each year as a courtesy reminder. The failure of a natural gas master meter system operator to receive an invoice shall not exempt the natural gas master meter system operator from its obligation to remit to the Commission the annual pipeline safety and regulatory program fee on June 30 each year.

(3) Each operator of a natural gas master meter system shall recover as a surcharge to its existing rates the amounts paid to the Commission under paragraph (1) of this subsection.

(4) No later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers, each natural gas master meter system operator shall file with the Commission's Gas Services Division and the Pipeline Safety Division a report showing:

- (A) the pipeline safety and regulatory program fee amount paid to the Commission;
- (B) the unit rate and total amount of the surcharge billed to each customer;

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(C) the date or dates on which the surcharge was billed to customers; and
 (D) the total amount collected from customers from the surcharge.

(d) Late payment penalty.

If the operator of a natural gas distribution system or a natural gas master meter system does not remit payment of the annual pipeline safety and regulatory program fee to the Commission within 30 days of the due date, the Commission shall assess a late payment penalty of 10 percent of the total assessment due under subsection (b) or (c) of this section, as applicable, and shall notify the operator of the total amount due to the Commission.

Source Note: The provisions of this Section 8.201 adopted to be effective September 8, 2003, 28 TexReg 7682; amended to be effective November 24, 2004, 29 TexReg 10733; amended to be effective May 15, 2005, 30 TexReg 2849; amended to be effective December 19, 2005, 30 TexReg 8428; amended to be effective April 18, 2007, 32 TexReg 2136; amended to be effective November 12, 2007, 32 TexReg 8121; amended to be effective September 21, 2009, 34 TexReg 6446; amended to be effective August 30, 2010, 35 TexReg 7743; amended to be effective November 14, 2011, 36 TexReg 7663 ; amended to be effective November 11, 2013, 38 TexReg 7947

RRM WTC INC 2017

Rider RRM as approved by City Ordinances in the West Texas Cities Service Area
 RATE SCHEDULE: RRM - Rate Review Mechanism
 APPLICABLE TO: ALL INCORPORATED CUSTOMERS IN THE WEST TEXAS DIVISION EXCEPT CUSTOMERS IN THE CITIES OF AMARILLO, LUBBOCK, DALHART AND CHANNING.
 EFFECTIVE DATE: Bills Rendered on and after October 1, 2018

I. Applicability

Applicable to Residential, Commercial, Industrial, Public Authority, and Transportation tariff incorporated areas customers in the West Texas Division of Atmos Energy Corporation (Company) with the exception of those customers within the Cities of Amarillo, Lubbock, Dalhart, and Channing. This Rate Review Mechanism (RRM) provides for an annual adjustment to the Company's Residential, Commercial, Industrial, Public Authority, and Transportation Rate Schedules (Applicable Rate Schedules). Rate calculations and adjustments required by this tariff shall be determined on a System-Wide cost basis.

II. Definitions

Test Period is defined as the twelve months ending December 31st of each preceding calendar year. The Effective Date is the date that adjustments required by this tariff are applied to customer bills. The annual Effective Date is October 1. Unless otherwise noted in this tariff, the term Final Order refers to the final order issued by the Railroad Commission of Texas in GUD No.10174 and elements of GUD No. 10580 as specified in Section III below. The term System-Wide means all incorporated and unincorporated areas served by the Company within the West Texas Division. Review Period is defined as the period from the Filing Date until the

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Effective Date. The Filing Date is as early as practicable, but no later than April 1 of each year.

III. Calculation

The RRM shall calculate an annual, System-Wide cost of service (COS) that will be used to adjust applicable rate schedules prospectively as of the Effective Date. The Company may request recovery of its total cost of service but will include schedules showing the computation of any adjustments. The annual cost of service will be calculated according to the following formula:

$$COS = OM + DEP + RI + TAX + CD$$

Where:

OM = all reasonable and necessary operation and maintenance expenses from the Test Period adjusted for known and measurable items and prepared consistent with the rate making treatments approved in the Final Order. Incentive compensation (Management Incentive Plan, Variable Pay Plan and Long Term Incentive Plan) related to Atmos` Shared Services Unit will be applied consistent with treatment approved in GUD 10580. Additionally, O&M adjustments will be incorporated and applied as modified by a final order, not subject to appeal, issued by the Railroad Commission of Texas in subsequent rate cases involving the Atmos Mid-Tex or West Texas divisions. Known and measurable adjustments shall be limited to those changes that have occurred prior to the Filing Date. OM may be adjusted for atypical and non-recurring items. Shared Services allocation factors shall be recalculated each year based on the latest component factors used during the Test Period, but the methodology used will be that approved in the Final Order in GUD 10580.

DEP = depreciation expense calculated at depreciation rates approved by the Final Order. Additionally, if depreciation rates are approved in a subsequent final order, not subject to appeal, issued by the Railroad Commission of Texas for the West Texas division those rates would be applicable for subsequent RRM filings.

RI = return on prudently incurred investment calculated as the Company`s pretax return multiplied by rate base at Test Period end. Rate base is prepared consistent with the rate making treatments approved in the Final Order, and as in GUD 10580 as specifically related to capitalized incentive compensation (Management Incentive Plan, Variable Pay Plan and Long Term Incentive Plan) for Atmos` Shared Services Unit. However, no post Test Period adjustments will be permitted. Additionally, adjustments will be incorporated and applied as modified by a final order, not subject to appeal, issued by the Railroad Commission of Texas in subsequent rate cases involving the Atmos Mid-Tex or West Texas divisions. Pretax return is the Company`s weighted average cost of capital before income taxes. The Company`s weighted average cost of capital is calculated using the methodology from the Final Order including the Company`s actual capital structure and long term cost of debt as of the Test Period end (adjusted for any known and measurable changes

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that have occurred prior to the filing date) and the return on equity of 9.8%. However, in no event will the percentage of equity exceed 58%. Regulatory adjustments due to prior regulatory rate base adjustment disallowances will be maintained. Cash working capital will be calculated using the lead/lag days approved in the Final Order. With respect to pension and other postemployment benefits, the Company will record a regulatory asset or liability for these costs until the amounts are included in the next annual rate adjustment implemented under this tariff. Each year, the Company's filing under this Rider RRM will clearly state the level of pension and other postemployment benefits recovered in rates.

TAX = income tax and taxes other than income tax from the Test Period adjusted for known and measurable changes occurring after the Test Period and before the Filing Date, and prepared consistent with the rate making treatments approved in the Final Order. Atmos Energy shall comprehensively account for, including establishing a regulatory liability to account for, any statutory change in tax expense that is applicable to months during the Test Period calculation to ensure recovery of tax expense under new and old income tax rates.

CD = interest on customer deposits.

IV. Annual Rate Adjustment

The Company shall provide schedules and work papers supporting the Filing's revenue deficiency/sufficiency calculations using the methodology accepted in the Final Order. The result shall be reflected in the proposed new rates to be established for the effective period. The Revenue Requirement will be apportioned to customer classes consistent with class revenue distribution resulting from the settlement of the statement of intent filed October 18, 2013. For the Residential Class, 50% of the increase may be recovered in the customer charge. However, the increase to the Residential customer charge shall not exceed \$0.60 per month in the initial filing and \$0.70 per month in any subsequent year. The remainder of the Residential Class increase not collected in the customer charge will be recovered in the usage charge. For all other classes, the change in rates will be apportioned between the customer charge and the usage charge, consistent with the Final Order. Test Period billing determinants shall be adjusted and normalized according to the methodology utilized in the Final Order.

V. Filing

The Company shall file schedules annually with the regulatory authority having original jurisdiction over the Company's rates on or before the Filing Date that support the proposed rate adjustments. The schedules shall be in the same general format as the cost of service model and relied-upon files upon which the Final Order was based. A proof of rates and a copy of current and proposed tariffs shall also be included with the filing. The filing shall be made in electronic form where practical. The Company's filing shall conform to Minimum Filing Requirements (to be agreed upon by the parties), which will contain a minimum amount of information

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that will assist the regulatory authority in its review and analysis of the filing. The Company and regulatory authority will endeavor to hold a technical conference regarding the filing within twenty (20) calendar days after the Filing Date. A sworn statement shall be filed by an Officer of the Company affirming that the filed schedules are in compliance with the provisions of this Rate Review Mechanism and are true and correct to the best of his/her knowledge, information, and belief. No testimony shall be filed, but a brief narrative explanation shall be provided of any changes to corporate structure, accounting methodologies, allocation of common costs, or atypical or non-recurring items included in the filing.

VI. Evaluation Procedures The regulatory authority having original jurisdiction over the Company's rates shall review and render a decision on the Company's proposed rate adjustment prior to the Effective Date. The Company shall provide all supplemental information requested to ensure an opportunity for adequate review by the relevant regulatory authority. The Company shall not unilaterally impose any limits upon the provision of supplemental information and such information shall be provided within seven (7) working days of the original request. The regulatory authority may propose any adjustments it determines to be required to bring the proposed rate adjustment into compliance with the provisions of this tariff.

The regulatory authority may disallow any net plant investment that is not shown to be prudently incurred. Approval by the regulatory authority of net plant investment pursuant to the provisions of this tariff shall constitute a finding that such net plant investment was prudently incurred. Such finding of prudence shall not be subject to further review in a subsequent RRM or Statement of Intent filing.

During the Review Period, the Company and the regulatory authority will work collaboratively and seek agreement on the level of rate adjustments. If, at the end of the Review Period, the Company and the regulatory authority have not reached agreement, the regulatory authority shall take action to modify or deny the proposed rate adjustments. The Company shall have the right to appeal the regulatory authority's action to the Railroad Commission of Texas. Upon the filing of an appeal of the regulatory authority's order relating to an annual RRM filing with the Railroad Commission of Texas, the regulatory authority having original jurisdiction over the Company's rates shall not oppose the implementation of the Company's proposed rates subject to refund, nor will the regulatory authority advocate for the imposition of a third party surety bond by the Company. Any refund shall be limited to and determined based on the resolution of the disputed adjustment(s) in a final, non-appealable order issued in the appeal filed by the Company at the Railroad Commission of Texas.

In the event that the regulatory authority and Company agree to a rate adjustment(s) that is different from the adjustment(s) requested in the Company's filing, the Company shall file compliance tariffs consistent with the agreement. No action on the part of the regulatory authority shall be required to allow the rate adjustment(s) to become effective on October 1. To the extent that the regulatory authority does not take action on the Company's RRM filing by September

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30, the rates proposed in the Company`s filing shall be deemed approved effective October 1. Notwithstanding the preceding sentence, a regulatory authority may choose to take affirmative action to approve a rate adjustment under this tariff. In those instances where such approval cannot reasonably occur by September 30, the rates finally approved by the regulatory authority shall be deemed effective as of October 1.

To defray the cost, if any, of regulatory authorities conducting a review of the Company`s annual RRM filing, the Company shall reimburse the regulatory authorities on a monthly basis for their reasonable expenses incurred upon submission of invoices for such review. Any reimbursement contemplated hereunder shall be deemed a reasonable and necessary operating expense of the Company in the year in which the reimbursement is made. A regulatory authority seeking reimbursement under this provision shall submit its request for reimbursement to the Company no later than December 1 of the year in which the RRM filing is made and the Company shall reimburse regulatory authorities in accordance with this provision on or before December 31 of the year the RRM filing is made.

To the extent possible, the provisions of the Final Order shall be applied by the regulatory authority in determining whether to approve or disapprove of Company`s proposed rate adjustment.

This Rider RRM does not limit the legal rights and duties of a regulatory authority. Nothing herein shall abrogate the jurisdiction of the regulatory authority to initiate a rate proceeding at any time to review whether rates charged are just and reasonable. Similarly, the Company retains its right to utilize the provisions of Texas Utilities Code, Chapter 104, Subchapter C to request a change in rates. The provisions of this Rider RRM are implemented in harmony with the Gas Utility Regulatory Act (Texas Utilities Code, Chapters 101-105).

The annual rate adjustment process set forth in this tariff shall remain in effect during the pendency of any Statement of Intent rate filing.

VII. Reconsideration, Appeal and Unresolved Items

Orders issued pursuant to this mechanism are ratemaking orders and shall be subject to appeal under Sections 102.001(b) and 103.021, et seq., of the Texas Utilities Code (Vernon 2007).

VIII. Notice

Notice of each annual RRM filing shall be provided by including the notice, in conspicuous form, in the bill of each directly affected customer no later than forty-five (45) days after the Company makes its annual filing pursuant to this tariff. The notice to customers shall include the following information:

- a) a description of the proposed revision of rates and schedules;

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b) the effect the proposed revision of rates is expected to have on the rates applicable to each customer class and on an average bill for each affected customer;
c) the service area or areas in which the proposed rates would apply;
d) the date the annual RRM filing was made with the regulatory authority; and
e) the Company's address, telephone number and website where information concerning the proposed rate adjustment can be obtained.

Rider FF 7

This rider is for the franchise fee for each city which is based on the franchise agreement of each city RIDER: FF - FRANCHISE FEE ADJUSTMENT
APPLICABLE TO: ALL AREAS INSIDE CITY LIMITS (ICL) IN THE WEST TEXAS DIVISION
EFFECTIVE DATE: Bills Rendered on and after 01/01/2019 Application Applicable to Customers inside the corporate limits of an incorporated municipality that imposes a municipal franchise fee upon Company for the Gas Service provided to Customer. Franchise Fees to be assessed solely to customers within the municipal limits. This does not apply to Environs customers. Monthly Adjustment Company will adjust Customer's bill each month in an amount equal to the municipal franchise fees payable for the Gas Service provided to Customer by Company. Municipal franchise fees are determined by each municipality's franchise ordinance. Each municipality's franchise ordinance will specify the percentage and applicability of franchise fees. From time to time, Company will make further adjustments to Customer's bill to account for any over- or under-recovery of municipal franchise fees by Company. City Franchise fee
Abernathy 5% Amarillo 5%
Amherst 3% Anton 5% Big Spring 3.5% Bovina 5% Brownfield 5% Buffalo Springs
Lake 5% Canyon 4% Channing 5% Coahoma 3% Crosbyton 5% Dalhart 3% Dimmitt
5% Earth 5% Edmonson 2% Floydada 3% Forsan 3% Friona 5% Fritch 5%
Hale Center 5% Happy 3% Hart 5% Hereford 3% Idalou 4% Kress 3%
Lake Tanglewood 5% Lamesa 4% Levelland 5% Littlefield 5% Lockney 3% Lorenzo 5%
Los Ybanez 0% Lubbock 5% Meadow 5% Midland 5% Muleshoe 5% Nazareth 3% New
Deal 5% New Home 3% Odessa 5% O'Donnell 3% Olton 3% Opdyke West 3% Palisades
5% Pampa 5% Panhandle 5% Petersburg 3% Plainview 5% Post 4% Quitaque 3%
Ralls 4% Ransom Canyon 3% Ropesville 5% Sanford 5% Seagraves 5% Seminole 4%
Shallowater 5% Silverton 5% Slaton 5% Smyer 3% Springlake 3% Stanton 5%
Sudan 5% Tahoka 5% Timbercreek Canyon 5% Tulia 5% Turkey 3% Vega
3% Wellman 5% Wilson 3% Wolfforth 4%

WTC INC SUR 2018TRA

RATE SCHEDULE: SURCHARGE 2018TRA APPLICABLE TO: WEST TEXAS CITIES SERVICE AREA -- Inside City Limits (ICL) EFFECTIVE DATE: Bills Rendered on and after 02/01/2019 Application Applicable to customer classes as authorized by the state or any governmental entity, a municipality, or a regulatory authority pursuant to any statute, ordinance, order, rule, contract, or agreement. Monthly Calculation Surcharges will be calculated in accordance with the applicable statute, ordinance, order, rule, contract, or agreement. The following negative surcharge as authorized by consent obtained by city regulators shall be credited to affected customer's bills in the form of a one-time monthly bill credit no later than the first billing cycle of February 2019 as follows: Rate Schedule West Texas Cities

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DESCRIPTION

Surcharge Residential \$(3.55) Commercial \$(9.95) Industrial \$(52.24)
Transportation \$(169.54) Public Authority \$(29.06)

WTC IND INC RRM 2017

Implementing Rates Pursuant to Settlement Agreement Effective 10/01/2018 for the West Texas Cities Service Area. RATE SCHEDULE: INDUSTRIAL GAS SERVICE
APPLICABLE TO: WEST TEXAS CITIES SERVICE AREA - Inside City Limits (ICL)
EFFECTIVE DATE: Bills Rendered on and after 10/01/2018

Availability

This schedule is applicable to the sales to any industrial or commercial customer whose predominant use of natural gas is other than space heating, cooking, water heating or other similar type uses. Service under this schedule is available to eligible customers following execution of a contract specifying the maximum hourly load. This schedule is not available for service to premises with an alternative supply of natural gas.

Monthly Rate

Charge	Amount
Customer Charge	\$ 409.00
Consumption Charge	\$ 0.08944 per Ccf

The West Texas Division Gas Cost Adjustment Rider applies to this schedule.

The West Texas Division Rider TAX applies to this schedule.

The West Texas Division Rider FF applies to this schedule.

The West Texas Division Rider RRM applies to this schedule.

Miscellaneous Charges: Plus an amount for miscellaneous charges calculated in accordance with the applicable rider(s).

WTX CTY LST 2017RRMb

APPLICABLE TO: Incorporated cities within the West Texas Service Area CITY ORDINANCE INDEX LISTING FOR THE WEST SERVICE AREA FOR RATES EFFECTIVE 10/01/2018
Implementing rates pursuant to the provisions of the 2017 RRM as approved by City Ordinances for cities listed in the City Ordinance Index Listing. City

Ordinance No.	Approval Date	Abernathy	091018A	9/10/2018
Amherst	U-09-2018	9/10/2018	Anton	2018-9
9/10/2018	Big Spring	012-2018	9/25/2018	Bovina
09182018-2	9/18/2018	Brownfield	N/A	9/13/2018
Springs	N/A	10/17/2018	Canyon	14-2018
9/10/2018	Coahoma	111	9/20/2018	Crosbyton
2018	9/18/2018	Dimmitt	092418	9/24/2018
	222	9/11/2018	Edmonson	52

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9/4/2018	Floydada	18-5	9/18/2018	Forsan	
091118	9/11/2018	Friona	18.09.10	9/10/2018	Fritch
	18-11	9/18/2018	Hale Center	2018-0910	
9/10/2018	Happy	09182018	9/18/2018	Hart	
226	9/10/2018	Hereford	09.17.18	9/17/2018	Idalou
	18-09-01	9/10/2018	Kress	091018	
9/10/2018	Lamesa	R-18-18	9/18/2018	Levelland	1034
	9/24/2018	Littlefield	2018-0828-1	8/28/2018	Lockney
	09182018-01	9/18/2018	Lorenzo	L-09102018	9/10/2018
Ybanez	00140	9/24/2018	Meadow	2018.0920	
9/20/2018	Midland	2018-342	9/11/2018	Muleshoe	R-
741-0918	9/10/2018	Nazareth	10.01.2018	10/1/2018	New Deal
357	9/24/2018	New Home	108	9/28/2018	Odessa
	2018R-89	9/25/2018	O'Donnell	288	
9/11/2018	Olton	2018-004	9/10/2018	Opdyke West	10-16
	10/16/2018	Palisades	AT09112018	9/11/2018	Pampa
R18-013	8/27/2018	Panhandle	2018-06	11/27/2018	
Petersburg	09112018	9/11/2018	Plainview	18-3679	
	9/25/2018	Post	410	9/11/2018	Quitaque
	91018	9/10/2018	Ralls	N/A	
9/18/2018	Ransom Canyon	091818	9/18/2018	Ropesville	N/A
	9/27/2018	Sanford	N/A	N/A	Seagraves
18-	09-17-R	9/17/2018	Seminole	555	9/10/2018
	09172018	9/17/2018	Silverton	09-B-2018	9/10/2018
	091018A	9/10/2018	Smyer	2018-08-30	
8/30/2018	Springlake	N/A	9/13/2018	Stanton	
1454	9/10/2018	Sudan	N/A	9/11/2018	
Tahoka	91018RA	9/10/2018	Tanglewood	2018-4	
9/10/2018	Timbercreek	2018-5	9/13/2018	Tulia	
	2018-04	9/18/2018	Turkey	18-01	9/13/2018
	3-9/2018	9/11/2018	Wellman	180	
9/13/2018	Wilson	209	10/10/2018	Wolfforth	
	272	9/4/2018			

WTX GCA 10486

Implementing Tariff Revision pursuant to approval letter dated 11/23/2015 in GUD 10486 for all areas of the West Texas Division .

RATE SCHEDULE: WEST TEXAS DIVISION GAS COST ADJUSTMENT (GCA) RIDER

APPLICABLE TO: ALL SERVICE AREAS IN THE WEST TEXAS DIVISION

EFFECTIVE DATE: Bills Rendered on and after 11/23/2015

Application Gas bills issued under rate schedules to which this Rider applies will include adjustments to reflect decreases or increases in purchased gas costs or taxes. Accumulated Deferred Gas Costs shall also be adjusted for gas cost amounts which are uncollectible. Any such adjustments shall be filed with the appropriate

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regulatory authority before the beginning of the month in which the adjustment will be applied to bills. The amount of each adjustment shall be computed as follows:

Gas Cost Adjustment (GCA)

The GCA to be applied to each Ccf billed shall be computed as follows and rounded to the nearest \$0.01:

$$GCA = (G/S + CF)$$

Where:

1. G, in dollars, is the expected cost of gas for the expected sales billing units.
2. S, in Ccf as measured at local atmospheric pressure, is the expected sales billing units to be billed to customers in the respective section of the Company's West Texas Division.
3. CF, in \$/Ccf as measured at local atmospheric pressure, is a correction factor charge per Ccf to adjust for the cumulative monthly differences between the cost of gas purchased by the Company and the amount of gas cost billed the customer plus any gas cost which is uncollectible.

More specifically, CF shall be calculated as follows:

$$CF = (a/b) + (c/b)$$

a = over (under) collection dollar amount for the 12 month period ending September.

b = expected estimated sales volumes for the future 12 month period ending November.

c = net uncollectible gas cost, that is:

(uncollectible gas cost for the previous 12 months ended September) - (subsequently collected gas cost for the previous 12 months ended September)

Once a year, on a 12 months ended June basis, the Company shall review the percentage of lost and unaccounted for gas. If this percentage exceeds 5% of the amount metered in, the correcting account balance will be reduced so that the customer will effectively be charged a maximum of 5% for lost and unaccounted for gas and the Company will absorb the excess.

WTX TAX 10174

Implementing Rates Pursuant to Settlement Agreement dated 09/14/12 in GUD 10174 for all areas of the West Texas Division approved 10/02/2012

RIDER: TAX - TAX ADJUSTMENT

APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION

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EFFECTIVE DATE: Bills Rendered on and after 10/01/2012

Application

Applicable to Customers taking service under Residential, Commercial, Industrial, Public Authority, and State Institution customers to the extent of state gross receipts taxes only.

Each monthly bill shall be adjusted for state gross receipts taxes imposed by Sections 182-021 - 182-025 of the Texas Tax Code.

Each monthly bill shall also be adjusted by an amount equivalent to the amount of all applicable taxes and any other governmental impositions, rentals, fees, or charges (except state, county, city, and special district ad valorem taxes and taxes on net income) levied, assessed, or imposed upon or allocated to Company with respect to the Gas Service provided to Customer by Company, and any associated facilities involved in the performance of such Gas Service. Each monthly bill shall also be adjusted by an amount equivalent to the proportionate part of any increase or decrease of any tax and any other governmental imposition, rental, fee, or charge (except state, county, city, and special district ad valorem taxes and taxes on net income) levied, assessed, or imposed subsequent to the effective date of this tariff, upon or allocated to Company's operations, by any new or amended law, ordinance, or contract.

CITY TAX RATE

- Abernathy 0.01070
- Amarillo 0.01997
- Amherst 0.00000
- Anton 0.00581
- Big Spring 0.01997
- Bovina 0.00581
- Brownfield 0.01070
- Buffalo Springs Lake 0.00000
- Canyon 0.01997
- Channing 0.00000
- Coahoma 0.00000
- Crosbyton 0.00581
- Dalhart 0.01070
- Dimmitt 0.01070
- Earth 0.00581
- Edmonson 0.00000
- Floydada 0.01070
- Forsan 0.00000
- Friona 0.01070
- Fritch 0.00581
- Hale Center 0.00581
- Happy 0.00000

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<u>SCHEDULE ID</u>	<u>DESCRIPTION</u>
	Hart 0.00581
	Hereford 0.01997
	Idalou 0.00581
	Kress 0.00000
	Lake Tanglewood 0.00000
	Lamesa 0.01070
	Levelland 0.01997
	Littlefield 0.01070
	Lockney 0.00581
	Lorenzo 0.00581
	Los Ybanez 0.00000
	Lubbock 0.01997
	Meadow 0.00000
	Midland 0.01997
	Muleshoe 0.01070
	Nazareth 0.00000
	New Deal 0.00000
	New Home 0.00000
	Odessa 0.01997
	O'donnell 0.00000
	Olton 0.00581
	Opydke West 0.00000
	Palisades 0.00000
	Pampa 0.01997
	Panhandle 0.00581
	Petersburg 0.00581
	Plainview 0.01997
	Post 0.01070
	Quitaque 0.00000
	Ralls 0.00581
	Ranson Canyon 0.00581
	Ropesville 0.00000
	Sanford 0.00000
	Seagraves 0.00581
	Seminole 0.01070
	Shallowater 0.00581
	Silverton 0.00000
	Slaton 0.01070
	Smyer 0.00000
	Springlake 0.00000
	Stanton 0.00581
	Sudan 0.00000
	Tahoka 0.01070
	Timbercreek Canyon 0.00000
	Tulia 0.01070
	Turkey 0.00000
	Vega 0.00000

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	Wellman 0.00000
	Wilson 0.00000
	Wolfforth 0.01070

RATE ADJUSTMENT PROVISIONS

None

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CUSTOMERS				
<u>RRC CUSTOMER NO</u>	<u>CONFIDENTIAL?</u>	<u>BILLING UNIT</u>	<u>PGA CURRENT CHARGE</u>	<u>PGA EFFECTIVE DATE</u>
24078	N			
<u>CUSTOMER NAME</u>	Abernathy WT Incorporated			
24082	N			
<u>CUSTOMER NAME</u>	Amherst WT Incorporated			
24084	N			
<u>CUSTOMER NAME</u>	Anton WT Incorporated			
24086	N			
<u>CUSTOMER NAME</u>	Big Spring WT Incorporated			
24088	N			
<u>CUSTOMER NAME</u>	Bovina WT Incorporated			
24090	N			
<u>CUSTOMER NAME</u>	Brownfield WT Incorporated			
24092	N			
<u>CUSTOMER NAME</u>	Buffalo Springs Lake WT Incorporated			
24094	N			
<u>CUSTOMER NAME</u>	Canyon WT Incorporated			
24098	N			
<u>CUSTOMER NAME</u>	Coahoma WT Incorporated			
24100	N			
<u>CUSTOMER NAME</u>	Crosbyton WT Incorporated			
24104	N			
<u>CUSTOMER NAME</u>	Dimmitt WT Incorporated			
24106	N			
<u>CUSTOMER NAME</u>	Earth WT Incorporated			
24108	N			
<u>CUSTOMER NAME</u>	Edmonson WT Incorporated			
24110	N			
<u>CUSTOMER NAME</u>	Floydada WT Incorporated			
24112	N			
<u>CUSTOMER NAME</u>	Forsan WT Incorporated			
24114	N			
<u>CUSTOMER NAME</u>	Friona WT Incorporated			
24116	N			
<u>CUSTOMER NAME</u>	Fritch Incorporated			

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CUSTOMERS				
<u>RRC CUSTOMER NO</u>	<u>CONFIDENTIAL?</u>	<u>BILLING UNIT</u>	<u>PGA CURRENT CHARGE</u>	<u>PGA EFFECTIVE DATE</u>
24119	N			
<u>CUSTOMER NAME</u>	Hale Center WT Incorporated			
24121	N			
<u>CUSTOMER NAME</u>	Happy WT Incorporated			
24123	N			
<u>CUSTOMER NAME</u>	Hart WT Incorporated			
24126	N			
<u>CUSTOMER NAME</u>	Hereford WT Incorporated			
24128	N			
<u>CUSTOMER NAME</u>	Idalou WT Incorporated			
24130	N			
<u>CUSTOMER NAME</u>	Kress WT Incorporated			
24132	N			
<u>CUSTOMER NAME</u>	Lake Tanglewood WT Incorporated			
24134	N			
<u>CUSTOMER NAME</u>	Lamesa WT Incorporated			
24136	N			
<u>CUSTOMER NAME</u>	Levelland WT Incorporated			
24138	N			
<u>CUSTOMER NAME</u>	Littlefield WT Incorporated			
24140	N			
<u>CUSTOMER NAME</u>	Lockney WT Incorporated			
24142	N			
<u>CUSTOMER NAME</u>	Lorenzo WT Incorporated			
24144	N			
<u>CUSTOMER NAME</u>	Los Ybanez WT Incorporated			
24148	N			
<u>CUSTOMER NAME</u>	Meadow WT Incorporated			
24150	N			
<u>CUSTOMER NAME</u>	Midland WT Incorporated			
24152	N			
<u>CUSTOMER NAME</u>	Muleshoe WT Incorporated			
24154	N			
<u>CUSTOMER NAME</u>	Nazareth WT Incorporated			

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<u>RRC CUSTOMER NO</u>	<u>CONFIDENTIAL?</u>	<u>BILLING UNIT</u>	<u>PGA CURRENT CHARGE</u>	<u>PGA EFFECTIVE DATE</u>
24156	N			
<u>CUSTOMER NAME</u>	New Deal WT Incorporated			
24158	N			
<u>CUSTOMER NAME</u>	New Home WT Incorporated			
24160	N			
<u>CUSTOMER NAME</u>	O'Donnell WT Incorporated			
24162	N			
<u>CUSTOMER NAME</u>	Odessa WT Incorporated			
24164	N			
<u>CUSTOMER NAME</u>	Olton WT Incorporated			
24166	N			
<u>CUSTOMER NAME</u>	Opdyke West WT Incorporated			
24168	N			
<u>CUSTOMER NAME</u>	Palisades WT Incorporated			
24170	N			
<u>CUSTOMER NAME</u>	Pampa WT Incorporated			
24172	N			
<u>CUSTOMER NAME</u>	Panhandle WT Incorporated			
24174	N			
<u>CUSTOMER NAME</u>	Petersburg WT Incorporated			
24176	N			
<u>CUSTOMER NAME</u>	Plainview WT Incorporated			
24178	N			
<u>CUSTOMER NAME</u>	Post WT Incorporated			
24180	N			
<u>CUSTOMER NAME</u>	Quitaque WT Incorporated			
24182	N			
<u>CUSTOMER NAME</u>	Ralls WT Incorporated			
24184	N			
<u>CUSTOMER NAME</u>	Ransom Canyon WT Incorporated			
24186	N			
<u>CUSTOMER NAME</u>	Ropesville WT Incorporated			
24188	N			
<u>CUSTOMER NAME</u>	Sanford Incorporated			

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CUSTOMERS

<u>RRC CUSTOMER NO</u>	<u>CONFIDENTIAL?</u>	<u>BILLING UNIT</u>	<u>PGA CURRENT CHARGE</u>	<u>PGA EFFECTIVE DATE</u>
24190	N			
<u>CUSTOMER NAME</u>	Seagraves WT Incorporated			
24192	N			
<u>CUSTOMER NAME</u>	Seminole WT Incorporated			
24194	N			
<u>CUSTOMER NAME</u>	Shallowater WT Incorporated			
24196	N			
<u>CUSTOMER NAME</u>	Silverton WT Incorporated			
24198	N			
<u>CUSTOMER NAME</u>	Slaton WT Incorporated			
24200	N			
<u>CUSTOMER NAME</u>	Smyer WT Incorporated			
24203	N			
<u>CUSTOMER NAME</u>	Springlake WT Incorporated			
24205	N			
<u>CUSTOMER NAME</u>	Stanton WT Incorporated			
24207	N			
<u>CUSTOMER NAME</u>	Sudan WT Incorporated			
24209	N			
<u>CUSTOMER NAME</u>	Tahoka WT Incorporated			
24211	N			
<u>CUSTOMER NAME</u>	Timbercreek Canyon WT Incorporated			
24213	N			
<u>CUSTOMER NAME</u>	Tulia WT Incorporated			
24215	N			
<u>CUSTOMER NAME</u>	Turkey WT Incorporated			
24217	N			
<u>CUSTOMER NAME</u>	Vega WT Incorporated			
24220	N			
<u>CUSTOMER NAME</u>	Wellman WT Incorporated			
24223	N			
<u>CUSTOMER NAME</u>	Wilson WT Incorporated			
24225	N			
<u>CUSTOMER NAME</u>	Wolfforth WT Incorporated			

REASONS FOR FILING

GAS SERVICES DIVISION
 GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26748

NEW?: N

RRC DOCKET NO: GUD 10174, 10486

CITY ORDINANCE NO: See West Texas City List (WTX CTY LST 2017RRMb)

AMENDMENT(EXPLAIN): Implementing Tax Act Credit

OTHER(EXPLAIN): Updated City List

SERVICES

<u>TYPE OF SERVICE</u>	<u>SERVICE DESCRIPTION</u>
C	Industrial Sales
<u>OTHER TYPE DESCRIPTION</u>	

PREPARER - PERSON FILING

RRC NO: 959 ACTIVE FLAG: Y INACTIVE DATE:
FIRST NAME: Philip MIDDLE: LAST NAME: Littlejohn
TITLE: VP Rates & Reg Affairs
ADDRESS LINE 1: 6606 66th Street
ADDRESS LINE 2:
CITY: Lubbock STATE: TX ZIP: 79424 ZIP4:
AREA CODE: 806 PHONE NO: 798-4449 EXTENSION:

GAS SERVICES DIVISION

GSD - 1 TARIFF REPORT

RRC COID: 6931	COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION
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TARIFF CODE: DS	RRC TARIFF NO: 26748
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CURTAILMENT PLAN

<u>PLAN ID</u>	<u>DESCRIPTION</u>
AMA WD	<p>Declined 12/4/09 weather emergency rule was filed as a curtailment instead of a quality of service rule. Utility was advised to refile as QOS. (yrl)</p> <p>CITY OF AMARILLO RULES REGARDING SUSPENSION OF SERVICE DISCONNECT DURING WINTER Per Ordinance No. 6515 Dated February 13, 2001 Sec. 18-1-12.</p> <p>Applicability and scope This article applies to gas utilities, as defined in the V.T.C.A., Utilities Code Sections 101.003(7) and 121.001, and to owners, operators and managers of mobile home parks or apartment houses who purchase gas through a master meter for delivery to a dwelling unit in a mobile home park or apartment house within the jurisdiction of the City. For purposes of this article, all such gas utilities and owners, operators and managers of master meter systems shall be referred to as providers. Providers shall comply with the following service standards. (Ord. No. 6515, Section 1, 2-13-2001) Sec. 18-1-13.</p> <p>Disconnection prohibited. Except where there is a known dangerous condition or a use of natural gas service in a manner that is dangerous or unreasonably interferes with service to others, a provider shall not disconnect natural gas service to:</p> <p>(1) Any customer when the day's temperature in the City falls below forty (40) degrees Fahrenheit and the National Weather Service predicts that the temperature in the City will fall below that level during the next twenty-four (24) hours;</p> <p>(2) A delinquent residential customer for a billing period in which the provider receives a pledge, letter of intent, purchase order, or other notification from an energy assistance provider that it is forwarding sufficient payment to continue service; or</p> <p>(3) A delinquent residential customer on a day, or on a day immediately preceding a day, when personnel of the provider are not available for the purpose of receiving payment or making collections and reconnecting service. (Ord. No. 6515, Section 1, 2-13-2001) Sec. 18-1-14.</p> <p>Payment plans. Providers are encouraged to offer either a deferred payment plan for any delinquent bill of a residential customer rendered or past due as set forth in the appropriate Railroad Commission rules for providers with regard to deferred payment plans or a level or average payment plan to all customers. Any level or average payment plan shall use one (1) of the following methods:</p> <p>(1) A level payment plan shall allow residential customers to pay one-twelfth (1/12) of that customer's estimated annual consumption at the appropriate customer class each month, with provisions for annual adjustments as may be determined based on actual gas use.</p> <p>(2) An average payment plan shall allow residential customers to pay one-twelfth (1/12) of that customer current month consumption plus the previous eleven (11) months' consumption (or, for a new customer, an estimate) at the appropriate customer class rates each month, plus a portion of any unbilled balance.</p> <p>(3) If a customer does not fulfill the terms and obligations of a level or average payment</p>

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plan, a provider that is a gas utility shall have the right to disconnect service to that customer pursuant to applicable Railroad Commission rules, unless discontinuance is prohibited under any other applicable Railroad Commission rule.

(4) A provider that is a gas utility may require a deposit from all customers entering into level or average payment plans pursuant to the requirements of the Railroad Commission rules pertaining to applicant deposits. The gas utility shall pay interest on the deposit and may retain the deposit for the duration of the level or average payment plan. (Ord. No. 6515, Section 1, 2-13-2001) Sec. 18-1-15.

Notice.
 Within ten (10) days of the final passage of this article, providers shall give a copy of this article to: (1) Any known social service agency that distributes funds from the state Comprehensive Energy Assistance Program within Amarillo; (2) Any other social service agency of which the provider is aware that provides financial assistance to low-income customers in Amarillo; (3) Any customers who are owners, operators, or managers of master metered systems in Amarillo. (4) All other customers of the provider in the next feasible billing statement. (Ord. No. 6515, Section 1, 2-13-2001)

LINE EXTENSION POLICY

<u>POLICY ID</u>	<u>DESCRIPTION</u>

QUALITY OF SERVICE

<u>QUAL_SERVICE ID</u>	<u>DESCRIPTION</u>

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SERVICE CHARGES

RRC CHARGE NO.	CHARGE ID	CHARGE AMOUNT	SERVICE PROVIDED
285114	SVC CHARGE 10174		Implementing Rates Pursuant to Settlement Agreement dated 09/14/12 in GUD 10174 for all areas of the West Texas Division approved 10/02/2012 RATE SCHEDULE: OTHER SERVICE CHARGES APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION EFFECTIVE DATE: Bills Rendered on and after 10/01/2012 The service charges on this tariff will be applied in accordance with Atmos Energy's Quality of Service rules and Commission rule 7.45. DURING BUSINESS HOURS: These charges apply to services initiated between 8am and 5pm, Monday through Friday. Charge <div style="text-align: right; margin-left: 400px;">Amount</div> Turn On New Service With Meter Set <div style="text-align: right; margin-left: 300px;">\$ 45.00</div> Turn On Service (shut-In test required) <div style="text-align: right; margin-left: 300px;">\$ 37.00</div> Turn On Service (meter read only required) <div style="text-align: right; margin-left: 300px;">\$ 21.00</div> Miscellaneous Service Charge Calls <div style="text-align: right; margin-left: 300px;">\$ 10.00</div> Reconnect Delinquent Service or Service Temporarily Off at Customer's Request \$ 47.00 Return Check Fee <div style="text-align: right; margin-left: 300px;">\$ 25.00</div> Tampering Fee <div style="text-align: right; margin-left: 300px;">\$ 150.00</div> AFTER BUSINESS HOURS: These charges apply to services initiated between 5pm and 8am, Monday through Friday, and all day Saturday and Sunday. Charge <div style="text-align: right; margin-left: 400px;">Amount</div> Turn On New Service With Meter Set <div style="text-align: right; margin-left: 300px;">\$ 67.50</div> Turn On Service (shut-In test required) <div style="text-align: right; margin-left: 300px;">\$ 55.50</div> Turn On Service (meter read only required) <div style="text-align: right; margin-left: 300px;">\$ 31.50</div> Miscellaneous Service Charge Calls <div style="text-align: right; margin-left: 300px;">\$ 15.00</div> Reconnect Delinquent Service or Service Temporarily Off at Customer's Request \$ 70.50 Tampering Fee

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\$ 150.00

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RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26749

DESCRIPTION: Distribution Sales STATUS: A
 EFFECTIVE DATE: 04/01/2014 ORIGINAL CONTRACT DATE: RECEIVED DATE: 02/07/2019
 GAS CONSUMED: N AMENDMENT DATE: 02/01/2019 OPERATOR NO:
 BILLS RENDERED: Y INACTIVE DATE:

RATE SCHEDULE

SCHEDULE ID DESCRIPTION
 PSF 2017

Customers' bills will be adjusted \$1.31 per bill for the 2017 Pipeline Safety Fee

PIPELINE SAFETY PROGRAM FEES - 2017

Title 16 Economic Regulation Part 1 Railroad Commission Of Texas Chapter 8 Pipeline Safety Regulations Subchapter C Requirements For Natural Gas Pipelines Only Rule Section 8.201 Pipeline Safety Program Fees

a) Application of fees.

Pursuant to Texas Utilities Code, Section 21.211, the Commission establishes a pipeline safety and regulatory program fee, to be assessed annually against operators of natural gas distribution pipelines and pipeline facilities and natural gas master metered pipelines and pipeline facilities subject to the Commission's jurisdiction under Texas Utilities Code, Title 3. The total amount of revenue estimated to be collected under this section does not exceed the amount the Commission estimates to be necessary to recover the costs of administering the pipeline safety and regulatory programs under Texas Utilities Code, Title 3, excluding costs that are fully funded by federal sources for any fiscal year.

(b) Natural gas distribution systems.

The Commission hereby assesses each operator of a natural gas distribution system an annual pipeline safety and regulatory program fee of \$1.00 for each service (service line) in service at the end of each calendar year as reported by each system operator on the U.S. Department of Transportation (DOT) Gas Distribution Annual Report, Form PHMSA F7100.1-1 due on March 15 of each year.

(1) Each operator of a natural gas distribution system shall calculate the annual pipeline safety and regulatory program total to be paid to the Commission by multiplying the \$1.00 fee by the number of services listed in Part B, Section 3, of Form PHMSA F7100.1-1, due on March 15 of each year.

(2) Each operator of a natural gas distribution system shall remit to the Commission on March 15 of each year the amount calculated under paragraph (1) of this subsection.

(3) Each operator of a natural gas distribution system shall recover, by a surcharge to its existing rates, the amount the operator paid to the Commission under paragraph (1) of this subsection.

The surcharge:

- (A) shall be a flat rate, one-time surcharge;
- (B) shall not be billed before the operator remits the pipeline safety and regulatory program fee to the Commission;
- (C) shall be applied in the billing cycle or cycles immediately following the date on which the operator paid the Commission;
- (D) shall not exceed \$1.00 per service or service line; and

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(E) shall not be billed to a state agency, as that term is defined in Texas Utilities Code, Section 101.003.

(4) No later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers, each operator of a natural gas distribution system shall file with the Commission's Gas Services Division and the Pipeline Safety Division a report showing:

- (A) the pipeline safety and regulatory program fee amount paid to the Commission;
- (B) the unit rate and total amount of the surcharge billed to each customer;
- (C) the date or dates on which the surcharge was billed to customers; and
- (D) the total amount collected from customers from the surcharge.

(5) Each operator of a natural gas distribution system that is a utility subject to the jurisdiction of the Commission pursuant to Texas Utilities Code, Chapters 101 - 105, shall file a generally applicable tariff for its surcharge in conformance with the requirements of Section 7.315 of this title, relating to Filing of Tariffs.

(6) Amounts recovered from customers under this subsection by an investor-owned natural gas distribution system or a cooperatively owned natural gas distribution system shall not be included in the revenue or gross receipts of the system for the purpose of calculating municipal franchise fees or any tax imposed under Subchapter B, Chapter 182, Tax Code, or under Chapter 122, nor shall such amounts be subject to a sales and use tax imposed by Chapter 151, Tax Code, or Subtitle C, Title 3, Tax Code.

(c) Natural gas master meter systems.
The Commission hereby assesses each natural gas master meter system an annual pipeline safety and regulatory program fee of \$100 per master meter system.

(1) Each operator of a natural gas master meter system shall remit to the Commission the annual pipeline safety and regulatory program fee of \$100 per master meter system no later than June 30 of each year.

(2) The Commission shall send an invoice to each affected natural gas master meter system operator no later than April 30 of each year as a courtesy reminder. The failure of a natural gas master meter system operator to receive an invoice shall not exempt the natural gas master meter system operator from its obligation to remit to the Commission the annual pipeline safety and regulatory program fee on June 30 each year.

(3) Each operator of a natural gas master meter system shall recover as a surcharge to its existing rates the amounts paid to the Commission under paragraph (1) of this subsection.

(4) No later than 90 days after the last billing cycle in which the pipeline safety and regulatory program fee surcharge is billed to customers, each natural gas master meter system operator shall file with the Commission's Gas Services Division and the Pipeline Safety Division a report showing:

- (A) the pipeline safety and regulatory program fee amount paid to the Commission;
- (B) the unit rate and total amount of the surcharge billed to each customer;

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(C) the date or dates on which the surcharge was billed to customers; and
 (D) the total amount collected from customers from the surcharge.

(d) Late payment penalty.

If the operator of a natural gas distribution system or a natural gas master meter system does not remit payment of the annual pipeline safety and regulatory program fee to the Commission within 30 days of the due date, the Commission shall assess a late payment penalty of 10 percent of the total assessment due under subsection (b) or (c) of this section, as applicable, and shall notify the operator of the total amount due to the Commission.

Source Note: The provisions of this Section 8.201 adopted to be effective September 8, 2003, 28 TexReg 7682; amended to be effective November 24, 2004, 29 TexReg 10733; amended to be effective May 15, 2005, 30 TexReg 2849; amended to be effective December 19, 2005, 30 TexReg 8428; amended to be effective April 18, 2007, 32 TexReg 2136; amended to be effective November 12, 2007, 32 TexReg 8121; amended to be effective September 21, 2009, 34 TexReg 6446; amended to be effective August 30, 2010, 35 TexReg 7743; amended to be effective November 14, 2011, 36 TexReg 7663 ; amended to be effective November 11, 2013, 38 TexReg 7947

RRM WTC INC 2017

Rider RRM as approved by City Ordinances in the West Texas Cities Service Area
 RATE SCHEDULE: RRM - Rate Review Mechanism
 APPLICABLE TO: ALL INCORPORATED CUSTOMERS IN THE WEST TEXAS DIVISION EXCEPT CUSTOMERS IN THE CITIES OF AMARILLO, LUBBOCK, DALHART AND CHANNING.
 EFFECTIVE DATE: Bills Rendered on and after October 1, 2018

I. Applicability

Applicable to Residential, Commercial, Industrial, Public Authority, and Transportation tariff incorporated areas customers in the West Texas Division of Atmos Energy Corporation (Company) with the exception of those customers within the Cities of Amarillo, Lubbock, Dalhart, and Channing. This Rate Review Mechanism (RRM) provides for an annual adjustment to the Company's Residential, Commercial, Industrial, Public Authority, and Transportation Rate Schedules (Applicable Rate Schedules). Rate calculations and adjustments required by this tariff shall be determined on a System-Wide cost basis.

II. Definitions

Test Period is defined as the twelve months ending December 31st of each preceding calendar year. The Effective Date is the date that adjustments required by this tariff are applied to customer bills. The annual Effective Date is October 1. Unless otherwise noted in this tariff, the term Final Order refers to the final order issued by the Railroad Commission of Texas in GUD No.10174 and elements of GUD No. 10580 as specified in Section III below. The term System-Wide means all incorporated and unincorporated areas served by the Company within the West Texas Division. Review Period is defined as the period from the Filing Date until the

RAILROAD COMMISSION OF TEXAS
 GAS SERVICES DIVISION
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Effective Date. The Filing Date is as early as practicable, but no later than April 1 of each year.

III. Calculation

The RRM shall calculate an annual, System-Wide cost of service (COS) that will be used to adjust applicable rate schedules prospectively as of the Effective Date. The Company may request recovery of its total cost of service but will include schedules showing the computation of any adjustments. The annual cost of service will be calculated according to the following formula:

$$COS = OM + DEP + RI + TAX + CD$$

Where:

OM = all reasonable and necessary operation and maintenance expenses from the Test Period adjusted for known and measurable items and prepared consistent with the rate making treatments approved in the Final Order. Incentive compensation (Management Incentive Plan, Variable Pay Plan and Long Term Incentive Plan) related to Atmos` Shared Services Unit will be applied consistent with treatment approved in GUD 10580. Additionally, O&M adjustments will be incorporated and applied as modified by a final order, not subject to appeal, issued by the Railroad Commission of Texas in subsequent rate cases involving the Atmos Mid-Tex or West Texas divisions. Known and measurable adjustments shall be limited to those changes that have occurred prior to the Filing Date. OM may be adjusted for atypical and non-recurring items. Shared Services allocation factors shall be recalculated each year based on the latest component factors used during the Test Period, but the methodology used will be that approved in the Final Order in GUD 10580.

DEP = depreciation expense calculated at depreciation rates approved by the Final Order. Additionally, if depreciation rates are approved in a subsequent final order, not subject to appeal, issued by the Railroad Commission of Texas for the West Texas division those rates would be applicable for subsequent RRM filings.

RI = return on prudently incurred investment calculated as the Company`s pretax return multiplied by rate base at Test Period end. Rate base is prepared consistent with the rate making treatments approved in the Final Order, and as in GUD 10580 as specifically related to capitalized incentive compensation (Management Incentive Plan, Variable Pay Plan and Long Term Incentive Plan) for Atmos` Shared Services Unit. However, no post Test Period adjustments will be permitted. Additionally, adjustments will be incorporated and applied as modified by a final order, not subject to appeal, issued by the Railroad Commission of Texas in subsequent rate cases involving the Atmos Mid-Tex or West Texas divisions. Pretax return is the Company`s weighted average cost of capital before income taxes. The Company`s weighted average cost of capital is calculated using the methodology from the Final Order including the Company`s actual capital structure and long term cost of debt as of the Test Period end (adjusted for any known and measurable changes

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that have occurred prior to the filing date) and the return on equity of 9.8%. However, in no event will the percentage of equity exceed 58%. Regulatory adjustments due to prior regulatory rate base adjustment disallowances will be maintained. Cash working capital will be calculated using the lead/lag days approved in the Final Order. With respect to pension and other postemployment benefits, the Company will record a regulatory asset or liability for these costs until the amounts are included in the next annual rate adjustment implemented under this tariff. Each year, the Company's filing under this Rider RRM will clearly state the level of pension and other postemployment benefits recovered in rates.

TAX = income tax and taxes other than income tax from the Test Period adjusted for known and measurable changes occurring after the Test Period and before the Filing Date, and prepared consistent with the rate making treatments approved in the Final Order. Atmos Energy shall comprehensively account for, including establishing a regulatory liability to account for, any statutory change in tax expense that is applicable to months during the Test Period calculation to ensure recovery of tax expense under new and old income tax rates.

CD = interest on customer deposits.

IV. Annual Rate Adjustment

The Company shall provide schedules and work papers supporting the Filing's revenue deficiency/sufficiency calculations using the methodology accepted in the Final Order. The result shall be reflected in the proposed new rates to be established for the effective period. The Revenue Requirement will be apportioned to customer classes consistent with class revenue distribution resulting from the settlement of the statement of intent filed October 18, 2013. For the Residential Class, 50% of the increase may be recovered in the customer charge. However, the increase to the Residential customer charge shall not exceed \$0.60 per month in the initial filing and \$0.70 per month in any subsequent year. The remainder of the Residential Class increase not collected in the customer charge will be recovered in the usage charge. For all other classes, the change in rates will be apportioned between the customer charge and the usage charge, consistent with the Final Order. Test Period billing determinants shall be adjusted and normalized according to the methodology utilized in the Final Order.

V. Filing

The Company shall file schedules annually with the regulatory authority having original jurisdiction over the Company's rates on or before the Filing Date that support the proposed rate adjustments. The schedules shall be in the same general format as the cost of service model and relied-upon files upon which the Final Order was based. A proof of rates and a copy of current and proposed tariffs shall also be included with the filing. The filing shall be made in electronic form where practical. The Company's filing shall conform to Minimum Filing Requirements (to be agreed upon by the parties), which will contain a minimum amount of information

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that will assist the regulatory authority in its review and analysis of the filing.

The Company and regulatory authority will endeavor to hold a technical conference regarding the filing within twenty (20) calendar days after the Filing Date. A sworn statement shall be filed by an Officer of the Company affirming that the filed schedules are in compliance with the provisions of this Rate Review Mechanism and are true and correct to the best of his/her knowledge, information, and belief.

No testimony shall be filed, but a brief narrative explanation shall be provided of any changes to corporate structure, accounting methodologies, allocation of common costs, or atypical or non-recurring items included in the filing.

VI. Evaluation Procedures The regulatory authority having original jurisdiction over the Company's rates shall review and render a decision on the Company's proposed rate adjustment prior to the Effective Date. The Company shall provide all supplemental information requested to ensure an opportunity for adequate review by the relevant regulatory authority. The Company shall not unilaterally impose any limits upon the provision of supplemental information and such information shall be provided within seven (7) working days of the original request. The regulatory authority may propose any adjustments it determines to be required to bring the proposed rate adjustment into compliance with the provisions of this tariff.

The regulatory authority may disallow any net plant investment that is not shown to be prudently incurred. Approval by the regulatory authority of net plant investment pursuant to the provisions of this tariff shall constitute a finding that such net plant investment was prudently incurred. Such finding of prudence shall not be subject to further review in a subsequent RRM or Statement of Intent filing.

During the Review Period, the Company and the regulatory authority will work collaboratively and seek agreement on the level of rate adjustments. If, at the end of the Review Period, the Company and the regulatory authority have not reached agreement, the regulatory authority shall take action to modify or deny the proposed rate adjustments. The Company shall have the right to appeal the regulatory authority's action to the Railroad Commission of Texas. Upon the filing of an appeal of the regulatory authority's order relating to an annual RRM filing with the Railroad Commission of Texas, the regulatory authority having original jurisdiction over the Company's rates shall not oppose the implementation of the Company's proposed rates subject to refund, nor will the regulatory authority advocate for the imposition of a third party surety bond by the Company. Any refund shall be limited to and determined based on the resolution of the disputed adjustment(s) in a final, non-appealable order issued in the appeal filed by the Company at the Railroad Commission of Texas.

In the event that the regulatory authority and Company agree to a rate adjustment(s) that is different from the adjustment(s) requested in the Company's filing, the Company shall file compliance tariffs consistent with the agreement. No action on the part of the regulatory authority shall be required to allow the rate adjustment(s) to become effective on October 1. To the extent that the regulatory authority does not take action on the Company's RRM filing by September

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30, the rates proposed in the Company`s filing shall be deemed approved effective October 1. Notwithstanding the preceding sentence, a regulatory authority may choose to take affirmative action to approve a rate adjustment under this tariff. In those instances where such approval cannot reasonably occur by September 30, the rates finally approved by the regulatory authority shall be deemed effective as of October 1.

To defray the cost, if any, of regulatory authorities conducting a review of the Company`s annual RRM filing, the Company shall reimburse the regulatory authorities on a monthly basis for their reasonable expenses incurred upon submission of invoices for such review. Any reimbursement contemplated hereunder shall be deemed a reasonable and necessary operating expense of the Company in the year in which the reimbursement is made. A regulatory authority seeking reimbursement under this provision shall submit its request for reimbursement to the Company no later than December 1 of the year in which the RRM filing is made and the Company shall reimburse regulatory authorities in accordance with this provision on or before December 31 of the year the RRM filing is made.

To the extent possible, the provisions of the Final Order shall be applied by the regulatory authority in determining whether to approve or disapprove of Company`s proposed rate adjustment.

This Rider RRM does not limit the legal rights and duties of a regulatory authority. Nothing herein shall abrogate the jurisdiction of the regulatory authority to initiate a rate proceeding at any time to review whether rates charged are just and reasonable. Similarly, the Company retains its right to utilize the provisions of Texas Utilities Code, Chapter 104, Subchapter C to request a change in rates. The provisions of this Rider RRM are implemented in harmony with the Gas Utility Regulatory Act (Texas Utilities Code, Chapters 101-105).

The annual rate adjustment process set forth in this tariff shall remain in effect during the pendency of any Statement of Intent rate filing.

VII. Reconsideration, Appeal and Unresolved Items

Orders issued pursuant to this mechanism are ratemaking orders and shall be subject to appeal under Sections 102.001(b) and 103.021, et seq., of the Texas Utilities Code (Vernon 2007).

VIII. Notice

Notice of each annual RRM filing shall be provided by including the notice, in conspicuous form, in the bill of each directly affected customer no later than forty-five (45) days after the Company makes its annual filing pursuant to this tariff. The notice to customers shall include the following information:

- a) a description of the proposed revision of rates and schedules;

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b) the effect the proposed revision of rates is expected to have on the rates applicable to each customer class and on an average bill for each affected customer;
c) the service area or areas in which the proposed rates would apply;
d) the date the annual RRM filing was made with the regulatory authority; and
e) the Company's address, telephone number and website where information concerning the proposed rate adjustment can be obtained.

Rider FF 7

This rider is for the franchise fee for each city which is based on the franchise agreement of each city RIDER: FF - FRANCHISE FEE ADJUSTMENT
APPLICABLE TO: ALL AREAS INSIDE CITY LIMITS (ICL) IN THE WEST TEXAS DIVISION
EFFECTIVE DATE: Bills Rendered on and after 01/01/2019 Application Applicable to Customers inside the corporate limits of an incorporated municipality that imposes a municipal franchise fee upon Company for the Gas Service provided to Customer. Franchise Fees to be assessed solely to customers within the municipal limits. This does not apply to Environs customers. Monthly Adjustment Company will adjust Customer's bill each month in an amount equal to the municipal franchise fees payable for the Gas Service provided to Customer by Company. Municipal franchise fees are determined by each municipality's franchise ordinance. Each municipality's franchise ordinance will specify the percentage and applicability of franchise fees. From time to time, Company will make further adjustments to Customer's bill to account for any over- or under-recovery of municipal franchise fees by Company. City Franchise fee Abernathy 5% Amarillo 5% Amherst 3% Anton 5% Big Spring 3.5% Bovina 5% Brownfield 5% Buffalo Springs Lake 5% Canyon 4% Channing 5% Coahoma 3% Crosbyton 5% Dalhart 3% Dimmitt 5% Earth 5% Edmonson 2% Floydada 3% Forsan 3% Friona 5% Fritch 5% Hale Center 5% Happy 3% Hart 5% Hereford 3% Idalou 4% Kress 3% Lake Tanglewood 5% Lamesa 4% Levelland 5% Littlefield 5% Lockney 3% Lorenzo 5% Los Ybanez 0% Lubbock 5% Meadow 5% Midland 5% Muleshoe 5% Nazareth 3% New Deal 5% New Home 3% Odessa 5% O'Donnell 3% Olton 3% Opdyke West 3% Palisades 5% Pampa 5% Panhandle 5% Petersburg 3% Plainview 5% Post 4% Quitaque 3% Ralls 4% Ransom Canyon 3% Ropesville 5% Sanford 5% Seagraves 5% Seminole 4% Shallowater 5% Silverton 5% Slaton 5% Smyer 3% Springlake 3% Stanton 5% Sudan 5% Tahoka 5% Timbercreek Canyon 5% Tulia 5% Turkey 3% Vega 3% Wellman 5% Wilson 3% Wolfforth 4%

WTC INC SUR 2018TRA

RATE SCHEDULE: SURCHARGE 2018TRA APPLICABLE TO: WEST TEXAS CITIES SERVICE AREA -- Inside City Limits (ICL) EFFECTIVE DATE: Bills Rendered on and after 02/01/2019 Application Applicable to customer classes as authorized by the state or any governmental entity, a municipality, or a regulatory authority pursuant to any statute, ordinance, order, rule, contract, or agreement. Monthly Calculation Surcharges will be calculated in accordance with the applicable statute, ordinance, order, rule, contract, or agreement. The following negative surcharge as authorized by consent obtained by city regulators shall be credited to affected customer's bills in the form of a one-time monthly bill credit no later than the first billing cycle of February 2019 as follows: Rate Schedule West Texas Cities

GAS SERVICES DIVISION
GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26749

RATE SCHEDULE

SCHEDULE ID

DESCRIPTION

Surcharge Residential \$(3.55) Commercial \$(9.95) Industrial \$(52.24)
Transportation \$(169.54) Public Authority \$(29.06)

WTC PAG INC RRM 2017

Implementing Rates Pursuant to Settlement Agreement Effective 10/01/2018 for the West Texas Cities Service Area. RATE SCHEDULE: PUBLIC AUTHORITY GAS SERVICE APPLICABLE TO: WEST TEXAS CITIES SERVICE AREA - Inside City Limits (ICL) EFFECTIVE DATE: Bills Rendered on and after 10/01/2018

Availability

This schedule is applicable to general use by Public Authority type customers, including public schools, for heating, cooking, refrigeration, water heating and other similar type uses. This schedule is not available for service to premises with an alternative supply of natural gas.

Monthly Rate

Charge	Amount
Customer Charge	\$ 122.25
Consumption Charge	\$ 0.11661 per Ccf

The West Texas Division Gas Cost Adjustment Rider applies to this schedule.

The West Texas Division Weather Normalization Adjustment Rider applies to this schedule.

The West Texas Division Rider TAX applies to this schedule.

The West Texas Division Rider FF applies to this schedule.

The West Texas Division Rider RRM applies to this schedule.

Miscellaneous Charges: Plus an amount for miscellaneous charges calculated in accordance with the applicable rider(s).

WTX CTY LST 2017RRMb

APPLICABLE TO: Incorporated cities within the West Texas Service Area CITY ORDINANCE INDEX LISTING FOR THE WEST SERVICE AREA FOR RATES EFFECTIVE 10/01/2018 Implementing rates pursuant to the provisions of the 2017 RRM as approved by City Ordinances for cities listed in the City Ordinance Index Listing. City

Ordinance No.	Approval Date	Abernathy	091018A	9/10/2018
Amherst	U-09-2018	9/10/2018	Anton	2018-9
9/10/2018	Big Spring	012-2018	9/25/2018	Bovina
09182018-2	9/18/2018	Brownfield	N/A	9/13/2018
Springs	N/A	10/17/2018	Canyon	14-2018
9/10/2018	Coahoma	111	9/20/2018	Crosbyton
2018	9/18/2018	Dimmitt	092418	9/24/2018
				Earth

GAS SERVICES DIVISION
GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26749

RATE SCHEDULE

SCHEDULE ID

DESCRIPTION

222	9/11/2018	Edmonson	52
9/4/2018 Floydada	18-5	9/18/2018 Forsan	
091118	9/11/2018 Friona	18.09.10	9/10/2018 Fritch
	18-11	9/18/2018 Hale Center	2018-0910
9/10/2018 Happy		09182018	9/18/2018 Hart
226	9/10/2018 Hereford	09.17.18	9/17/2018 Idalou
	18-09-01	9/10/2018 Kress	091018
9/10/2018 Lamesa	R-18-18	9/18/2018 Levelland	1034
	9/24/2018 Littlefield	2018-0828-1	8/28/2018 Lockney
	09182018-01	9/18/2018 Lorenzo	L-09102018
			9/10/2018 Los
Ybanez	00140	9/24/2018 Meadow	2018.0920
9/20/2018 Midland		2018-342	9/11/2018 Muleshoe
			R-
741-0918	9/10/2018 Nazareth	10.01.2018	10/1/2018 New Deal
357	9/24/2018 New Home	108	9/28/2018 Odessa
	2018R-89	9/25/2018 O'Donnell	288
9/11/2018 Olton		2018-004	9/10/2018 Opdyke West
			10-16
	10/16/2018 Palisades	AT09112018	9/11/2018 Pampa
R18-013	8/27/2018 Panhandle	2018-06	11/27/2018
Petersburg	09112018	9/11/2018 Plainview	18-3679
	9/25/2018 Post	410	9/11/2018 Quitaque
	91018	9/10/2018 Ralls	N/A
9/18/2018 Ransom Canyon	091818	9/18/2018 Ropesville	N/A
	9/27/2018 Sanford	N/A	N/A
			Seagraves
09-17-R	9/17/2018 Seminole	555	9/10/2018 Shallowater
	09172018	9/17/2018 Silverton	09-B-2018
			9/10/2018 Slaton
	091018A	9/10/2018 Smyer	2018-08-30
8/30/2018 Springlake		N/A	9/13/2018 Stanton
1454	9/10/2018 Sudan	N/A	9/11/2018
Tahoka	91018RA	9/10/2018 Tanglewood	2018-4
9/10/2018 Timbercreek		2018-5	9/13/2018 Tulia
	2018-04	9/18/2018 Turkey	18-01
			9/13/2018 Vega
	3-9/2018	9/11/2018 Wellman	180
9/13/2018 Wilson		209	10/10/2018 Wolfforth
	272	9/4/2018	

WTX GCA 10486

Implementing Tariff Revision pursuant to approval letter dated 11/23/2015 in GUD 10486 for all areas of the West Texas Division .

RATE SCHEDULE: WEST TEXAS DIVISION GAS COST ADJUSTMENT (GCA) RIDER

APPLICABLE TO: ALL SERVICE AREAS IN THE WEST TEXAS DIVISION

EFFECTIVE DATE: Bills Rendered on and after 11/23/2015

Application Gas bills issued under rate schedules to which this Rider applies will include adjustments to reflect decreases or increases in purchased gas costs or taxes. Accumulated Deferred Gas Costs shall also be adjusted for gas cost amounts

GAS SERVICES DIVISION
 GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26749

RATE SCHEDULE

SCHEDULE ID

DESCRIPTION

which are uncollectible. Any such adjustments shall be filed with the appropriate regulatory authority before the beginning of the month in which the adjustment will be applied to bills. The amount of each adjustment shall be computed as follows:

Gas Cost Adjustment (GCA)

The GCA to be applied to each Ccf billed shall be computed as follows and rounded to the nearest \$0.01:

$$GCA = (G/S + CF)$$

Where:

1. G, in dollars, is the expected cost of gas for the expected sales billing units.
2. S, in Ccf as measured at local atmospheric pressure, is the expected sales billing units to be billed to customers in the respective section of the Company's West Texas Division.
3. CF, in \$/Ccf as measured at local atmospheric pressure, is a correction factor charge per Ccf to adjust for the cumulative monthly differences between the cost of gas purchased by the Company and the amount of gas cost billed the customer plus any gas cost which is uncollectible.

More specifically, CF shall be calculated as follows:

$$CF = (a/b) + (c/b)$$

a = over (under) collection dollar amount for the 12 month period ending September.

b = expected estimated sales volumes for the future 12 month period ending November.

c = net uncollectible gas cost, that is:

(uncollectible gas cost for the previous 12 months ended September) - (subsequently collected gas cost for the previous 12 months ended September)

Once a year, on a 12 months ended June basis, the Company shall review the percentage of lost and unaccounted for gas. If this percentage exceeds 5% of the amount metered in, the correcting account balance will be reduced so that the customer will effectively be charged a maximum of 5% for lost and unaccounted for gas and the Company will absorb the excess.

WTX TAX 10174

Implementing Rates Pursuant to Settlement Agreement dated 09/14/12 in GUD 10174 for all areas of the West Texas Division approved 10/02/2012

RIDER: TAX - TAX ADJUSTMENT

APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION

GAS SERVICES DIVISION
 GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26749

RATE SCHEDULE

SCHEDULE ID

DESCRIPTION

EFFECTIVE DATE: Bills Rendered on and after 10/01/2012

Application

Applicable to Customers taking service under Residential, Commercial, Industrial, Public Authority, and State Institution customers to the extent of state gross receipts taxes only.

Each monthly bill shall be adjusted for state gross receipts taxes imposed by Sections 182-021 - 182-025 of the Texas Tax Code.

Each monthly bill shall also be adjusted by an amount equivalent to the amount of all applicable taxes and any other governmental impositions, rentals, fees, or charges (except state, county, city, and special district ad valorem taxes and taxes on net income) levied, assessed, or imposed upon or allocated to Company with respect to the Gas Service provided to Customer by Company, and any associated facilities involved in the performance of such Gas Service. Each monthly bill shall also be adjusted by an amount equivalent to the proportionate part of any increase or decrease of any tax and any other governmental imposition, rental, fee, or charge (except state, county, city, and special district ad valorem taxes and taxes on net income) levied, assessed, or imposed subsequent to the effective date of this tariff, upon or allocated to Company's operations, by any new or amended law, ordinance, or contract.

CITY TAX RATE

- Abernathy 0.01070
- Amarillo 0.01997
- Amherst 0.00000
- Anton 0.00581
- Big Spring 0.01997
- Bovina 0.00581
- Brownfield 0.01070
- Buffalo Springs Lake 0.00000
- Canyon 0.01997
- Channing 0.00000
- Coahoma 0.00000
- Crosbyton 0.00581
- Dalhart 0.01070
- Dimmitt 0.01070
- Earth 0.00581
- Edmonson 0.00000
- Floydada 0.01070
- Forsan 0.00000
- Friona 0.01070
- Fritch 0.00581
- Hale Center 0.00581
- Happy 0.00000

GAS SERVICES DIVISION

GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26749

RATE SCHEDULE

<u>SCHEDULE ID</u>	<u>DESCRIPTION</u>
	Hart 0.00581
	Hereford 0.01997
	Idalou 0.00581
	Kress 0.00000
	Lake Tanglewood 0.00000
	Lamesa 0.01070
	Levelland 0.01997
	Littlefield 0.01070
	Lockney 0.00581
	Lorenzo 0.00581
	Los Ybanez 0.00000
	Lubbock 0.01997
	Meadow 0.00000
	Midland 0.01997
	Muleshoe 0.01070
	Nazareth 0.00000
	New Deal 0.00000
	New Home 0.00000
	Odessa 0.01997
	O'donnell 0.00000
	Olton 0.00581
	Opydke West 0.00000
	Palisades 0.00000
	Pampa 0.01997
	Panhandle 0.00581
	Petersburg 0.00581
	Plainview 0.01997
	Post 0.01070
	Quitaque 0.00000
	Ralls 0.00581
	Ranson Canyon 0.00581
	Ropesville 0.00000
	Sanford 0.00000
	Seagraves 0.00581
	Seminole 0.01070
	Shallowater 0.00581
	Silverton 0.00000
	Slaton 0.01070
	Smyer 0.00000
	Springlake 0.00000
	Stanton 0.00581
	Sudan 0.00000
	Tahoka 0.01070
	Timbercreek Canyon 0.00000
	Tulia 0.01070
	Turkey 0.00000
	Vega 0.00000

RAILROAD COMMISSION OF TEXAS
 GAS SERVICES DIVISION
 GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26749

RATE SCHEDULE

SCHEDULE ID DESCRIPTION

Wellman 0.00000
 Wilson 0.00000
 Wolfforth 0.01070

WTX WNA 10174

Implementing Rates Pursuant to Settlement Agreement dated 09/14/12 in GUD 10174 for all areas of the West Texas Division approved 10/02/2012. Applies to unincorporated and incorporated customers.

RATE SCHEDULE: WEST TEXAS DIVISION WEATHER NORMALIZATION ADJUSTMENT (WNA) RIDER

APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION

EFFECTIVE DATE: Bills Rendered on and after 10/01/2012

Provisions for Adjustment

The base rate per Ccf (100,000 Btu) for gas service set forth in any Rate Schedules utilized in all cities in the West Texas Division or their environs for determining normalized winter period revenues shall be adjusted by an amount hereinafter described, which amount is referred to as the Weather Normalization Adjustment. The Weather Normalization Adjustment shall apply to all temperature sensitive residential, commercial, public authority, and state institution bills based on meters read during the revenue months of October through May.

Computation of Weather Normalization Adjustment

The Weather Normalization Adjustment Factor shall be computed to the nearest one-hundredth cent per Ccf by the following formula:

$$WNAFi = Ri \times ((HSFi (NDD-ADD)) / (BLi + (HSF i \times ADD)))$$

Where

i = any particular Rate Schedule or billing classification within any such particular Rate Schedule that contains more than one billing classification

WNAFi = Weather Normalization Adjustment Factor for the ith rate schedule or classification expressed in cents per Ccf

Ri = base rate of temperature sensitive sales for the ith schedule or classification utilized

HSFi = heat sensitive factor for the ith schedule or classification divided by the average bill count in that class

NDDi = billing cycle normal heating degree days

ADDi = billing cycle actual heating degree days

BLi = base load sales for the ith schedule or Classification divided by the average bill count in that class

GAS SERVICES DIVISION
 GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26749

RATE SCHEDULE

SCHEDULE ID

DESCRIPTION

The Weather Normalization Adjustment for the jth customer in ith rate schedule is computed as:

$$WNAi \quad WNAFi \times qii$$

Where qii is the relevant sales quantity for the jth Customer in ith rate schedule

RATE ADJUSTMENT PROVISIONS

None

RAILROAD COMMISSION OF TEXAS
GAS SERVICES DIVISION
GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26749

CUSTOMERS				
<u>RRC CUSTOMER NO</u>	<u>CONFIDENTIAL?</u>	<u>BILLING UNIT</u>	<u>PGA CURRENT CHARGE</u>	<u>PGA EFFECTIVE DATE</u>
24078	N			
<u>CUSTOMER NAME</u>	Abernathy WT Incorporated			
24082	N			
<u>CUSTOMER NAME</u>	Amherst WT Incorporated			
24084	N			
<u>CUSTOMER NAME</u>	Anton WT Incorporated			
24086	N			
<u>CUSTOMER NAME</u>	Big Spring WT Incorporated			
24088	N			
<u>CUSTOMER NAME</u>	Bovina WT Incorporated			
24090	N			
<u>CUSTOMER NAME</u>	Brownfield WT Incorporated			
24092	N			
<u>CUSTOMER NAME</u>	Buffalo Springs Lake WT Incorporated			
24094	N			
<u>CUSTOMER NAME</u>	Canyon WT Incorporated			
24098	N			
<u>CUSTOMER NAME</u>	Coahoma WT Incorporated			
24100	N			
<u>CUSTOMER NAME</u>	Crosbyton WT Incorporated			
24104	N			
<u>CUSTOMER NAME</u>	Dimmitt WT Incorporated			
24106	N			
<u>CUSTOMER NAME</u>	Earth WT Incorporated			
24108	N			
<u>CUSTOMER NAME</u>	Edmonson WT Incorporated			
24110	N			
<u>CUSTOMER NAME</u>	Floydada WT Incorporated			
24112	N			
<u>CUSTOMER NAME</u>	Forsan WT Incorporated			
24114	N			
<u>CUSTOMER NAME</u>	Friona WT Incorporated			
24116	N			
<u>CUSTOMER NAME</u>	Fritch Incorporated			

RAILROAD COMMISSION OF TEXAS
GAS SERVICES DIVISION
GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26749

CUSTOMERS				
<u>RRC CUSTOMER NO</u>	<u>CONFIDENTIAL?</u>	<u>BILLING UNIT</u>	<u>PGA CURRENT CHARGE</u>	<u>PGA EFFECTIVE DATE</u>
24119	N			
<u>CUSTOMER NAME</u>	Hale Center WT Incorporated			
24121	N			
<u>CUSTOMER NAME</u>	Happy WT Incorporated			
24123	N			
<u>CUSTOMER NAME</u>	Hart WT Incorporated			
24126	N			
<u>CUSTOMER NAME</u>	Hereford WT Incorporated			
24128	N			
<u>CUSTOMER NAME</u>	Idalou WT Incorporated			
24130	N			
<u>CUSTOMER NAME</u>	Kress WT Incorporated			
24132	N			
<u>CUSTOMER NAME</u>	Lake Tanglewood WT Incorporated			
24134	N			
<u>CUSTOMER NAME</u>	Lamesa WT Incorporated			
24136	N			
<u>CUSTOMER NAME</u>	Levelland WT Incorporated			
24138	N			
<u>CUSTOMER NAME</u>	Littlefield WT Incorporated			
24140	N			
<u>CUSTOMER NAME</u>	Lockney WT Incorporated			
24142	N			
<u>CUSTOMER NAME</u>	Lorenzo WT Incorporated			
24144	N			
<u>CUSTOMER NAME</u>	Los Ybanez WT Incorporated			
24148	N			
<u>CUSTOMER NAME</u>	Meadow WT Incorporated			
24150	N			
<u>CUSTOMER NAME</u>	Midland WT Incorporated			
24152	N			
<u>CUSTOMER NAME</u>	Muleshoe WT Incorporated			
24154	N			
<u>CUSTOMER NAME</u>	Nazareth WT Incorporated			

RAILROAD COMMISSION OF TEXAS
GAS SERVICES DIVISION
GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26749

CUSTOMERS

<u>RRC CUSTOMER NO</u>	<u>CONFIDENTIAL?</u>	<u>BILLING UNIT</u>	<u>PGA CURRENT CHARGE</u>	<u>PGA EFFECTIVE DATE</u>
24156	N			
<u>CUSTOMER NAME</u>	New Deal WT Incorporated			
24158	N			
<u>CUSTOMER NAME</u>	New Home WT Incorporated			
24160	N			
<u>CUSTOMER NAME</u>	O'Donnell WT Incorporated			
24162	N			
<u>CUSTOMER NAME</u>	Odessa WT Incorporated			
24164	N			
<u>CUSTOMER NAME</u>	Olton WT Incorporated			
24166	N			
<u>CUSTOMER NAME</u>	Opdyke West WT Incorporated			
24168	N			
<u>CUSTOMER NAME</u>	Palisades WT Incorporated			
24170	N			
<u>CUSTOMER NAME</u>	Pampa WT Incorporated			
24172	N			
<u>CUSTOMER NAME</u>	Panhandle WT Incorporated			
24174	N			
<u>CUSTOMER NAME</u>	Petersburg WT Incorporated			
24176	N			
<u>CUSTOMER NAME</u>	Plainview WT Incorporated			
24178	N			
<u>CUSTOMER NAME</u>	Post WT Incorporated			
24180	N			
<u>CUSTOMER NAME</u>	Quitaque WT Incorporated			
24182	N			
<u>CUSTOMER NAME</u>	Ralls WT Incorporated			
24184	N			
<u>CUSTOMER NAME</u>	Ransom Canyon WT Incorporated			
24186	N			
<u>CUSTOMER NAME</u>	Ropesville WT Incorporated			
24188	N			
<u>CUSTOMER NAME</u>	Sanford Incorporated			

RAILROAD COMMISSION OF TEXAS
GAS SERVICES DIVISION
GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26749

CUSTOMERS

<u>RRC CUSTOMER NO</u>	<u>CONFIDENTIAL?</u>	<u>BILLING UNIT</u>	<u>PGA CURRENT CHARGE</u>	<u>PGA EFFECTIVE DATE</u>
24190	N			
<u>CUSTOMER NAME</u>	Seagraves WT Incorporated			
24192	N			
<u>CUSTOMER NAME</u>	Seminole WT Incorporated			
24194	N			
<u>CUSTOMER NAME</u>	Shallowater WT Incorporated			
24196	N			
<u>CUSTOMER NAME</u>	Silverton WT Incorporated			
24198	N			
<u>CUSTOMER NAME</u>	Slaton WT Incorporated			
24200	N			
<u>CUSTOMER NAME</u>	Smyer WT Incorporated			
24203	N			
<u>CUSTOMER NAME</u>	Springlake WT Incorporated			
24205	N			
<u>CUSTOMER NAME</u>	Stanton WT Incorporated			
24207	N			
<u>CUSTOMER NAME</u>	Sudan WT Incorporated			
24209	N			
<u>CUSTOMER NAME</u>	Tahoka WT Incorporated			
24211	N			
<u>CUSTOMER NAME</u>	Timbercreek Canyon WT Incorporated			
24213	N			
<u>CUSTOMER NAME</u>	Tulia WT Incorporated			
24215	N			
<u>CUSTOMER NAME</u>	Turkey WT Incorporated			
24217	N			
<u>CUSTOMER NAME</u>	Vega WT Incorporated			
24220	N			
<u>CUSTOMER NAME</u>	Wellman WT Incorporated			
24223	N			
<u>CUSTOMER NAME</u>	Wilson WT Incorporated			
24225	N			
<u>CUSTOMER NAME</u>	Wolfforth WT Incorporated			

REASONS FOR FILING

GAS SERVICES DIVISION
GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26749

NEW?: N

RRC DOCKET NO: GUD 10174, 10486

CITY ORDINANCE NO: See West Texas City List (WTX CTY LST 2017RRMb)

AMENDMENT(EXPLAIN): Implementing Tax Act Credit

OTHER(EXPLAIN): Updated City List

SERVICES

<u>TYPE OF SERVICE</u>	<u>SERVICE DESCRIPTION</u>
D	Public Authority Sales
<u>OTHER TYPE DESCRIPTION</u>	

PREPARER - PERSON FILING

RRC NO: 959 ACTIVE FLAG: Y INACTIVE DATE:
 FIRST NAME: Philip MIDDLE: LAST NAME: Littlejohn
 TITLE: VP Rates & Reg Affairs
 ADDRESS LINE 1: 6606 66th Street
 ADDRESS LINE 2:
 CITY: Lubbock STATE: TX ZIP: 79424 ZIP4:
 AREA CODE: 806 PHONE NO: 798-4449 EXTENSION:

CURTAILMENT PLAN

<u>PLAN ID</u>	<u>DESCRIPTION</u>
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LINE EXTENSION POLICY

<u>POLICY ID</u>	<u>DESCRIPTION</u>
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QUALITY OF SERVICE

<u>QUAL SERVICE ID</u>	<u>DESCRIPTION</u>
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GAS SERVICES DIVISION
 GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26749

SERVICE CHARGES

RRC CHARGE NO.	CHARGE ID	CHARGE AMOUNT	SERVICE PROVIDED
285116	SVC CHARGE 10174		Implementing Rates Pursuant to Settlement Agreement dated 09/14/12 in GUD 10174 for all areas of the West Texas Division approved 10/02/2012 RATE SCHEDULE: OTHER SERVICE CHARGES APPLICABLE TO: ALL AREAS IN THE WEST TEXAS DIVISION EFFECTIVE DATE: Bills Rendered on and after 10/01/2012 The service charges on this tariff will be applied in accordance with Atmos Energy's Quality of Service rules and Commission rule 7.45. DURING BUSINESS HOURS: These charges apply to services initiated between 8am and 5pm, Monday through Friday. Charge <div style="text-align: right;">Amount</div> Turn On New Service With Meter Set <div style="text-align: right;">\$ 45.00</div> Turn On Service (shut-In test required) <div style="text-align: right;">\$ 37.00</div> Turn On Service (meter read only required) <div style="text-align: right;">\$ 21.00</div> Miscellaneous Service Charge Calls <div style="text-align: right;">\$ 10.00</div> Reconnect Delinquent Service or Service Temporarily Off at Customer's Request \$ 47.00 Return Check Fee <div style="text-align: right;">\$ 25.00</div> Tampering Fee <div style="text-align: right;">\$ 150.00</div> AFTER BUSINESS HOURS: These charges apply to services initiated between 5pm and 8am, Monday through Friday, and all day Saturday and Sunday. Charge <div style="text-align: right;">Amount</div> Turn On New Service With Meter Set <div style="text-align: right;">\$ 67.50</div> Turn On Service (shut-In test required) <div style="text-align: right;">\$ 55.50</div> Turn On Service (meter read only required) <div style="text-align: right;">\$ 31.50</div> Miscellaneous Service Charge Calls <div style="text-align: right;">\$ 15.00</div> Reconnect Delinquent Service or Service Temporarily Off at Customer's Request \$ 70.50 Tampering Fee

GAS SERVICES DIVISION

GSD - 1 TARIFF REPORT

RRC COID: 6931 COMPANY NAME: ATMOS ENERGY, WEST TEXAS DIVISION

TARIFF CODE: DS RRC TARIFF NO: 26749

\$ 150.00